Sygic GPS Navigation for iOS

18.1 — Last update: 2019/07/23

Sygic

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Prologue

Dear customers,

we are delighted that you have chosen the application Sygic GPS Navigation for iOS.

Sygic GPS Navigation is a complex navigation system, which offers **realistic 3D maps, accurate address search and reliable route calculation.**

Our navigation goes beyond standard navigation systems and provides solutions for pedestrians as well.

We wish you safe travels with our application!

Getting started

Sygic GPS Navigation is offline navigation software and does **not require online connection** to operate. Online connection is only necessary during initial installation and activation of the software and for installing **maps and updates**. Online connection is also necessary for services such as traffic information, fuel prices and warnings of mobile speed cameras.

Your safety and the safety of your passengers is of utmost importance, that is why you should always plan your route before the **beginning of the journey**. Also make sure that you have installed **all maps and updates** while in the comfort of your home or at a place with solid Wi-Fi connection. For longer trips make sure that you have a **compatible charger** to avoid draining the device battery.

Important! Paid in-app licenses and applications cannot be used on other platforms, such as Android or Windows phone.

Display modes

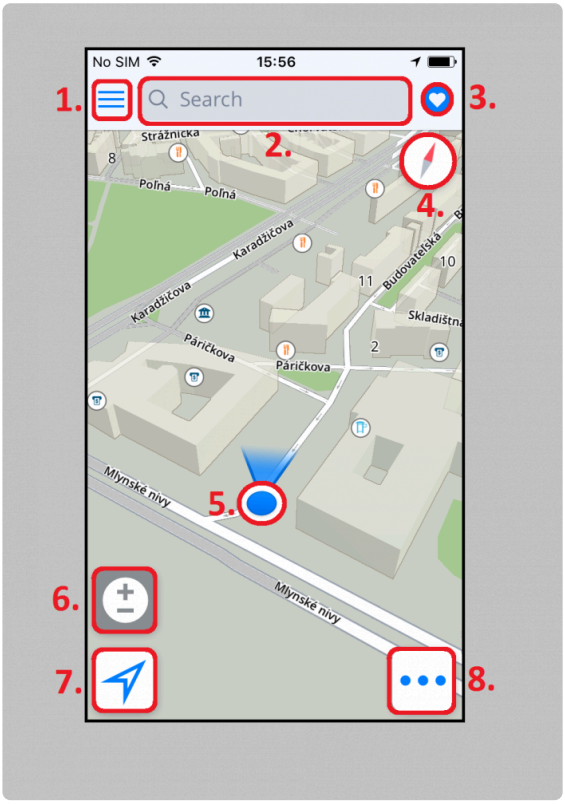
Sygic GPS Navigation uses two basic modes – **Navigation mode** and **Map mode**.

In the **Navigation mode** the navigation screen shows the map of your surroundings with highlighted navigation route. Once you get to a turn or junction, you will see an arrow showing the direction you need to take. Besides turn by turn navigation, the navigation screen shows a lot of additional information:

1. Direction of the next turn
2. Signpost before the next junction
3. Distance to the next turn
4. Time of delay on the route (Traffic)
5. Point of interests on the route
6. Lane assistant
7. Slow traffic shown on the map
8. Current position
9. Point of interest on the map
10. Zoom control and 3D/2D toggle

11. Report menu
12. Estimated time of arrival
13. Remaining distance to the destination
14. Speedlimit on the current road
15. Current speed
16. Quick menu
17. Current street name

Map mode allows more efficient map browsing, choosing the destination by clicking on the map or specific address or POI search using the search bar at the top of the screen



1. Menu
2. Destination search
3. Favorites / Contacts
4. Compass
5. Current position
6. Zoom control and 3D/2D toggle
7. Change map orientation / Show current position
8. Quick menu

Menu

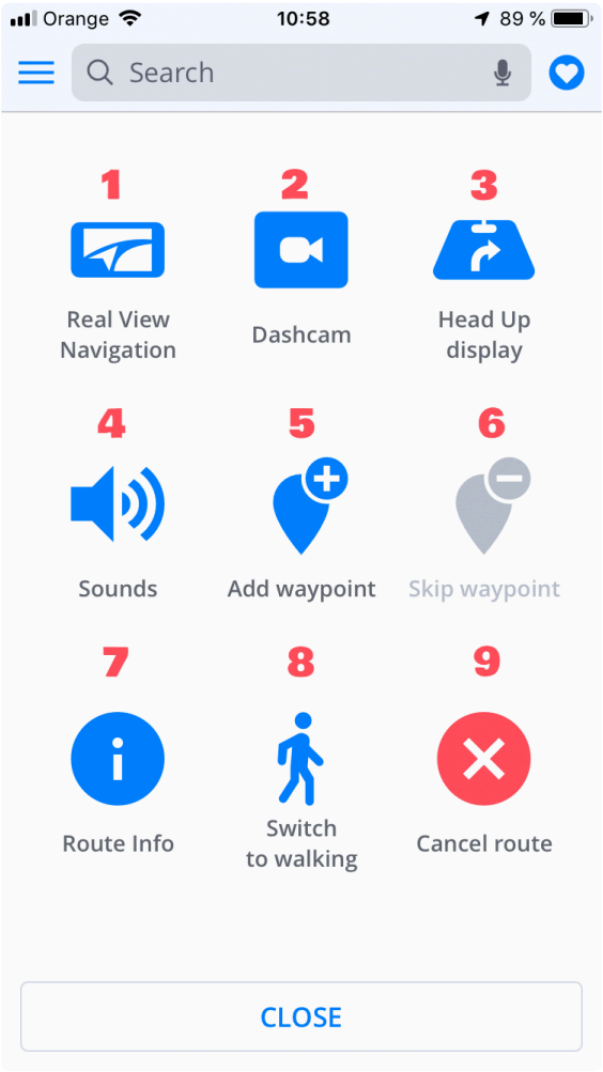
Menu can be opened directly from the main map screen by tapping on the **Menu** button in the top left corner of the screen or by dragging your finger from the left edge of the screen.

1. **Sign in** – Sign in to the app using your Google, Facebook or Sygic account.
2. **Sygic store** – InApp store with our current offer
3. **Maps** – Management of the maps → download new maps, update maps, delete maps.
4. **Sygic Travel** – Quick access to our Sygic Travel app which can be downloaded from the AppStore for free.
5. **Settings** – Personalize and adjust various options within the app based on your preferences.
6. **Give us feedback** – Send your feedback directly to our Customer Support team.
7. **Edit** – Delete or Move the shortcuts and widgets in the dashboard.
8. **SOS** – Quick access to emergency call, display of the nearest fuel station, hospital, police station and pharmacy.
9. **Photo navigation** – Navigate to geotagged photos from your gallery.
10. **Travelbook** – Quick access to your today's routes, history or favorites.
11. **Add button** – Add more widgets / shortcuts to your Dashboard.

Quick menu

Quick menu gives instant access to some features of our app. The menu can be opened by tapping on the **3 dots** menu button in the bottom right corner of the map screen.

Quick menu gives access to the following features:



1. Real View Navigation
Instead of the classic view where you see the route on a map, Real View draws the line of the route directly over a live image of the road ahead of you which is captured by the camera of your iPhone or iPad.

2. Dashcam
Dashcam feature which records the road in front of your car and in case of an accident, it saves the recorded video automatically.

3. Head-Up Display (HUD)
Allows you to show the most important navigation instructions and information directly in your field of view, on the windshield of your car. For safer night-time driving.

4. Sounds
Enable/disable the sounds in the application.

5. Add waypoint
Waypoints are locations, that you want to go through along your route before you reach your destination. You can add just one, or multiple waypoints to your route. The route will be adjusted automatically after adding any waypoint

6. Skip waypoint
This will skip the next waypoint on your route (if you added one).

7. Route info

8. Switch to walking/driving mode
Allows you to quickly change the navigation mode to walking/driving mode depending on what you need at the moment.

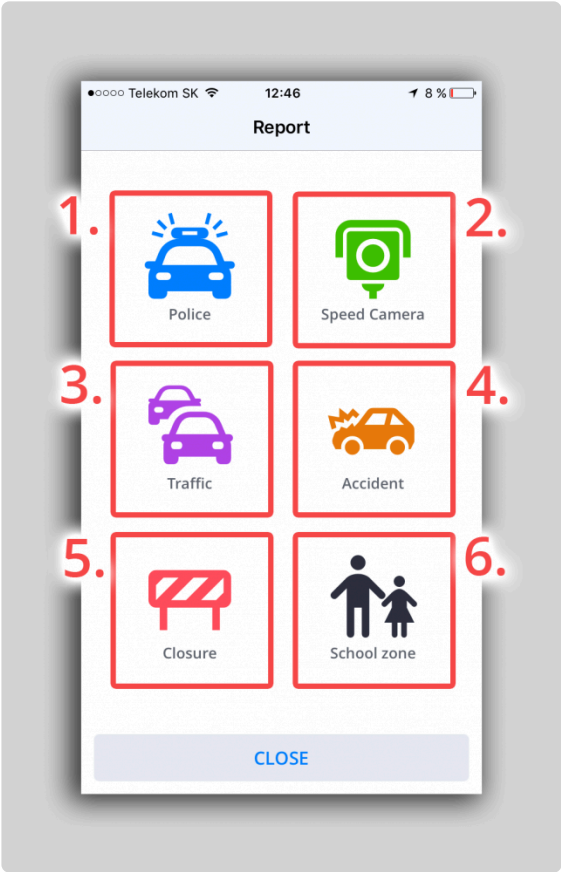
9. Cancel route
Cancel the current route.

Reporting menu

The **Report** menu allows the driver to notify other Sygic users of the current situation on the road in real time. This requires internet connection.

The Report menu can be opened by pressing on the **“!”** button in the bottom left corner of the map screen while in driving mode.

The following incidents can be reported from this menu:



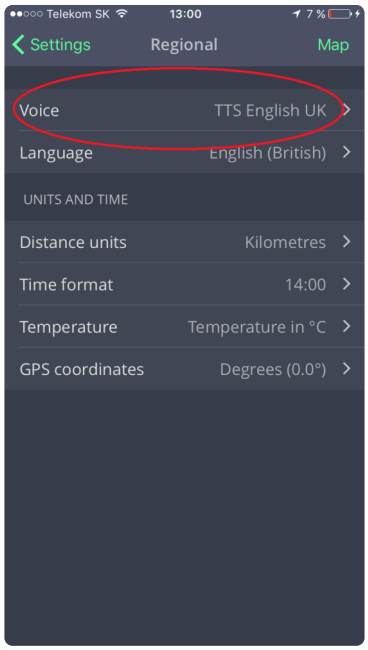
1. **Police**
2. **Speed Camera**

3. **Traffic Jam**
4. **Accident**
5. **Road Block**
6. **School Zone**

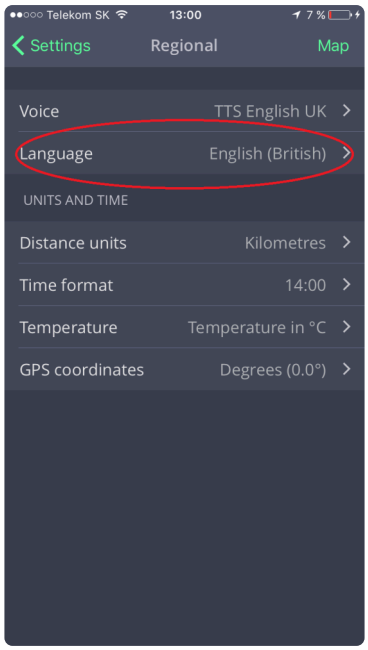
Set navigation voice and language

If you want to change the navigation voice, please go to **Menu → Settings → Regional preferences → Voice**

You can choose between **Standard** (in *Manage voices section*) and **TTS** voices. Standard voices provide all instructions needed for navigation in higher sound quality in comparison with TTS voices. On the other hand TTS voices are able to read texts, therefore they are pronouncing also street names and road numbers. TTS voices allow users to modify custom warnings as well, either for approaching speed cameras, exceeded speed limits or any other events in **Menu → Settings → Sound and notification → Notifications**

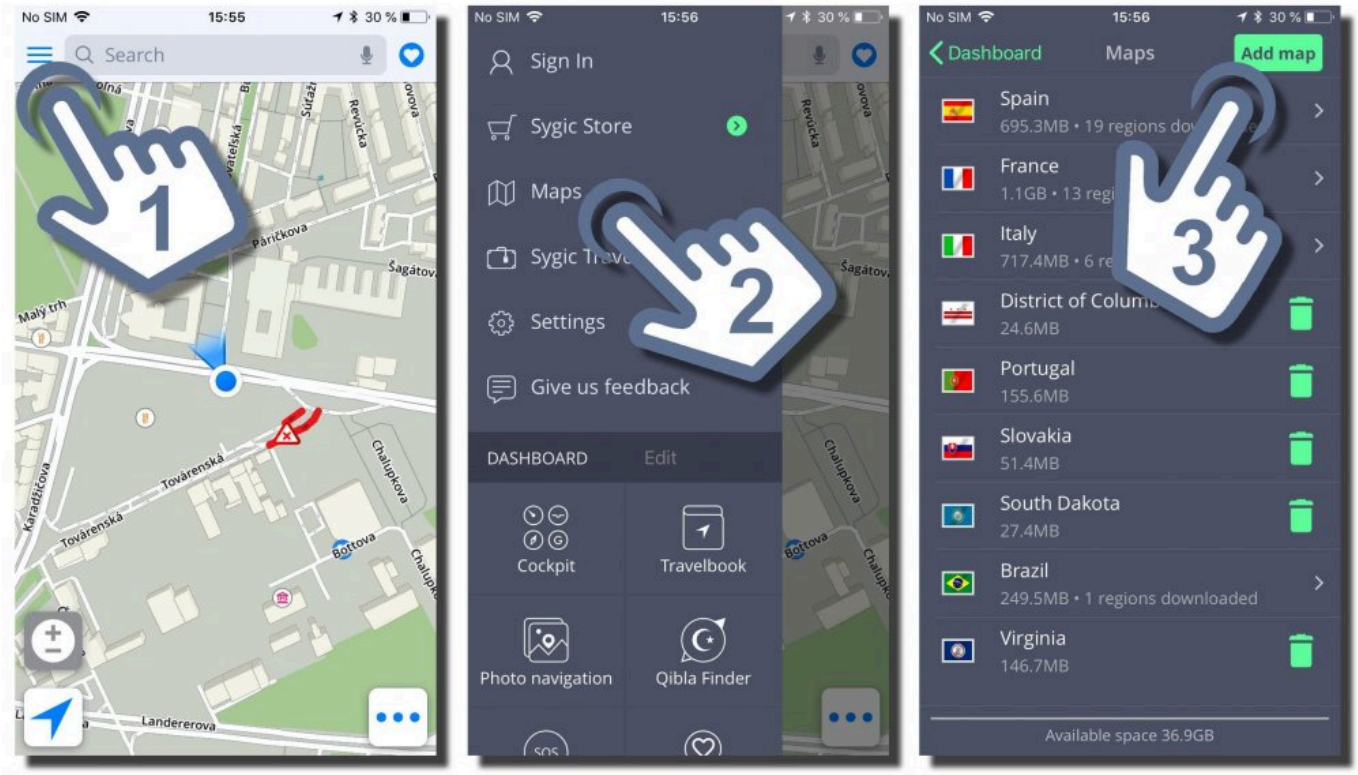


Language of the application can be changed via **Menu → Settings → Regional preferences → Language**


Telekom SK
13:00
7 %
Settings
Regional
Map
Voice
TTS English UK
Language
English (British)
UNITS AND TIME
Distance units
Kilometres
Time format
14:00
Temperature
Temperature in °C
GPS coordinates
Degrees (0.0°)

Map management

To download the maps that you want to save on your device, please go to the **Menu** → **Maps** and tap on the **Add map** button in the top right corner.



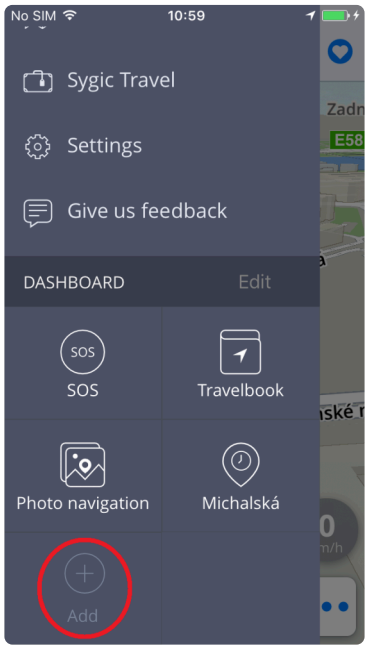
To delete some maps, go to the **Menu** → **Maps**. Next to the countries in this list, on the right side, you will see a trashcan icon. Just tap on that to delete that map, which frees up storage space on your device.

No SIM
15:56
29 %
Dashboard
Maps
Add map
Spain
695.3MB • 19 regions downloaded
France
1.1GB • 13 regions downloaded
Italy
717.4MB • 6 regions downloaded
District of Columbia
24.6MB
Portugal
155.6MB
Slovakia
51.4MB
South Da
27.4MB
Brazil
249.5MB • 1 regi
nloaded
Virginia
146.7MB
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z #

Dashboard – How to add and manage widgets

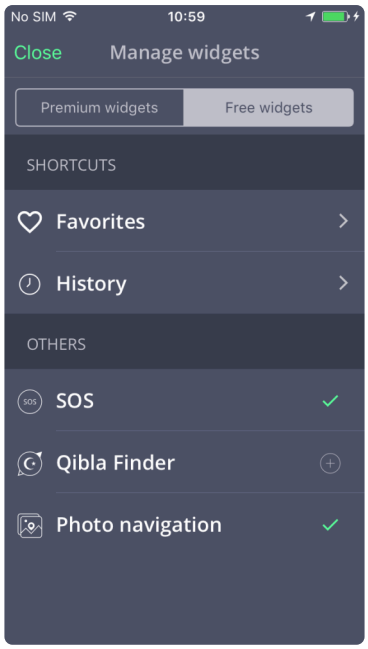
The main part of the **Menu** is the **Dashboard**. You can add a widget or a shortcut to the dashboard for easy access to frequently used features.

If widget you are looking for is not visible on the Dashboard, please add it via **Menu** → **Add**



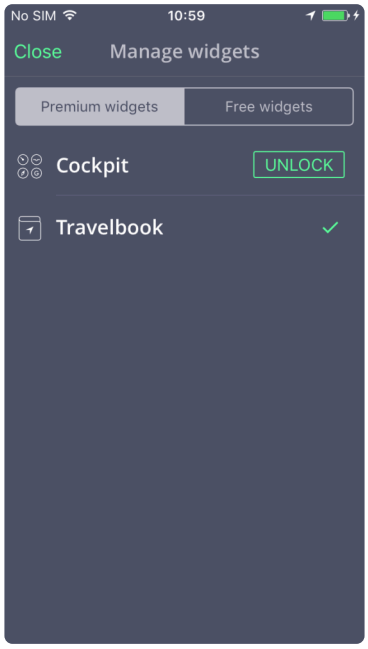
Free widgets:

- **Favorites**
- Places from the **history**
- **SOS** feature
- **Photo navigation**
- **Qibla Finder**

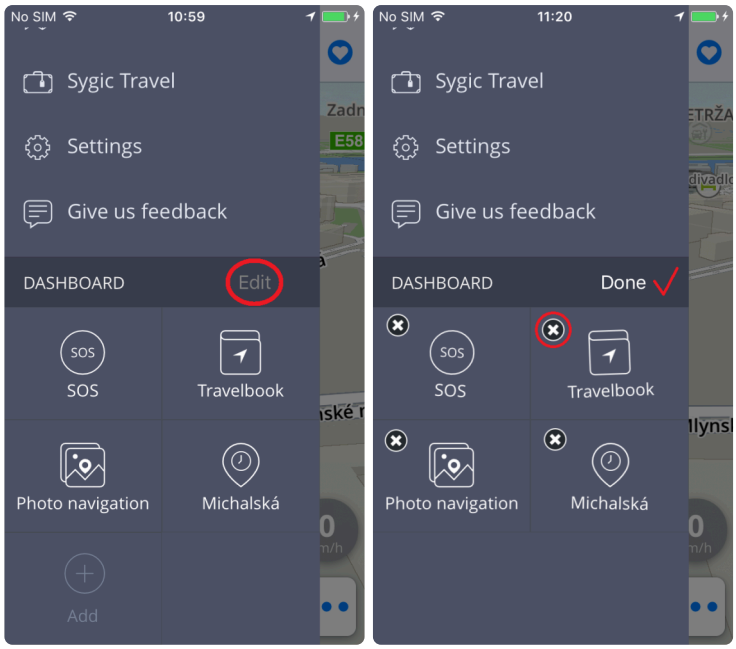


Premium Widgets:

- **Cockpit**
- **Travelbook**



If you want to delete or move a widget, tap on the **Edit** button. Then you can simply delete the widgets you do not need by pressing the **cross button** next to them or drag them to a different place.


No SIM
10:59
Sygic Travel
Settings
Give us feedback
DASHBOARD
Edit
SOS
Travelbook
Photo navigation
Michalská
Add
No SIM
11:20
Sygic Travel
Settings
Give us feedback
DASHBOARD
Done
SOS
Travelbook
Photo navigation
Michalská

Set up your first route

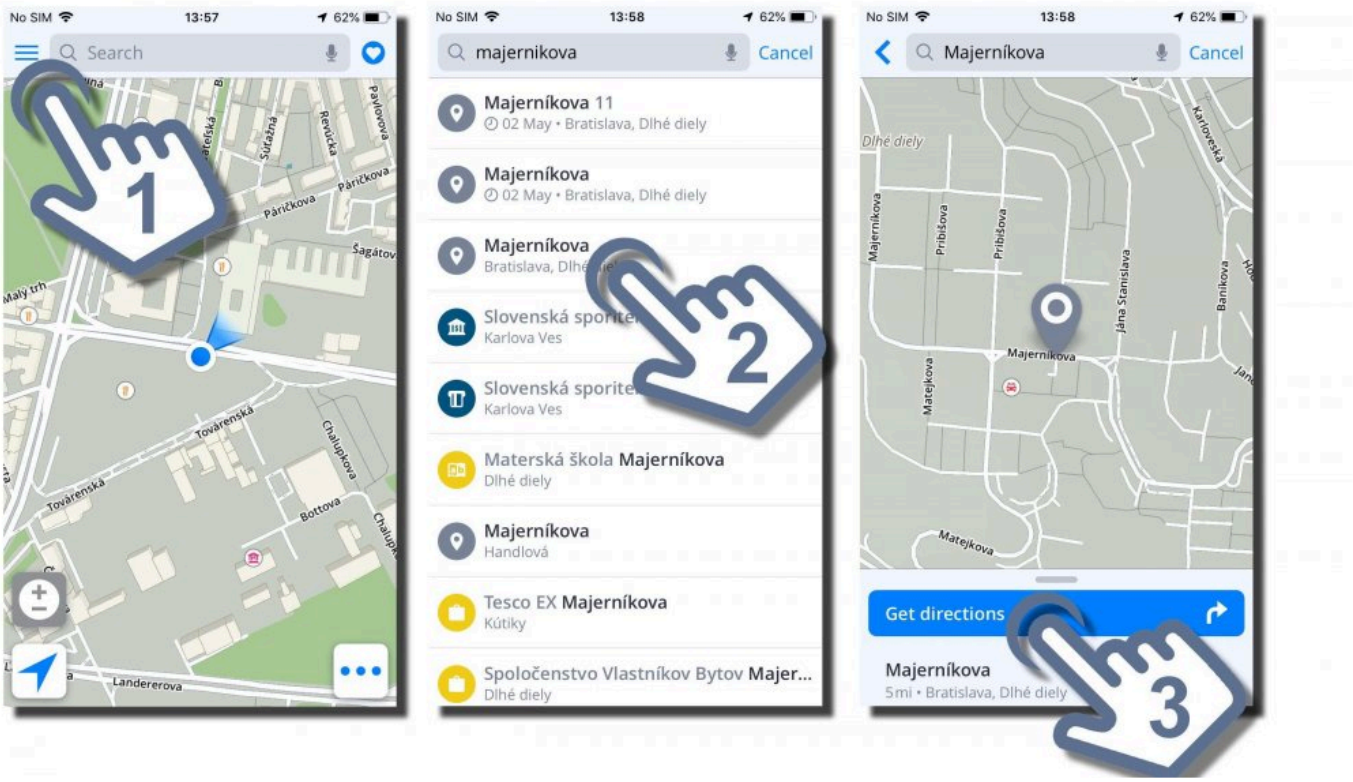
Searching for destination

Sygic GPS Navigation provides following ways to select destination of your routes:

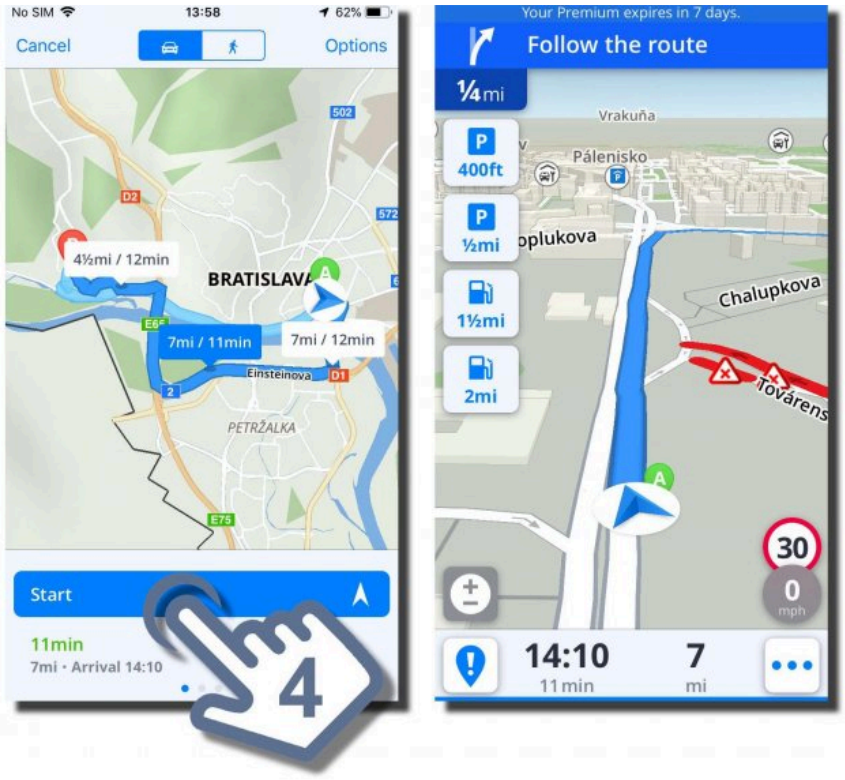
- Navigating to an address
- Navigating to GPS coordinates
- Navigating to a Point of Interest
- Navigating using Widgets
- Navigating to History / Favorites / Contacts
- Navigating Home / to Work

Navigating to an address

1. To find specific address open the Search interface by tapping on **Search** bar on the top of a map screen.
2. Start typing the desired address in **any form you wish** – for example, by directly typing street name *(with or without number)* Also, you can use the old system by typing Country-City-Street
3. Our full-text search engine will provide you with results based on your search term (streets, places, shops, banks, etc.). Please select the one you wish to navigate to and tap on it. To start navigating choose the option **Get directions**.

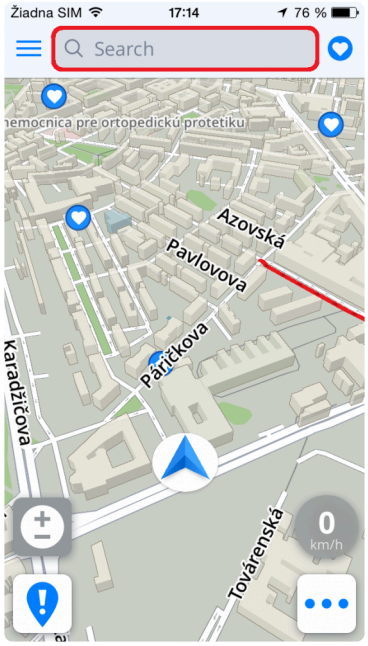


4. Route or multiple alternative routes (max. 3) to the chosen destination are highlighted on the map in blue color. Tap **Start** button in the right upper corner to start navigating.


No SIM
13:58
62%
Cancel
Options
4½mi / 12min
BRATISLAVA
7mi / 11min
7mi / 12min
Einsteinova
PETRŽALKA
Start
11min
7mi · Arrival 14:10
Your Premium expires in 7 days.
Follow the route
¼mi
Vrakuňa
Pálenisko
400ft
½mi
1½mi
2mi
Chalupkova
Továrens
30
0
mph
14:10
11 min
7
mi

Navigating to GPS coordinates

Navigating to a specific location using GPS coordinates is possible through **Search** bar in the top of the map screen.



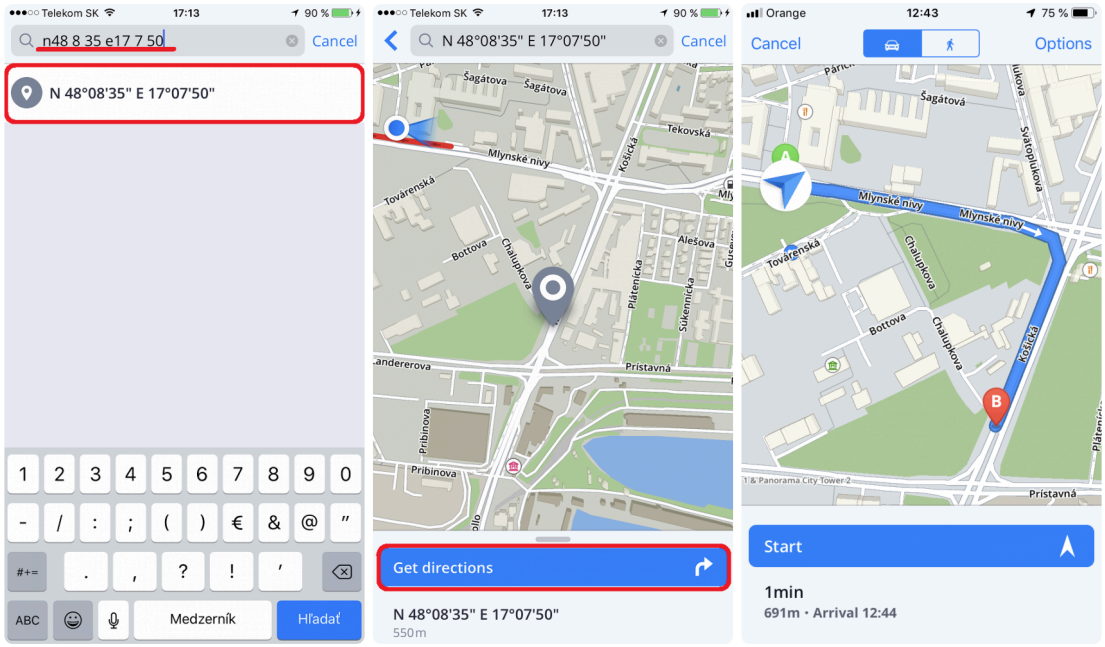
We can add GPS coordinates to Search bar in multiple ways. For example, if we have GPS coordinates in format:

1. Degrees, Minutes and Seconds such as **N 48°08′35″ E 17°07′50″**

we can add it into the **Search** bar directly, but instead of using **Degrees**, **Minutes** and **Seconds** we will use **“spaces”**

N48 8 35 E17 7 50

and the full-text search engine will provide us with relevant results on our maps. Choose the desired result from the list, tap on **Get directions**, pick the best suitable route for you and press **Start**.



2. GPS coordinates in Degrees and decimal minutes, such as **N48° 8.583′ E17° 7.833′**

we can add it into the **Search** bar directly, but instead of using **Degrees** and **Minutes** we will use **“spaces”** (for minutes use the whole decimal number) such as:

N48 8.583 E17 7.833

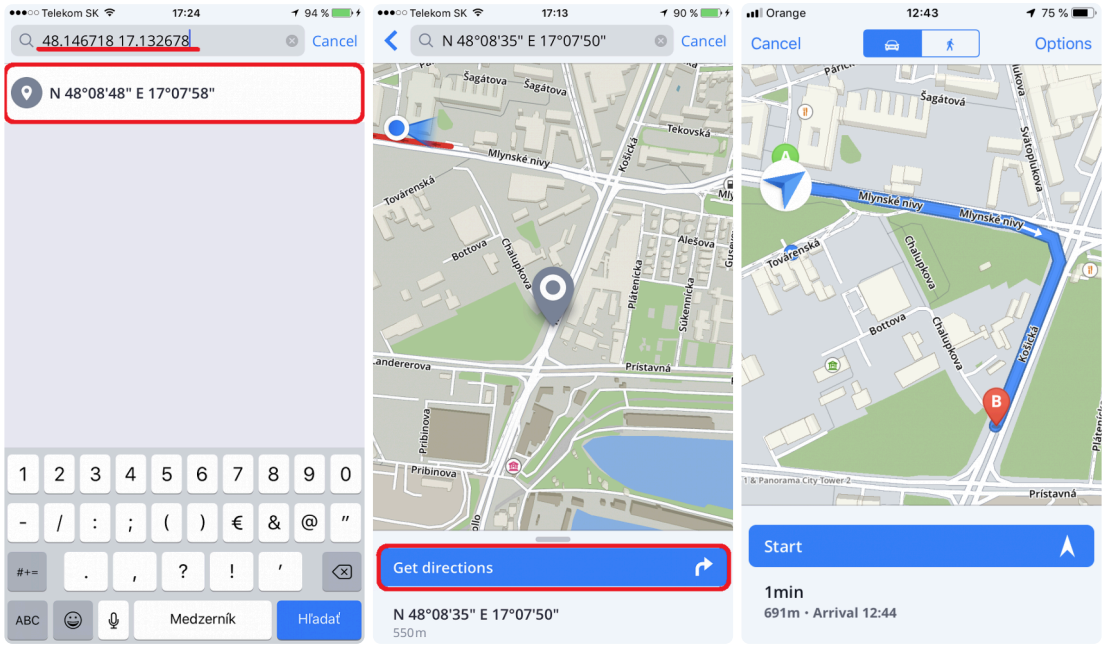
and the full-text search engine will provide us with relevant results on our maps. Choose the desired result from the list, tap on **Get directions**, pick the best suitable route for you and press **Start**.

3. GPS coordinates in Decimal degrees, such as **48.146718 17.132678**

Simply type in the coordinates, separating the longitude and latitude with a comma or space, such as:

48.146718 17.132678

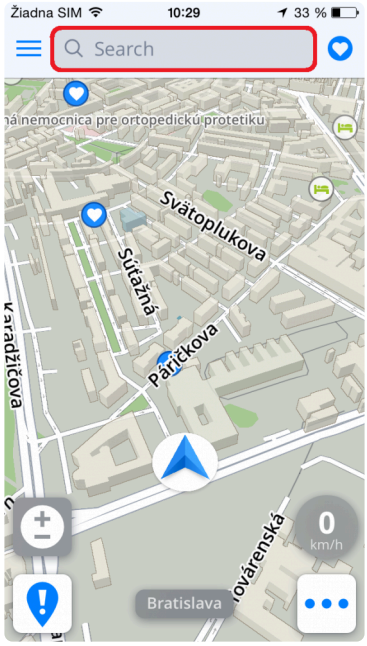
and the full-text search engine will provide us with relevant results on our maps. Choose the desired result from the list, tap on **Get directions**, pick the best suitable route for you and press **Start**.


Telekom SK
17:24
94 %
48.146718 17.132678
Cancel
N 48°08'48" E 17°07'58"
Telekom SK
17:13
90 %
N 48°08'35" E 17°07'50"
Cancel
Get directions
N 48°08'35" E 17°07'50"
550m
Orange
12:43
75 %
Cancel
Options
Start
1min
691m · Arrival 12:44

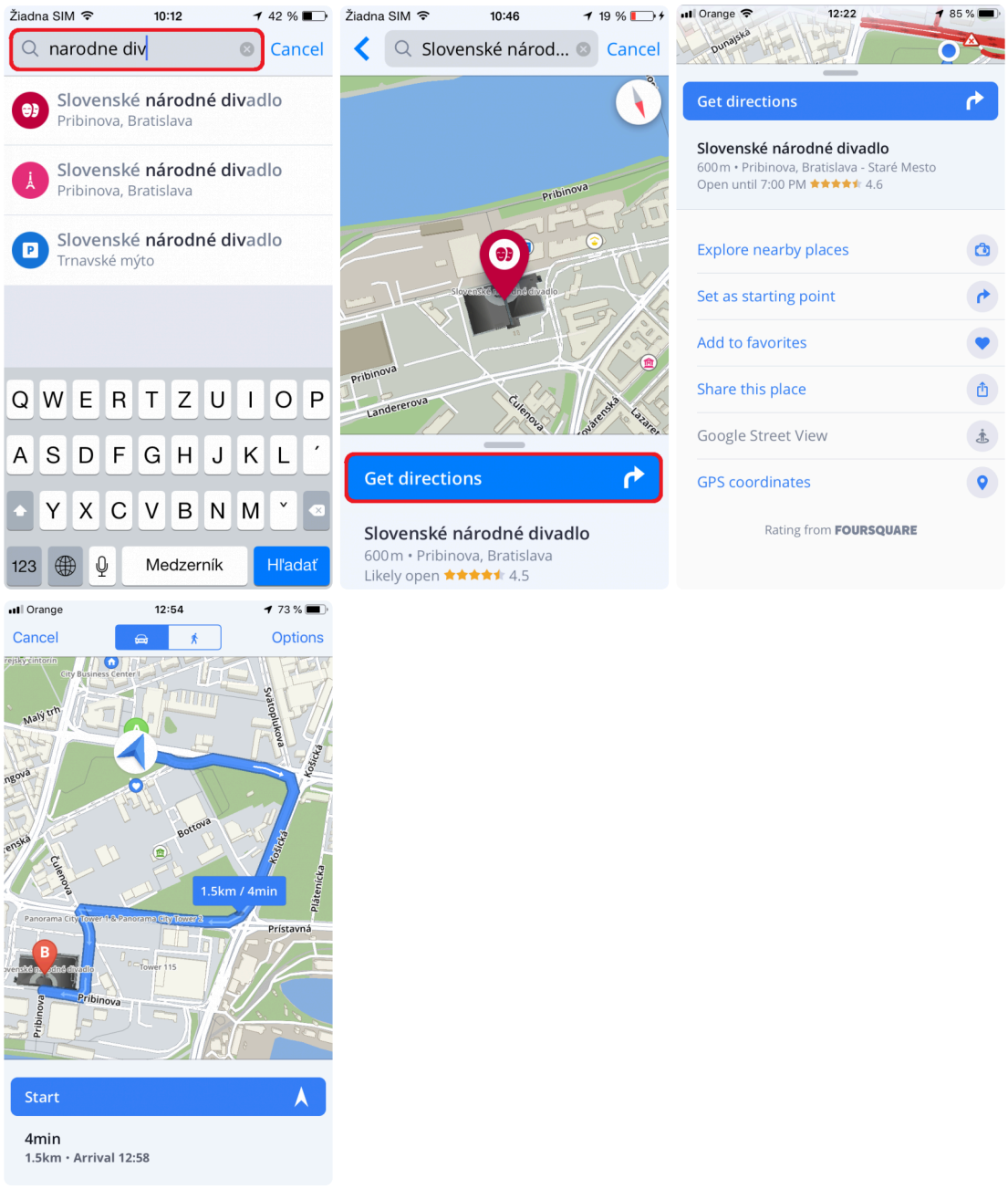
Navigating to a Place (Point of Interest)

Sygic GPS Navigation app contains millions of **Places** (formerly **Points of Interest**), such as petrol stations, restaurants, hotels, tourist attractions and many other.

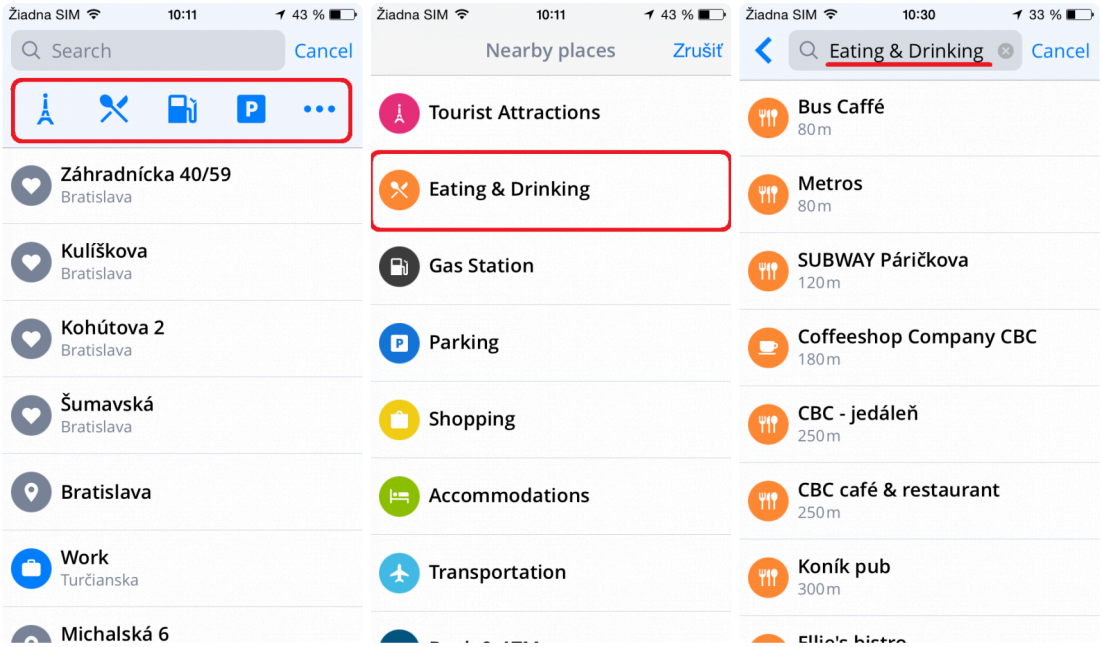
1. To search for a particular **Place**, simply tap on **Search** bar on the top of a map screen and start typing its name!



2. The search engine will provide the best results for your search term among all categories and will display them on a list for you to choose from. Select the one that you wish to navigate to and press **Get directions** (if you wish to see more information about selected Place, just pull up the menu from the bottom. Here, you can find an easy way to add a Place to **Favorites** or share its location.
After tapping on **Get directions**, you will be presented by route (up to 3 alternatives) on the map. Press **Start** at the top right corner to begin navigation.



3. Panel with basic **Places – categories** (*tourist attractions, accommodations, petrol stations, eating & drinking*) is located right under the Search bar interface. Choose one of the offered categories or tap on three dots on the right side to see all categories. After choosing a desired **Place category**, all relevant Places near the location on the map are displayed on the list (with distance to your current location).


Žiadna SIM 10:11 43 %
Search
Cancel
Záhradnícka 40/59
Bratislava
Kulíškova
Bratislava
Kohútova 2
Bratislava
Šumavská
Bratislava
Bratislava
Work
Turčianska
Michalská 6
Žiadna SIM 10:11 43 %
Nearby places
Zrušiť
Tourist Attractions
Eating & Drinking
Gas Station
Parking
Shopping
Accommodations
Transportation
Žiadna SIM 10:30 33 %
Eating & Drinking
Cancel
Bus Caffé
80 m
Metros
80 m
SUBWAY Páričkova
120 m
Coffeeshop Company CBC
180 m
CBC - jedáleň
250 m
CBC café & restaurant
250 m
Koník pub
300 m

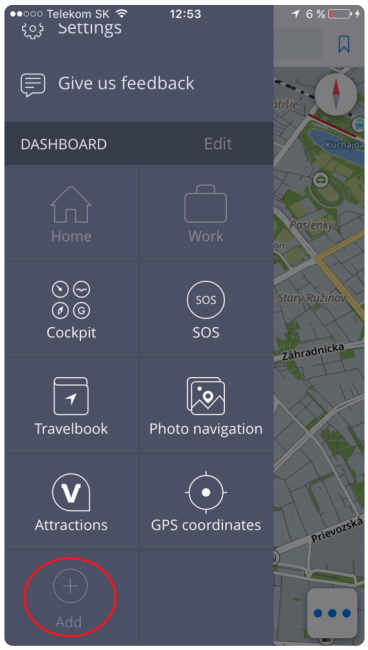
Navigating using Widgets

Associating location with a Widget makes the access to frequently used addresses as easy and quick as it gets.

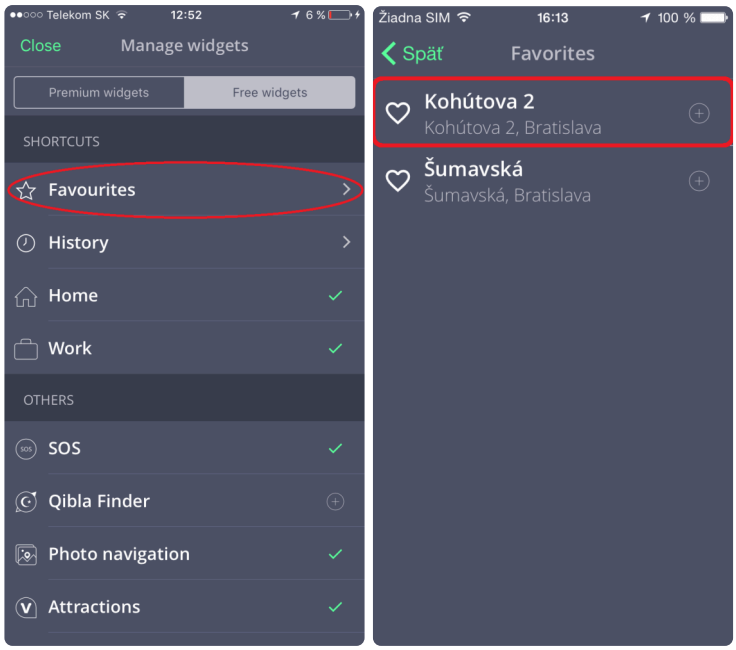
To **set a location as Widget**, follow these steps:

1. Tap **Menu** icon in upper left corner of map screen

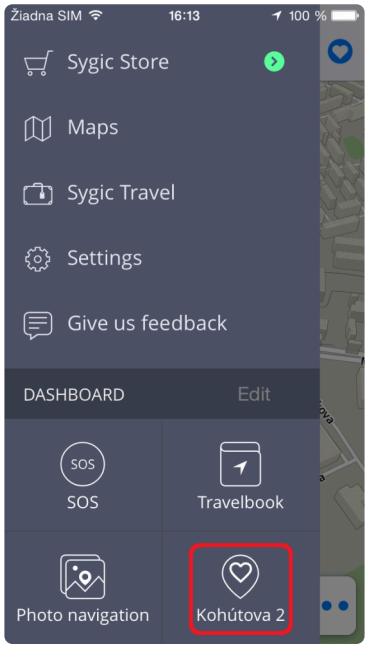
2. Scroll down and tap **Add** button



3. Select **Free widgets** tab and choose the location or multiple locations either from **Favorites** or from **History**



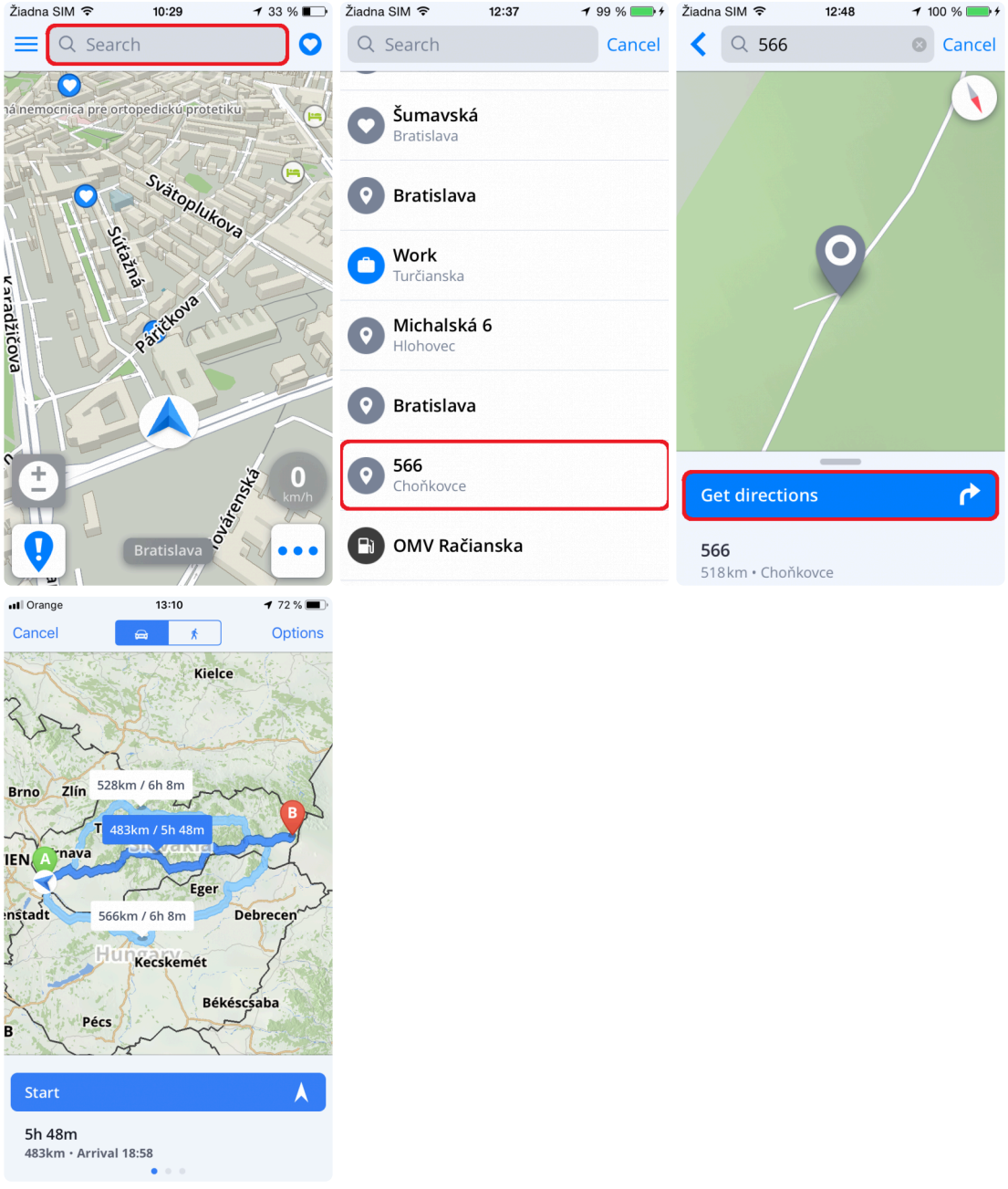
The selected location will be added as a Widget to the Dashboard, and you can create a route very quickly just by tapping it.



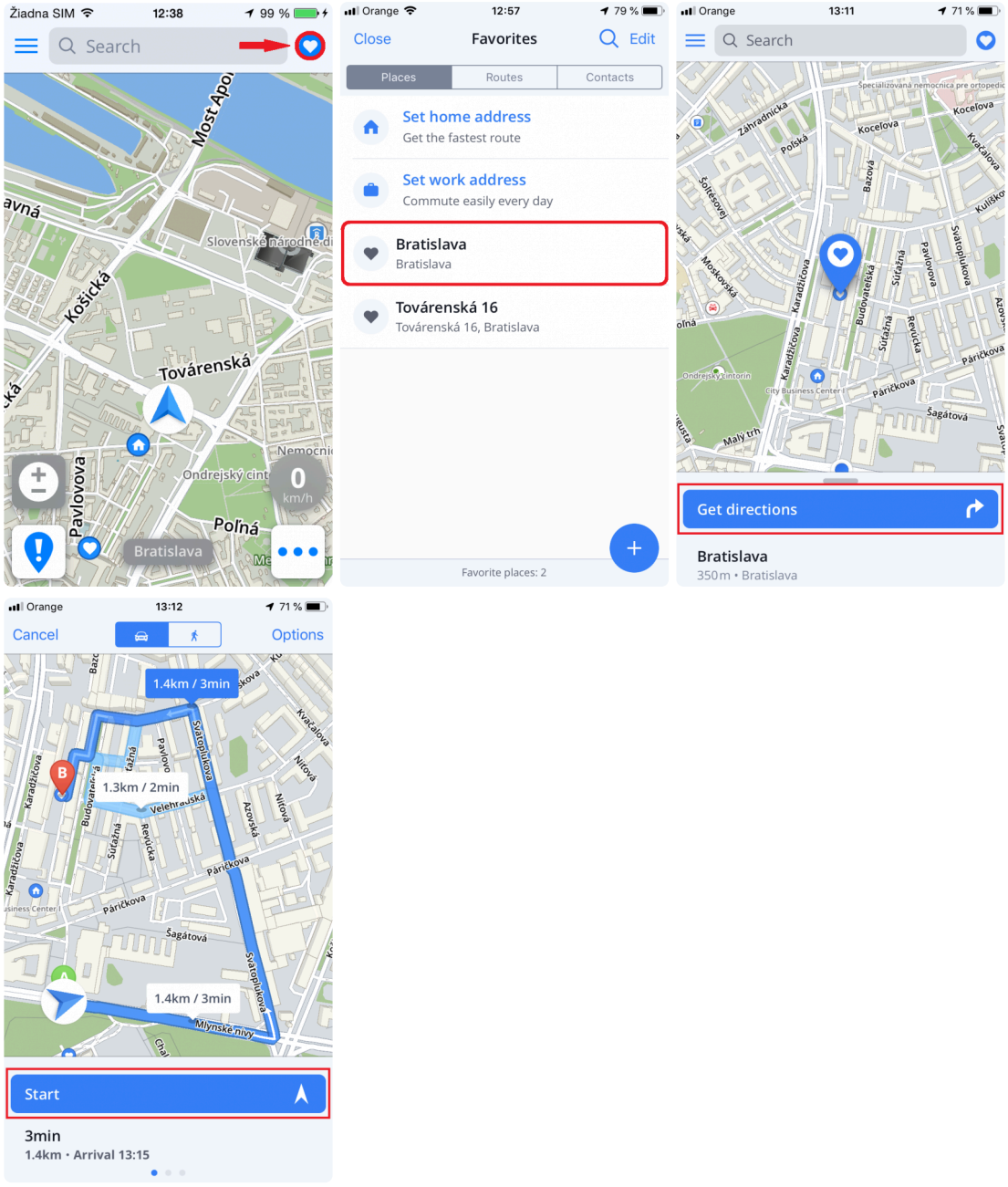
Navigating to History / Favorites / Contacts

Sygic Navigation saves the previous destinations into **History** to make it easier for you to navigate to locations you already navigated to in the past. You can also set your own **Favorite** addresses. For easy access to your contacts, you can navigate to your **Contacts** directly from the app.

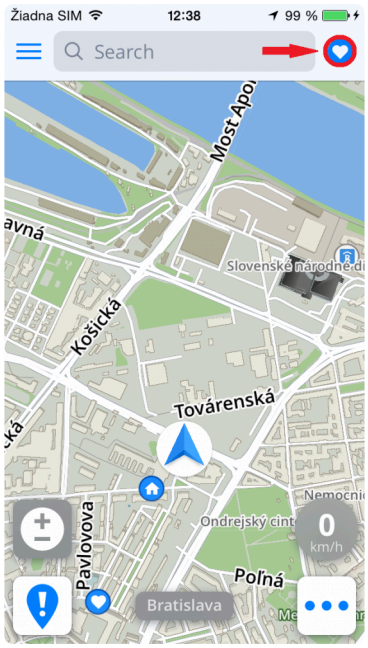
To navigate to an address which is saved in **History**, just tap into the search bar and the list of previously visited places will appear. You can select the address afterwards, tap on **Get Directions** and on map screen press **Start**.

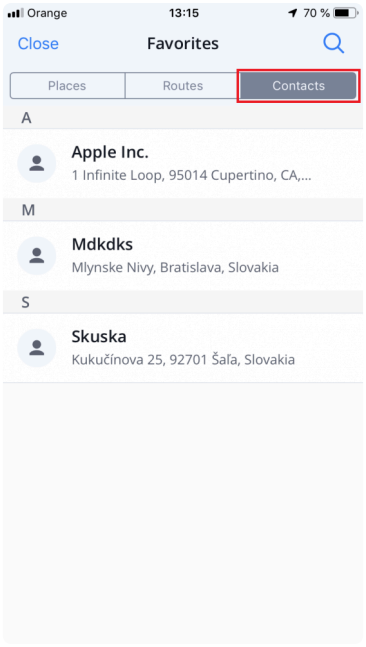


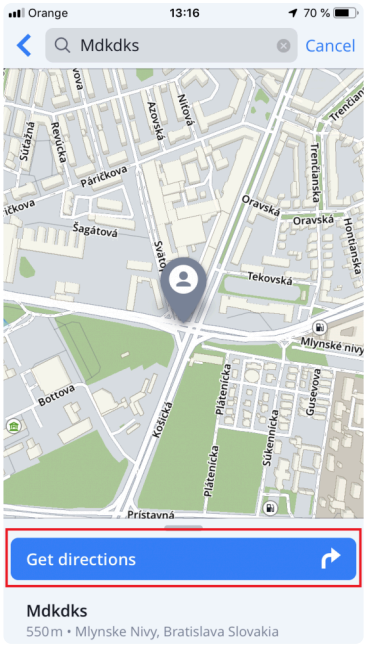
To navigate to an address which is saved in your **Favorites**, tap on **Heart** icon in the top right corner of the map screen. List of your saved Favorites will appear, choose your destination, tap on **Get directions** and press **Start** on the map screen to begin navigation.

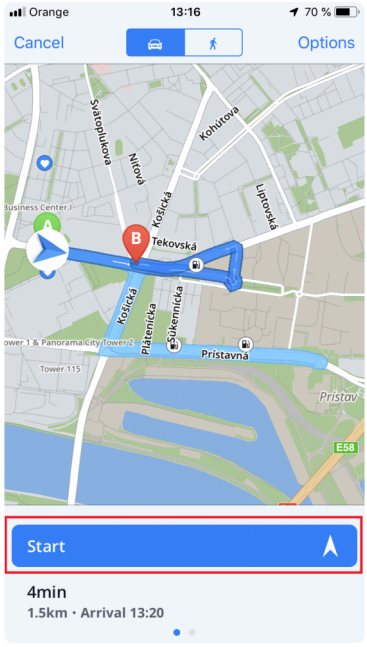


You can also navigate to an address using your Contacts' information. If your contact has an address in his info, you can navigate to it using **Contacts** list. Tap on **Heart** icon on the top right corner of the map screen. Select Contacts list, choose your contact, tap on **Get directions** and press **Start** on the map screen to begin navigation.


Žiadna SIM
12:38
99 %
Search
Most Apo
Košická
Továrenská
Pavlovova
Ondrejský cint
Poľná
Bratislava
0
km/h


Orange
13:15
70 %
Close
Favorites
Places
Routes
Contacts
A
Apple Inc.
1 Infinite Loop, 95014 Cupertino, CA,...
M
Mdkdks
Mlynske Nivy, Bratislava, Slovakia
S
Skuska
Kukučínova 25, 92701 Šaľa, Slovakia

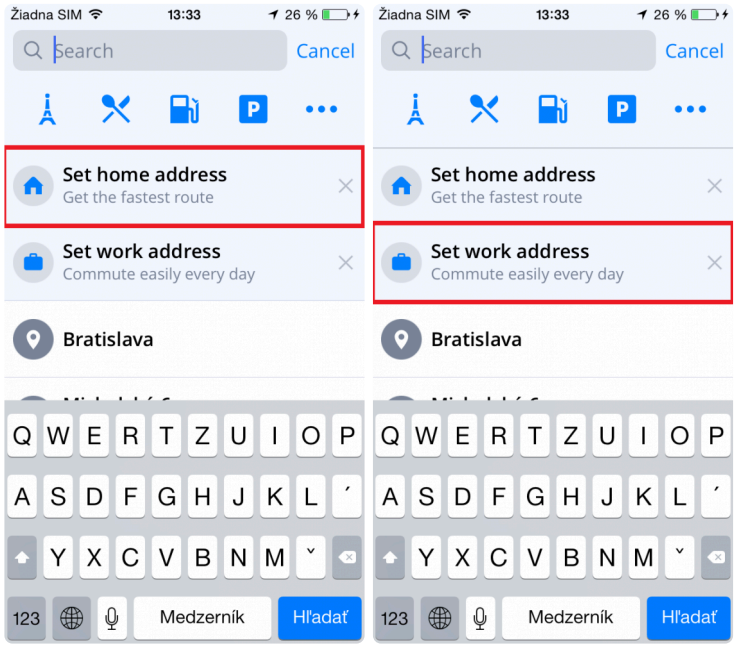

Orange
13:16
70 %
Mdkdks
Cancel
Tekovská
Mlynské nivy
Prístavná
Get directions
Mdkdks
550 m • Mlynske Nivy, Bratislava Slovakia


Orange
13:16
70 %
Cancel
Options
Tekovská
Prístavná
Start
4min
1.5km • Arrival 13:20

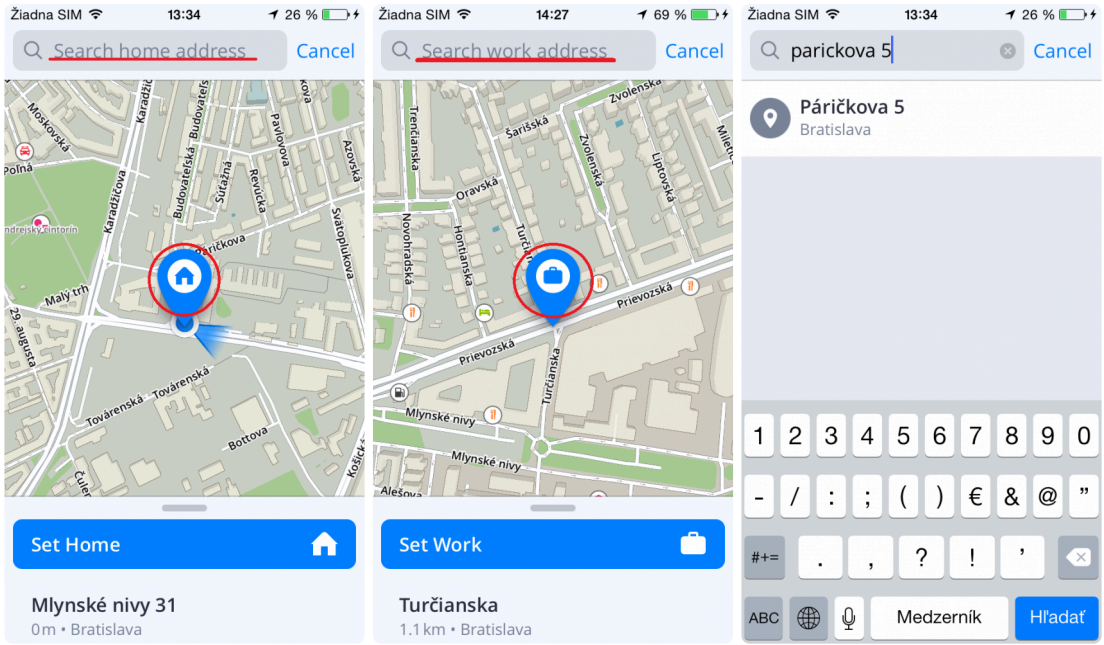
Creating and Navigating Home / to Work

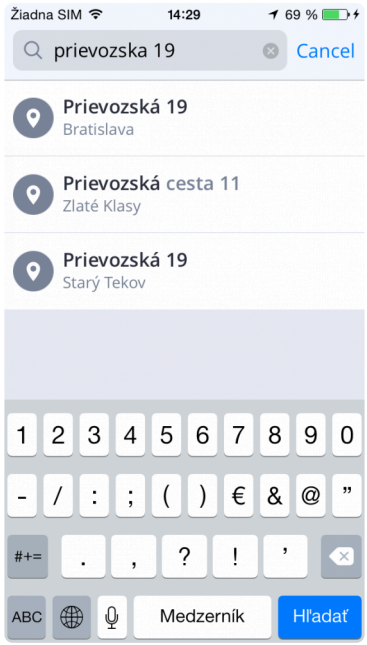
To use this feature, it is necessary to set your **Home/Work** address first. This is the easiest way to this:

1. Tap anywhere in the **Search bar** and you will see the option to set up the **Home** or **Work** address.

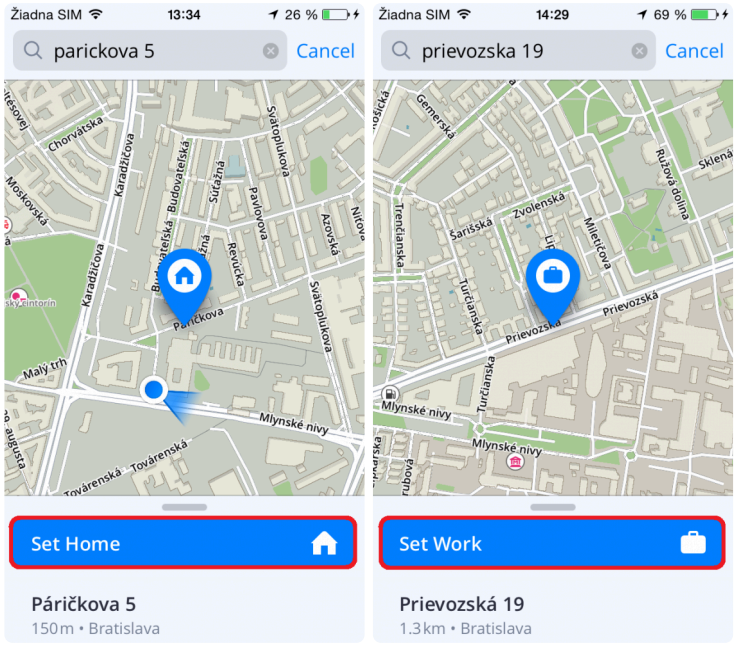


2. You will see a *blue pin* with **house** or **bag** icon shown in your current location. If that is not your home/ work location, you can use search bar to enter your address.

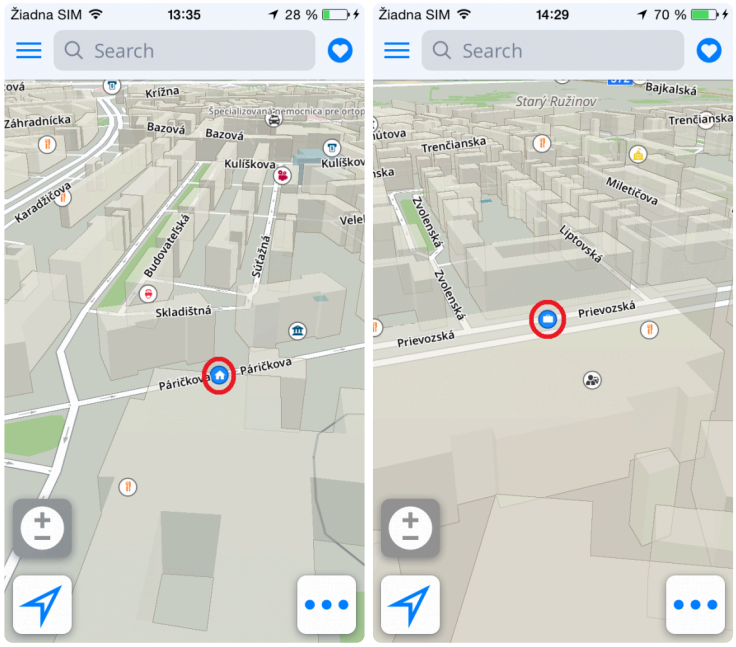




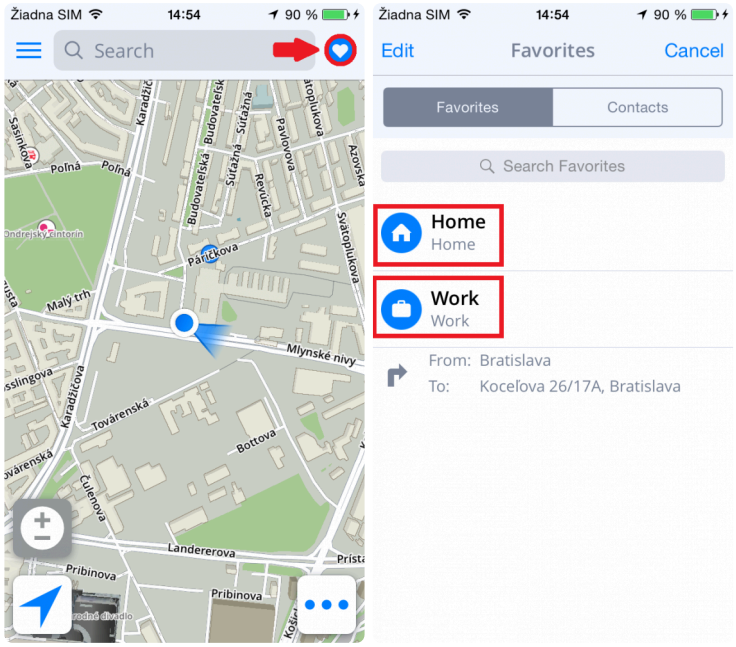
3. After successfully searching for your address, the pin will be moved to the corresponding position and you can save your locations by tapping on large blue buttons.



4. And that's it! You've managed to successfully save your **Home** and **Work** locations!



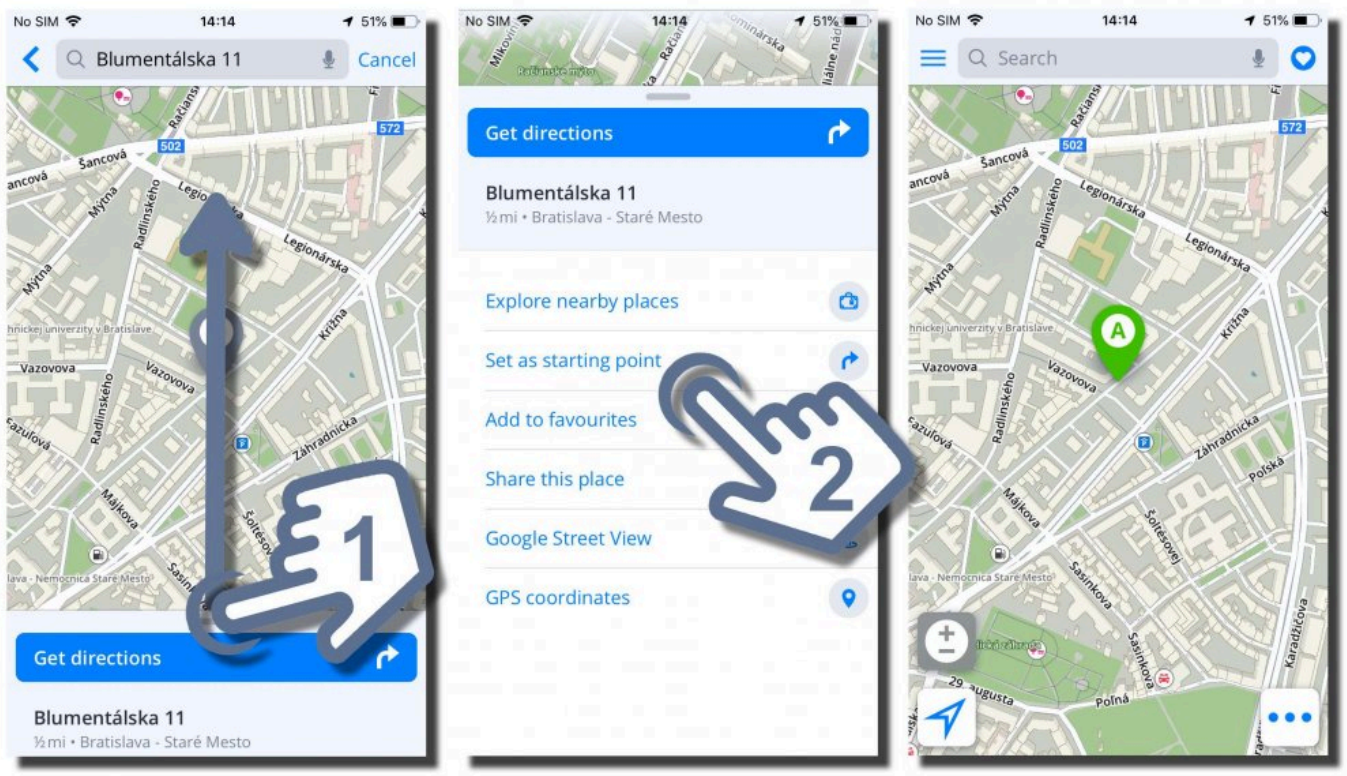
And now, if you wish to navigate to these places easily, just tap on the **Favorites** "*Heart*" icon from the map overview and choose which one you want to go to.



Changing Starting point

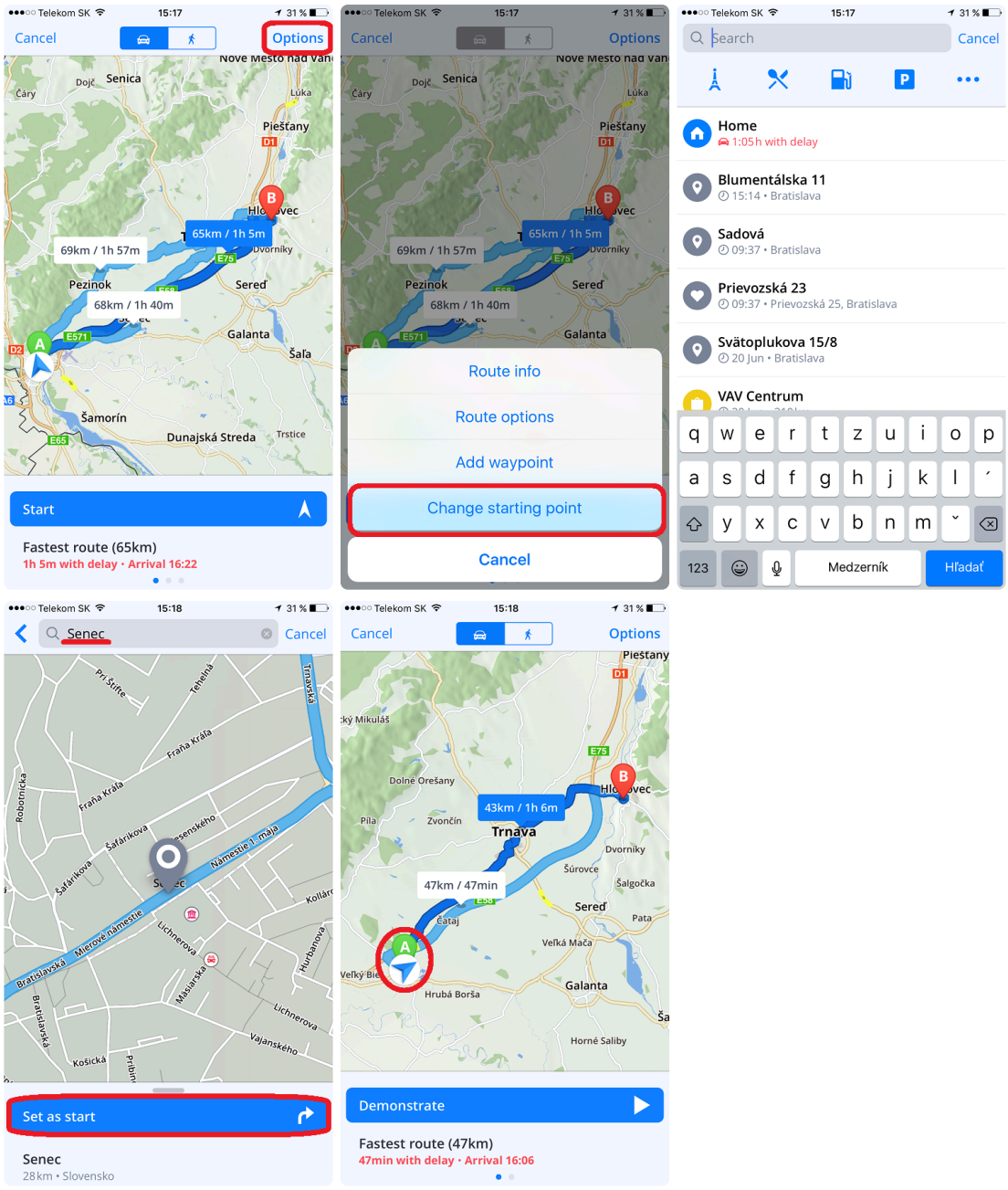
1. Changing starting point – **map**

- Tap anywhere in the map, grey pin will appear, which you can change into a **Starting point**.
- Pull up the bottom menu which will appear afterwards.
- Select option **Set as starting point**
- Pin on the map will turn into **green A** pin



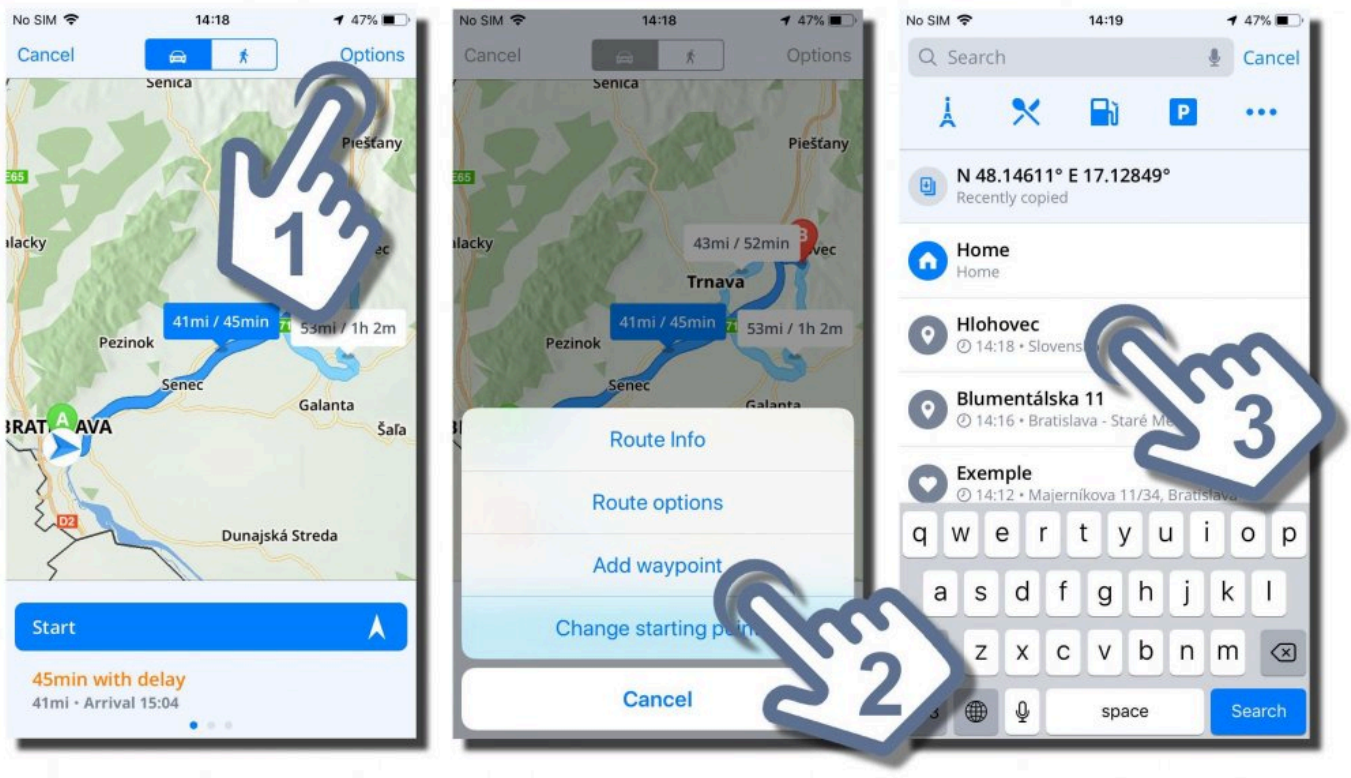
2. Changing starting point – **route screen**

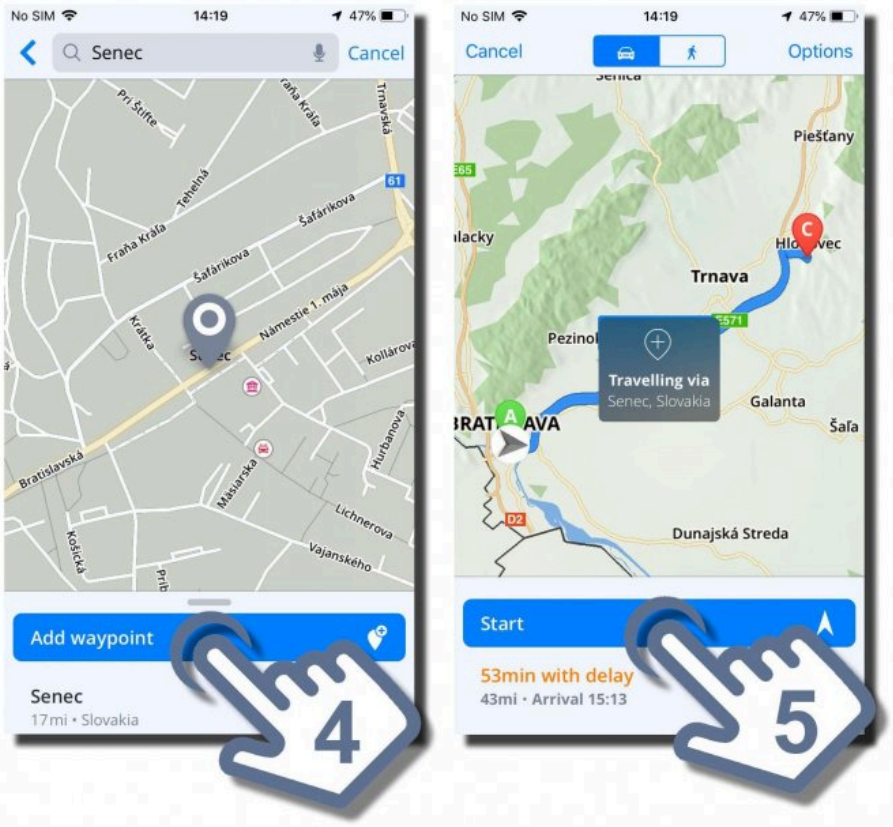
- Create any route from your actual current location and you will see route selection screen.
- In the top right corner of the screen, **Options** button will be available. Tap on it.
- Route options menu will show up. Tap on **Change starting point** option.
- Now you can select desired **Starting point** from your Favorites, History or type location into search bar. After selection, press blue button **Set as start**.
- Route will be created from your newly selected **Starting point** (green A pin). You can see demonstration of the route immediately.


Cancel
Options
69km / 1h 57m
65km / 1h 5m
68km / 1h 40m
Start
Fastest route (65km)
1h 5m with delay · Arrival 16:22
Route info
Route options
Add waypoint
Change starting point
Cancel
Search
Home
1:05 h with delay
Blumentálska 11
15:14 • Bratislava
Sadová
09:37 • Bratislava
Prievozská 23
09:37 • Prievozská 25, Bratislava
Svätoplukova 15/8
20 Jun • Bratislava
VAV Centrum
Medzerník
Hľadať
Senec
Set as start
Senec
28 km • Slovensko
43km / 1h 6m
47km / 47min
Demonstrate
Fastest route (47km)
47min with delay · Arrival 16:06

Adding waypoint to a route

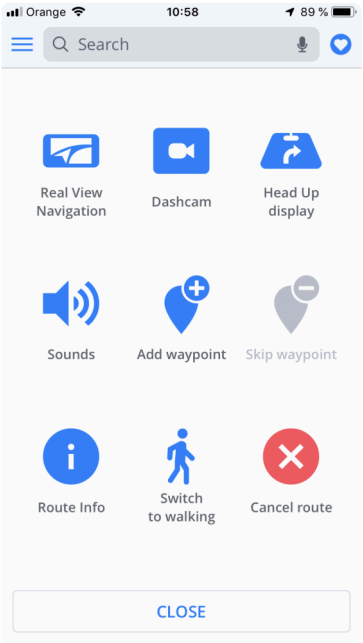
1. If we want to add Waypoint to a route, we need to set up any route to our desired destination. In route screen you can select preferable route and tap on Options button in the top right corner.
2. Options menu will scroll up from the bottom with multiple choices. Tap on Add waypoint.
3. Now you can select a waypoint from your Favorites, History, or type an address into search bar directly.
4. Tap on desired selection and on the next screen tap on blue button Add waypoint.
5. Short pop-up info window will show up and you can see added waypoint into your route directly on the map screen. By pressing Start button you can begin navigation immediately.




No SIM
14:19
47%
Senec
Cancel
Add waypoint
Senec
17mi • Slovakia
4
Cancel
Options
Piešťany
Trnava
Travelling via
Senec, Slovakia
Galanta
Dunajská Streda
Start
53min with delay
43mi • Arrival 15:13
5

Route cancellation

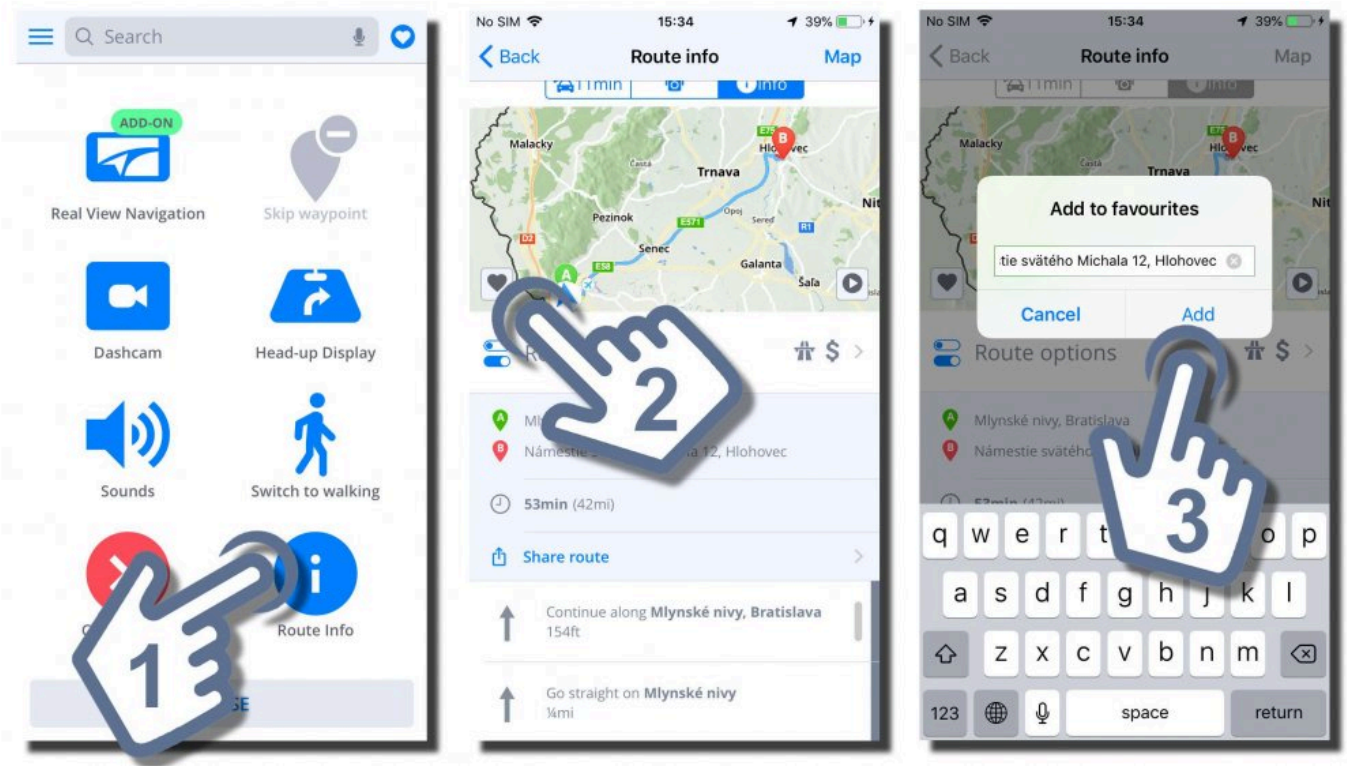
To cancel the current route, please open the Quick menu and tap on **Cancel Route** button



Saving a route

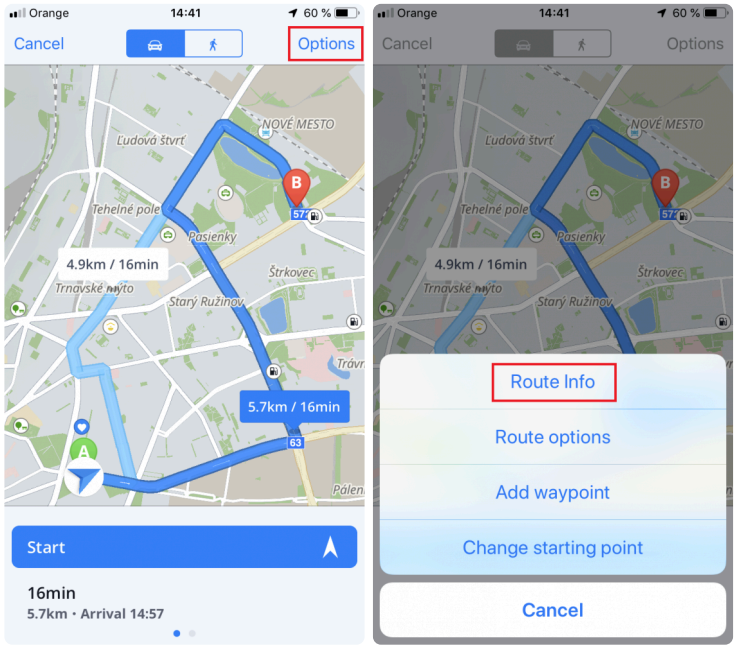
The route can be saved into **Favorites** for later use.

1. After you create a route, tap on the **Route info** button from the Quick menu
2. Then tap on the **“Heart”** icon on the left.
3. In the last step, you can customize the name of the route and then confirm its addition to your Favorites by pressing **Add**.

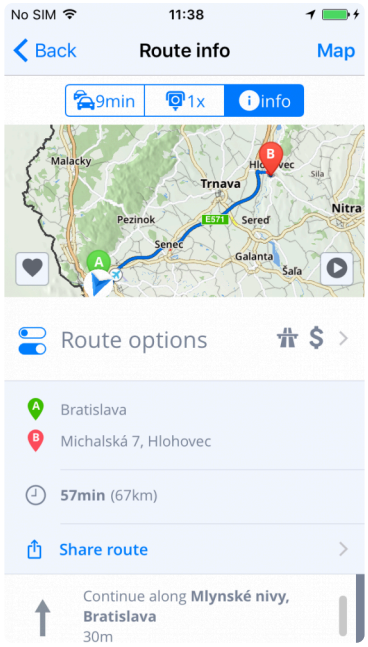


Route info

Route info can be accessed by pressing the **Options** button on the Route selection screen or by pressing the **Route Info** button in the **Quick menu** during navigation.



Route info includes detailed information about your route, such as turn-by-turn instructions, accidents on the route, speed cameras and many more.



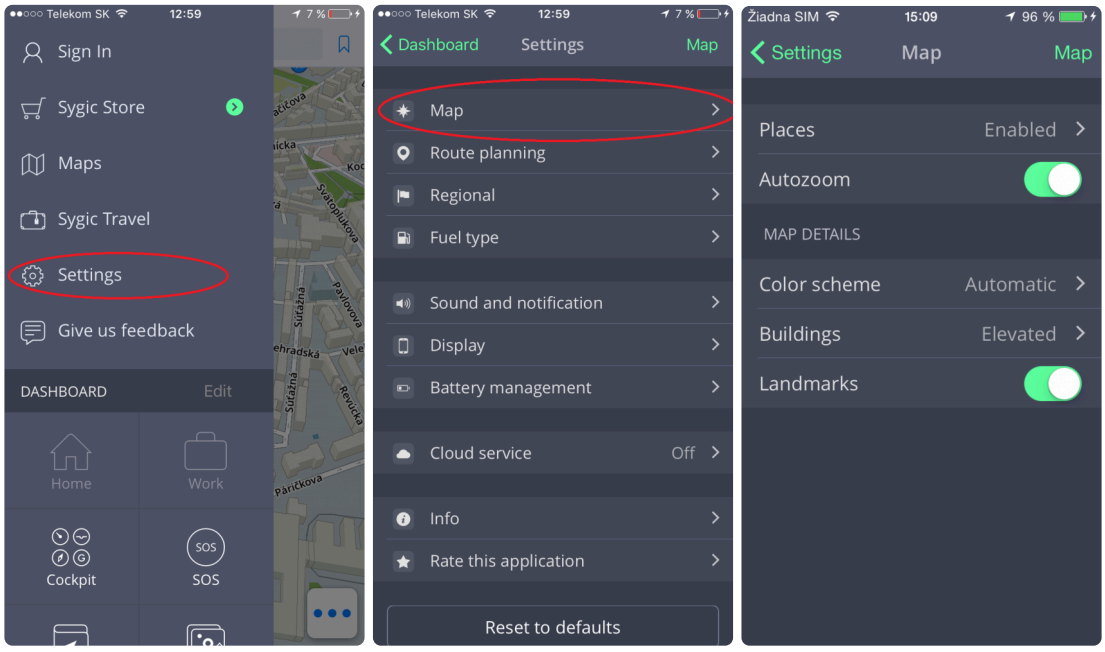
Settings

You can adjust your Sygic GPS Navigation app according to your preferences. If you wish to change the settings in the Sygic GPS Navigation, open the app and go to **Menu → Settings.**

Please note that you can also use the app without changing any settings.

Map

If you would like to change the settings for the maps, tap on **Menu** → **Settings** → **Map**.



Then you can choose which options you wish to change.

- **Places (formerly Points of Interest-POIs)**
  You can disable or enable the display of all **Places** or you can select which categories you want to have displayed on your map.
- **Autozoom**
  Enable / Disable autozooming, which occurs each time the app acquires a fix on your current location, or changes.

The following **map details** can be modified:

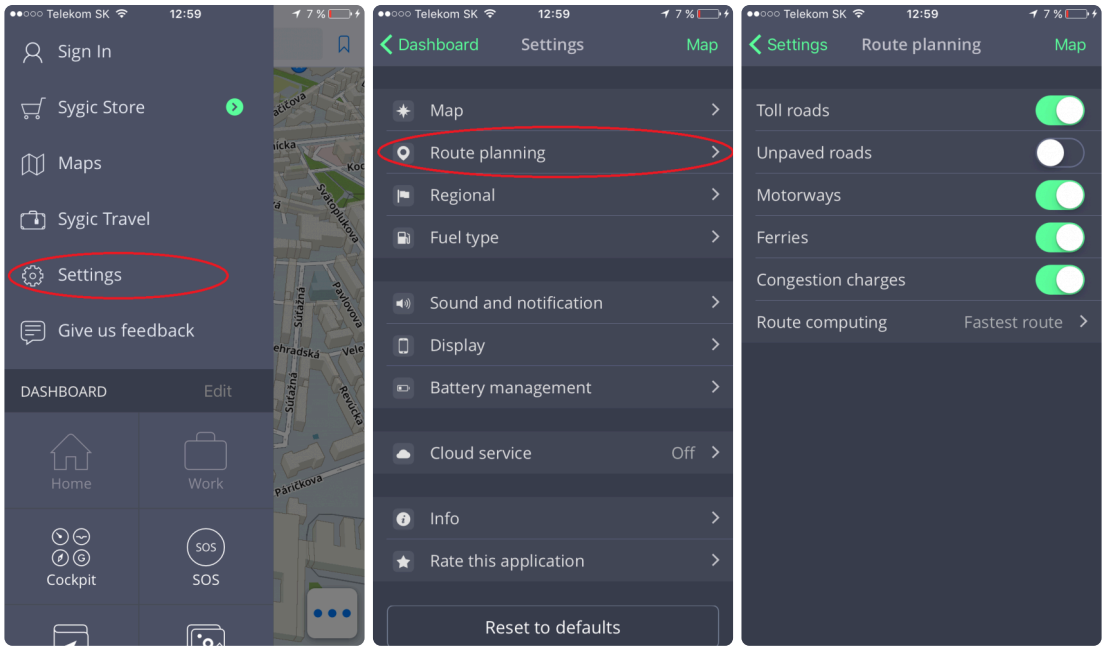
- **Color scheme:**
  Set the current color scheme to day/night or let the app decide based on your current position in the app and time according to the sunset and sunrise hours.
- **Buildings:**
  Set the display of 3D buildings (where available) in the app to elevated, footprint or turn them off.
- **Landmarks:**
  Enable or disable the display of 3D landmark models in the map.

Route planning

This section allows you to **avoid** the following route types to be used when computing your route:

- **Toll roads**
- **Unpaved roads**
- **Motorways**
- **Avoid ferries**
- **Congestion charges**

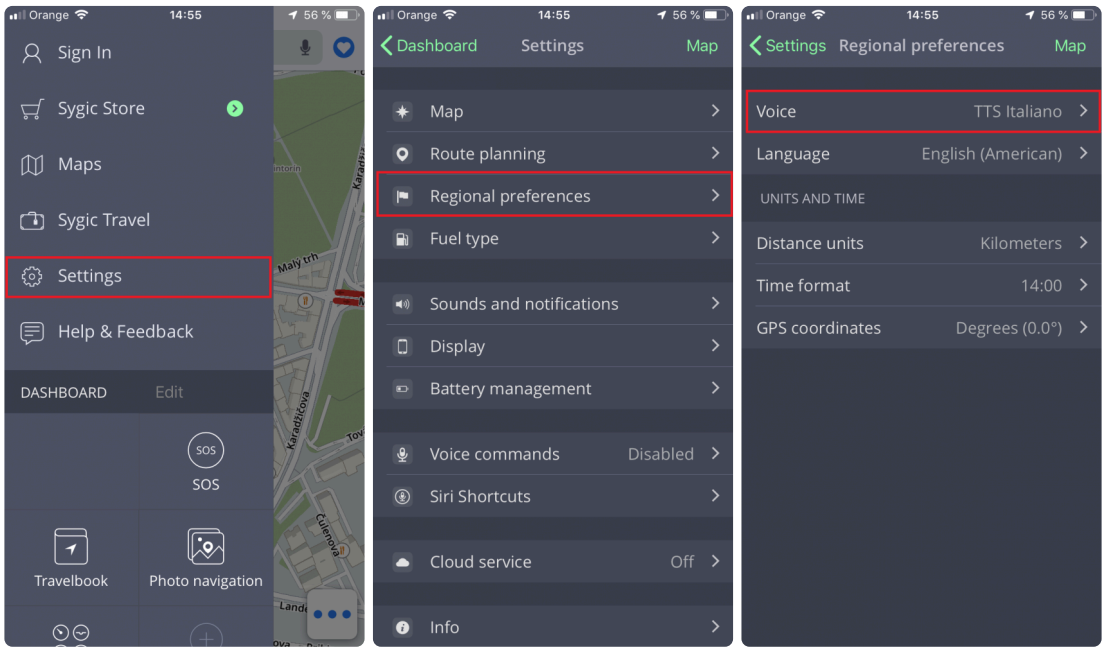
You can also choose whether the **Route computing** algorithm should choose the **Fastest, Shortest or Economic** route.



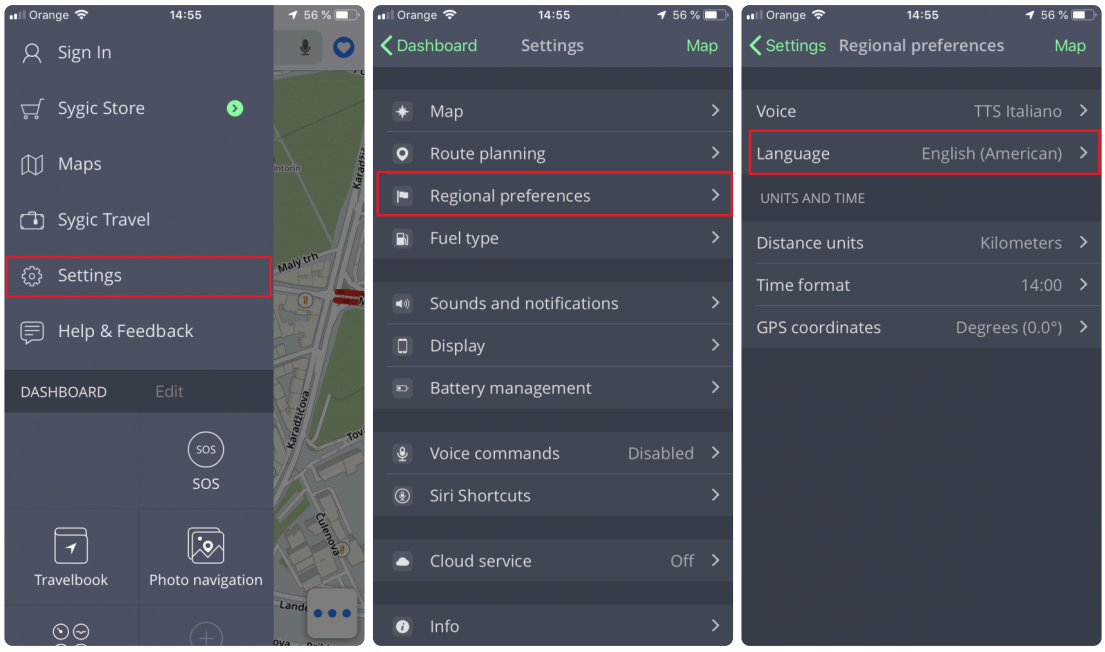
Regional preferences

To change the navigation voice, please go to **Menu → Settings → Regional preferences → Voice**

You can choose between **Standard** (Manage voices section) and **TTS voices**. Standard voices provide all instructions needed for navigation in higher sound quality in comparison with TTS voices. On the other hand, TTS voices are able to read texts, therefore they are pronouncing also street names and road numbers.



To change the app language, please go to **Menu → Settings → Regional preferences → Language**

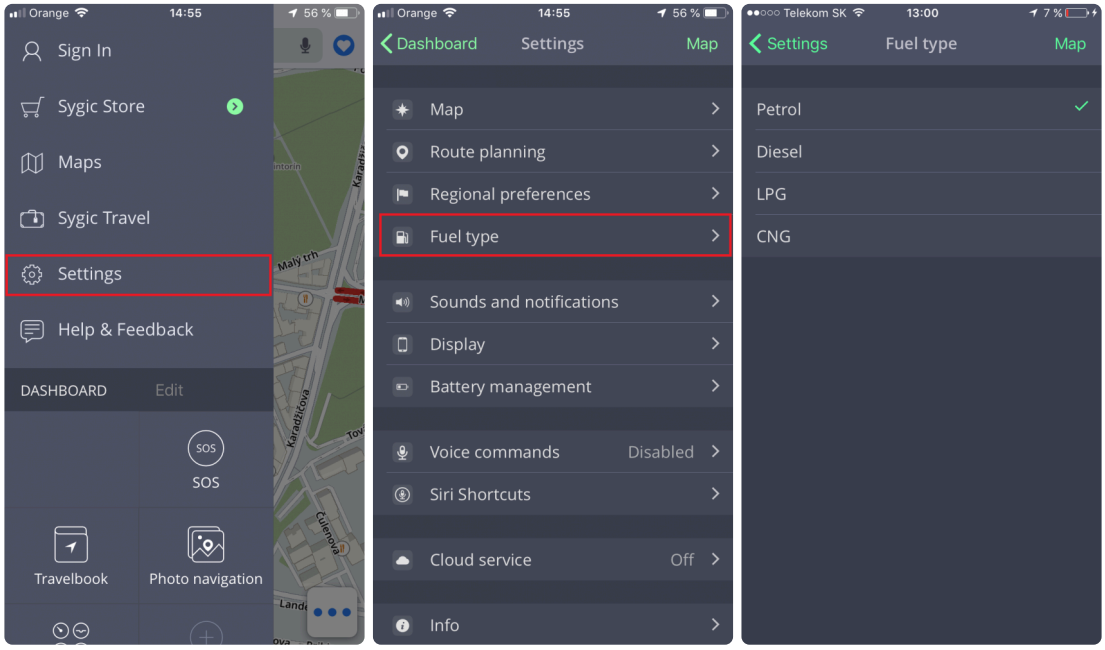


The regional settings also allow you to modify the following settings:

- **Distance Units:** – Changes the distance units used
- **Time Format:** – Changes the time format (24h/AM/PM)
- **GPS Coordinates** – Changes the format that Location details use to display a location's GPS coordinates

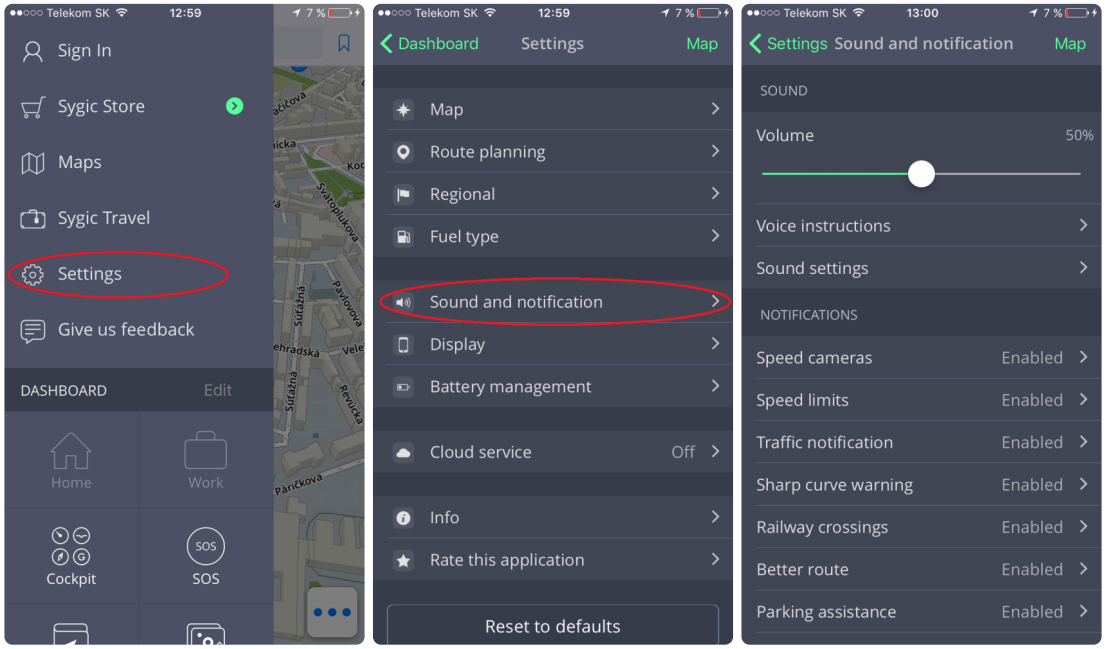
Fuel type

By setting the type of fuel your car is using in **Menu** → **Settings** → **Fuel Type**, you will get information about the price of the selected fuel in your area. To use this service, it is necessary to have **internet connection** established and a **Premium** or **Premium + Traffic** license activated.



Sounds and Notifications

You can manage the settings for all sounds and notification sounds in **Menu → Settings → Sound and Notification** menu.



- **Volume**
  Change the Media volume level of your device as well as the volume level of Sygic GPS Navigation. Please note that volume can be modified by volume buttons on your iPhone / iPad as well.

- **Voice instructions**
  This section allows you to enable / disable **Voice instructions** or spoken **Road numbers**. The road numbers setting is available only with **TTS voice** selected.

- **Sound settings**
  If you are listening to music while driving, you can set fading music to a certain volume level when Sygic gives you a Warning sound or Voice instruction. This setting is also unavailable for Standard voices. You can also enable or disable the **Phone speaker** – this particular setting selects the output of Sygic sounds from your device when connected via Bluetooth to another output device (Car Radio or Handsfree device).

The Notifications section then further allows you to Enable / Disable notifications, or change additional settings for:

- **Speed Cameras** – You can change the warning sound, set up warnings in advance or uninstall

them

- **Speed limits** – Allows you to select warnings sound when you exceed the speed limit, You can also change advanced settings, such as the distance for the warning to be given in advance, speed limit sound trigger or whether the warning sound should be repeated
- **Traffic notification** – It is possible to select a warning sound for traffic incidents, or disable them to receive only visual warnings in the app
- **Sharp curve warning** – You can select the warning sound and change advanced settings, which then further specify which kind of warning will be given for each curve
- **Railway crossings** – Allows you to select the warning sound and the distance for the warning to be given in advance
- **Better Route** – Enables the **Better Route** function, which makes Sygic recalculate the route in case a faster route is available. You can also set the warning sound for this feature.
- **Parking assistance** – Enables the **Parking assistance** feature. This feature displays notifications about parking spaces near your destination and offers the option to recalculate your route there. You can also edit the sound notification for this feature.
- **Switch to walking** – This feature is directly associated to the previous **Parking Assistance feature**. Once both are enabled, this option will enable a sound notification that will notify you about switching Sygic to Pedestrian mode and continuing on foot to your destination.

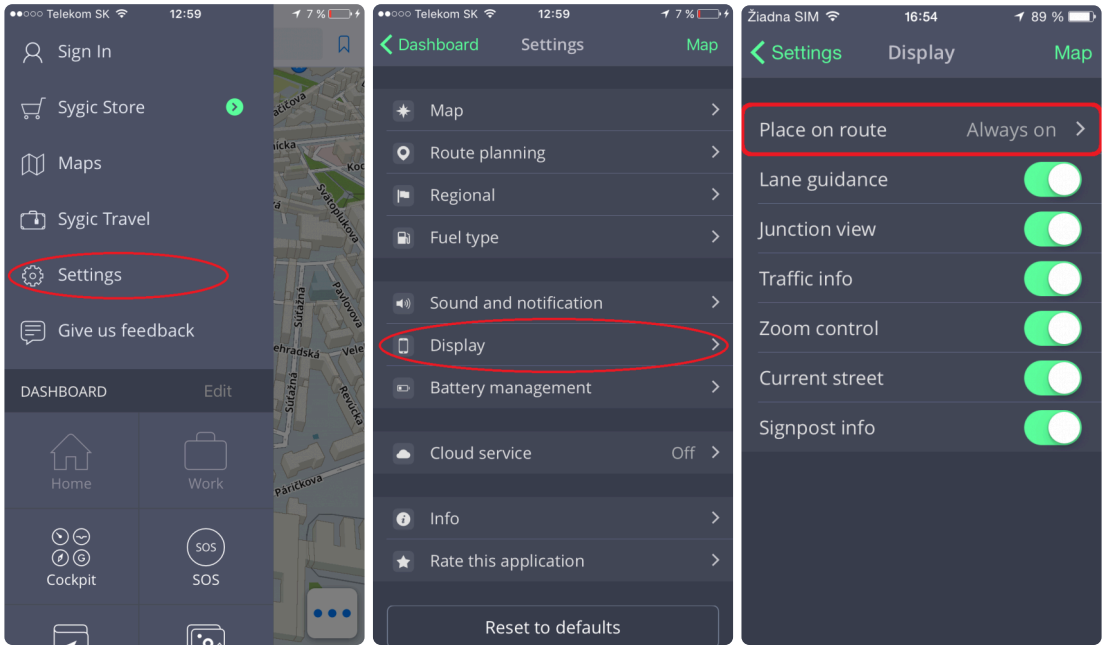
Display

In **Display** menu you are able to enable or disable displaying of following functions:

The **Place on route** setting allows you to modify displaying of **Places (formerly Points of interest)** in Notification center left panel on map screen while navigating.

- **Off** – Disables displaying of Places.
- **Always on** – Shows all enabled Places on the map view screen.
- **Select categories** – Pick which category of Places you want to see on your route.

- **Lane guidance** – This feature provides a basic dynamic view on your screen while navigating, which includes information about available lanes on your current route.
- **Junction view** – Displays a preview of the junction ahead, if available. You can cancel a displayed Junction by tapping the screen once when navigating.
- **Traffic info** – This setting works only if the feature is purchased and activates the display of the Traffic information service in Sygic.
- **Zoom control** – Enables the display of the Zoom controls buttons, which effectively zoom in or out of the main map screen.
- **Current street** – Displays the current street name
- **Signpost info** – Displays information of the upcoming signpost



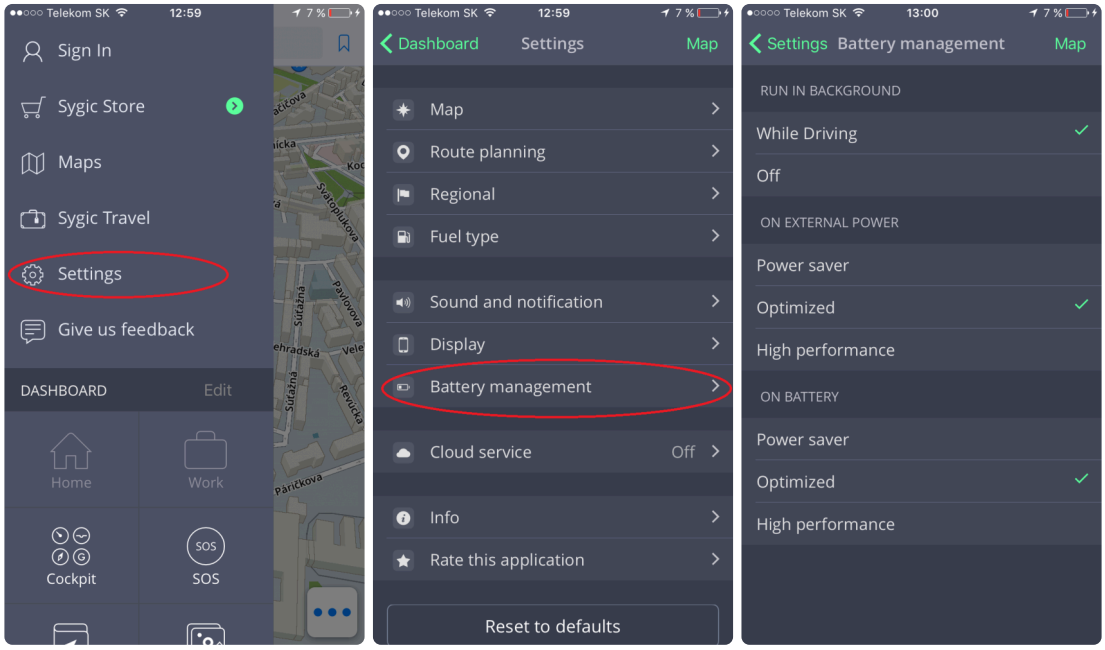
Battery management

This section allows you to set Sygic's power consumption levels, based on the fact whether the device is **On Battery** or **On external power**.

In both cases, you can select **Power Saver / Optimized / High Performance**.

You can also select whether you want Sygic to **Run in background**. If you choose yes, application provides voice instructions and sound notifications from background even when the device is locked.

Please note that the notifications on lock screen have to be allowed in your device's settings.

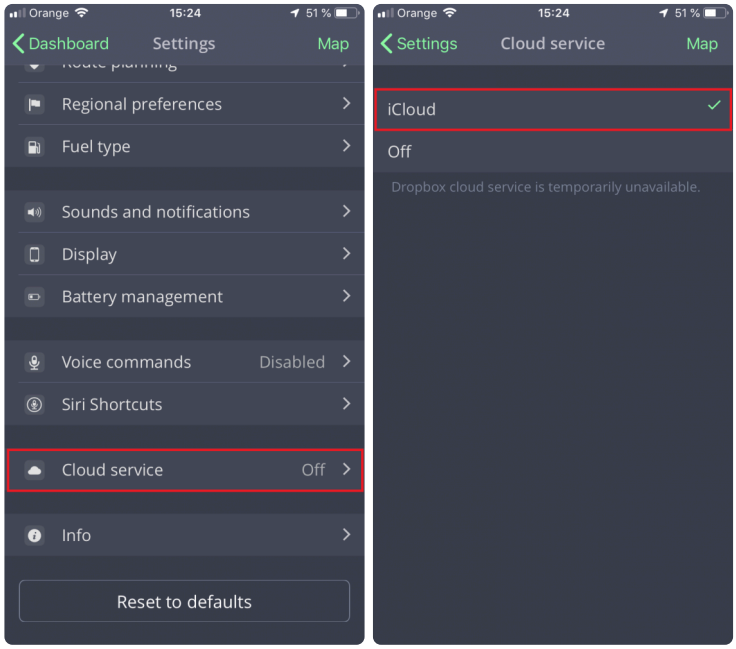


Cloud service

Sygic GPS Navigation uses **iCloud** to back up and restore saved data. These data are saved on the selected cloud and the application will either download the backup from the cloud or store new data to the cloud depending on which data are newer.

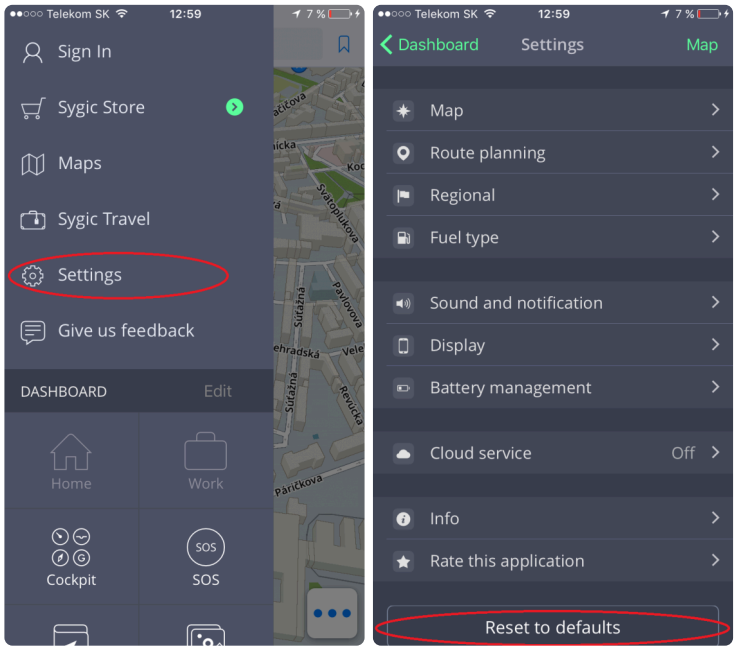
The following data are backed up: **Favorite locations, favorite routes, imported Points of interest, history, and widgets**.

This option is in **Menu → Settings → Cloud service**



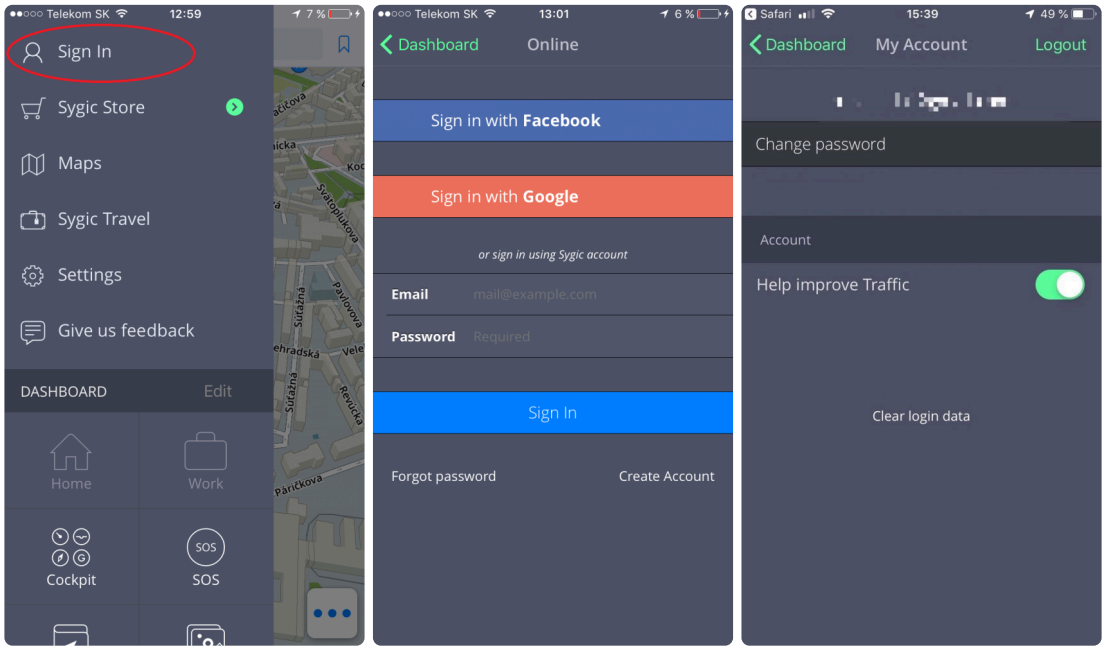
Reset to defaults

To get the application settings back to default state, reset it to its **default settings** in **Menu → Settings**



Sign in

You can log in to Sygic GPS Navigation by going to the **Menu** → **Sign in**

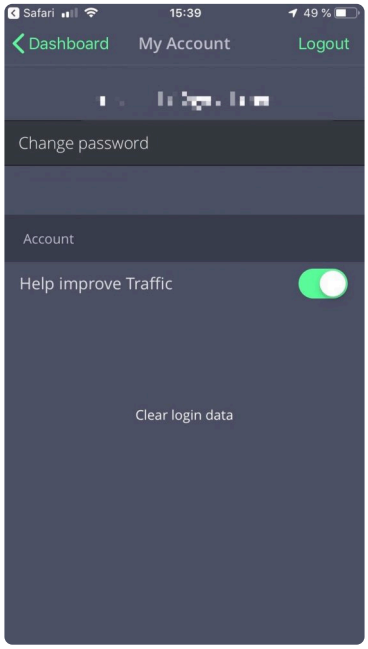


You can log in to Sygic GPS Navigation with **multiple types of accounts**:

- **Facebook**
- **Google**
- **Sygic** (recommended)

My account

Once you are logged in to Sygic with **your account** successfully, it is possible to modify following account settings on **My account** screen:



- **Change password** – change password associated with your Sygic account
- **Help Improve Traffic** – help us to provide as accurate traffic information as possible by uploading a small amount of data while navigating. All uploaded data use heavy encryption

Troubleshooting

if you are experiencing any issues with **Sygic GPS Navigation**, this category will try to help you solve it.

Please, choose your **Issue type** from the menu on the left side.

If you would not find proper solution in this **User Guide**, please contact our **Customer Support**

Inaccurate GPS signal for navigation

Please, make sure that **Location services** are turned on. You can check this setting in **iOS Settings** → **Privacy** → **Location services**.
Please make sure that you are outside and under the clear sky.

If problem continues. please contact our **Customer support**.

Problem downloading voice/map

Please, try to connect to another wireless network and make sure no **firewall or antivirus program** is blocking the connection.

If problem continues please contact our **Customer support**.

Please, send us screenshot from application's **Menu** → **Settings** → **Info** → **About** with visible Device Code and describe your issue.

Cannot start the application

In this case, please follow the troubleshooting guide on our support page: Click here

Crash/Freeze of application

In this case, please follow the troubleshooting guide on our support page: Click here