

# **Member States Portal - Uniformed Capabilities Support**

1 — Last update: 12 January 2024

United Nations - DOS

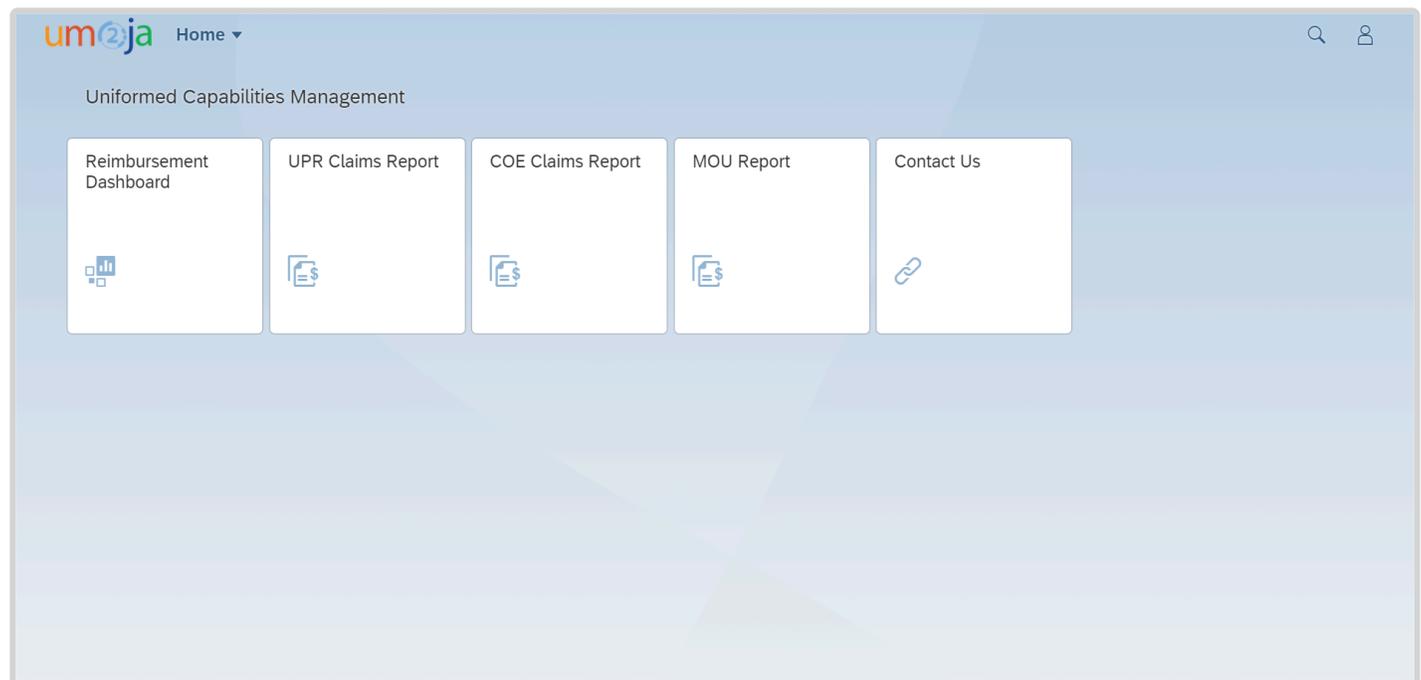
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# 1. Member States Portal – Uniformed Capabilities Support

The **Member States Portal – Uniformed Capabilities Support (MSP-UCS)** is a new initiative that will allow Member States to access information regarding their Memorandum of Understandings (MoUs), Claims and Payment information in an efficient and accessible way.

The objective of the portal is to provide Claims and MoU information through different visualization components to facilitate interpretation and analysis of data and provide relevant insights.



The **MSP-UCS Portal** consists of two sections:

- **Member State Dashboard:** where member states' claims and payments information is summarized and presented visually for easy analysis
- **Details:** where detail data for member states' claims and MoUs is available as below
  - **COE** (Contingent Owned Equipment) – Major Equipment and Self-Sustainment
  - **UPR** (Uniformed Personnel Reimbursement)
  - **MoU** (Memorandum of Understanding)

The **Member State Dashboard** and detail tables consists of COE claim and UPR claim data. Information will be updated as quarterly verifications reports are processed and finalized.

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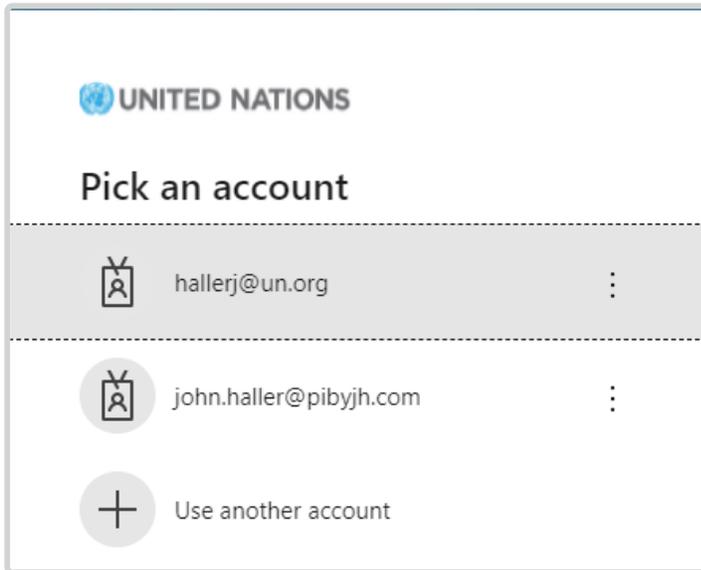
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# 1.1. Log in



If you have not already done so, first complete the steps to [Activate your Microsoft account](#), then [Set up multi-factor authentication](#).

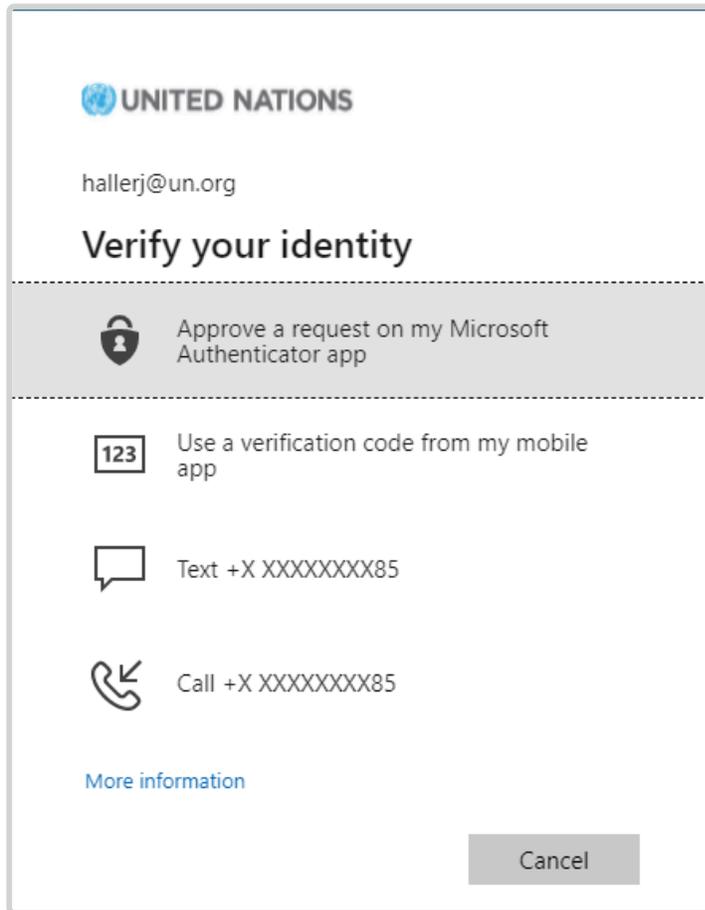
1. Once you have activated your Microsoft account, click [Member States Portal Landing Page](#) to log in to the **Member State Portal Landing Page**.
2. Select your Microsoft Account.



3. Enter your log in credentials and click *Sign in*.



4. Click the MFA option you would like to use and respond to the authentication request.



5. The **Member State Portal Landing Page** displays.

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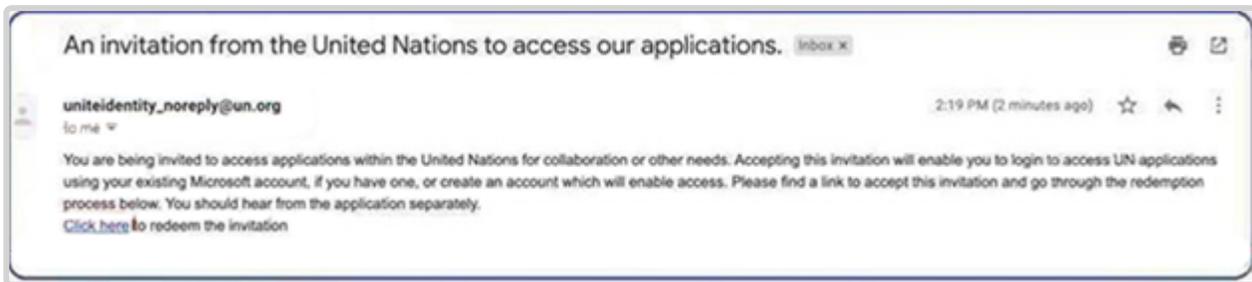
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## 1.1.1. Activate your Microsoft account

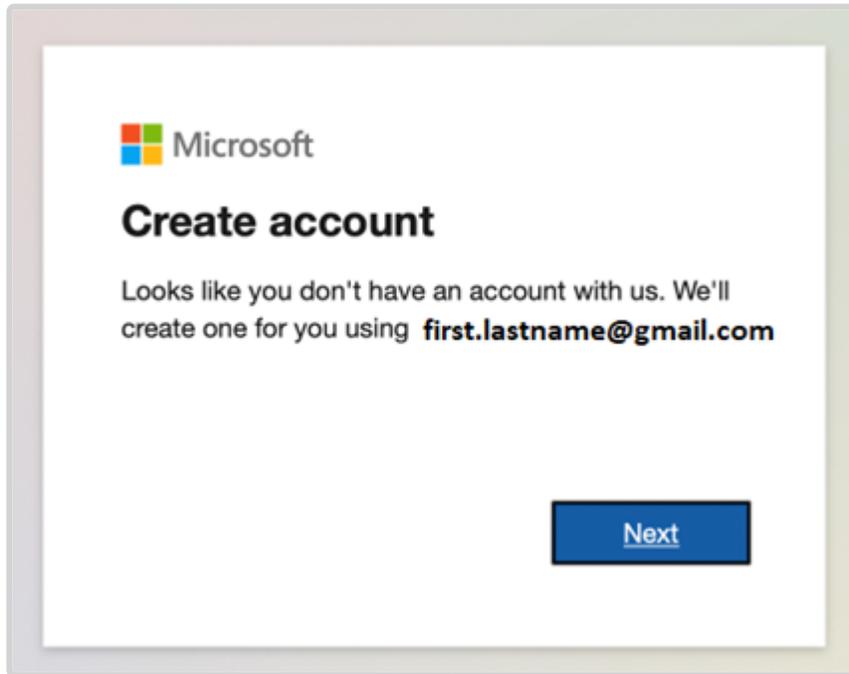


This is a one-time set-up process. After activating your UN Azure account, you can access the **Member State Portal – Uniformed Capabilities Support** directly through <http://ms.umoja.un.org/>. You will be prompted to log in using your UN Azure registered email address.

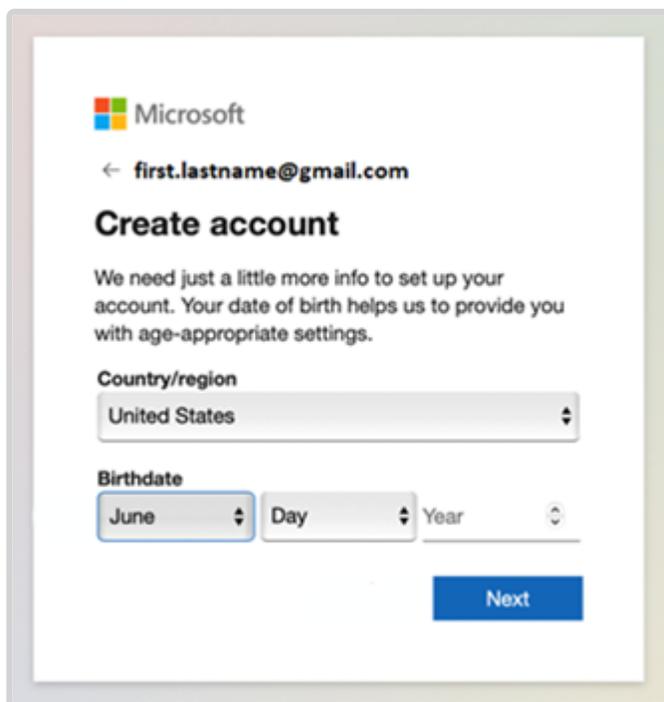
1. Check your email. You will have received the below invitation in your inbox. Click on the *Get Started* button.



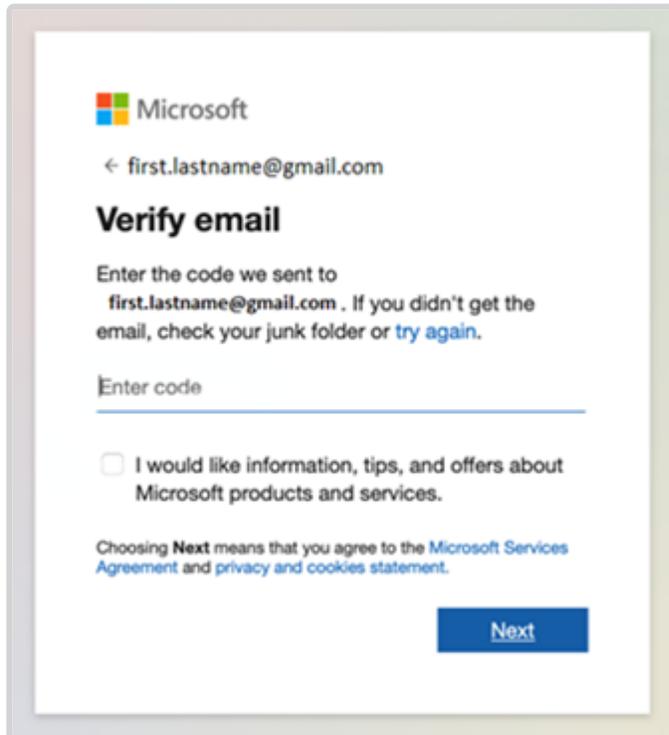
2. If you do not have an existing Microsoft Account associated with your email address, you will see the below message. Click *Next* to create an account.



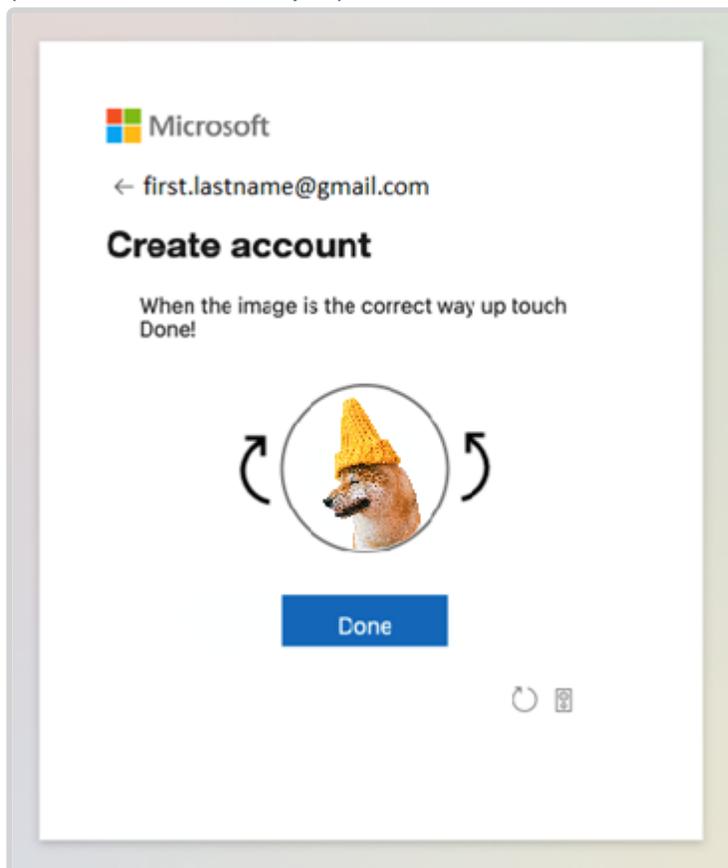
3. The system will prompt you to select a country and enter your birth date. Enter it below and click *Next*.



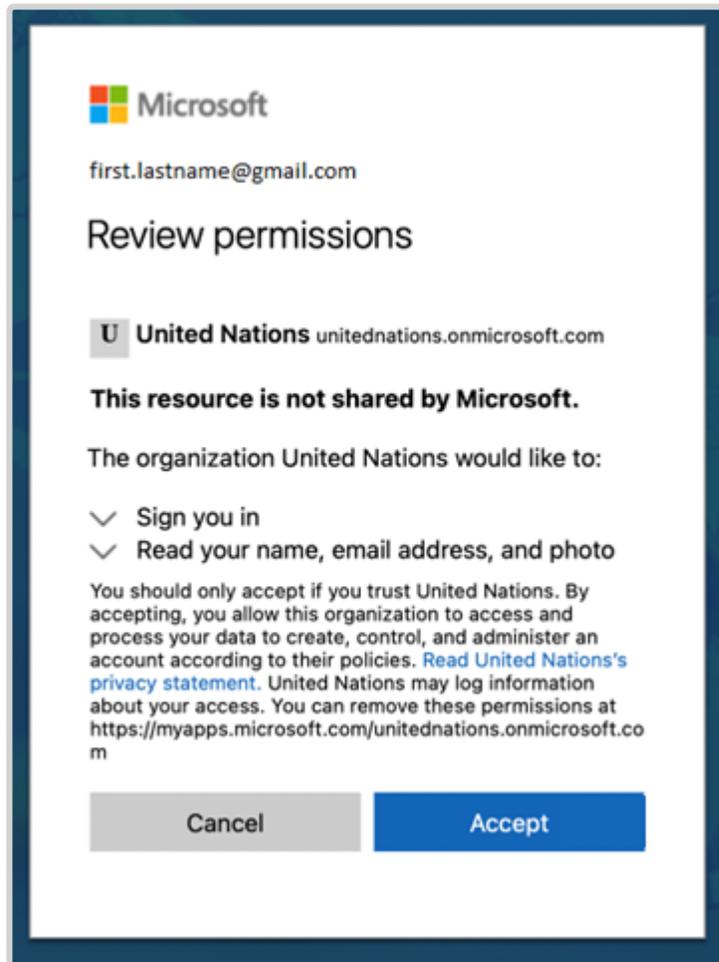
4. The system will send you a verification email to the email address you provided. Check your email. Enter the code you received, uncheck the box to receive offers about Microsoft products and services and click *Next*.



5. For security purposes, the site requires you to rotate the image until it appears correctly (the below is a sample). Click *Done*.



6. Review permissions and click *Accept*.



7. Your registration is now complete! Close the browser window/tab.
8. Open a new browser window and enter: <http://ms.umoja.un.org/>. The first time you access this URL, the system will require you to secure your Microsoft Account as described in [Setup multi-factor authentication](#).

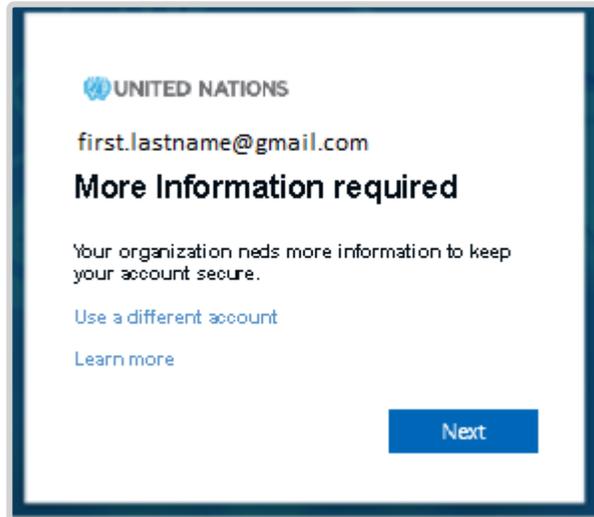
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## 1.1.2. Set up multi-factor authentication (MFA)

Before you can access the **Member State Portal Uniformed Capabilities Support**, the system requires you to secure your Microsoft account by adding an additional method of login verification. This is known as multi-factor authentication (MFA).

1. Open a new browser window and navigate to: <http://ms.umoja.un.org/>
2. Click on *Next*.



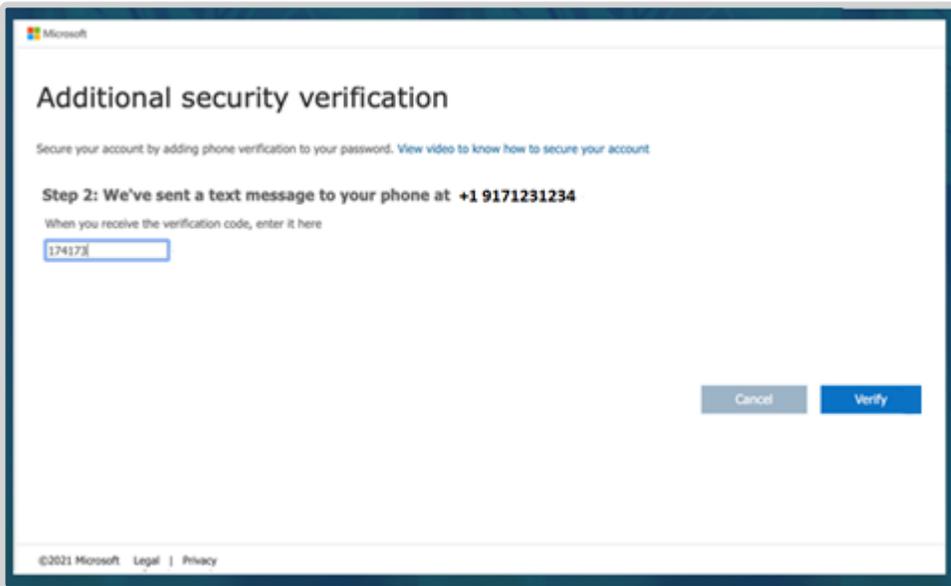
3. Select your desired additional security verification method: either a) Authentication phone or b) Mobile App.  
If a) Authentication phone is selected:
  - Select your phone country/region.
  - Enter your phone number.
  - Select your desired Contact Method (text or call).
4. Click *Next*.

If b) Mobile app is selected:

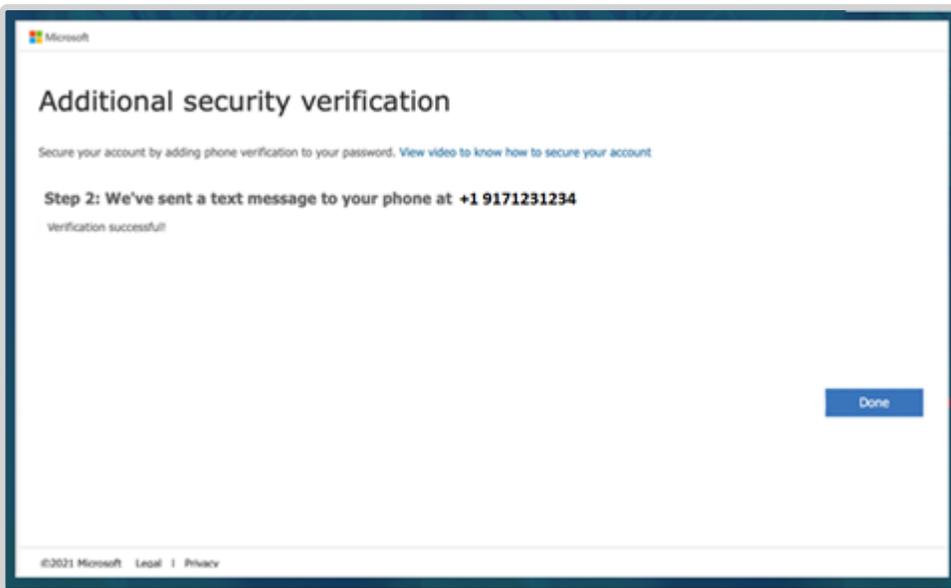
- Select how you want to use the mobile app (either receive a notification or use a verification code).
- Click *Set up* and follow the on-screen instructions to configure the mobile app.

In the below example, option a) Authentication phone has been selected.

5. A verification code will be sent to you. Enter the verification code you received. Click *Verify*.



6. A message will appear notifying you that the verification has been successful. Click *Done*.



7. Upon clicking *Done*, you will be brought to the **Member State Portal Landing Page**. Click on the *Member State Portal* link.
- In the future to access the Member States Portal Uniformed Capabilities Support Portal, navigate to <http://ms.umoja.un.org/>. You will be prompted to log in using your registered email address and authentication code.
  - You may wish to consider adding [uniteidentity\\_noreply@un.org](mailto:uniteidentity_noreply@un.org) to your safe list.
  - Need help? Contact [DOS-UCSD-UniformedCapabilitiesSupportPortal@un.org](mailto:DOS-UCSD-UniformedCapabilitiesSupportPortal@un.org)

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## 1.2. Navigation

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Each dashboard consists of one or more visuals and data summary tables. These visuals and summaries are linked, such that applying or removing a filter to one visual applies that selection to all visuals and summary tables on the screen.

Here are the ways you can interact with each dashboard:

- [Filters](#)
- [Interactive Graphs](#)

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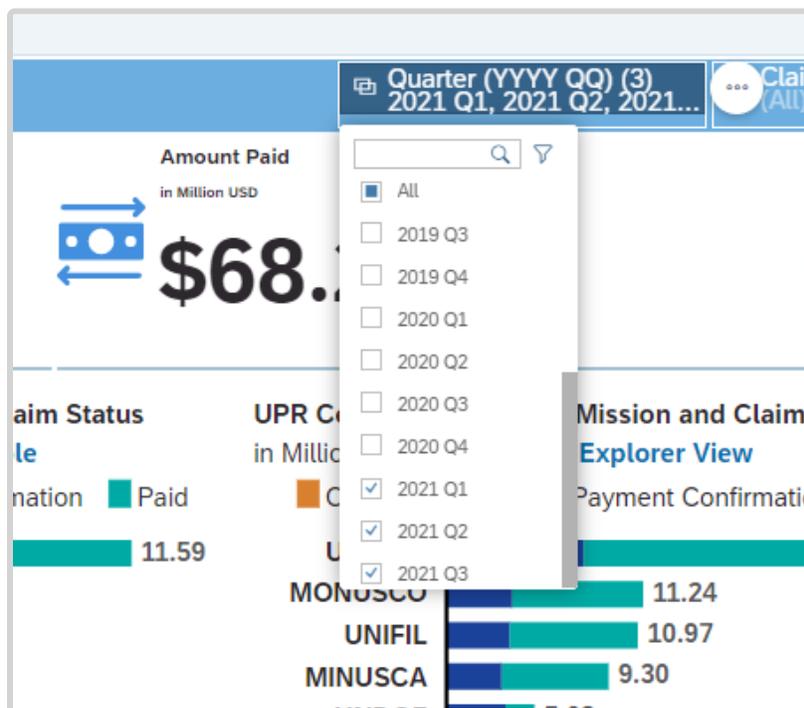
## 1.2.1. Filters

The dashboard allows for analysis of information using different filters as needed by the user. Filters are located on top of the page as shown below.

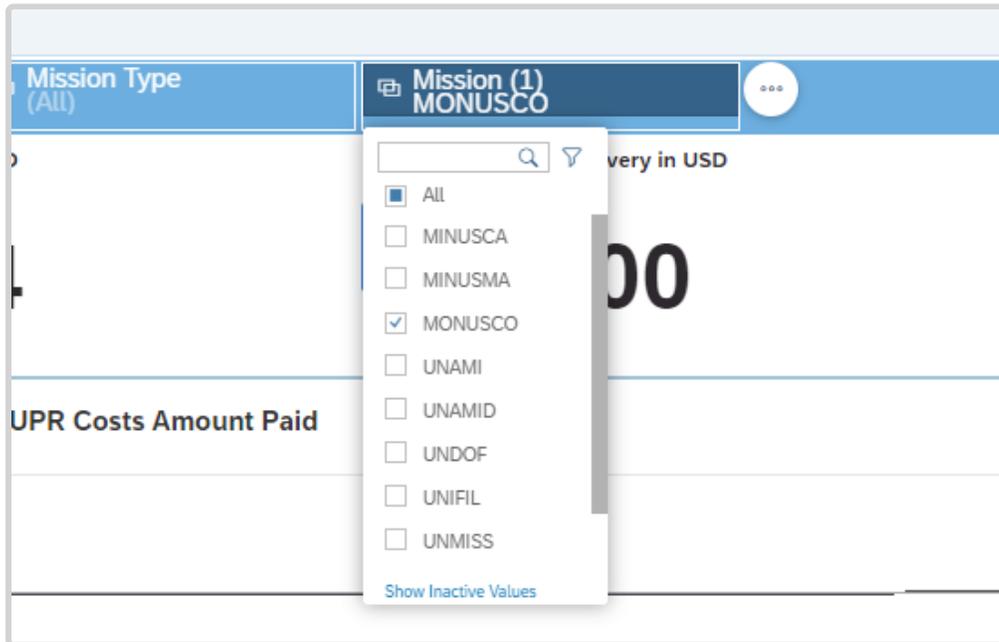


The available options to filter will vary per screen, in line with the information there presented, but include for example: **Quarter**; **Claim Type**; **Mission type**; **Mission**, etc. Once selected, all visuals and tables in the dashboard or tables will display information according to the selected filters.

As an example, users can select information for a specific (or multiple) period:



Or select information for a specific (or multiple) mission:



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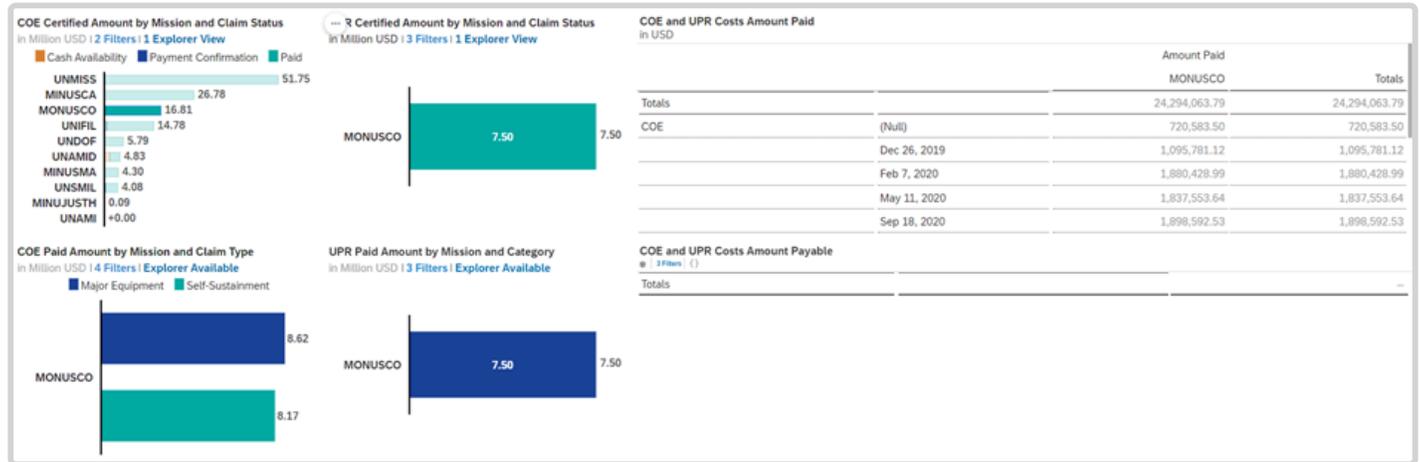
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## 1.2.2. Interactive Graphs

Another option to filter information is by selecting data directly in the graphs. The visuals in the portal are interactive; therefore, allowing the user to focus on the desired data displayed.

For example, we can select a specific Mission in the graph *COE Certified Amount by Mission and Claim Status* and by doing so, other data in the dashboard will be filter accordingly.



To remove the filter, the user needs to click another point in that graph's area.

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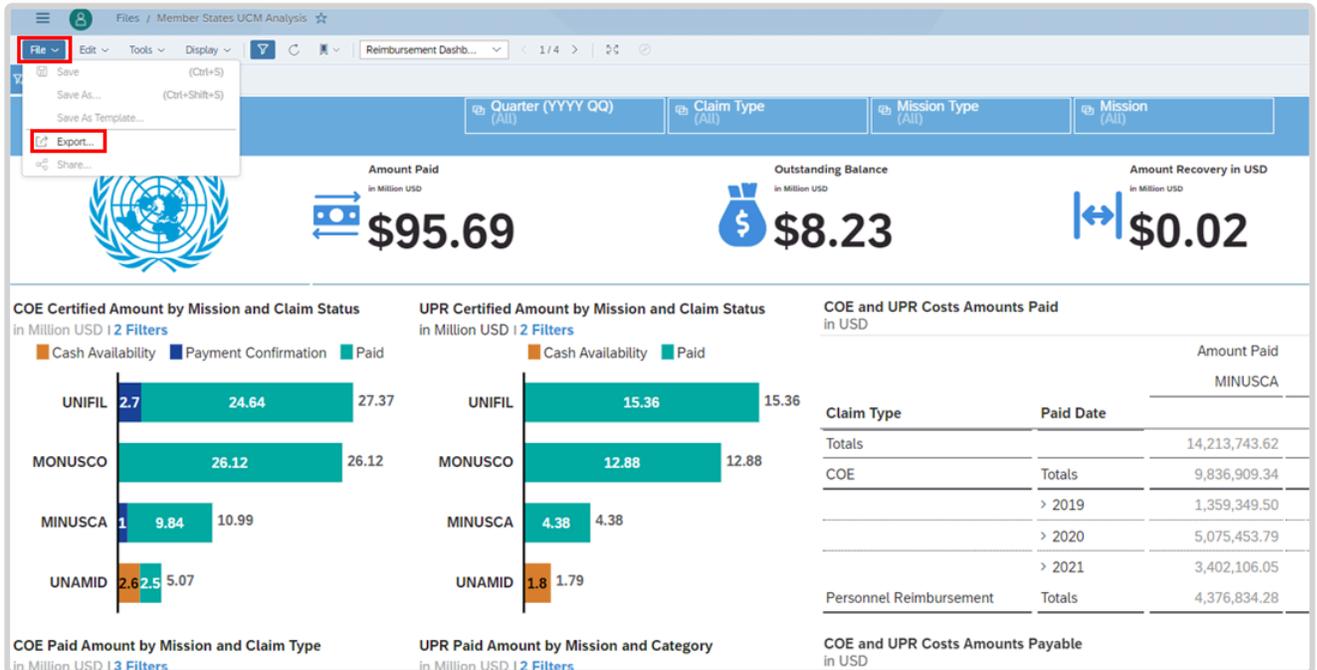
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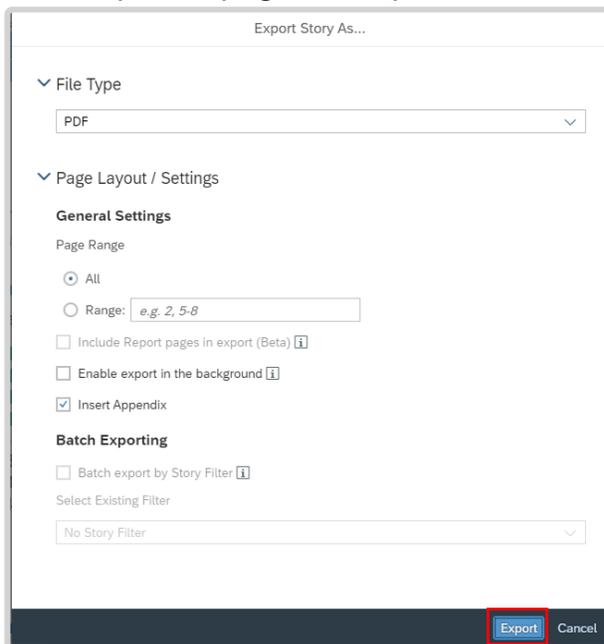
# 1.3. Exporting

You can export any dashboard page to PDF or PowerPoint.

1. The option to export the entire dataset to PDF or PowerPoint is found in the File menu, under Export.



2. You can leave the default values in the Export Story As... window, then click Export or select specific pages to export under the **Range** option.



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## 1.4. Demonstration Videos

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### *Member State Portal – Uniformed Capabilities Support Overview*

#### **General Access and Navigation**

#### **Filtering**

#### **Exporting**

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## 2. Uniformed Capabilities Support Landing Page

The **Member State Portal – Uniformed Capabilities Support** landing page consists of two sections:

1. **Member State Dashboard:** where data about the member state’s claims and payments is summarized and presented visually for easy analysis
2. **Details:** where detail data about the member state’s claims and MoU is available as below:
  - *COE (Contingent Owned Equipment) – Major Equipment and Self-Sustainment*
  - *UPR (Uniformed Personnel Reimbursement)*
  - *MoU (Memorandum of Understanding)*

<b>Member States Dashboard</b>
<p>Visual presentation of data to facilitate view of claims by:</p> <ul style="list-style-type: none"> <li>– <i>COE Certified Amount by Mission and Claim Status</i></li> <li>– <i>UPR Certified Amount by Mission and Claim Status</i></li> <li>– <i>COE Paid Amount by Mission and Claim Type</i></li> <li>– <i>UPR Paid Amount by Mission and Category</i></li> </ul> <p>Summary of Claims paid and payable per mission</p> <ul style="list-style-type: none"> <li>– <i>COE and UPR Amount Paid</i></li> <li>– <i>COE and UPR Amounts Payable</i></li> </ul>
<b>Details</b>
<p>Report providing detail information on claims and MoU status</p> <ul style="list-style-type: none"> <li>– <i>COE Claims – Major Equipment and Self-Sustainment</i></li> <li>– <i>Uniformed Personnel Reimbursement Claims</i></li> <li>– <i>Memorandum of Understanding</i></li> </ul>

On the landing page, Member States also have the option to access contact information for UCSD focal points for each mission through the link “Contact Us – UCSD”

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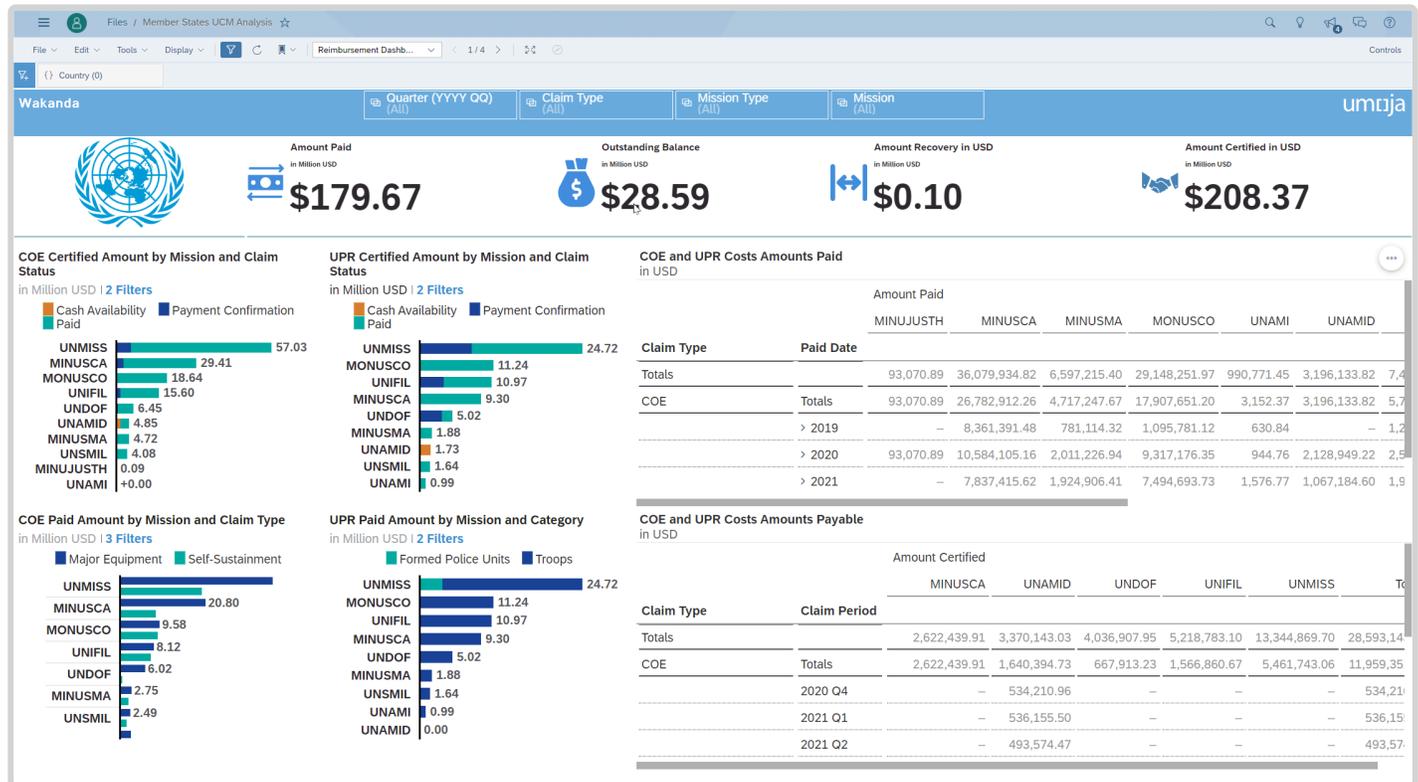
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# 2.1. Member State Dashboard

The objective of this dashboard is to provide claims information through a variety of visualizations that facilitate interpretation and analysis of data, providing relevant insights. Currently, the dashboard includes information on:

- COE – Major Equipment and Self-Sustainment; and
- UPR – Uniformed Personnel Reimbursements claims.



Filters	Options
Country Name	All member states
Quarter	All, Q1 – Q4 for 2017 to most recent completed quarter. Available values vary depending on claims for the selected Member State.
Claim Type	All, COE, Personal Reimbursement
Mission Type	All, PKE, SPM

**Mission**

All missions appropriate for Member State Country. Available values vary depending on other filter selections.

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## 2.1.1. Member State Dashboard Visuals

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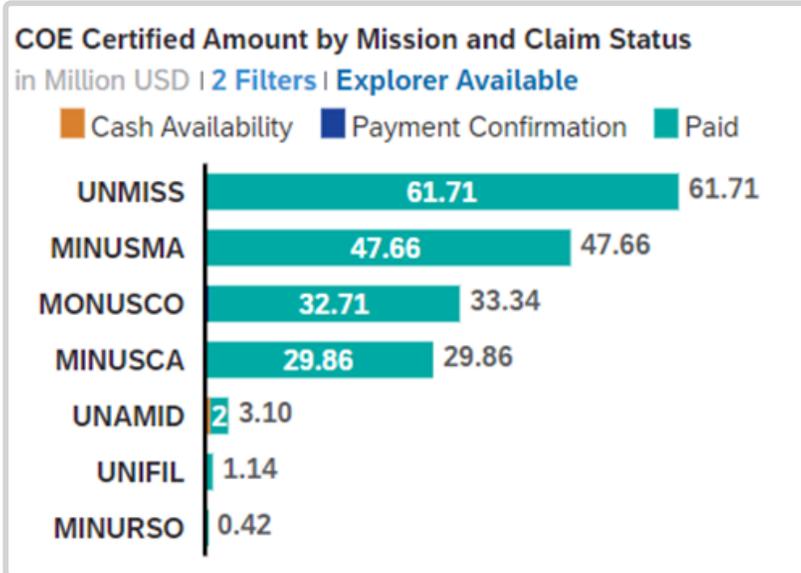
The visuals presented are summarized in the following topics:

- [COE Certified Amount by Mission and Claim Status](#)
- [UPR Certified Amount by Mission and Claim Status](#)
- [COE Paid Amount by Mission and Claim Type](#)
- [UPR Paid Amount by Mission and Category](#)
- [COE and UPR Amount Paid](#)
- [COE and UPR Amount Payable](#)

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# 2.1.1.1. COE Certified Amount by Mission and Claim Status



This visual presents an overview of the **Total USD Amount Certified for COE – Major Equipment and Self-Sustainment** claims, broken down by Mission and Claim Status.

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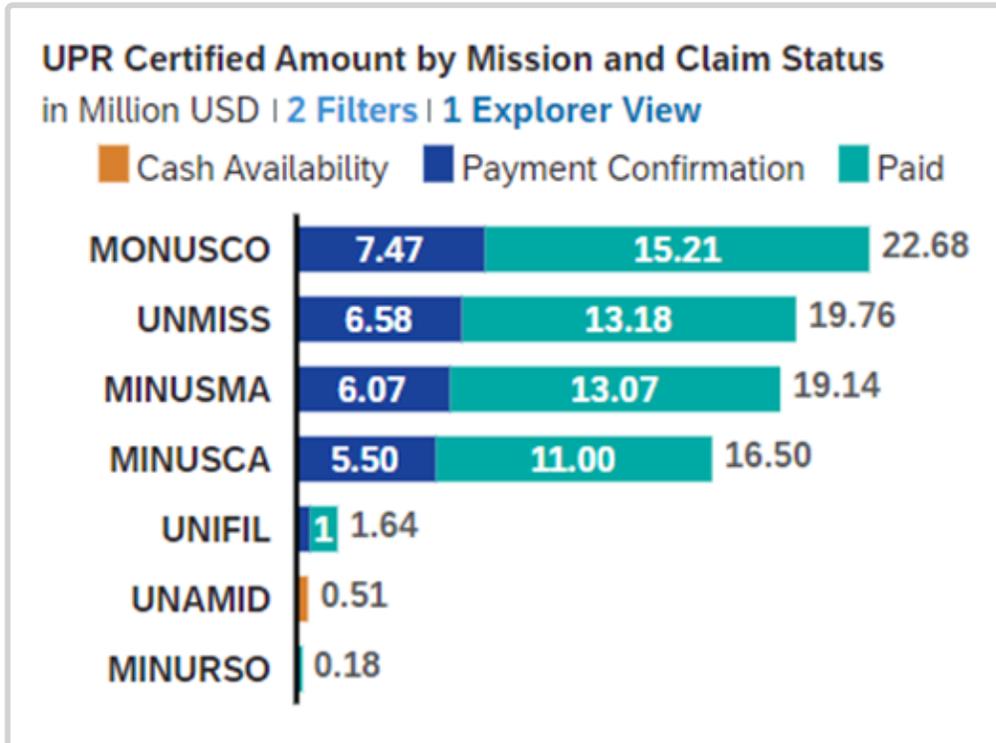
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## 2.1.1.2. UPR Certified Amount by Mission and Claim Status



This visual presents an overview of the **Total USD Amount Certified for UPR – Uniformed Personnel Reimbursements** claims, broken down by Mission and Claim Status.

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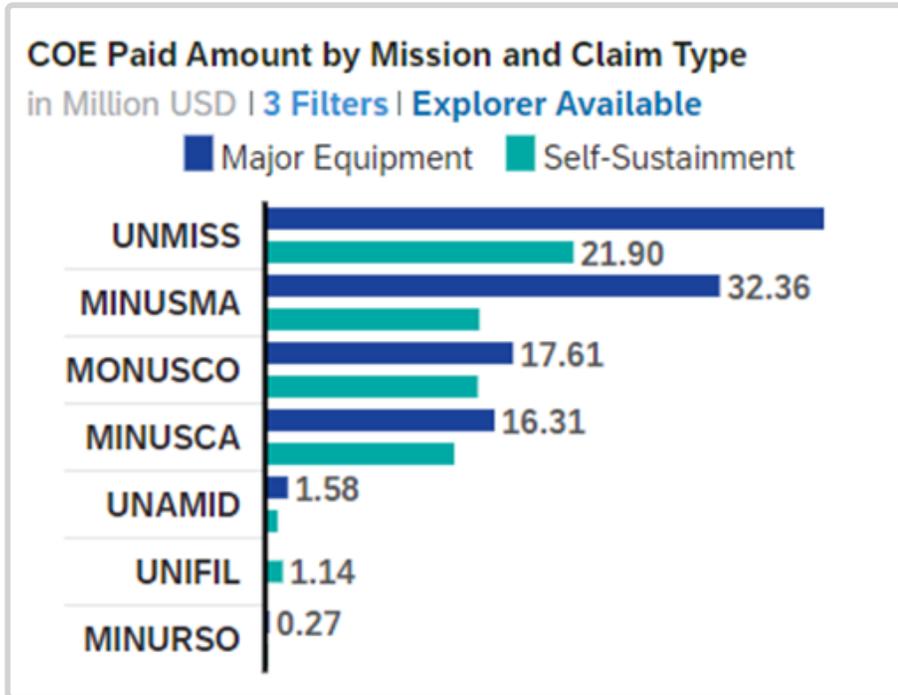
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## 2.1.1.3. COE Paid Amount by Mission and Claim Type



This visual presents an overview of the **Total USD Amount Paid for COE – Major Equipment and Self-Sustainment** claims, broken down by Mission and Claim Type (Major Equipment or Self-Sustainment).

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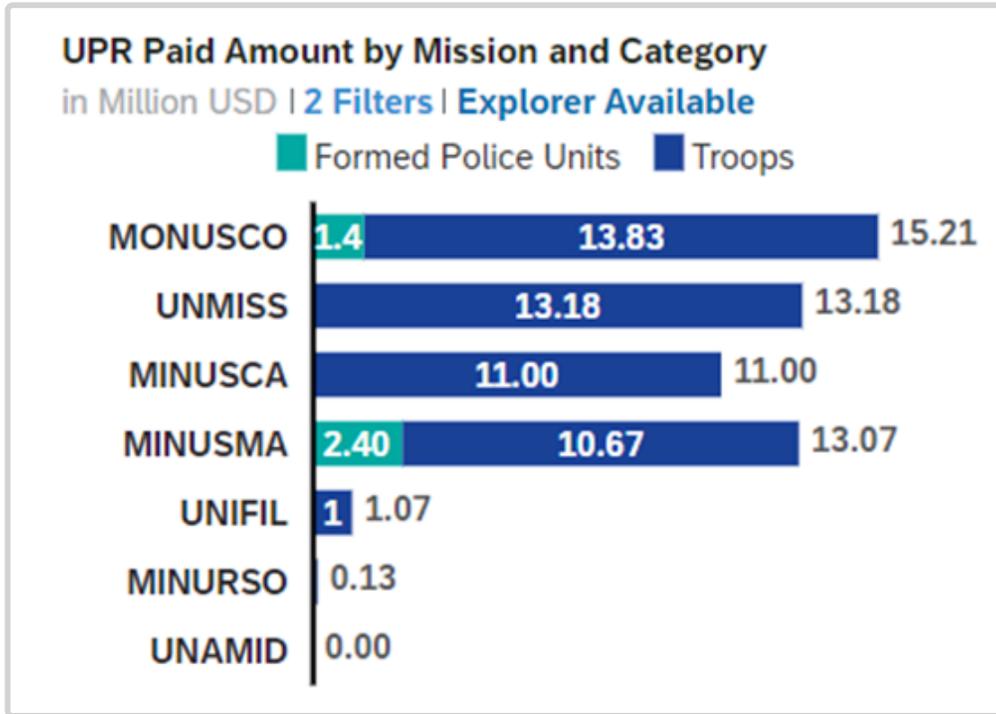
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## 2.1.1.4. UPR Paid Amount by Mission and Category



This visual presents an overview of the **Total USD Amount Paid for UPR – Uniformed Personnel Reimbursements** claims, broken down by Mission and Unit Category.

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## 2.1.1.5. COE and UPR Amount Paid

COE and UPR Costs Amounts Paid in USD		Amount Paid						
Claim Type	Paid Date	MINURSO	MINUSCA	MINUSMA	MONUSCO	UNAMID	UNIFIL	UNMISS
Totals		543,482.36	40,783,904.79	60,723,519.19	47,903,786.60	2,398,038.56	2,207,289.47	74,875,657.17
COE	Totals	416,843.91	29,788,144.86	47,655,020.29	32,691,312.70	2,398,038.56	1,140,855.79	61,692,391.96
	> 2019	-	5,493,780.94	10,445,453.57	3,540,443.99	-	257,868.60	17,348,388.84
	> 2020	242,229.75	11,877,447.23	21,775,377.29	18,070,501.86	1,703,174.95	461,140.12	30,346,924.02
	> 2021	174,614.16	12,416,916.69	15,434,189.43	11,080,366.85	694,863.61	421,847.07	13,997,079.10
Personnel Reimbursement	Totals	126,638.45	10,995,759.93	13,068,498.90	15,212,473.90	-	1,066,433.68	13,183,265.21

This visual presents an overview of the **Total USD Amount Paid for COE and**

UPR claims, broken down by Mission and payment date.

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## 2.1.1.6. COE and UPR Amount Payable

COE and UPR Costs Amounts Payable in USD		Amount Certified						
Claim Type	Claim Period	MINURSO	MINUSCA	MINUSMA	MONUSCO	UNAMID	UNIFIL	UNMISS
	2021-03	-	-	-	-	97,432.44	-	-
	2021-04	-	-	-	-	14,280.00	-	-
	2021-05	-	-	-	-	5,526.36	-	-
	2021-07	9,316.28	1,830,416.83	2,038,566.64	2,411,821.86	-	159,936.00	2,064,544.45
	2021-08	18,938.14	1,833,552.00	2,079,396.48	2,539,640.88	-	161,364.00	2,258,167.80
	2021-09	28,560.00	1,838,507.16	1,954,118.04	2,517,135.60	-	256,797.24	2,257,668.00

This visual presents an overview of the **Total USD Amount Payable for COE**

and UPR claims, broken down by Mission and claim period.

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## 2.2. Details

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The tables presented in the Details pages provide more detailed information on claims and MoU information for member states.

The tables include:

- [COE Claims – Major Equipment and Self-Sustainment](#)
- [Uniformed Personnel Reimbursement Claims](#)
- [Memorandum of Understanding](#)

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# 2.2.1. COE Claims – Major Equipment and Self-Sustainment

This table provides member states a view of information about Major Equipment and Self-Sustainment claims by type, period, status, for all missions and units.

Subtotals are provided visually for easy analysis in the graphs to the left, showing:

1. Amount certified per mission;
2. Amount certified per Mission and Claim Sub-Type (ME & SS).

As noted in the previous section, these visuals are interactive and allow for easy filtering of the detail data by clicking on a specific category in the graph.

Mission	Unit Name	Claim Number	Status of Claim	Claim Period	Claim Sub Type	Payment Reference	Payment Date	Amount Certified	Amount Paid	Amount Recovered
UNAMIS	Guard Unit	1-8530091963	Payment Confirmation	2021 Q3	Major Equipment	(Null)		259.98	0.00	0.00
MONUSCO	Guard Unit	1-8530092476	Payment Confirmation	2021 Q3	Self-Sustainment	(Null)		55.11	0.00	0.00
UNFIL	Guard Unit	1-8536759732	Payment Confirmation	2021 Q3	Major Equipment	(Null)		50,079.72	0.00	0.00
UNDOF	UN Guard Unit Nepal FPU 2	1-8530392544	Payment Confirmation	2021 Q3	Major Equipment	(Null)		748,039.02	0.00	0.00
UNAMID	Mechanized Infantry Battalion	1-8539496581	Payment Confirmation	2021 Q3	Self-Sustainment	(Null)		176,693.40	0.00	0.00
UNMIS	Formed Police Unit 1	1-8537712368	Payment Confirmation	2021 Q3	Major Equipment	(Null)		165,293.04	0.00	0.00
UNSMIL	Guard Unit	1-8537712587	Payment Confirmation	2021 Q3	Self-Sustainment	(Null)		115,432.00	0.00	0.00
MINUSCA	High Readiness Protection Battalion	1-8470428601	Paid	2021 Q2	Major Equipment	3305196457	Sep 21, 2021	1,719,183.81	1,719,183.81	0.00
MINUSCA	High Readiness Protection Battalion	1-8477979948	Paid	2021 Q2	Self-Sustainment	3305196457	Sep 21, 2021	616,995.00	616,995.00	0.00
MINUSCA	Military Police Company	1-8470428643	Paid	2021 Q2	Major Equipment	3305196457	Sep 21, 2021	178,705.32	178,705.32	0.00
MINUSCA	Military Police Company	1-8477980262	Paid	2021 Q2	Self-Sustainment	3305196457	Sep 21, 2021	98,315.82	98,315.82	0.00
MINUSMA	Demining Company	1-8465235837	Paid	2021 Q2	Major Equipment	3305196394	Sep 21, 2021	274,383.57	274,383.57	0.00
MINUSMA	Demining Company	1-8465236024	Paid	2021 Q2	Self-Sustainment	3305196394	Sep 21, 2021	143,742.18	143,742.18	0.00
MONUSCO	Engineer Ferry(TF)	1-8468059228	Paid	2021 Q2	Major Equipment	3305196418	Sep 21, 2021	285,169.71	285,169.71	0.00
MONUSCO	Engineer Ferry(TF)	1-8479552342	Paid	2021 Q2	Self-Sustainment	3305196418	Sep 21, 2021	199,256.25	199,256.25	0.00
MONUSCO	Infantry Battalion	1-8464425316	Paid	2021 Q2	Major Equipment	3305196418	Sep 21, 2021	675,722.20	675,722.20	0.00
MONUSCO	Infantry Battalion	1-8479552098	Paid	2021 Q2	Self-Sustainment	3305196418	Sep 21, 2021	736,762.83	736,762.83	0.00
UNAMI	Guard Unit	1-8487037420	Paid	2021 Q2	Self-Sustainment	3305196528	Sep 21, 2021	55.99	55.99	0.00
UNAMI	Guard Unit	1-8487037523	Paid	2021 Q2	Major Equipment	3305196528	Sep 21, 2021	259.98	259.98	0.00
UNAMID	Formed Police Unit	1-8457807447	Cash Availability	2021 Q2	Major Equipment	(Null)		351,775.95	0.00	0.00

Filters	Options
Country Name	All member states
Mission	All missions appropriate for Member State Country. Available values vary depending on other filter selections.
Unit Name	All Unit Names appropriate for Member State Country and selected Mission(s). Available values vary depending on other filter selections.
Claim	All, Major Equipment, Self-Sustainment

<b>Sub Type</b>	
<b>Status of Claim</b>	All, Cash Availability, Paid, Payment Confirmation. Available values vary depending on other filter selections.
<b>Claim Period</b>	All, Q1 – Q4 for 2017 to most recent completed quarter. Available values vary depending on claims for the selected Member State.
<b>Claim Type</b>	COE

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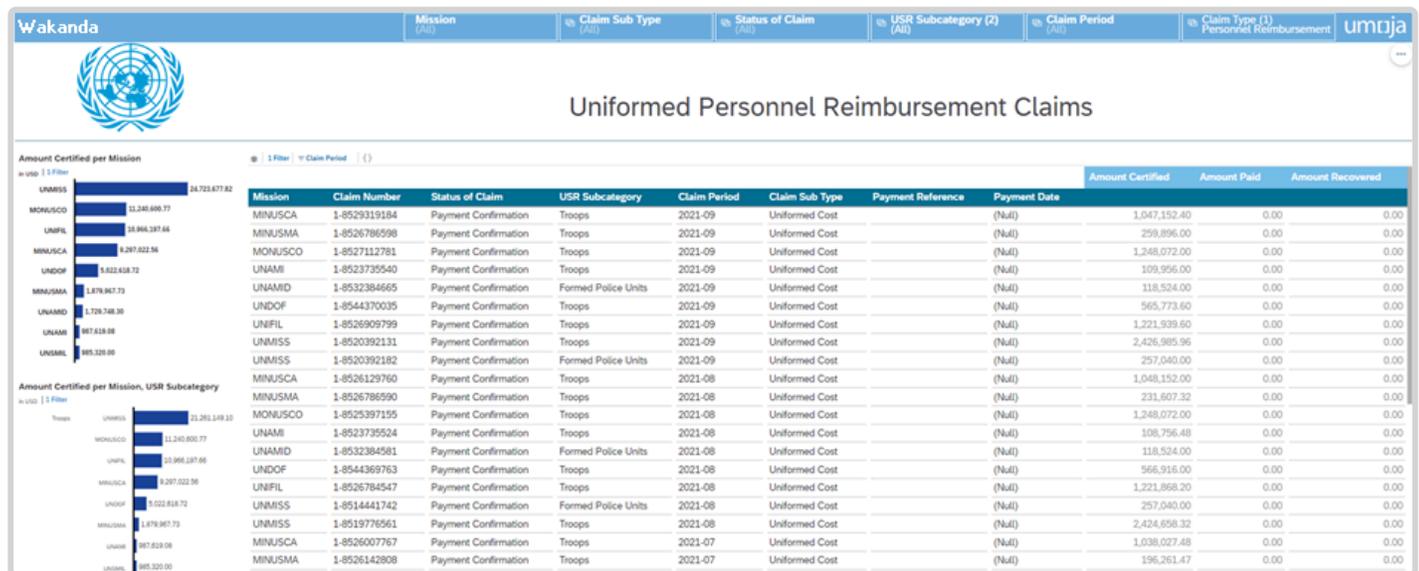
## 2.2.2. Uniformed Personnel Reimbursement Claims

This table provides member states a view of information about UPR claims by USR subcategory, period, status, for all missions and units.

Subtotals are provided visually for easy view in the graphs to the left, showing:

1. Amount certified per mission;
2. Amount certified per Mission and USR Subcategory (Troops & Police).

As noted in the previous section, these graphs are interactive and allow for easy filtering of the detail data by clicking on a specific category in the graph.



Filters	Options
Country Name	All member states
Mission	All missions appropriate for Member State Country. Available values vary depending on other filter selections.
Claim Sub Type	All, Uniformed Cost
Status of Claim	All, Cash Availability, Paid, Payment Confirmation. Available values vary depending on other filter selections.

<b>USR Subcategory</b>	All, Formed Police Units, Troops. Available values vary depending on other filter selections.
<b>Claim Period</b>	All, Q1 – Q4 for 2017 to most recent completed quarter. Available values vary depending on claims for the selected Member State.
<b>Claim Type</b>	Personnel Reimbursement

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## 2.2.3. Memorandum of Understanding

This table provides member states a view of MoU information for all missions and units.

Mission	Unit Name	MOU Number	MOU Sub Status	Date Unit Deployment	Number of Personnel
MINUSCA	High Readiness Protection Battalion	DOSMINUSCA/NEP/02	Final MoU	Jul 5, 2018	600
MINUSCA	Military Police Company	DFSMINUSCA/NEP/01	Final MoU	Nov 1, 2014	120
MONUSCO	Engineer Ferry(TF)	DPK/UMONUSCO/NEP/01	Final MoU	Oct 13, 2003	175
MONUSCO	Infantry Battalion	DPK/UMONUSCO/NEP/02	Final MoU	Oct 17, 2003	701
UNAMI	Guard Unit	DPK/UNAMI/NEP/01	Final MoU	Oct 22, 2011	77
UNAMID	Formed Police Unit	DFSUNAMID/NEP/01	Final MoU	Feb 18, 2008	180
UNDOF	Force Headquarters Infantry Support Company	DFSUNDOF/NEP/01	Final MoU	(Null)	140
UNDOF	Level 1 Plus Hospital	DOS-MOU-UNDOF-NPL-200162-1	Final MoU	Jul 1, 2021	34
UNDOF	Mechanized Infantry Company	DFSUNDOF/NEP/03	Final MoU	Oct 1, 2016	188
UNFIL	Mechanized Infantry Battalion	DPK/UNFIL/NEP/02	Final MoU	Oct 23, 2006	-
UNMISS	Force Reserve Battalion	DFSUNMISS/NEP/01	Final MoU	Sep 1, 2011	850
UNMISS	Formed Police Unit 1	DFSUNMISS/NEP/03	Final MoU	Jan 11, 2014	180
UNMISS	High Readiness Company for RPFs	DFSUNMISS/NEP/05	Final MoU	(Null)	150
UNMISS	Infantry Battalion 2	DFSUNMISS/NEP/02	Final MoU	Jan 17, 2014	700

Filters	Options
Country Name	All member states
Mission	All missions appropriate for Member State Country. Available values vary depending on other filter selections.
Unit Name	All Unit Names appropriate for Member State Country and selected Mission(s). Available values vary depending on other filter selections.
Unit Deployment Status	All, Deployed
MOU Sub Status	All, Final MOU, Initiated, Internal Review. Available values vary depending on other filter selections.

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