# **Password Safe V8**

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MATESO GmbH

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# Welcome...

... to the official help section of Password Safe by MATESO. The following compendium aims to support our existing customers, as well as all interested parties in getting started with the version 8 of Password Safe. As usual, our existing customers benefit from active software support and free access to the upgrade for the new version 8. If you require further information, don't hesitate to contact us via the usual channels.



If you are still unsure as to which plan best suits your requirements, please use our <u>Description of the</u> editions.



One important reason why our products never stop evolving is the constant feedback we receive from our customers – with their wishes and suggestions motivating us daily to constantly improve our products to meet our customers' needs. It is only with your direct feedback that we can also continue to update these help pages to meet your requirements.

We are very pleased that you have decided to use Password Safe version 8, and we hope for a mutually beneficial collaboration. Have fun browsing!

The Password Safe Team



- Why Password Safe?
- What is new in version 8?
- Achieving your goal with the right edition

# Why Password Safe?

## Users depend on passwords ...

... now more than ever. They are indispensable in the day-to-day business worldwide. They are used constantly and everywhere, and they need to be professionally managed. They should be safe, and should have at least 12 characters, including uppercase and lowercase as well as special characters. In the best case, a separate access password should be used for each account. It should be changed regularly at short intervals. It is hard enough to meet this challenge in private settings. In a large corporate environment, you wouldn't be able to adequately manage this task without the use of a professional password management tool.

# **User-defined scalability...**

... of the Password Safe makes it suitable for use in SMEs, large companies, and global corporations. The flexibility required for this task was a driving factor behind our decision to provide a new software version, which would meet the ever-changing requirements of modern and safety-conscious companies, instead of developing the previous version. In Version 8, Password Safe is the perfect software solution for companies that wish to effectively manage security-relevant data such as passwords, documents, or certificates at the highest encryption level. In the meantime, over 10,000 business customers rely on MATESO, the market leader for professional password management in Germany, Austria, and Switzerland.



# What is new in version 8?

# **Version history**

The latest patch notes are always available via the following link.

# One important reason why our products never stop evolving ...

... is the constant feedback we receive from our customers. On the one hand, their compliments validate our approach; on the other, their wishes and suggestions motivate us daily to further develop our products. We would like to thank you for your feedback, and to provide you with the following features in Password Safe Version 8:

- · Completely revised, intuitive operating concept
- · Freely configurable dashboards for daily overview
- · Newly developed SSO engine for logging on to applications and websites
- · New modern add-ons for browsers
- · Native RDP and SSH integration
- · Advanced tag system for the optimal classification of your data
- · Customizable search filters including full-text search
- Significant performance improvement thanks to the newly developed stateless multi-tier architecture
- End-to-end encryption (E2EE)
- · Administration of privileged accounts including password reset and password discovery
- · Maximum encryption via synchronous and asynchronous procedures
- · Two-factor authentication
- · Rights down to the record level, including temporary releases

- · Extensive reporting for audits
- · And much more

### Authorization administration as the basis

Authorization administration based on roles and organisational structures is one of the central topics in Password Safe Version 8. The aim is to have a role concept that would reproduce the hierarchies within a company properly and completely. By means of synchronization with the Active Directory, the existing structures can be imported and adapted as required. Both user information and group membership are thus imported directly from the Microsoft directory service. Optionally, end-to-end encryption (E2EE) can prevent private user keys from being transmitted to the server, which could be a weak point, at least in theory.

The sophisticated authorization concept ensures that each user group or department always has access to the passwords to which they are also entitled. The requirements of hierarchically nested user structures in large companies and corporations are taken into account. This is ensured by wizards, permission pre-sets, and intuitively designed methods of inheritance.

# Privileged password management

Service accounts and administrative access with far-reaching authorizations are always the key vulnerability points within companies, and have often been a gateway for attackers and manipulations. Maintenance and administration of existing, historical accounts are difficult due to their number. With Password Discovery & Reset, MATESO now provides two tools to protect these usual attack targets. Password Discovery creates a list of accounts, which are registered directly within Password Safe, by scanning the existing network structures. These accesses can then be automatically reset by means of password reset for service accounts, Active Directory access points, or Windows and MSSQL users at freely definable time periods.

# SSO, logging and reporting

Single Sign On (SSO) is an integral part of corporate software configurations. With the help of the newly designed SSO agent, automatic login to websites is intuitive and easy to perform. Connections via RDP or SSH can also be automated without any problems. A special feature of Password Safe is that passwords for these access points can always be idden from users by means of password masking. Security-critical applications, in particular, can be additionally secured by the double-check principle of the sealing system. Obviously, traceability of changes through logs and history is always possible. Documents can also be maintained in the database and archived by the integrated version management for logging and eventual restoration. Password Safe v8 also provides a granularly definable tool for security audits with the fully automated reporting system.

# Achieving your goal with the right edition

# Available plans

#### Essential

Das Basis-Paket mit den wichtigsten Funktionen

- Zentralisierte Team-Datenbank
- Bis zu 5 Benutzer \*\*\*
- Rollenbasierte Zugriffskontrolle
- Rechtemanagement bis auf Feldebene
- Passwort Richtlinien
- Dokumentenverwaltung
- SSO / Agent / Browser Addons
- Integrierter RDP- und SSH-Client
- und vieles mehr...

#### Professional

Das Profi-Paket für mehr Sicherheit

Alles aus Essential und...

- Bis zu 20 Benutzer \*\*\*
- Auditing and Reports
- Benachrichtigungssystem
- Aufgabenplaner (Task-System)
- Zwei-Faktor-Authentifizierung

inkl. SSO

- Mehr-Augen-Prinzip
   Sichtsperre für Passwörter
- Offline-Zugriff (HTML-Webviewer)

#### Enterprise

Sicherheit für jedes Unternehmen

Alles aus Professional und...

- Bis zu 250 Benutzer \*\*\*
- AD Integration
- Temporäre Freigaben
- Automatische Reports
- PKI Integration
- Datenbank Firewall
- Offline-Modus
- Lastverteilung\*
   Replikation\*\*
- Hochverfügbarkeit\*

#### **Enterprise Plus**

Privilegiertes Passwortmanagement

Alles aus Enterprise und...

- Geeignet für sehr große Benutzerzahlen \*\*\*
- Lizenzmanagement per OU
- Entdecken von Service Accounts
- Managen von privilegierten Accounts
- Password Reset
- Session Recording
- Session Monitoring
- HSM Integration
- API

#### Essential

The Essential Edition will give you an introduction to the world of professional password management. Please note that the purchase of this edition always includes precisely 5 users. The Essential Edition can only be purchased from the <u>webshop</u>.

#### **Professional**

The Professional Edition is designed for small and medium-sized teams up to 20 people. In addition to the basic functionality included in the Essential, you can view passwords, single sign on agents, and reporting and auditing.

#### **Enterprise**

The Enterprise Edition is intended for larger teams and company-wide roll-outs with a maximum of 250 users. The features of the Professional Edition are supplemented by Active Directory Integration, temporary releases as well as the possibility to include a second factor in the registration.

#### **Enterprise Plus**

The Enterprise Plus version is designed for an unlimited number of users. It includes an API, as well as Auto Discovery and Password Reset, which are the essential features for large corporations.

\* If you require further information about the editions and their prices or you are interested in acquiring a test licence, please contact us directly via the official homepage.



# Licence model

# How does licensing work?

Licensing in Password Safe is always carried out based on the number of users. The named user model means that every user receives their own licence accordingly. The following basic conditions apply:

- The extent to which Password Safe is used is irrelevant. Every user requires their own licence.
- The use of light licences is (currently) not possible
- Even the sole use of the SSO agent requires possession of a full licence

## **Modules from version 7**

In contrast to version 7, there are no longer any modules. Adapting the licensing per computer using modules was still possible in the previous version (No Client Licensing module). This is no longer necessary. All licensing processes are covered by the above-mentioned licensing model.

# **Security**

# IT security is changing with the times

It is a declared goal that Germany's digital infrastructures should be among the safest in the world. The IT Security Act, which came into force in July 2015, is intended to form a blueprint for this purpose, and to ensure the leading position of Germany in the fight against digital threats. The Federal Office for Information Security (BSI), which is also responsible for the ISO 27001 Certification based on the IT Baseline Protection Catalogues, has been setting the course for this. At the European level, too, the potential danger is taken into account by the Directive on Network and Information Security (NIS), the counterpart to the German IT security law. Through the EU-wide strengthening of resistance to risks from the Internet, such criminal energies should be further restricted.



## Hazards and risks

This is to be assessed as a reaction to a hazard, which could not be more concrete: The Federal Office of Criminal Investigation has estimated the number of digital attacks on German companies at 300,000 a day. According to the Federal Office for the Protection of the Constitution, the federal networks are targeted over a million times a year by hackers with financial interest, by politically motivated "hacktivists" and, of course, by secret services. The BKA has been warning on the internet for years, both in the private sector and in the company environment. Acquired thieves in the form of security-critical corporate interiors are regularly subject to blackmail.

# **Vulnerability of passwords**

Due to the rapid digital revolution, more and more focus is being placed on the topic of password security in particular. Passwords, which were still relatively safe 5 years ago, have to be put to the test again due to technical progress. Only randomly selected passwords with a corresponding number of digits can really defuse this problem. It is also important to ensure that these passwords are changed at predefined intervals.

### The solutions of the MATESO Password Safe

The safest passwords are still those that can be completely hidden from the users. Automatic entries allow users to work efficiently without knowing their passwords. By means of the most advanced methods of the Password Reset, these access codes can also be reset automatically at intervals that can be as short as required. There are also safety mechanisms which link access to systems to a release by those users with the required permissions, according to the double-check principle. All these routines are backed up by highly complex encryption methods. Regular penetration tests ensure that the software is specifically tested by independent experts for weaknesses in architecture as well as the correct use of state-of-the-art cryptographic technologies. Conclusion: Human misconduct in the handling of passwords must be reduced to a minimum by technically enforced specifications and workflows. Christian Strobel. COO of MATESO GmbH:



Whether SMEs, global corporations or government agencies: If the risk of data gaps and IT terrorism are to be minimized in the future, the discussion of the subject matter is inevitable. On the other hand, the use of a professional password management software is no alternative.

- Used encryption algorithms
- External penetration tests
- IT security made in Germany

# **Used encryption algorithms**

# **Encryption algorithms**

Safety has always been one of the most basic considerations when designing software. All other requirements were assessed according to how safe they were. Parallel to the development phase, the theoretical concepts of external security companies were examined in terms of feasibility, as well as compliance with IT security standards. Prototypes have been ultimately developed on the basis of these findings, which form the blueprint for the current Password Safe version 8. The following encryption techniques and algorithms are currently in use:

- AES 256
- · PBKDF2 with 100,000 iterations for the formation of user hashes
- PBKDF2 with 1000 iterations for the hashes of the passwords within the database
- RSA 4096 for private and public key methods

## **Applied cryptographic procedures**

The container encryption of the passwords is based on the aforementioned algorithms. Each container has its own randomly generated salt. Each password, user, and role has its own key pair. When releases are granted for users and roles, the passwords within the database are hierarchically encrypted. Password Safe also uses the following cryptographic methods to achieve maximum security:

- To integrate an AD, you can choose between an end-to-end encryption (E2EE the safest mode) and the Master Key
- The server key is protected using the hardware security module (HSM) via PKCS#11
- Brute force protection for logging in by means of automatic blocking of the requesting client
- · Certificate protection when using applications
- Certificate request for client/server connection You may use your own certificate authority (CA) as an option.
- · Latest version of the Secure Sockets Layer (SSL)

 Passwords are only encrypted and transported to the client when they have been explicitly requested in advance. More...

Only secrets are encrypted. Metadata is not encrypted to ensure search speed. Secrets are usually passwords. However, the customer can decide what kind of data they are. Note that Secrets cannot be searched for.

# Security hardware components we have tested:

#### HSM:

- SafeNet Luna SA HSM with network connection
- SafeNet Luna PCI-E Embedded-HSM

#### **Two-factor authentication:**

- · SafeNet eToken Pass
- RSA SecureID 700
- · Google authenticator

# **External penetration tests**

# Penetration tests by SySS GmbH

For over 15 years, SySS GmbH has been focusing on software penetration testing (pentests), as well as maintaining the maximum security of IT infrastructures in companies of any industry and size. The security specialists from Tubingen now serve over 20 of the DAX30 corporations across the industry. State institutions (Ministry of the Interior, German Armed Forces, Deutsche Flugsicherung (German air navigation services organisation), ...) also rely on the expertise of SySS GmbH. Professional cooperation with the market leader in



several iterations has set the course for closing and continuously avoiding potential security loopholes.

# The pentests covered the following scenarios:

- · Simulation of client-side attacks of different types
- · Intensive source code review
- Qualitative assessment of all cryptographic methods

#### **Test conditions**

SySS GmbH had full access to the source code and to the database server at all times to ensure complete and granular execution of the tests. Sebastian Schreiber, the Managing Director of SySS GmbH, attested to the successfully conducted additional test saying the following:

SySS GmbH has rated the safety level of the tested Password Safe and Repository 8 application software as very high. The confidentiality of sensitive data, such as passwords and documents, is ensured by secure cryptographic methods and a limited access to the relevant keys. Regarding the protection objectives, integrity, and availability, SySS GmbH could not find any weaknesses.

# IT security made in Germany

### The TeleTrusT initiative

MATESO GmbH, with the product "Password Safe and Repository", is a member of the TeleTrusT Initiative "IT-Security made in Germany". The quality label has its roots in the co-operation between the German Federal Ministry of the Interior (BMI), the German Federal Ministry for Economic Affairs and Energy (BMWi), and representatives of the German IT security industry. This co-operation has been pushed forward since 2005.



# The quality label certifies the following characteristics of the MATESO Password Safe version 8:

- · The company headquarters are in Germany
- · The company offers trusted IT security solutions
- · The products offered include no hidden access points
- The company's IT security research and development takes place in Germany
- The company undertakes to meet the requirements of the German data protection law

# **Getting started**

# **Getting started**

We recommend that you follow these ten steps when installing Password Safe version 8. We strongly recommend that you carefully record all configuration information, such as set passwords and similar data. If you find gaps in the Help section during the installation, do not hesitate to send us a short feedback. We will be happy to add any missing information and make it available to you and other Password Safe users.

### 1. Microsoft SQL system requirements

We use Microsoft SQL Server as the database management system due to its high-performance data access, widespread use and extensive backup options.

Follow this link for information on MSSQL system requirements

### 2. Application server system requirements

Particular attention should be paid to the subsections Required users and Rights for PowerShell scripts.

Follow this link for information on system requirements for the application server

### 3. \* Client system requirements\*

The requirements for the client environment have been specified separately.

Follow this link for information on client system requirements

### 4. \* Installing AdminClient\*



All required parameters are defined with the help of a wizard when installing the Password Safe AdminClient.

Follow this link for information on how to install the AdminClient

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### 5. Basic configuration of Password Safe

When the AdminClient is opened for the first time, the Password Safe basic configuration starts. This guides the user through the basic configuration with the help of a wizard.

Follow this link for information on Password Safe basic configuration

#### 6. Authentication on the AdminClient

After completing the basic configuration, you can authenticate directly to the AdminClient.



The default password for the AdminClient is "admin"

### 7. Setup wizard

The setup wizard includes allocating a new password for the Password Safe AdminClient, integrating the license, and configuring the database and SMTP settings.

Click here for the setup wizard

### 8. Creating databases



The MSSQL databases can, of course, also be created and managed directly via our AdminClient.

Follow this link for information on how to create databases

### 9. Installing the client



The client's installation, which is also accompanied by a wizard, is the first step to allow users to work with Password Safe.

#### Follow this link for information on how to install the client

### 10. Creating database profiles

The number of databases is not licensed. In theory, any number of databases is thus possible. To keep an overview, it is recommended to create profiles that contain all the parameters required for successful logon to a database.

Follow this link for information on how to create database profiles



# **Architecture and system requirements**

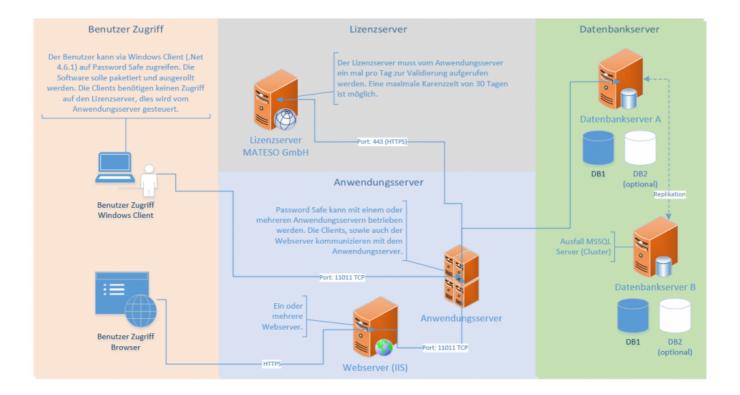
### **Multi-tier architecture**

The structure of Password Safe v8 is based on the principle of **multi-tier architecture**. This multi-layered design of the individual software components provides the basis for a well thought-out and ground-breaking security concept. The three separately acting layers can each be scaled as needed. As a result, Password Safe v8 can also be used efficiently in companies with very large number of users and **sites around the world**. If the **"end-to-end" encryption** is used, data can be encrypted or decrypted also on the clients. This ensures that unencrypted passwords will never exist on the database server or the application server. The **"private and public key method"** ensures that the private key is always only available to the user. The application server only knows the value of the public key and is thus unable to see the value of the password.

Password Safe version 8 can be set up on small to global system landscapes. Any number of clients, application servers and database servers can be connected within the multi-tier architecture. The use of a fail-safe cluster is recommended for databases in a production system. Microsoft SQL Server can replicate the data to a different data centre, e.g. via WAN. We also recommend providing a separate Windows server in each case.

# System landscape

The following overview presents a classic Password Safe **system landscape**. Version 8 allows use of several database servers across all sites. These are then synchronized with one another using Microsoft standard applications. Any number of application servers can be made available for the client connection. This ensures load distribution, and allows work without significant latency. This technology offers enormous performance advantages, particularly in the case of installations that are spread across worldwide locations.



#### **Client (presentation layer)**

The client layer handles the representation of all data and functions, which are provided by the application server.

#### **Application server (business logic)**

The application server is entirely responsible for the control of the business logic. This server only ever delivers the data for which the corresponding permissions are available. The multi-tier architecture described at the beginning allows the use of several application servers and ensures efficient load distribution.

#### **Database server (data storage)**

Password Safe version 8 uses Microsoft SQL Server to store data due to its widespread use, and its ability to ensure high-performance access even in large and geographically scattered environments. Smaller installations may also use the free SQL Express version.

#### At least three servers are thus recommended:

- Database server (MSSQL)
- Application server (Password Safe services)
- Web server (IIS)

For databases in a production system, we recommend using a fail-safe cluster. Microsoft SQL Server can replicate the data to a different data centre, e.g via WAN. We also recommend providing a Windows server for each function. Separating the systems makes it easier to expand and scale the system landscape at a later point in time. However, it is not absolutely necessary to separate the systems. Accordingly, all of the components can also be installed on one server in the case of smaller installations.

# **MSSQL System Requirements**

# Required hardware

We recommend that you install the database on a separate MSSQL database cluster to ensure enhanced fail-safe operation. The database should also be mirrored to another data centre at a different location. We recommend the following to ensure smooth operation:

- · Min. Windows Server 2012 R2
- Recommended Windows Server 2016
- Min. 4 x CPU
- · Min. 16 GB RAM
- · Min. 100 GB hard disk space
- Installed and licensed Microsoft MSSQL Server 2012 or later (from Express)

The application server requires the following port to be enabled:

· Port 1433 TCP for communication with the application server



A comparison of the different MSSQL server editions can be found under the following link:

#### **SQL Server Editions**

The capacity limits for the specific editions are also listed here.

## Required databases

At least two databases are created during installation:

- 1. The configuration database, which contains all settings for the application servers
- 2. The main database, which holds all information about users and records

# Requirements

The two databases can be created and managed directly via the admin console. However, some **requirements** must be met on the MSSQL server for this purpose:

#### User

A specific SQL user should be used for the Password Safe V8 databases. The server admin (SA) may be used but is not absolutely necessary. The user thus requires the following rights:

- dbCreator: If the databases are created via the server, the user must have the dbCreator permission
- dbOwner: If the databases are created manually on the MSSQL server, and are only managed by the server, dbOwner rights are sufficient
- · In any case, the user must have read rights for the master database

#### **Databases**

An MSSQL database is required for each Password Safe database. Multiple databases can be run on one SQL instance. As Password Safe V8 enables the clean separation of all data via the authorization concept, a single MSSQL database is sufficient for most applications.

The databases must have the collation **Latin1\_General\_CI\_AS**. If the SQL Server uses a different collation, Password Safe cannot create the database correctly. In this case, the database must be created manually on the server side with the correct collation, and this must then be linked to the AdminClient.

Click here to return to the "Getting started" section

# Server system requirements

# Required hardware and software

The business logic is managed by the application server. The load is determined by both the number of users and also the number of server requests. To ensure optimal operation, we recommend that the following hardware resources are made available:

- At least Windows Server 2012 R2 (current patch level is mandatory!)
- · Recommended Windows Server 2016
- Min. 4 x CPU
- · Min. 8 GB RAM
- · Min. 40 GB hard disk space
- Current .net library (current minimum requirement is version 4.6.2)
- · Firewall release
- Windows Management Framework 4.0 must be installed! (Windows update KB2819745)

The application server requires that the following ports are enabled:

- Port 443 HTTPS to connect to the MATESO license server
- Port 11011 TCP for communication with the clients or the Web server IIS
- Port 11014 TCP for backup service
- · Port 1433 TCP for communication with the SQL server
- Windows Server 2012 R2 requires the latest patch level (SSL3, TLS)
- If you are connected outside a local network (such as via VPN), you should ensure that the MTU is configured to 1500 bytes (1472 bytes + 28 bytes for the header). Otherwise,

the packets to be transmitted are fragmented, which can lead to a significant loss of performance.

# Web server (IIS)

Several web servers can be configured for web access, but at least one is required to use the web access. In the first iteration of version 8, the access via webclient is not yet equipped with all functions. We recommend the following to ensure optimal operation:

- At least Windows Server 2012 R2 (current patch level is mandatory!)
- · Recommended Windows Server 2016
- Min. 4 x CPU
- Min. 8 GB RAM
- · Min. 40 GB hard disk space
- Current .net library (current minimum requirement is version 4.6.1)
- · SSL certificate
- If necessary, configure firewall access after access (http, or https)

# Required users

A user via which the Password Safe server can log in to the SQL server is required for configuration. A user who can execute the Password Safe services is also required. The various configurations are briefly explained here.

#### Service user

The service user runs the Password Safe server service. The following can be configured here:

- AD user: It is specified in the format Domain\username along with its associated password
- Local user: It is specified in the format .\username along with its associated password
- Local system account: It can be activated via a checkbox

The service user creates the databases. Certificates are generated in the meantime. Therefore, the **service user** must be a **local administrator** or a **domain administrator**, otherwise it would have no rights to save data in the certificate store.

#### Backup service user

In principle, the backup service is run by the service user. In expert mode, however, it may also be another user. A backup service user has the same requirements as a service user.

#### User for the SQL configuration instance

The user for the SQL configuration instance logs on to the SQL server to create the Password Safe databases. You can use an AD user or a local SQL user for this purpose. The following options are available:

- Service user: If the checkbox is activated, the stored service user is used. Please note that it can be configured only via the checkbox. It is not possible to set up the service user manually again.
- SQL user: An SQL user may also be used. It is saved on the SQL server according to the configuration.



If the Password Safe server is to create databases, the user needs dbCreator rights. Alternatively, the databases can be created directly by the SQL server. The Password Safe server will manage them. In this case, dbOwner permissions are sufficient.

#### **Configuration examples**

#### Version 1:

A service user is created in the AD. It will be added as a service user, which can start both the Password Safe server service and the backup service. This user requires rights to start services. This user is then used for the SQL configuration instance (by activating the check box).

#### Variant 2:

A local user is used as a service user. Specify a local SQL user, secured with a password, as a user for the SQL configuration instance. This could be the default sa user, for example.



It is not possible to combine local system and service users for the SQL configuration instance!

# **Rights for Windows PowerShell**

In Password Safe V8, Windows PowerShell scripts are used in several places. These are required, for example, to use the certificate-protected server key or to create the server certificate. Password Reset also uses this functionality. It is therefore absolutely necessary that the Windows security policy allows PowerShell scripts to be executed. You can set this up and check manually as follows:

•

Windows Management Framework 4.0 must be installed! (Windows update KB2819745)

Open the PowerShell console. Enter **Set-ExecutionPolicy RemoteSigned** and confirm.

```
Administrator: Windows PowerShell

Windows PowerShell
Copyright (C) 2014 Microsoft Corporation. Alle Rechte vorbehalten.

PS C:\Users\administrator.JUPITER> Set-ExecutionPolicy RemoteSigned
```

The change to the policy is confirmed in the next step.

```
Administrator: Windows PowerShell

Windows PowerShell
Copyright (C) 2014 Microsoft Corporation. Alle Rechte vorbehalten.

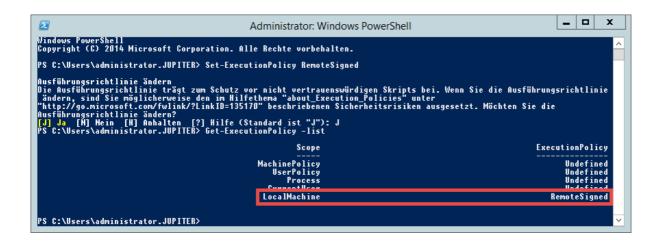
PS C:\Users\administrator.JUPITER> Set-ExecutionPolicy RemoteSigned

Ausführungsrichtlinie ändern
Die Ausführungsrichtlinie trägt zum Schutz vor nicht vertrauenswürdigen Skripts bei. Wenn Sie die Ausführungsrichtlinie ändern, sind Sie möglicherweise den im Hilfethema "about_Execution_Policies" unter

"http://go.microsoft.com/fwlink/?LinkID=135170" beschriebenen Sicherheitsrisiken ausgesetzt. Möchten Sie die Ausführungsrichtlinie ändern?

[J] Ja [N] Hein [H] Anhalten [?] Hilfe (Standard ist "J"):
```

The changed policy can be queried via **Get-ExecutionPolicy -list**.



Click here to return to the "Getting started" section

# **Client system requirements**

# **Required hardware**

The performance is only dependent on the client to a small extent. The user's settings are imported directly from the MSSQL database. We recommend the following to ensure smooth operation:

- Microsoft Windows version 7 (latest patch level)
- · At least 2 x CPU
- · Min. 2 GB RAM
- · Min. 40 GB hard disk space
- Current .net framework (current minimum requirement is version 4.6.2)
- We recommend packaging the client and installing it on the respective PC's. We provide an MSI installer package for that purpose.



The clients can run on all current Windows versions, from Windows 7 to Windows 10

#### Use in terminal server operation

The client can also be operated on a Windows Terminal Server. For the automatic sign-on, the SSO Agent must be installed as a service on the terminal server.

Click here to return to the "Getting started" section

# Systemanforderungen WebClient

Der Password Safe WebClient kann prinzipiell auf allen aktuellen Webservern aufgesetzt werden. Hierfür wird ein entsprechendes SSL-Zertifikat für die https Anbindung benötigt. Der WebClient sollte im Idealfall immer die gleiche Version wie der Password Safe Server haben.



🛨 Da jeder Webserver individuell installiert und konfiguriert ist, müssen detaillierte Kenntnisse des verwendeten Systems vorausgesetzt werden. Über unsere Partner kann die Installation gerne per Consulting übernommen werden.

### Unterstützte Webserver

Auf folgenden Systemen konnte der Password Safe WebClient erfolgreich getestet werden:

#### IIS

- ab Version 7
- Modul URL Rewrite
- Modul Application Request Routing

#### **Apache**

- · ab Version 2.4
- Modul mod\_rewrite
- Modul mod\_proxy
- Modul mod\_ssl
- Modul mod\_proxy\_http

#### nginx

ab Version 1.13



Wie schon erwähnt, kann der Password Safe WebClient auf allen herkömmlichen Webservern betrieben werden. Aufgrund möglicher Seiteneffekte kann die reibungslose Funktion allerdings nicht auf allen verfügbaren Webservern garantiert werden. Im Zweifelsfall sollte die Funktion daher vorab getestet werden.

Die Verbindung vom Browser zum Webserver muss über ein SSL-Zertifikat geschützt werden. Es wird ausdrücklich empfohlen hierfür ein Zertifikat eines Dienstleisters, wie z.B.: Thawte, zu erwerben. Wenn Sie kein offizielles Zertifikat erworben haben, so

stellen Sie bitte unbedingt sicher, dass dem Zertifikat entsprechend getraut wird. Anderenfalls wird das Zertifikat rot und somit unsicher im Browser angezeigt.

# Installation

### Installation files

The installation files are directly available via our portal provided for this purpose: https://license.passwordsafe.de/kis



#### Ihre Downloads

Version 8.1.1.11211 Hotfix 1 - 19.05.2017	
Client Setup Englisch	Download (.msi, 51,2 MB) Changelog
Client Setup Deutsch	Download (.msi, 51,1 MB) Changelog
Server Setup Englisch	Download (.msi, 35,4 MB) Changelog
Server Setup Deutsch	Download (.msi, 35,3 MB) Changelog
Web Access	Download (zip, 73,1 MB) Changelog
vorkonfigurierte Teststellung (VMWare)	Download

You will receive the access data with the delivery of the licence. If you are interested in acquiring a test licence, please use the form designed for this purpose: https://www.passwordsafe.de/testen/testlizenz.



In contrast to version 7, no certificates are delivered. Your certificate is stored on our licence server and can be called up using the access data you receive.

# Conceptual design before installation

Password Safe is designed to represent the existing hierarchies in a company in the form of differentiated and precisely definable permission structures. The better you can understand these

hierarchical structures, the easier it will be to implement the software. Errors in the analysis phase thus often lead to subsequent errors, which can only be corrected with a great deal of effort. It is therefore indispensable to devote the necessary attention to the conceptual design. Well-thought-out and strictly planned projects profit greatly from a thoroughly comprehended project plan, both during implementation and during ongoing operations.

# **Documentation parallel to the installation**

Documentation is an important part of the installation. Ensure that the systems and access points used are fully covered. When changing responsibilities or modifying the architecture, you will benefit significantly from a reference work in the form of a complete Password Safe documentation.

# **Definition of responsibilities**

We recommend that you designate a person responsible for Password Safe, as well as a representative, and train these persons adequately. In case of larger installations, it is likely that the responsibility must be borne by several people. You must specify which persons (groups) will have access to the various functionalities within Password Safe:

- · Management of organisational structures and roles
- · Creation and maintenance of forms and applications
- Configuration of the settings and rights, as well as masking of modules
- · Definition of authorizations and definition of rights templates
- · Developing an access model:
- To what extent and by whom are the databases supported?
- Is a separation of administrative activities necessary?

If necessary, our experienced support team will be glad to assist you.

- · Installation of AdminClient
- · Installation of client
- Installation of WebAccess

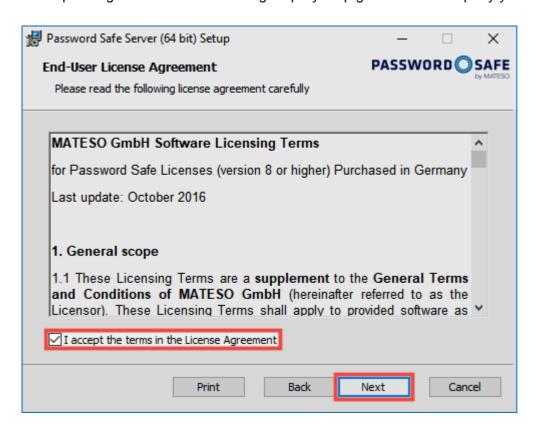
# **Installation AdminClient**

# Video guide

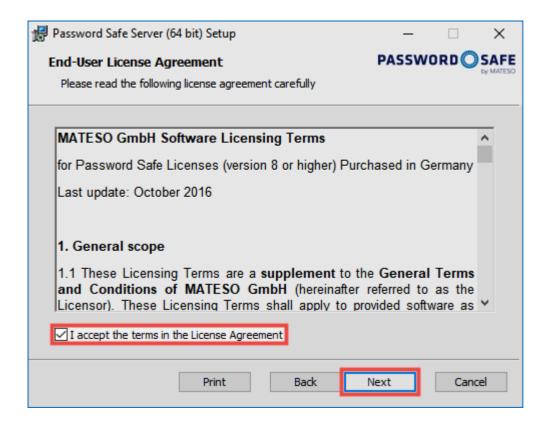


## Guide

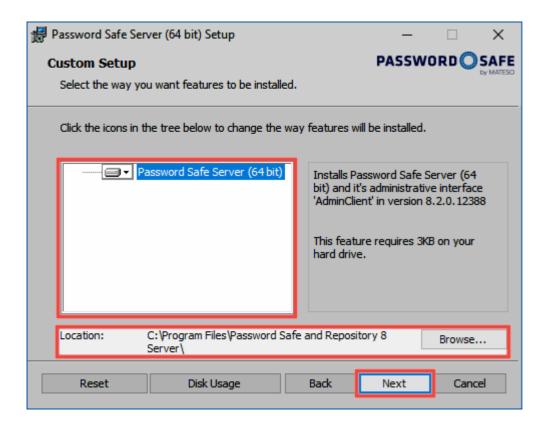
The <u>MSI installation files</u> and the associated <u>Server system requirements</u> can be found in the corresponding sections. The following step-by-step guide will accompany you through the wizards.



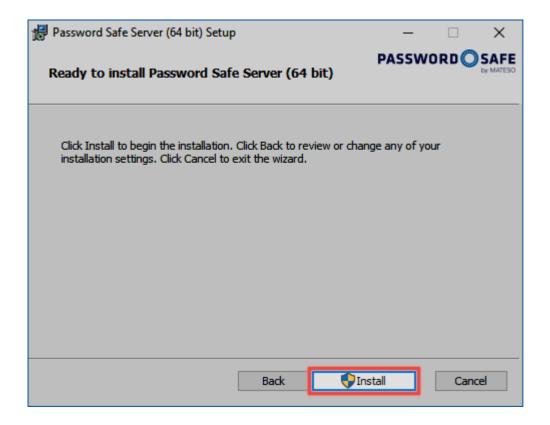
You are firstly required to read and accept the license terms. These can also be printed.



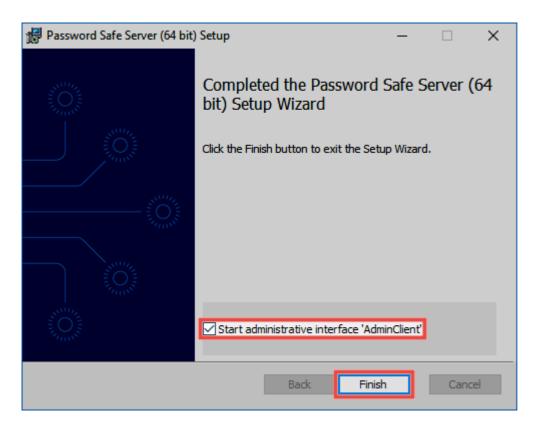
The next step is to define the location. As a rule, the suggested location can be retained.



The next step is starting the installation.

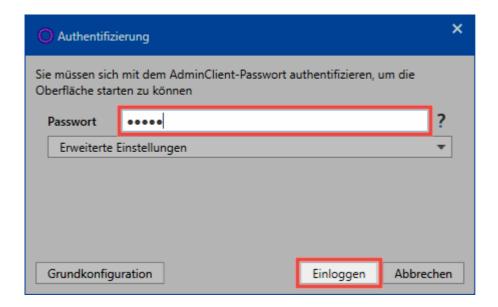


The last step closes the setup and opens (if desired) the AdminClient.



#### **Authentication**

After the installation, you can login directly to the AdminClient.



The initial password for the first login is "admin". It should be changed directly after the logon.

Click here to return to the "Getting started" section

# **Installation Client**

# Video guide

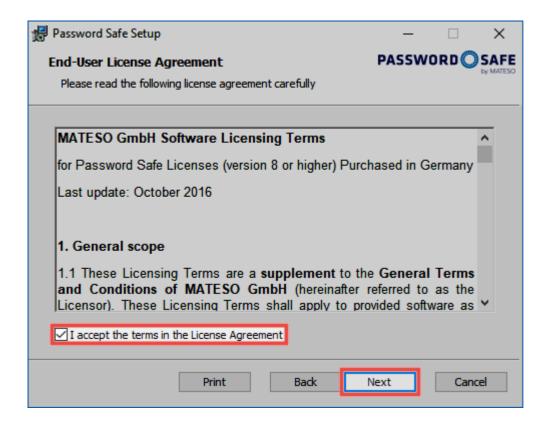


## Guide

The <u>MSI installation files</u> and the associated <u>Client system requirements</u> can be found in the corresponding sections. The following step-by-step guide will accompany you through the wizards.

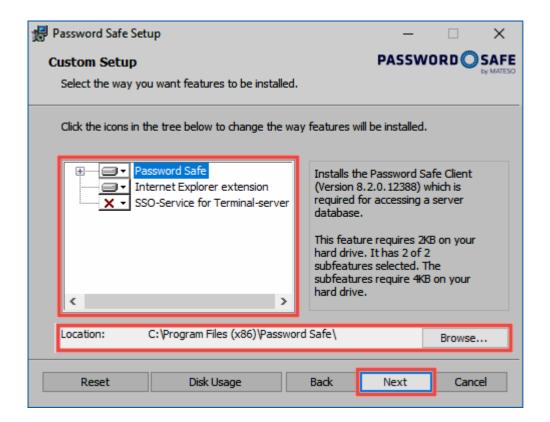


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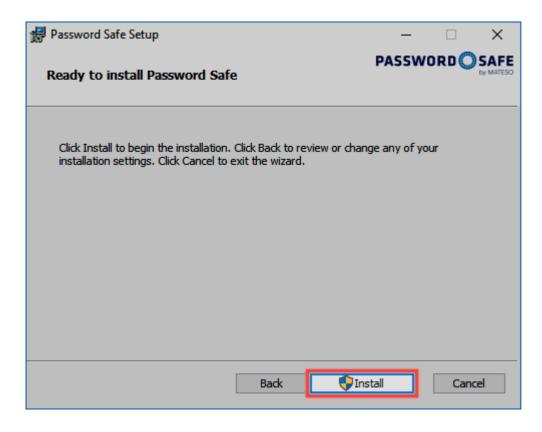
The next step is to define the location of the client. You can also define here whether additional components should be installed.

- Password Safe and Repository 8 installs the client
- Internet Explorer extension is required to automatically transfer access data to Internet Explorer
- SSO service for terminal server allows automatic sign-on in the terminal server mode

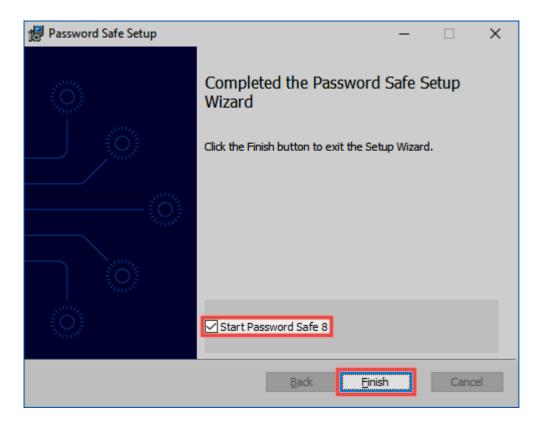


Please install the SSO service only if the terminal server operation is devised!

The actual installation starts in the next step.



The last step finishes the setup and opens the client.



# **Installed applications**

There are always several applications installed.



This is the regular Client.



The Offline Client allows access to the data without connection to AdminClient.



The SSO Agent is the link between the browser add-ons and the database. It allows automatic login without opening the Client and runs in the background.

# Integrating a database

For connection to the database, the creation of a database profile is obligatory. The following information is required:

- Profile name: The name of the profile. This will be displayed on the client in the future
- IP address: The IP address of the Password Safe V8 server is stored here
- Database name: Specifies the name of the database

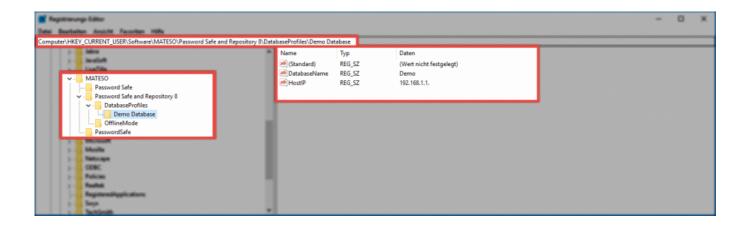
# Distributing database profiles via the registry

Of course, there is also an option to distribute database profiles. The profiles are specified via a corresponding registry entry. At the next program start, they are transferred to Password Safe and saved within the configuration file. The following registry entry is created: HKEY\_CURRENT\_USER\
SOFTWARE\MATESO\Password Safe and Repository 8\DatabaseProfiles. A new key with the name of the database is created here. The key must have the following entries:

HostIP: Server IP address

DatabaseName: Name of the database

LastUserName: The field for the user name can be specified here





If the corresponding registry entry is set and no related database profile exists, the profile will be created at the next start-up. Profiles created in this way cannot be edited or deleted on the client.

Click here to return to the Getting started section

# **Installation with parameters**

# What is installation with parameters?

The installation of the Password Safe client can also be optionally run on the command line. This method also requires the transfer of parameters. These can be combined with one another. In this case, the individual parameters are separated from one another by a blank space. The parameters listed in the following section enable you to adapt the type of client installation.

# Running on the command line with parameters

Run the installation via the command line: MSI-FILE.msi [PARAMETER]

#### **Parameter**

- INSTALL\_IE\_EXTENSION="0": The extension for Internet Explorer is not installed. In the list of
  the components to be installed in the setup, a check mark has not been set but this can be set
  again by the user
- SSO\_START\_VIA\_REGISTRY="0": Deactivates launching the SSO Agent in Windows autostart
- INSTALL\_SSO\_AGENT="0": Deactivates the installation of the SSO Agent. In the list of the components to be installed in the setup, a check mark has not been set but this can be set again by the user
- INSTALL\_OFFLINE\_CLIENT="0": Deactivates the installation of the offline client. In the list of the components to be installed in the setup, a check mark has not been set but this can be set again by the user

# **Installation WebClient**

•

Dieses Kapitel behandelt ausschließlich die Erstinstallation. Die hier geschilderten Schritte dürfen bei einem <u>Update</u> **nicht** ausgeführt werden.

Zur Installation des WebClients wird im AdminClient das Modul WebClient bereitgestellt.

# Vorbereitungen zur Installation

Um die Installation des WebClients ohne weitere Komplikationen durchführen zu können, sollten folgende Vorbereitungen getroffen werden:

#### Systemanforderungen

Zunächst sollte sichergestellt sein, dass alle **Systemanforderungen** erfüllt sind.

#### Webdienst

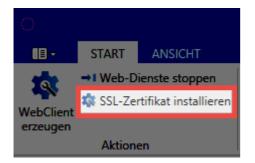
Beim ersten Aufruf des Moduls **WebClient** im **AdminClient** muss zunächst der Web Dienst gestartet werden.



Hierdurch wird der Password Safe Server neu gestartet. Abschließend wird im Modul **WebClient** die Konfigurationsoberfläche dargestellt.

#### **SSL Zertifikat**

Weiterhin muss das SSL Zertifikat installiert werden.



Hierdurch wird das Zertifikat welches in der Grundkonfiguration selektiert wurde für die Verwendung mit dem WebClient konfiguriert. Es handelt sich hierbei um das Verbindungszertifikat zur Kommunikation zwischen Webserver und Password Safe Server.



Im Hintergrund wird das Zertifikat hierbei über netsh http add sslcert passend zum konfigurierten Port (443 TCP) ins Betriebssystem eingebunden. Beim Deinstallieren wird mit netsh http delete sslcert gearbeitet

#### **Firewall**

Der Port 443 TCP muss eingehend freigeschalten sein.

#### Datenbanken

Alle **Datenbanken** welche im **WebClient** verwendet werden sollen, müssen hierfür freigegeben werden. Es genügt ein Doppelklick auf die entsprechende Datenbank. Nun kann die Option Zugriff über WebClient aktivieren ausgewählt werden.

#### Installation

Der WebClient wird durch den AdminClient erzeugt und in einem ZIP Archiv bereitgestellt. Je nach verwendetem Webserver, wird das ZIP Archiv entsprechend erstellt. Ebenso unterscheidet sich die Installation. Unabhängig vom verwendeten Webserver müssen zunächst folgende Infos angegeben werden:

#### Zieldatei

Hier wird derjenige Ordner angegeben, in welchem das ZIP Archiv mit dem WebClient abgelegt werden soll.



Wird auf dem IIS installiert wird im ZIP Archiv eine Datei mit dem Namen config.bat erstellt, welche schlussendlich das Einbinden am Webserver übernimmt.

#### Server IP

Rein informativ wird hier die IP Adresse des Password Safe Servers angezeigt.



Es sollte geprüft werden ob die IP Adresse korrekt ist, da sonst der WebClient keine Verbindung bekommt. Sollte die IP Adresse nicht passen, muss diese in der Grundkonfiguration des AdminClients geändert werden.

#### Webserver-Hostadresse

Es muss die IP-Adresse bzw. der Hostname des Webservers angegeben werden.

#### **Port**

Hier wird der Port zum Ansprechen des WebClients hinterlegt.

Nachfolgend werden alle weiteren Schritte bzw. die zu machenden Angaben pro Webserver erläutert.

#### Microsoft IIS

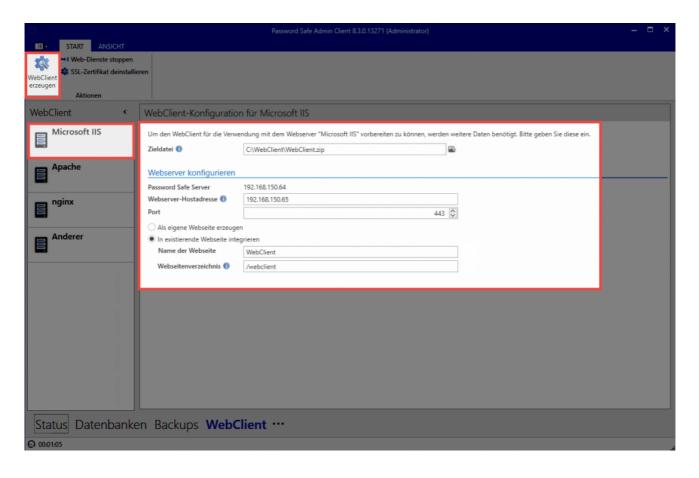
Soll der WebClient auf einem Microsoft IIS betrieben werden, gibt es zwei Methoden zum Einbinden:

#### Als eigene Webseite erzeugen

Durch diese Option wird durch die config.bat am IIS direkt eine Webseite mit dem Namen "WebClient" eingebunden. Der WebClient wird hierbei im Standardverzeichnis C:\inetpub\wwwroot betrieben.

#### In existierende Webseite integrieren

setzt eine bestehende Webseite voraus. Es muss also zunächst auf dem IIS eine Webseite erzeugt werden. Im AdminClient muss dann der **Name der Webseite** angegeben werden. Ebenso muss unter **Webseitenverzeichnis** hinterlegt werden in welchem Ordner der Webclient betrieben werden soll. Das Format hierfür ist "/webclient"



Sobald alle Einstellungen gesetzt sind, kann der WebClient über die entsprechende Schaltfläche in der Ribbon erzeugt werden. Ist das ZIP Archiv mit dem WebClient erzeugt, wird es auf den Webserver in das vorher festgelegte Verzeichnis (standardmäßig C:\inetpub\wwwroot) kopiert und dort in ein neues Verzeichnis entpackt.

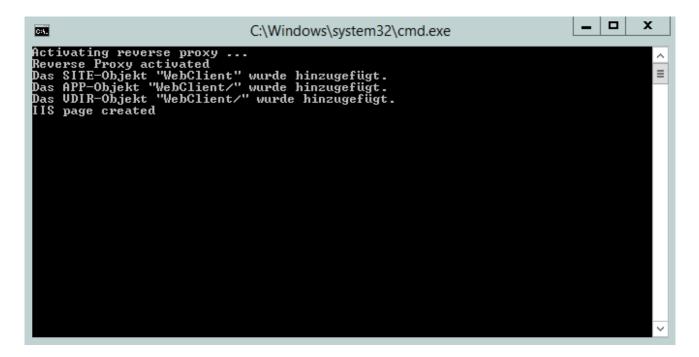
#### Config.bat

Im neu erstellten Verzeichnis WebClient ist die config.bat zu finden, welche nun als Administrator ausgeführt werden muss. Hierdurch wird der WebClient im IIS eingebunden.



Falls die Systemvoraussetzungen nicht erfüllt sind, wird darauf hingewiesen, dass das Modul URL Rewrite und/oder Application Request Routing nachinstalliert werden müssen. In diesem Fall ist den Assistenten zu folgen welche direkt geöffnet werden. Anschließend muss die **config.bat** erneut ausgeführt werden.

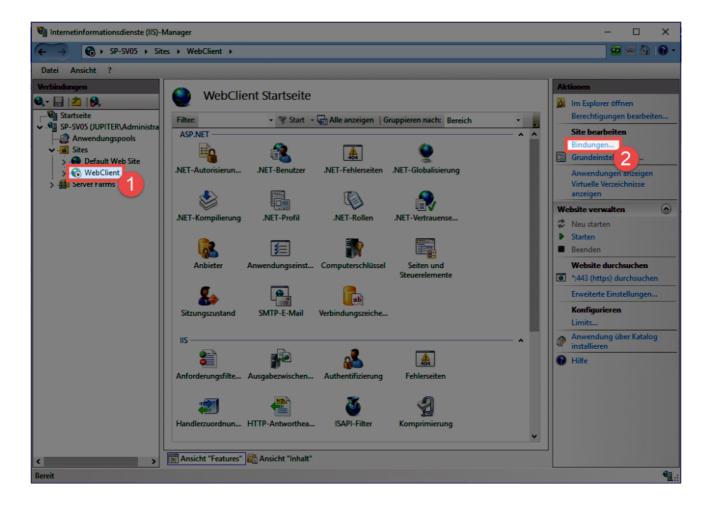
Wurde die Seite korrekt eingebunden, wird dies durch den Hinweis IIS page created entsprechend dargestellt.



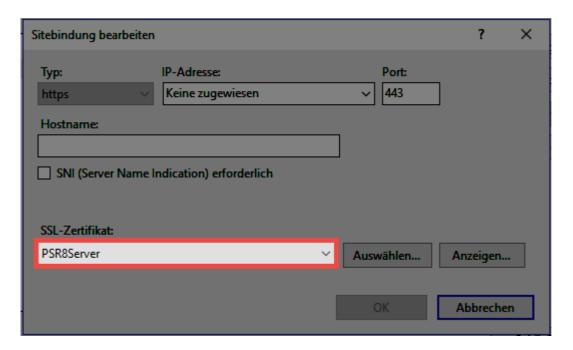
Nach erfolgter Installation sollte die config.bat unbedingt gelöscht werden! Ebenso sollte die **config.bat** nicht für ein <u>Update</u> verwendet werden.

#### Zertifikat

Abschließend muss das Zertifikat hinterlegt werden. Hierfür wird am IIS die erstellte Webseite selektiert. Ganz rechts werden nun die Bindungen geöffnet.



Nun wird der Eintrag **https** selektiert und zum Bearbeiten geöffnet. Hier wird dann das **SSL-Zertifikat** ausgewählt.



Der WebClient ist nun betriebsbereit und kann direkt aufgerufen werden. Weitere Infos sind am Ende des Kapitels unter <u>Aufruf des WebClients</u> zu finden.

#### **Apache**

Zum Einbinden des WebClients auf einem Apache Server müssen zunächst alle relevanten Einstellungen gesetzt werden:

#### **Dokumentenverzeichnis**

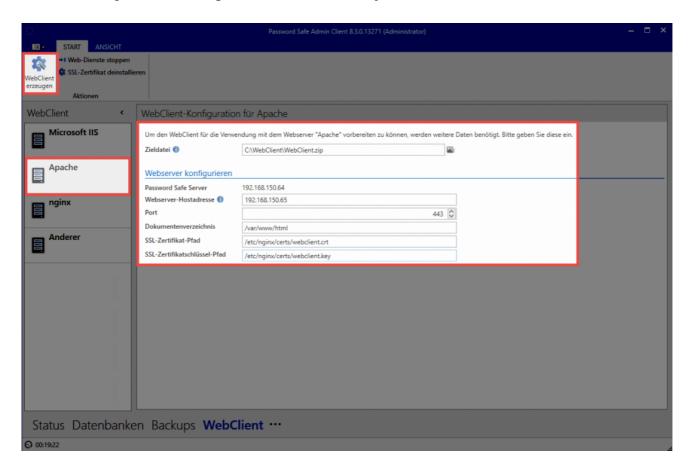
Hier wird angegeben, in welchem Ordner der WebClient betrieben werden soll. Standardmäßig ist dies /var/www/html

#### SSL-Zertifikat-Pfad

Es muss hier angegeben werden in welchem Verzeichnis das Zertifikat abgelegt wird. Standardmäßig ist dies /etc/nginx/certs/webclient.crt

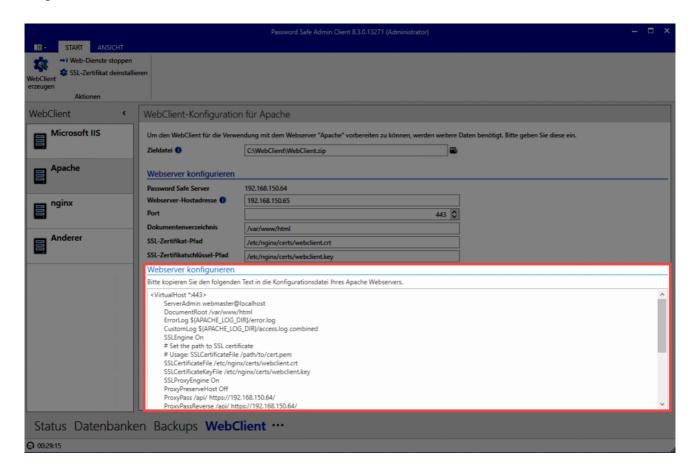
#### SSL-Zertifikatsschlüssel-Pfad

Schlussendlich muss noch hinterlegt werden, wo der Zertifikatschlüssel liegt. Standardmäßig ist dies /etc/nginx/certs/webclient.key



Nachdem alle Einstellungen gemacht sind, wird der WebClient über den Button in der Ribbon erzeugt. Anschließend wird automatisch der Ordner, in welchem die ZIP Datei liegt geöffnet. Das Archiv wird nun entpackt und der Inhalt auf dem Webserver ins Dokumentenverzeichnis kopiert.

Die Konfiguration für den Apache wurde nun ebenfalls schon erzeugt und kann am AdminClient eingesehen werden.



Die Konfiguration kann hier direkt über STRG+A markiert und kopiert werden. Diese wird dann direkt am Apache eingebunden.



Die Konfiguration des Apache Servers ist immer individuell. Daher kann hier nur grob das übliche Vorgehen in einer Standard Installation beschrieben werden.

#### Standardkonfiguration

Die Datei /etc/apache2/sites-available/default-ssl.conf wird (beispielsweise über "nano") geöffnet. Nun wird alles zwischen < IfModule mod ssl.c> und </IfModule mod ssl.c> gelöscht und durch die Konfiguration vom Server ersetzt. Abschließend wird der Apache über systemctl reload apache neu gestartet.

Der WebClient ist nun betriebsbereit und kann direkt aufgerufen werden. Weitere Infos sind am Ende des Kapitels unter <u>Aufruf des WebClients</u> zu finden.

#### nginx

Zum Einbinden des WebClients auf einem nginx Server müssen zunächst alle relevanten Einstellungen gesetzt werden:

#### **Dokumentenverzeichnis**

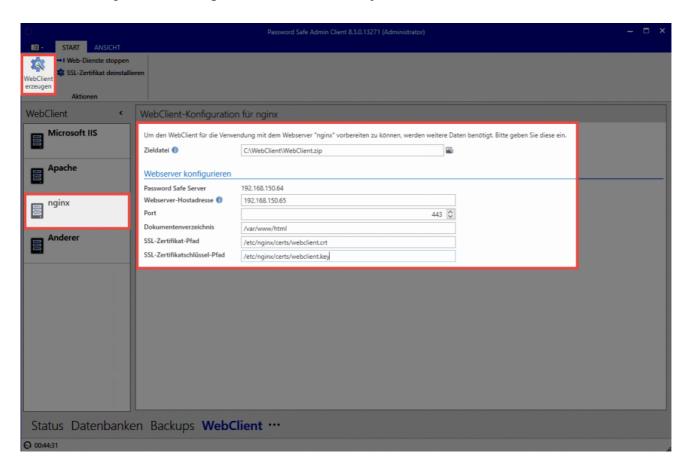
Hier wird angegeben, in welchem Ordner der WebClient betrieben werden soll. Standardmäßig ist dies /var/www/html

#### SSL-Zertifikat-Pfad

Es muss hier angegeben werden in welchem Verzeichnis das Zertifikat abgelegt wird. Der Standardpfad lautet hierbei /etc/nginx/certs/webclient.crt

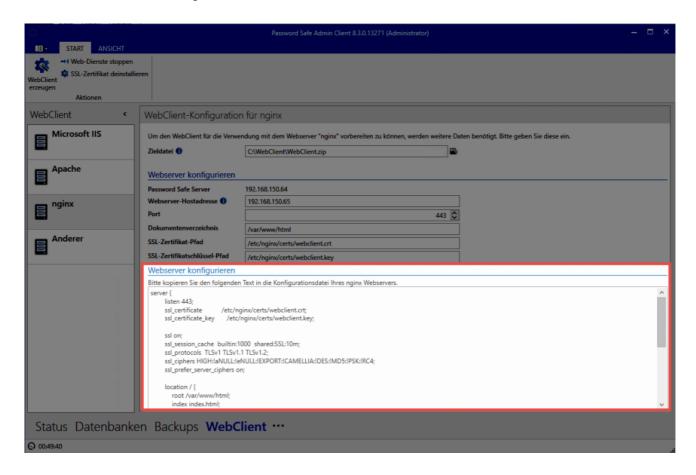
#### SSL-Zertifikatsschlüssel-Pfad

Schlussendlich muss noch hinterlegt werden, wo der Zertifikatschlüssel liegt. Standardmäßig ist das /etc/nginx/certs/webclient.key



Wenn alle Einstellungen gesetzt sind, kann der WebClient über den Button in der Ribbon erzeugt werden. Es öffnet sich dann direkt der Ordner, in welchem die ZIP Datei liegt. Nun wird das Archiv entpackt und dessen Inhalt ins Dokumenteverzeichnis auf dem Webserver kopiert.

Zusammen mit der ZIP Datei wurde auch die Konfiguration für den nginx Server erzeugt. Diese kann direkt am AdminClient eingesehen werden.



Abschließend muss die Konfiguration noch am nginx eingebunden werden. Sie kann hierfür direkt am AdminClient kopiert werden.



Jede Webserver Konfiguration ist individuell. An dieser Stelle kann daher nur das übliche Vorgehen in einer Standard Installation umrissen werden.

#### Standardkonfiguration

Zunächst wird die Datei /etc/nginx/sites-available/default geöffnet. Beispielsweise über "nano". Nun wird der Eintrag server { } gesucht. Danach wird Konfiguration des AdminClient einfügt. Abschließend muss der Webserver über den Befehl systemctl restart nginx neu gestartet werden.

Der WebClient ist nun betriebsbereit und kann direkt aufgerufen werden.

# **Aufruf des WebClients**

Wie der WebClient aufgerufen werden kann, hängt von der Konfiguration des WebServers ab:

WebClient im Basis-Verzeichnis -> https://hostname
WebClient in einem Unterverzeichnis -> https://hostname/pfad-zum-unterverzeichnis
Port ist nicht gleich 443 -> https://hostname:port/pfad-zum-unterverzeichnis

# **Updates**

# Reasons for regular updates

Our development team is constantly working on the further development of the software. This does not only involve fixing any problems but also primarily the development of new features to adapt the software as best as possible to the requirements of our customers. Therefore, it is recommended that you regularly install the updates. Only in this way can you benefit from these further developments.

The documentation always refers to the latest version available. If Password Safe deviates from the documentation (e.g. In appearance or also its functional scope), it makes sense to firstly update to the latest version.



The update check on the server or the client can be used to search for available updates. The update check on the client must firstly be released for users in the settings. We recommend leaving the update check deactivated for normal users because otherwise these users could independently attempt to install updates. As a new client cannot connect to an old server, this will mean that the user is no longer able to log in.

# Requirements

Some requirements should be checked or established before an update.

#### Check the software maintenance package

The right to install updates is acquired with the software maintenance package. It is important to note that you are permitted to install all updates as long as the software maintenance package is still active. If the software maintenance package has expired, you are only permitted to use those versions that were released during the term of the software maintenance package. Therefore, you should check whether the software maintenance package is still active before an update. This can be easily checked on the AdminClient under License settings.

#### Creating a backup

An update always involves making a profound change to the existing software. A corresponding backup should thus be created directly before the update to ensure that no data is lost if a serious problem arises.

#### Checking compatibility

An attempt is always made to design the AdminClient so that it is backwards compatible. Unfortunately this is not always possible. Therefore, you should always check which client version the AdminClient is compatible with before an update. The version history for the relevant version will provide this information.



If the password for logging in to the AdminClient on the database has been saved, it is essential that it is noted down or temporarily saved elsewhere before an update!

#### Latest installation files

The installation files can be downloaded from the customer information system:

https://license.passwordsafe.de/kis

Please simply use the access data that we sent to you by email to log in.

## **Update**

#### **Updating the AdminClient**

The AdminClient is simply installed on top of the existing installation.



If the service has not been ended in advance, the installation wizard will give you the opportunity to do so. If the service is still not ended at this stage, the computer will then need to be restarted. It is thus recommended that the Password Safe services are ended before the update.

Further information on the installation wizard can be found in the section Installation of the AdminClient

#### Patch level update for the databases

The databases are usually deactivated after updating the AdminClient because they do not yet have the corresponding patch level. This should be immediately checked. After logging in to the AdminClient, the module **Databases** is immediately visible. If the databases have been deactivated, you can reactivate them directly in the ribbon via the corresponding button. The patch level will be upgraded during this process.

#### **Updating the client**

The client update is also simply installed on top of the existing installation. Further information can be found in the section <u>Installation of the client</u>. Naturally, the update can also be carried out via the <u>installation parameters</u>.

#### **Updating the WebAccess**

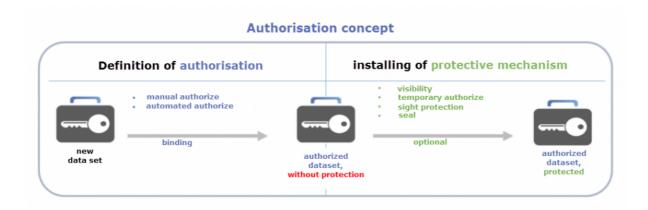
The IIS must firstly be stopped. Next, all files from the installation directory (see also <u>Installation of WebAccess</u>) need to be deleted. The archive can then be unpacked and the data copied over to the directory. Finally, the IIS must simply be restarted.

# Authorization concept and protective mechanisms

# What is the authorization concept?

The strength of Password Safe version 8 lies in the fact that it provides the right solution to all conceivable demands placed on it with regards to authorization management. In order to keep the manual work to a minimum, <u>handling several users at once via roles</u> is a tried-and-tested method. The setting of the permissions for these roles can either be completed <u>manually</u> or <u>automatically</u>. There are a number of variants for both options, which are explained in detail in the following sections.

Alongside the definition of <u>manual</u> and <u>automatic</u> setting of permissions, the (optional) setting of <u>protective mechanisms</u> forms part of the authorization concept. The protective mechanisms are thus downstream of the permissions. The interrelationships between all of these elements are illustrated in the following diagram.





Applying some form of permissions is obligatory. Applying a protective mechanism is optional.



The configuration of visibility is de facto a technical part of the permissions process. However, this mechanism has a "protective character" and is thus listed under protective mechanisms.

Before the manual and automatic setting of permissions and the possible protective mechanisms are covered in the next section, it is still necessary to explain the basic mechanics of the authorization concept here. These three cornerstones are irrevocable and always impact permissions of every type.

# The three cornerstones of the authorization concept

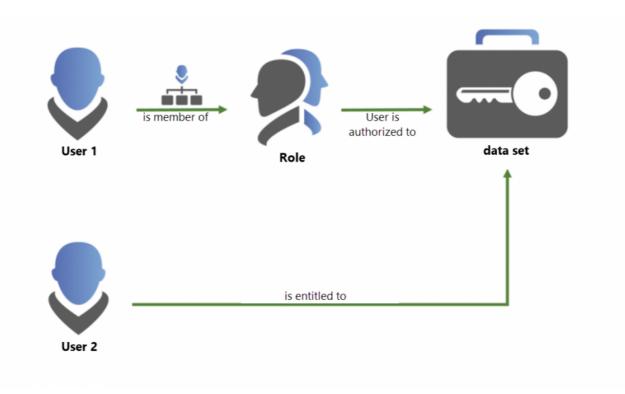
The reproduction of company-specific authorization structures can vary greatly in terms of effort. However, small working groups as well as international corporations are generally subject to the same rules with regard to administration in Password Safe. The basic concept is based on only a few rules which always apply without exception. Despite the innumerable individual adjustment screws, these basic rules can be summarized in three essential steps.

#### 1. Permissions only for users or roles

If the authorization for a data record is to be defined, there are basically only two possibilities:

- 1. Authorization for a user
- 1. Authorization for a role

A role is technically nothing more than a summary of multiple users with the same permissions. It is, of course, a good idea to manage these roles in accordance with your company's activities. The role "Administrators" can therefore be provided with more extensive authorizations than, for example, the role "Sales Assistance". This role-based inheritance allows the organization to maintain the overview in a larger corporate structure as well as a simple procedure when adding new employees. Instead of having to entitle him individually, this is simply added to his role.



It is obvious to proceed with the organization of accesses using the concept of roles as a basis and only to grant rights individually to employees in exceptional cases. The unplanned absence of personnel must also be taken into account in such concepts. Working with roles defuses such risks significantly.



Permissions are always granted to only one user or role!

#### 2. Membership in roles

The key point is membership in a role. If an employee can use the authorizations according to the roles assigned to him, he must be a member of the role. Only members see the records that have been authorized for the role.

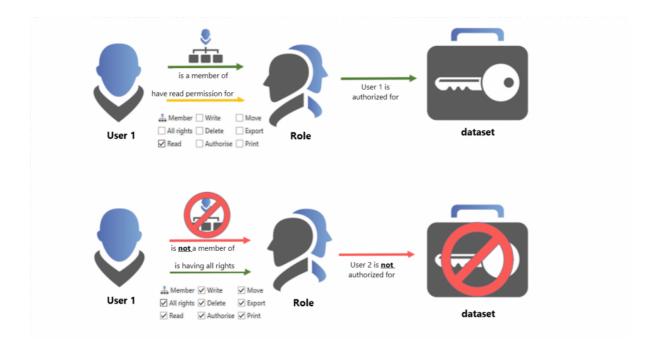




A small technical digression into the nature of the encryption can be very helpful with the basic understanding. Each role has a key pair. The first key is used to encrypt data. Access to this information is only possible with the second key. The membership in a role is equivalent to this second key.

#### 3. Membership vs. permissions for roles

The admin user in Password Safe must pay particular attention to the interplay between users and roles. This dynamics is crucial for understanding the concept of authorization, in order to ensure maximum software adaptability to any corporate structure. The following diagram illustrates this with an example of two users.



- User 1 is a member of the role, and is therefore authorised for all records that are assigned to the role. However, it has only "read rights" for the role itself. This means, it can see the role, but cannot "Edit, move, or delete" it.
- User 2 has all rights for the role. It can add additional users to the role by means of "authorise". The crucial point, however, is that it is not a member of the role. It cannot, therefore, see any records for which the role is authorized.

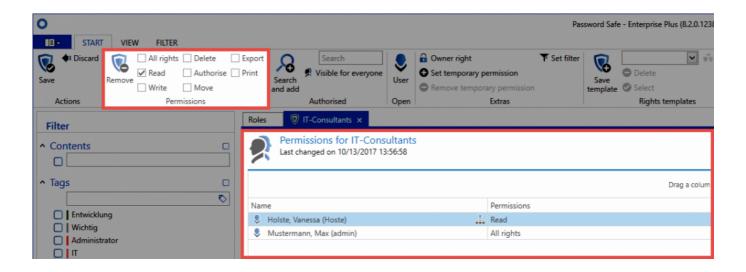
In practice, the first user would be a classic user that is assigned, for example, to the Sales role by the administrators, and can view the records accordingly. The second user could be one of those administrators. This user has extensive rights for the role. It can edit it, and add users to it. However, it cannot see any data that is assigned to sales. It lacks membership in the role.



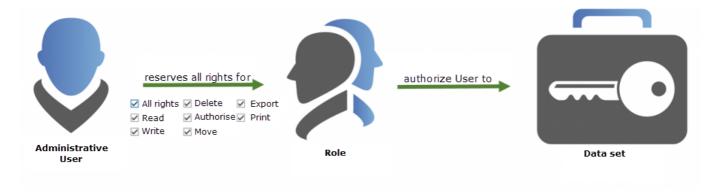
As a member of a role, it must have at least the "read" right for the role!

# Specific example and configuration

Similar to the previous section (Membership vs. rights to roles),, the configuration of a role will be illustrated using two users. The configuration is performed in the Client Module Roles. By double-clicking on the role "IT-Consultants" in the list view, you can open their detailed view.



- The user "Holste" is a member of the role and can, therefore, access those records <u>for which the role has permissions</u>. He has the obligatory read right for the role, which is the basic requirement in order to be a member of the role. Which exact rights it has to the data record is not defined within the role! This is set out in the <u>following section</u>.
- The user "Administrator" has all rights to the role, but is not a member! Thus, it cannot see any records that are authorized for the role. However, it has all rights to the role and can therefore print, assign other users to the role, and delete them.



This example clearly shows the advantages of the concept. The complete separation of administrative users from regular users brings significant advantages. Of course, one does not necessarily exclude the other. An administrator can, of course, have full access to the role and also be a member in it! The boundaries between the two often overlap, and can be freely defined in Password Safe.

# Manual setting of permissions

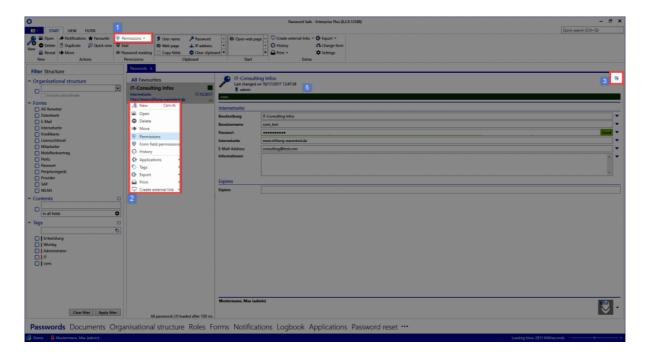
# What is the manual setting of permissions for records?

In contrast to the <u>automatic setting of permissions</u>, the manual approach does not utilise any automatic processes. This method of setting permissions is thus carried out separately for every record – this process is thus not as recommended for newly created data. If you want to work effectively in the long term, the automatic setting of permissions for records should be used for creating passwords. However, the manual setting of permissions is generally used when editing already existing records.

# Adding additional users with permissions

In the previous section, it was clarified that permissions for records are granted either directly to one user or to several users grouped in a role. With this knowledge, the permissions can as such be set manually for a record. In the <u>Passwords client module</u>, you can access the permissions in the list view of a record in three different ways:

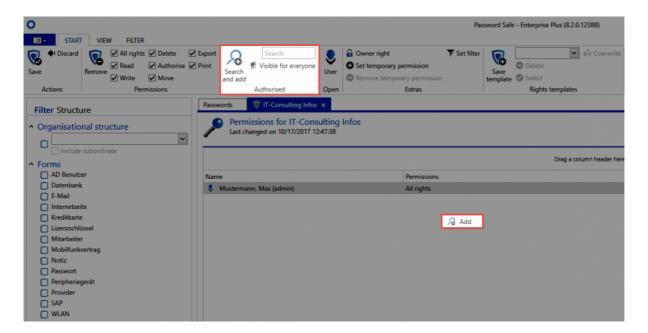
- 1. Icon in the ribbon
- 2. Context menu of a data record (right-click)
- 3. con at the right edge of the reading pane



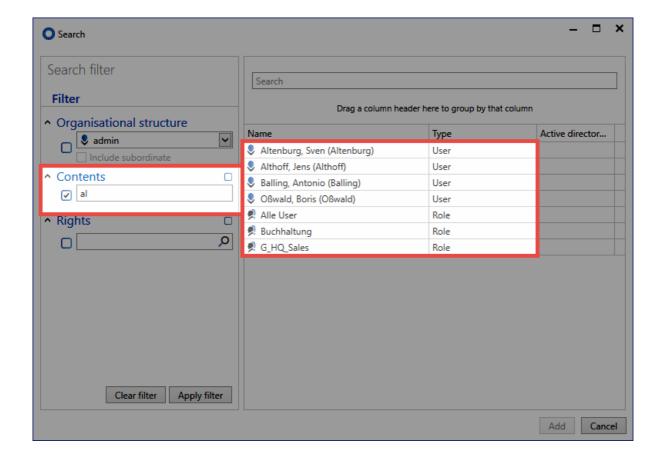


The icon on the right of the reading pane reveals "mouseover" the information whether the record is personal or public. In case of personal data records, the user that is logged on is the only one who has permissions!

The author is created with all rights for the record. As described in the Authorization Concept, you can now add both roles and users. You can go to the search filter by right clicking on the tab or using the corresponding icon in the ribbon. The filter helps you to quickly find those users who should be granted permissions for the record in just a few steps.



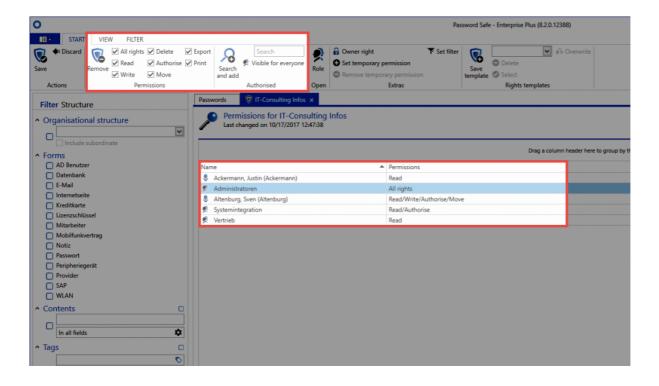
The search filter opens in a separate tab. The filter can be configured as usual. The search is similar to the search in the list view.



The **multiple selection** is also enabled. It allows to add several users via the Windows standard Ctrl/Shift + left mouse button.

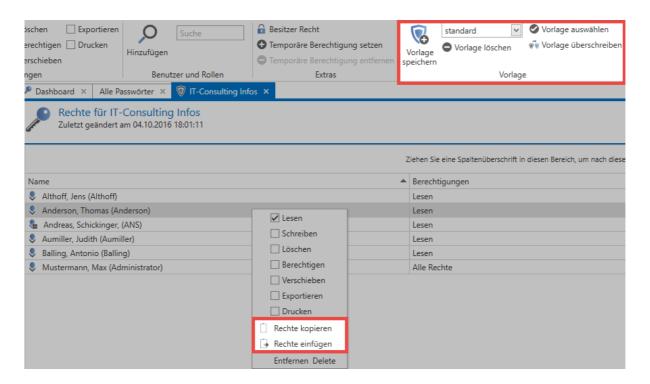
# **Setting and removing permissions**

By default, all added users or roles receive only the "Read" right on the record. It can be extended as required. You can add users as well as administrative roles using the available tools. The right "Read" right at the beginning is sufficient to view the fields of the data record and to use the password. Write permission allows you to edit a data record. \* The right "Authorize" is necessary to authorize other users to the record \*. This is also used as a basis for the configuration of the seal.



#### **Transferring rights**

A simple right-click on a user can be used to copy and transfer rights configurations of users or roles to others in the context menu. In this context, the use of rights templates is also very practical. In the "Template" area of the ribbon, you can save configured permissions, including all users, and reuse them for other records.



The transfer of rights and their reuse can be an important building block to create and maintain entitlement integrity. This method cannot rule out misconfigurations, but it will minimize the risk significantly. Of course, the correct configuration of these templates is a prerequisite.

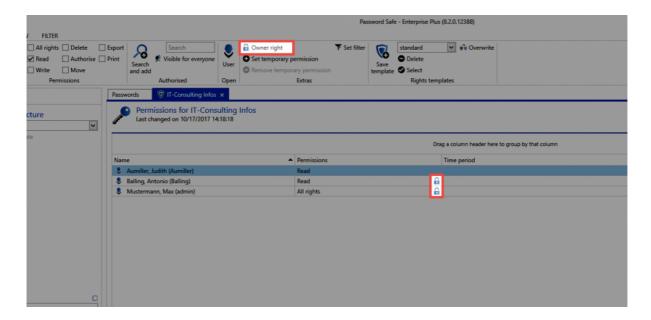
# The add right

The "add right" holds a special position in the authorization concept. This right controls whether a user/role is permitted e.g. to create a new record within an organisational structure.

Consequently, this right can only be set in the organisational structure module. More...

# **Owner rights**

Owner rights may be made available to each user. These rights are more of **a guarantee**. Once assigned, there is no way to remove users or roles with ownership from the permissions of a record. Only the user or the role itself can do that.



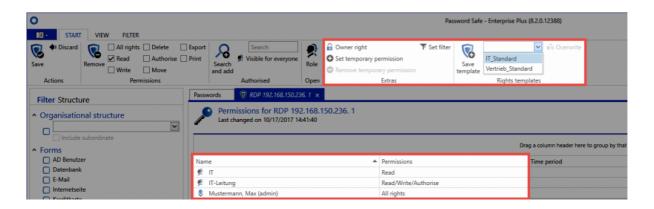
The ownership thus prevents other users, who have the "Authorise" right, from removing users from the data set.

The ownership does not protect a record from being deleted. Any user who has deletion permission can delete the record!

# **Using rights templates**

## **Using rights templates**

Once they have been configured, permissions can be constantly reused. The functionality Saving permissions as a template in the ribbon is used for this purpose. The templates are globally available and can also be used for other records.





When saving templates, always select a name that will also allow it to be safely differentiated from other templates if you have a large number of rights templates.

Nevertheless, the use of rights templates merely reduces the amount of work and still envisages the manual setting of rights. Automatic process for the issuing of rights also exist in Password Safe and will be covered in the section <u>Predefining rights</u> and also under <u>Inheritance from organisational structures</u>.

# Multiple editing of permissions

### What is involved in the multiple editing of permissions?

As part of the manual modification of permissions, it is also possible to edit multiple records at the same time. Various mechanisms can be used here to select the records to be edited. This could involve selecting the records in list view or also using the filter as part of the multiple editing function. Both scenarios are described below.

## Multiple editing via list view

Individual rights can be supplemented or removed via **Multiple editing within list view**. The existing rights will **not be overwritten** here.

#### Selecting the records

In <u>list view</u>, Shift or Ctrl + mouse click can be used to select multiple records. Permissions can also be granted for these records at the same time via the selection. The marked records are displayed in a different colour to usual. 6 records are marked in the following image.

#### Passwords × **All Favourites** Administrator AD Konto AD Benutzer 17.10.2017 4 Apple Internetseite 17.10.2017 https://appleid.apple.com/#!&page=signin Autolt Internetseite 17.10.2017 https://autoit.de Blogger Internetseite 17.10.2017 https://www.blogger.de/ 000 ImmobilienScout24 Internetseite 17.10.2017 https://sso.immobilienscout24.de/sso/login?appNa... No Passwordname Passwort 17.10.2017 RDP Sitzung starten \* 🔳 **KIS Hosteurope Account 1** 17.10.2017 Internetseite https://kis.hosteurope.de **Marketing Password** Passwort 17.10.2017 RDP Sitzung starten ... Samsung Internetseite 17.10.2017 http://www.samsung.com/de/home/ **SAP Business Warehouse** SAP 17.10.2017 0815, SAP\*, 000 All passwords (10) loaded after 25 ms

#### Dialogue for configuring the rights

A new tab will be opened in the ribbon above the **Permissions** button in which the rights to be granted can be configured. The tab will display the number of records that will be affected by the defined changes.





As the already granted rights for the selected records may differ, it is not possible to display the rights here.

#### **Adding rights**

To add a right, a user or role is selected first in the ribbon under Search and add or Search. The permissions are then selected as usual in the ribbon. The 👽 symbol indicates that right will be added. In the following example, Mr. Steiner receives read rights to all selected records. In contrast, Mr. Brewery receives all rights.

#### Reducing rights / removing users and roles from the permissions

If you want to remove rights, it is also necessary to firstly add the user or the desired role to be edited. Clicking on **Reduce rights** now means that rights will be removed. This is indicated by the  $\bigcirc$  symbol. The rights to be removed are then selected.



If the **read** right is to be removed for a user or role, the user will be completely removed from the permissions.

#### **Examples**

In the following example, Mr. Steiner receives read rights to all selected records. In contrast, Mr. Brewery receives all rights:

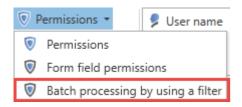


The read right will be removed here for Mr. Steiner. As removing the read right means that no other rights exist for the record, Mr. Steiner is completely removed from the permissions. The authorize, move, export and print rights are being removed from Mr. Brewery. Assuming that he previously had all rights, he will then have read, write and delete rights remaining:



## Batch processing using a filter

In some cases it is necessary to edit the permissions for a very large number of records. On the one hand, a maximum limit of 1000 records exists and on the other had, handling a very large number of records via list view is not always the best solution. The **Batch processing using a filter** mode has been developed for this purpose. This is directly initiated via the ribbon.



In the subsequent dialogue, you define whether you want to expand, reduce or completely overwrite existing permissions. If you select **expand or reduce** at this stage, the same logic as for **editing via list view** is used. No rights will thus be overwritten.

In the option **overwrite permissions**, the existing rights are firstly removed and then replaced by the newly defined rights.

It is important to proceed with great caution when overwriting rights because this function can quickly lead to a large number of records becoming unusable.



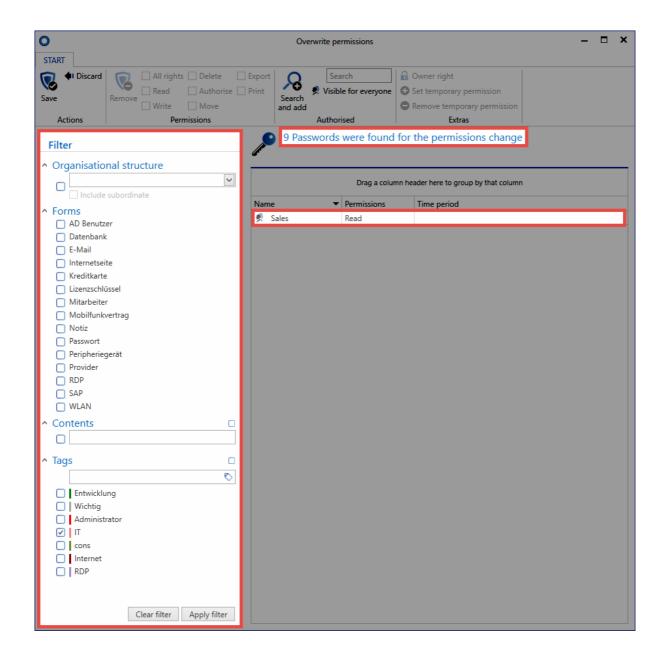
This mode is inactive by default and must firstly be activated using the right Can carry out batch processing of permissions using a filter.

## Batch processing by using a filter

Opens a view in which permissions can be adapted based on a filter

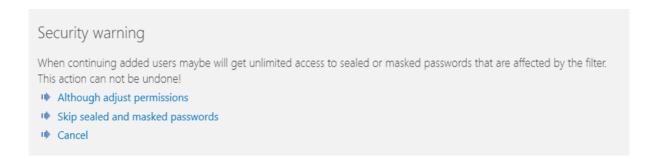
- Increase or reduce permissions
- Overwrite permissions
- Cancel

The filter itself defines the selection criteria for the records to be edited. The currently configured filter will be used as default. The records that will be affected by the changes are also not displayed in this view. Only the number of records is displayed. In the following example, 9 passwords are being edited to give the role "Sales" the read right.

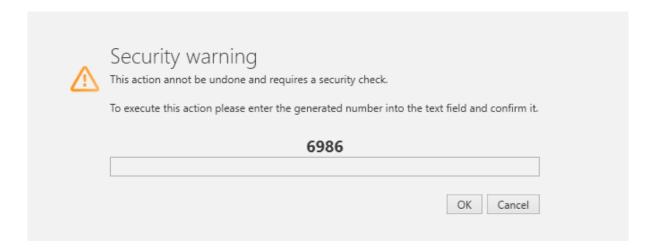


#### Seals and password masking

Sealed or masked records cannot be edited using batch processing. If these types of password are selected, a dialogue will be displayed when carrying out batch processing to inquire how these records should be handled.



It is possible to select whether the affected records are skipped or whether the seal or password masking should be removed. If the **remove** option is selected, the process needs to be confirmed again by entering a PIN.



The removal of seals and password masking cannot be reversed!

Depending on the number of records, editing records may take a long time. This process is carried out in the background for this reason. A hint will indicate that the permissions process has been completed.

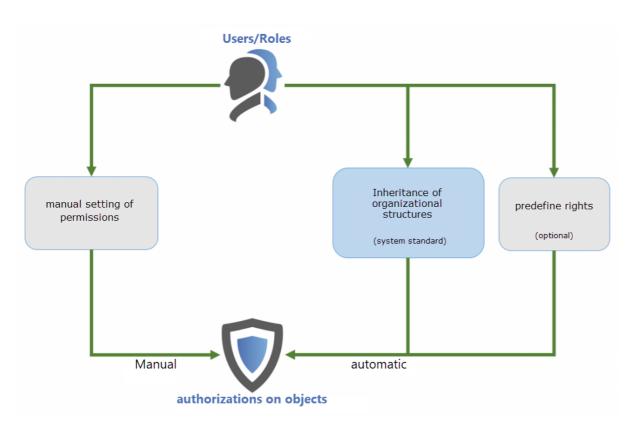
# **Automated setting of permissions**

## **Reusing permissions**

Password Safe generally differentiates between multiple methods for setting permissions:

- 1. Manual setting of permissions
- 2. Inheritance of permissions within organisational structures
- 3. Using predefined rights
  - In the manual setting of permissions, the desired permissions are directly configured for each record. Automatic processes and inheritance are **not** used in this case.
  - Both the use of predefined rights and also the inheritance from organisational structures are based on the **automated reuse** of already granted permissions according to previously defined rules.

The following diagram deals with the question: **How do users or roles receive the intended permissions?** 



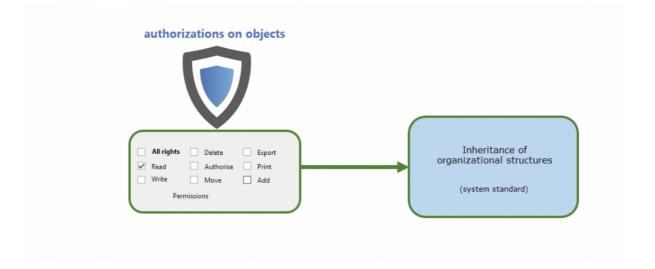


Inheritance from organisational structures is defined by **default** in the system. This can be configured in the settings. The relevant setting is "Inherit permissions for new objects (without rights template). Further info...

# Inheritance from organisational structures

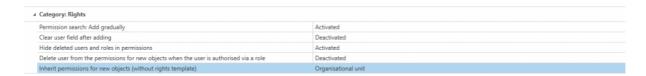
## Organisational structures as a basis

The aim of organisational structures is collect together and reflect the hierarchies and dependencies amongst employees that exist in a company. Permissions are granted to these structures as usual via the ribbon. Further information on this subject can be found in the section "Permissions for organisational structures". As a specific authorization concept is generally used within organisational structures, this is also used as the basis for further permissions. This form of inheritance is technically equivalent to granting rights based on affiliations to a folder. When creating a new record, the record receives the permissions in accordance with the defined permissions for the organisational unit.



## Relevant user settings

Whether this form of inheritance should be applied is defined via the <u>settings</u> in the ribbon. The relevant setting is "Inherit permissions for new objects (without rights template)".



#### Possible values

- · Off: Permissions from OUs are not inherited
- **Organisational unit**: When creating new objects, permissions are set in accordance with the defined rights for the target organisational unit.

· Organisational unit and user: As well as inheriting permissions for organisation units, the configured permissions for the user are now also inherited when creating private records.



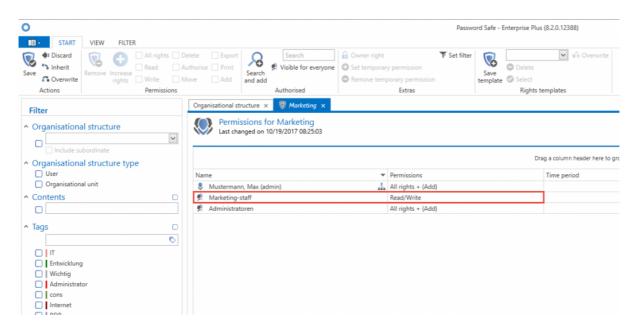
If inheritance for the users is also activated, the creation of private records is in itself no longer possible. When creating new records to be saved in the organisational unit for the logged-in user, the permissions for the record are now granted in accordance with the permissions for the user.

If a predefined right exists, this will always overwrite inherited permissions from organisational structures

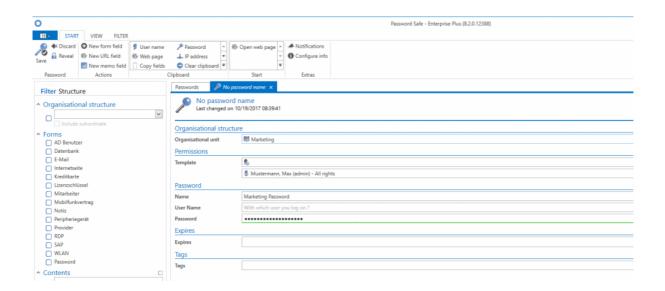
### **Example case**

This example shows the creation of a new record in the organisational structure "marketing". It is defined in the settings for the stated organisational structure that permissions should be inherited by new objects in accordance with the organisational structure.

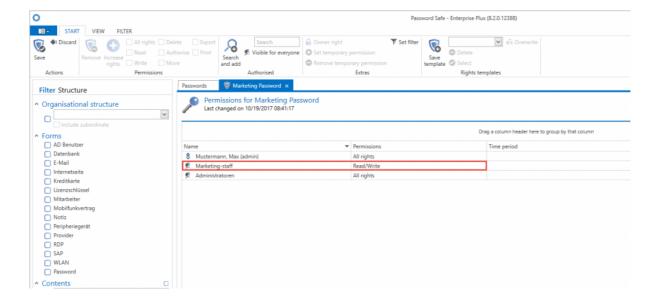
The permissions for the organisational unit "marketing" are shown below:



A new password is now created in the organisational unit "marketing".



It is important that **no** preset is defined for this organisational unit. The permissions for the record just created are now shown.

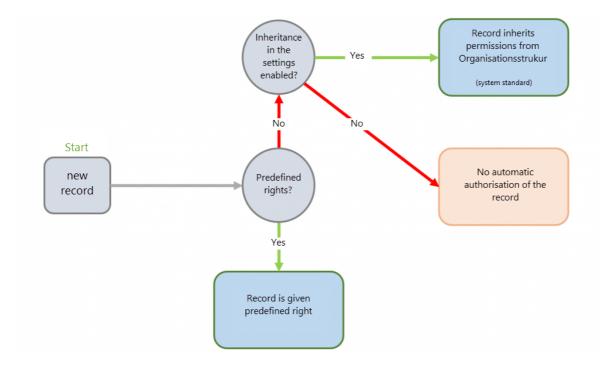


#### Conclusion

The permissions for the "storage location" are simply used when creating new objects. Two conditions apply here:

- 1. The value "organisational unit" must be selected in the settings for the inheritance of permissions
- 2. There must be no <u>predefined right</u> for the affected organisational structure

This process is illustrated in the following diagram:



# **Predefining rights**

### What are predefined rights?

Setting permissions for records can naturally be carried out separately for every record. Although this method enables you to very closely control every intended permission structure, it is not really efficient. On the one hand, there is too much configuration work involved, while on the other hand, there is a danger that people who should also receive permissions to access data are forgotten. In addition, there is the fact that many users should not even have the right to set permissions. "Predefining rights" is a suitable method to simplify the issuing of permissions and reduce error rates by using automated processes. This page covers the configuration of predefined rights, please also refer to the sections Working with predefined rights and their Scope of validity.

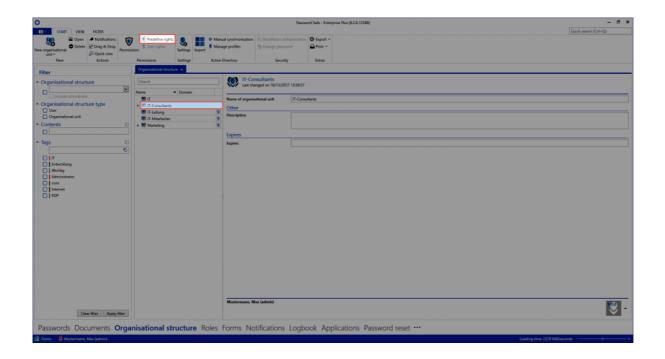
### Organisational structures as a basis

Organisational structures can be very useful in many areas in Password Safe. In this example, they provide the basic framework for the automated granting of rights. In the broadest sense, these organisational structures should always be entered in accordance with existing departments in a company. The following example specifically focuses on an IT department. The following 3 hierarchies (roles) have been defined within this IT department:

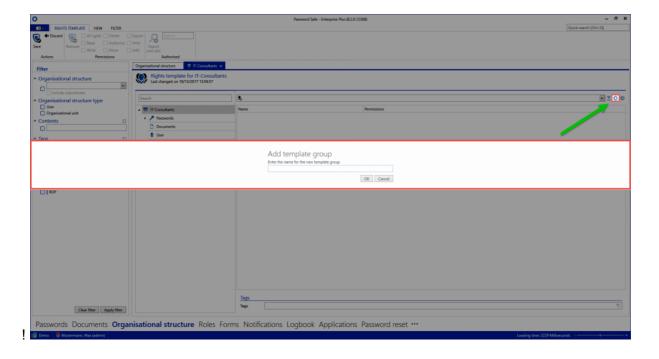
- IT employee
- IT manager
- Administrator

#### **Predefining rights**

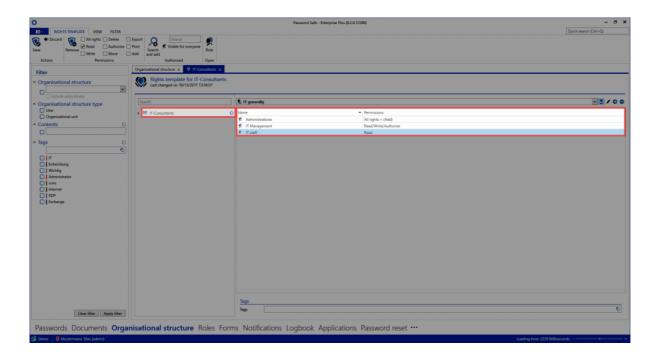
In general, a more senior, managerial employee is granted more extensive rights than those granted to a trainee. This hierarchy and the associated permission structures can be predefined. In the <u>organisational structure</u> module, we now select those OUs (departments) for which rights should be predefined and select \*predefine rights" in the ribbon.



 Creating the first template group: A modal window will appear after clicking on the icon for adding a new template group (green arrow) in which a meaningful name for the template group should be entered.

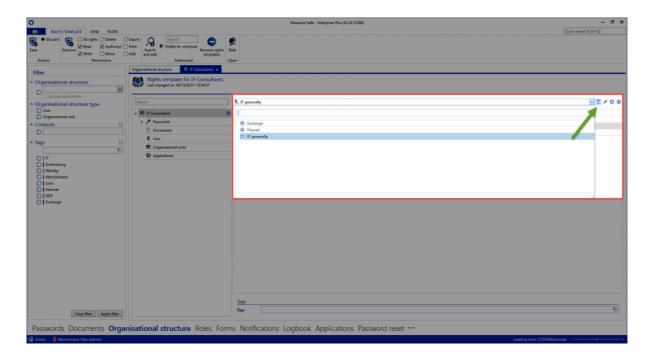


Roles and users can now be added to this template both via the ribbon and also via the context menu (right mouse click). This was already completed in the next step. The role **IT employee** only has read rights, the **IT manager** also has write rights and the capability of managing permissions. **Administrators** possess all available rights. Configuration of the rights structures is explained in the <u>appropriate section</u>.



## Adding other template groups

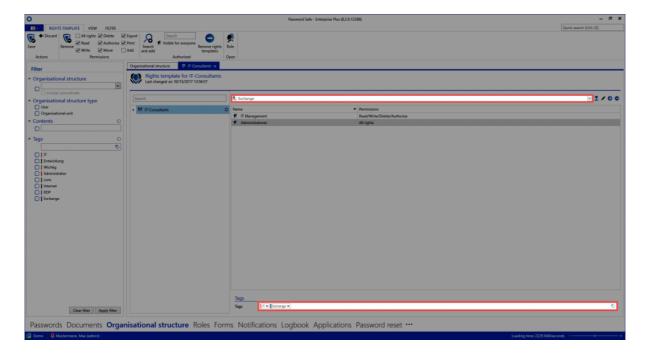
It is also possible to configure several different rights templates within one department. This may be necessary e.g. if there are several areas of competency within one department which should each receive different permissions. Alongside the **IT general** area, the template groups **Exchange** and **Firewall** have also been defined below.



A **default template group** can be defined directly next to the drop-down menu for selecting the template group (green arrow). This is always preconfigured when you select "IT" as the OU to save records.

## **Issuing tags for predefining rights**

In the same way that permissions are defined within rights templates, it is also possible to automatically set **tags**. Their configuration is carried out in the same way as <u>issuing tags for records</u>.



This process ensures that a special tag is automatically issued when using a certain template group. Example cases can be found in the <u>relevant section</u>.

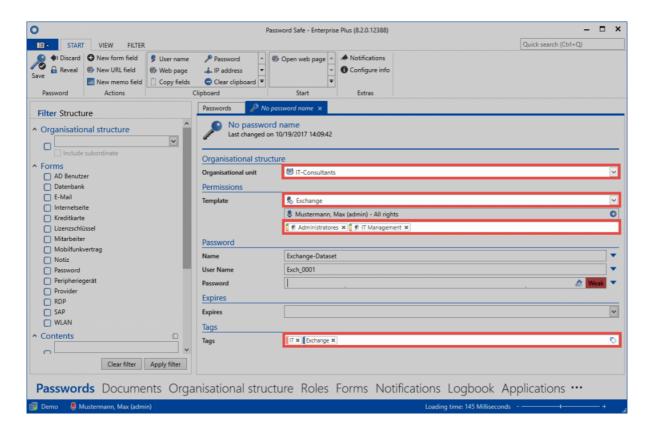
# Working with predefined rights

### Using predefined rights when creating passwords

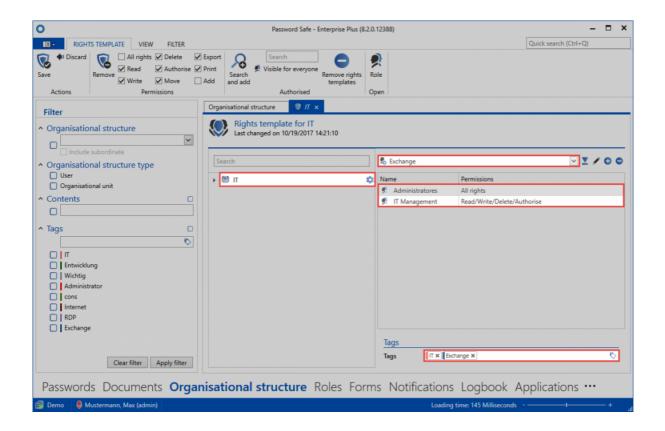
After you have preconfigured the rights, you can then use them to create new records. Proceed here as follows:

- · Select the password module
- · "New password" via the ribbon
- · Select a form

In the next window to appear, the organisational unit "IT" and the template group "Exchange" are selected.



Here is the underlying rights template as a comparison:



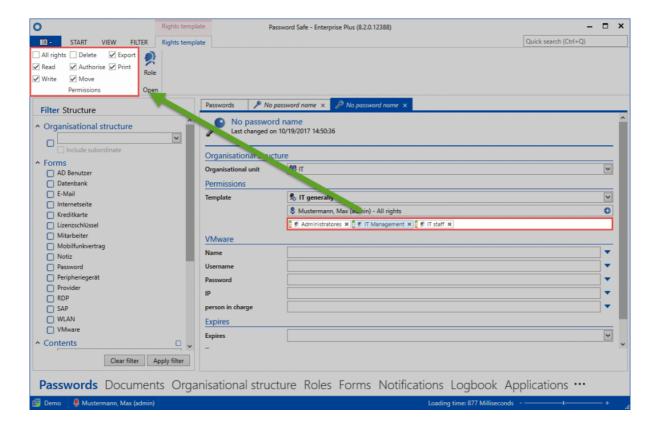
The relationship between them is obvious. It can be immediately seen that by selecting the organisational unit "IT" based on the rights configured in the rights template, permissions are granted for the roles "IT management" and also "Administrators". **The underlying tags "IT" and "Exchange" are also set**.

## Preview of the permissions to be set

When using rights templates, the permissions to be granted can be very quickly classified via a **colour table**. The actual permissions can also be viewed as usual via the <u>ribbon</u>. The following colour key is used with the associated permissions:

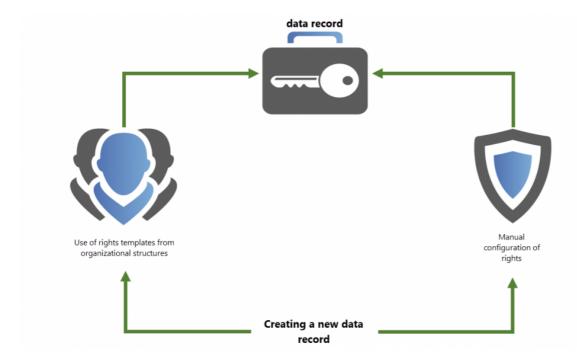
Colour	Permission
Green	Read
Yellow	Write
Orange	Delete
Red	Authorize

Other rights also exist that are, however, not separately indicated by a colour. The overview in the <u>ribbon</u> can be used to see whether the "move", "export" and "print" rights are set or not. The permissions for the selected role/user are always displayed – in this case for the role "IT management".



#### Conclusion

The <u>manual setting of permissions</u> enables the configuration of rights for both existing and also new records. The option of <u>predefining rights</u> represents a very efficient alternative. Instead of having to separately grant permissions for every record, a "preset" is defined once for each organisational structure. Once this has been done, it is sufficient in future to merely select the organisational structure when creating a record. The permissions are then set automatically. This process is particularly advantageous for those users who should not set their permissions themselves.



The configuration of permissions can be carried out manually or automatically as described. If you want to change previously set permissions later, this has to be done manually. Retrospectively defining rights is not possible.

# Relevant user rights

### User rights for predefined rights

The <u>user rights</u> section provides all of the basic information required for handling user rights. Nevertheless, the four user rights related to "predefining rights" are explained below.



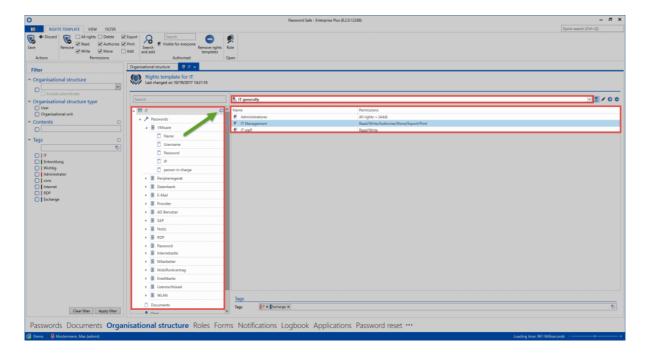
- Can switch default rights templates: When selecting the rights template, a diverse range of rights template groups can be selected. To be able to select a different template to the default template, the right "Can switch default rights templates" is required. If this right has not been granted, you are forced to use the default template.
- Can manage rights templates: If the user has the right to manage rights templates, they can open the management function for the rights template via the button "predefine rights". To receive full rights to manage the rights templates for an organisational unit, the rights "read" and "authorize" are required for the corresponding organisational unit.
- Can view selection of rights templates: This right controls whether the rights template selection function is displayed or not when creating new records. If this right has not been granted, the user is thus not able to see for which roles and users the user rights are being defined.
- Can remove members from rights templates: Roles defined within the rights templates cannot be removed without this right. If this right has not been granted, the roles defined in the templates are always authorized for records in this organisational structure. If the user right is activated: The user can delete the roles via the "x" icon:

#### Organisational structure

Organisational unit	♥ IT	
Permissions		
Template	🙎 IT generally	
	Mustermann, Max (admin) - All rights	
VMware	Remove role	

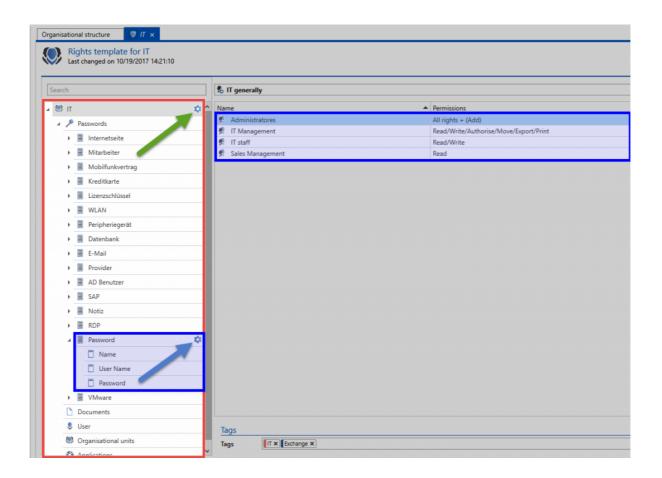
# Scope of validity for predefined rights

In general, all of the predefined rights for an organisational structure are applied to all underlying objects. These objects could be passwords, forms, form fields documents, users, applications or also other nested organisational structures in the hierarchy. In the following example, the rights template **IT general** has been defined for the organisational unit **IT**.



If this type of "preset" has been defined, the corresponding icon is displayed at the corresponding level (= green arrow). As no other icons exist below this level, this means that the preset is valid for all underlying objects.

The following example shows how a preset can be defined for when the "password" form is used that not only grants the existing permissions to the roles but also provides the sales manager with read rights.



As can be seen, the preset "IT general" is valid for all objects. An exception here is the "password" form because a unique preset has been defined for this form (blue arrow). As a result, all records created using the "password" form receive permissions as defined in this preset (incl. the sales manager).

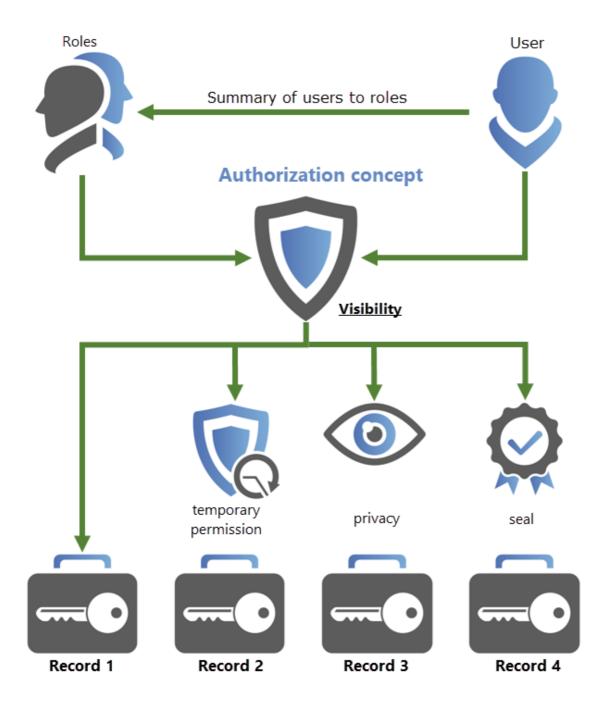
## **Protective mechanisms**

### What are protective mechanisms?

The primary goal of Password Safe is to ensure data security at all times. The **authorization concept** is naturally the most important component when it comes to granting users the intended level of permissions for accessing data. Specifically, this makes it possible to make certain information only available to selected employees. Nevertheless, it is still necessary to have protective mechanisms above and beyond the authorization concept in order to handle complex requirements.

- <u>Visibility</u> is not separately configured but is instead directly controlled via the authorization concept (read right). Nevertheless, it represents an important component within the existing protective mechanisms and is why a separate section has been dedicated to this subject.
- By configuring <u>temporary permissions</u>, it is possible to grant users or roles temporary access to data.
- <u>Password masking</u> enables access to the system without having to reveal the passwords of users.
   The value of the password remains constantly hidden.
- To link the release of highly sensitive access data to a double-check principle, it is possible to use seals. The configuration of users or roles with the permissions to issue a release is possible down to a granular level and is always adaptable to individual requirements.

The following diagram shows a summary of how the existing protective mechanisms are integrated into the authorization concept.



In the interplay of the <u>authorization concept</u> with the protective mechanisms, almost all conceivable scenarios can be depicted. It is worth mentioning again that the authorization concept is already a very effective tool, with limited visibility of passwords and data records. This concept is present everywhere in Password Safe, and will be explained in more detail below.

## Visibility as a basic requirement

It should always be noted that **visibility** is always a basic requirement for applying further protective mechanisms. A record that is completely hidden from a user (= no read right) can naturally not be given any further protective mechanisms.



The visibility of a record is always the basic requirement for applying further protective mechanisms

## Combining multiple protective mechanisms

In principle, there are a diverse range of possibilities for combining the above-mentioned protective mechanisms. Temporary access to a "masked" record is possible just as having a "masked" record which is additionally secured by a double-check principle is also possible. Nevertheless, it should be noted that temporary permissions in combination with seals always pose a risk. If releasing a seal requires approval from a person who only possesses or possessed temporary permissions or will only possess them in future, this could naturally conflict with the configured release criteria.

The combination of seals and temporary permissions is not recommended if the user with permissions to issue a release has only been given temporary permissions.

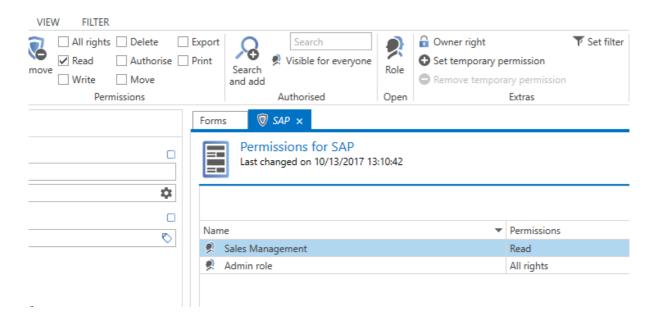
# **Visibility**

### Visibility of data

The use of a <u>filter</u> is generally the gateway to displaying existing records. Nevertheless, this aspect of the visibility of the records is closely interwoven with the existing permissions structure. Naturally, a user can always only see those records for which they have <u>at least a read</u> right. This doctrine should always be taken into consideration when handling records. <u>Tags</u> are not subject to any permissions and can thus always be used as filter criteria. Nevertheless, the delivered results will only contain those records for which the user themselves actually has permissions. A good example here is the tag "personal record". Every user can mark their own record as personal – yet each user will naturally only be able to find their own personal records.

## Creating independently working environments

The possibility of separately defining the visibility of individual objects is one of the special features within the Password Safe authorization concept. Irrespective of whether handling records, documents, organisational structures, roles or forms: it is always possible to define whether a user or a role possesses a read right to the object or not. The permissions for each of these objects can be defined separately via the ribbon in the permissions dialogue. This approach enables the creation of independently existing departments within a database. The permissions structure for the SAP form can be seen below. It shows that only the sales manager and the administrators are currently permitted to create new records of type SAP.



In general, each department can independently use forms, create passwords and manage hierarchies in this way. Especially in very sensitive areas of a company, this type of compartmentalisation is often required and also desired.



An alternative also supported by Password Safe is for each department to set up their own MSSQL database. However, this physical separation requires considerably more administration work than the above-mentioned separation of data based on permissions and visibility.

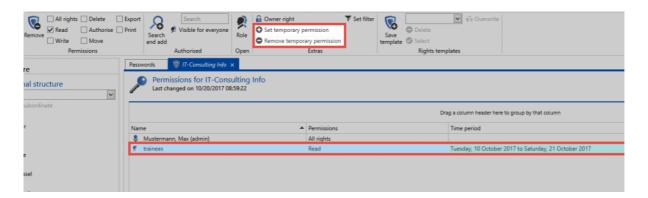
# **Temporary permissions**

### What are temporary permissions?

So far, we have covered permissions that were valid for an unlimited period. However, a release can also be granted in advance with a time restriction. Examples are users who stay in the company for a limited time, such as interns or student trainees.

#### Configuration

When configuring the <u>permissions for records</u>, you can specify a temporary release for each role. The start date as well as the end date is selected here. You can start the configuration using the **Extras** area in the ribbon.



In this example, the role "trainees" was granted to a data set for two weeks of reading permission.

#### Colour scheme

The colours in the "time period" column provide information on the current status of the granted permissions:

- **Brown:** The temporary permission is configured but is still inactive. The selected time period is still in the future.
- · Green: The temporary permission is active
- Red: The time period for the temporary permissions has already expired and is thus in the past
- Temporary permissions can also be assigned to multiple roles and users at the same time. You can select multiple users and roles as usual with Ctrl/Shift + left mouse button!

## Special features of the authorization system

Due to their very nature, temporary permissions leave lots of potential for incorrect configurations. Conceivable constellations include a situation when the only user with all rights only has temporary permissions. When these permissions expire, there is no longer any user with full permissions. To prevent this happening, users with temporary permissions are handled differently.

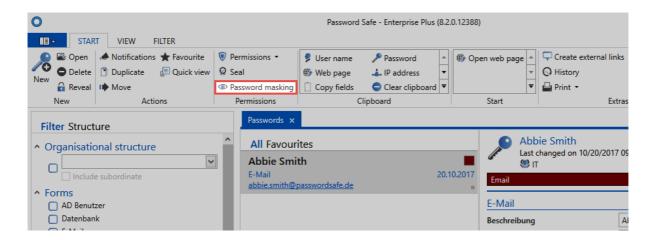
1

There must always be one user who has the "authorize" right to a record, who does <u>not</u> only have temporary permissions.

# Password masking

### What is password masking?

The safest passwords are those that you do not know. Password masking follows this approach. It prevents the password from being shown, while allowing the use of the automatic sign-on. You can apply it via the button of the same name in the ribbon.



#### Required permissions

Analogous to the seal configuration, the **Authorise** permission on the data set is required to be able to install or remove the masking. Users use have the authorize right for a record can continue to use the record without limitations after applying password masking. Password masking thus only applies to users without the stated right.



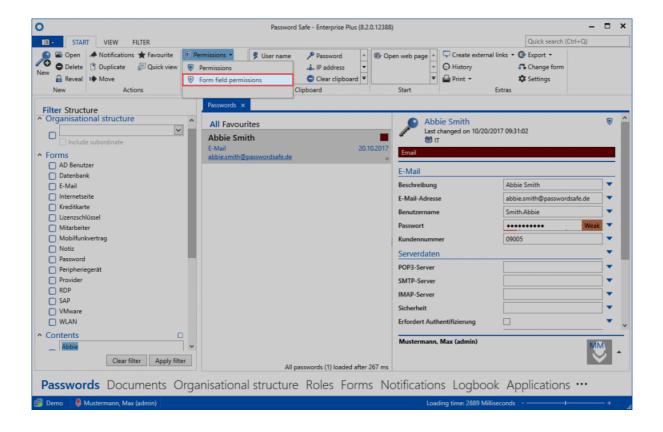
Password masking can only be applied to records with an existing password!

## **Applying password masking**

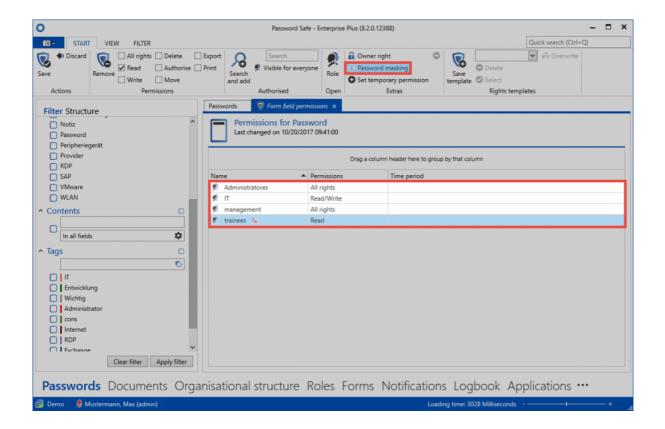
The icon in the ribbon allows users with the required permissions to apply password masking following a confirmation prompt. By default, the privacy is for all those who have at least reading permission, but not the right entitled.

#### Password masking via form field permissions

As an alternative, you can also apply password masking via the form field permissions. In the detailed view of a record, there is a separate button in the ribbon for that purpose. Ensure that the password field is highlighted.



The special feature when setting or editing masking via the form field permissions is that you can individually select users to whom masking will be applied. In the following example, masking has been specified only for the role of "trainees", although the "IT" role does not have the **Authorize** right either. In addition to the name of the role or the user, the icon symbolizes the fact that visa protection applies to trainees.





Lise the icon in the ribbon to apply password masking to all users who have read permission on the record, but not the Authorize right. If you wish to specify more precisely for which users the password masking should be applied, this is also possible via the form field permissions.

# Seals

## What are seals?

Passwords are selectively made available to the different user groups by means of the <u>authorization</u> <u>concept</u>. Nevertheless, there are many scenarios in which the ability to view and use a record should be linked to a release issued in advance. In this context, the seal is an effective protective mechanism. This double-check principle protects passwords by securing them with granular release mechanisms. If you want to see a password, this must be requested and released. The release can also be temporary.

#### **Required permissions**

The user must have the "Authorize" right for the data record to create seals. It also needs read access to all users and roles, which are contained in the seal. The exact configuration of password masking and permissions for records is described in detail in the <u>Authorization concept section</u>.

## What exactly is sealed?

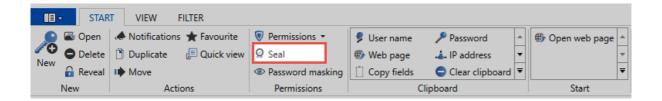
Even with sealed data sets, not all fields are sealed. This s the case only with the passwords that need to be protected. Technically speaking, the password itself is not sealed. It is the right to see a password field that is protected by a seal. This allows for the most sensitive configurations, in which one group can use the password without restrictions, but the same password is sealed for the other user group. The wizard assists users in applying seals, as well as in future maintenance thereof.

The complete data set is never sealed! Only the right to view a password is protected by a seal.

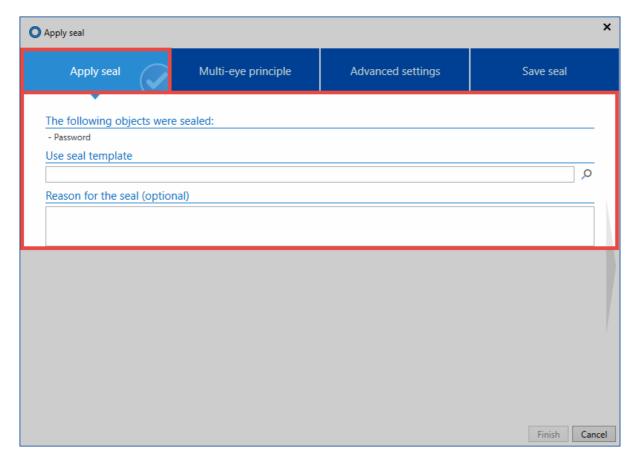
Only records that are protected with a password can be sealed!

### **Seal wizard**

All seal configurations are performed in the wizard. Both the application of new seals as well as the processing and erasing are possible here. The current state of a seal can also be viewed in an overview, which is also reached via the button in the ribbon. When the seal assistant is opened via the ribbon, the assistant appears in the case of unsealed data sets, which runs in \* four steps \* through the configuration of the seal.



### 1. Apply seal

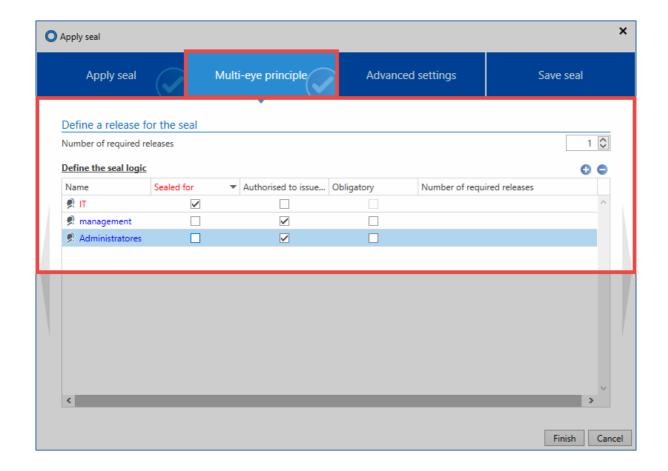


All objects that are sealed are displayed at the beginning. Depending on the data record, this can be one object, or several. It is also possible to use existing <u>seal templates</u>. Optionally, you can enter a reason for each seal.

### 2. Double-check principle

The seal logic is the most basic element of this protective mechanism. Here, you define for which users or roles the record should be sealed or released in the future. All those for whom the record is to be sealed are displayed in red, while all users with the required permissions to issue a release are displayed in blue.

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All users and roles for which the data set is not sealed and which are not authorized for release are displayed in green. These can use the data record independently of the seal.

To avoid having to perform any configuration manually, roles and users are copied directly from the authorizations of the data record. Compare with the "permissions" for the record (can be viewed via the ribbon).





The relationships are obvious. As a rule, supervisors should issue the releases for their employees. Therefore, the checkbox also follows the existing authorizations. The following **scheme** is used:



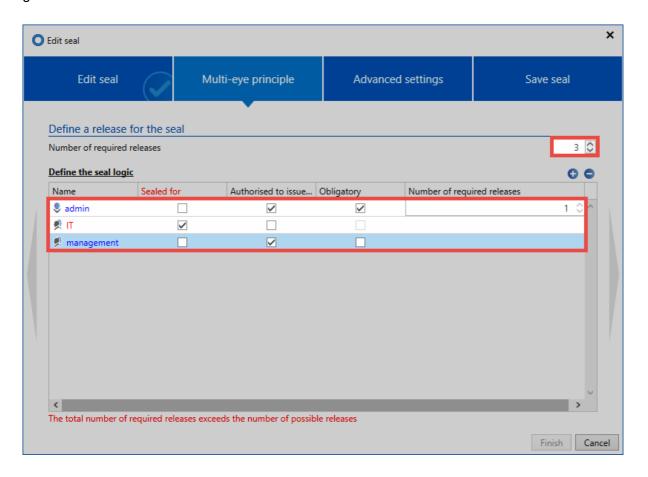
All users and roles that have the "Authorize" right to the record are "authorised to issue a release for the seal by default". All users and roles that do not have the "Authorize" right to the record are copied directly into the "Sealed for" column.

Here is a closer look at the permissions of the role **Administrators** on the record:

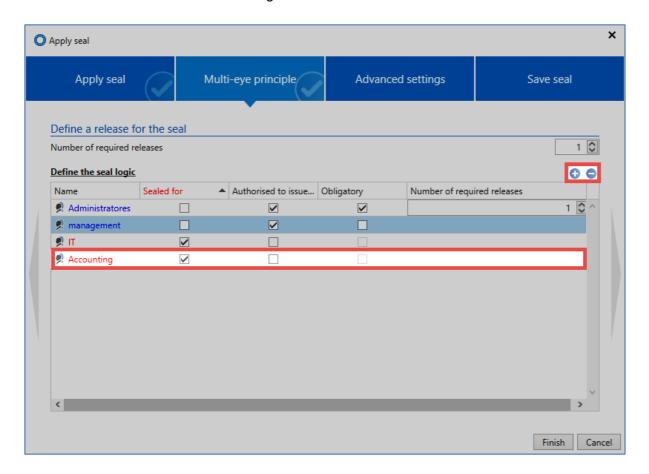


### Adjusting the seal logic

Although standard authorizations are used as a basis for the sealing concept, these can, of course, be adapted. The number of releases generally required is just as configurable as the required number of releases from a role. In the following example, the seal has been extended so that a total of three release authorizations are required in order to release the seal (double-check principle). The role of the administrators has been marked in the mandatory column. This means that it must grant at least one release In summary: A total of three releases must be made, whereby the group of administrators must grant at least one release.



In order to be not only dependent on existing authorizations on the data set, other users can also be added to the seal. The role accounting under "sealed for" has been added below.

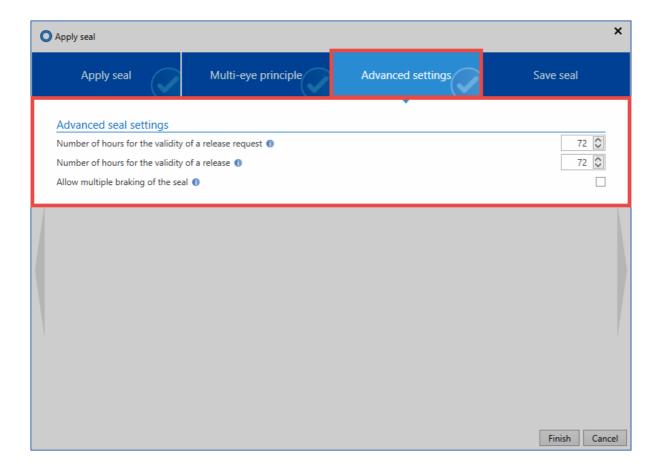


When a role or a user is added to a seal, these users also receive permissions on the record according to the authorization granted in the seal. A role that is added under "Sealed for" receives the "Read" right on the record. When you add authorization permissions, these will henceforth include the "Read, Write, Delete, and Authorize" rights.

All the roles that were once added to the seal can no longer be removed via the seal logic. This is only possible directly via the authorizations of the data record!

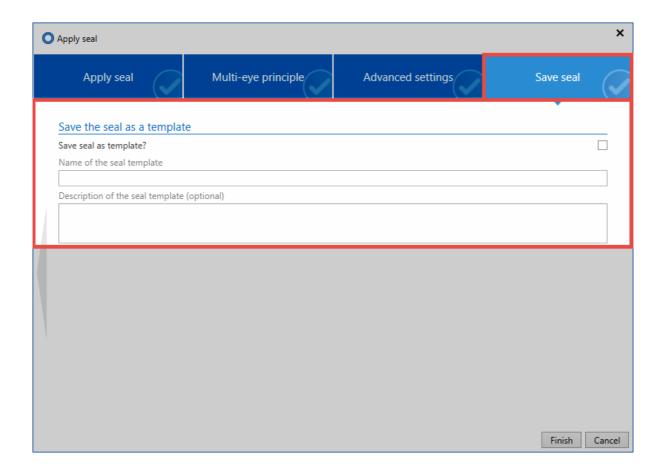
### 3. Advanced settings

Advanced seal settings allow you to adjust the double-check principle. Both the time validity of a release request as well as a granted release can be configured. Multiple break defines whether after the breaking of a seal by a user, other users may still break it.



### 4. Saving the seal

Before closing the wizard, it is possible to save the configuration for later use in the form of a template. <u>Seal templates</u> can be optionally provided with a description for the purpose of overview.



# **Summary**

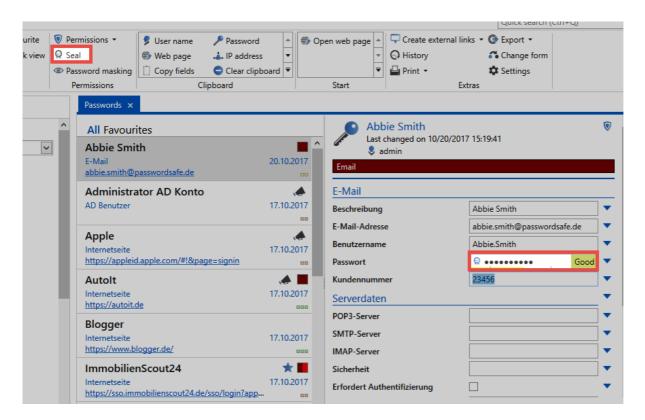
The rights already present on the data set form the basis for any complex seal configurations. It is thus freely definable which users have to go through a release mechanism before accessing the password. The roles, which may be granted, are freely definable. An always accessible <u>seal overview</u> allows all authorized persons to view the current state of the seals. The <u>section on the release mechanism</u> describes in detail the individual steps, from the initial release request to the final release.

- Seal overview
- · Release mechanism

# **Seal overview**

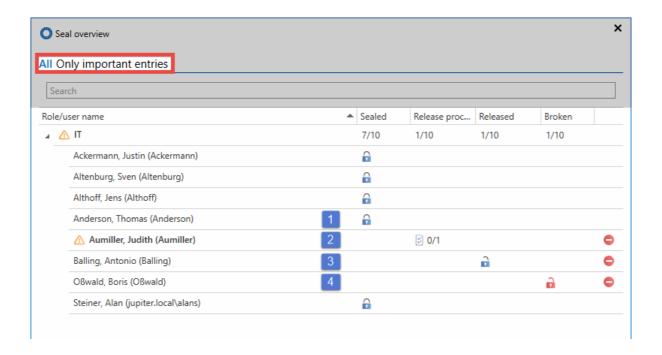
### What is seal overview?

Users with the required permissions to issue the releases receive access to the current state of the existing seals at any time via the seal overview. The overview is accessible via the ribbon as well as via the icon in the password field of the reading pane.



## The four states of a seal

In principle, the seal overview provides an overview of all users who have access to the sealed data set. This is, of course, also the case when they receive the seal on the membership of a role. Functions for editing and deleting existing seals are also available. In addition, the current state of the seal is displayed in the form of a release matrix. There are a total of **four states**, in which a seal can be found:



#### 1. Sealed

If a data record for a user **is sealed**, the user is prevented from seeing the password by the seal. This also corresponds to the condition when a seal has been newly installed. By resetting a request via the icon at the right edge of the screen, current requests from individual users are also returned to the "sealed" state.

#### 2. Release process

If a user has requested a release, it is in the **release process**. This status is highlighted by a corresponding icon next to the user name, since a possible release can be actively granted by the authorized user. After these so-called **important entries** can also be filtered in the headline of the seal overview in the same named rider. The maximum duration of an release request can be configured in the advanced seal settings. If the deadline has elapsed without sufficient releases being made, the request is deleted and the state "sealed" is restored.

#### 3. Released

If a release is granted, a seal is approved as **released**. The maximum duration of a granted release can be limited in the advanced seal settings. The user then has, for example, 24 hours to accept the release and break the seal.

#### 4. Broken

The actual **seal breach** is obtained by acquiring knowledge of the release and by actively breaking the seal after a security query. Viewing the password is irrelevant. Once broken seals can be manually reset by the icon to the right of the broken seal column. The state "Sealed" is restored.

It makes no logical sense to re-seal already visible passwords. The user was able to view the password. Therefore, it is not monitorable whether the password has been saved, for example, by screenshot. In such cases, a new password is the only way to guarantee 100% password security!

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# Release mechanism

### What is the release mechanism?

A sealed password will not be released until the number of approvals required in the seal has been granted. Releases can be granted by anyone who has been defined as having the required permissions to issue the release in the seal. The mechanism describes the complete process from the first release request to the final grant of the release and the breaking of the seal.

### Users and roles in the release mechanism

As noted in the previous sections, seals always restrict the right of a user to view a specific password. Even if the configuration is usually done at the level of the role, each user is naturally responsible for his own request when carrying out the release. Even if a seal is defined for a role, technically separate seals are created for each individual member of the role.



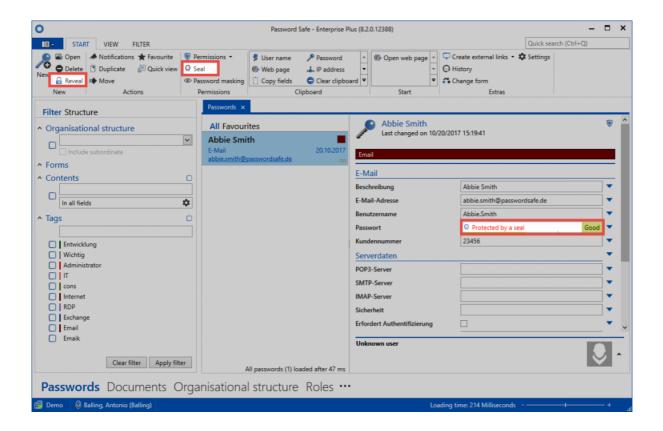
Requests or releases are only valid for the respective user!



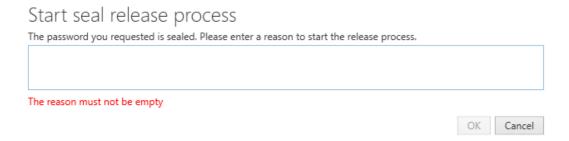
If a user is a member of several roles of a seal, the "stronger" right is always applied. Release rights have a priority over read rights

#### 1. Requesting a release

In order to release a seal for sealed passwords, this must be requested from the user with the required permissions to issue the release. Within the Password Safe client, this can be done via the buttons Reveal and Seal in the ribbon, as well as via the Icon in the password field of the data record in the reading pane.



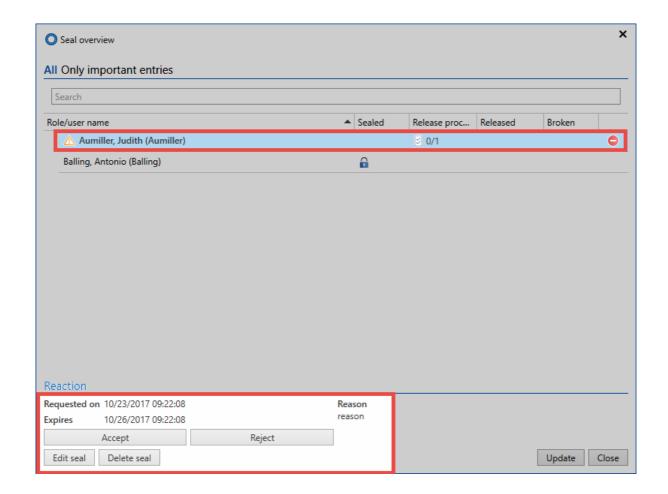
A modal window opens, which can be used to request the seal. The reason for the entry will be displayed to the users with the required permissions to issue the release.



All user with the required permissions to issue the release will be notified that the user has requested the seal. This can be viewed via the module <u>Notifications</u>, as well as in the <u>Seal overview</u>.

#### 2. Granting a release

The <u>seal overview</u> can be opened via the seal symbol in the ribbon directly from the mentioned notification. It is indicated by the corresponding icon that there is a need for action. All relevant data for a release are illustrated within the seal overview. The reason given in the release is also evident.



If the release is granted, the Inquirer Im **Module Notifications** will be informed. You can also open the seal directly from the ribbon and see the now released state.



### 3. Breaking the seal

As soon as the requesting user has received the number of the required releases, he will be informed via the notifications as usual. The seal can now be broken. From this point on, the user will be able to see the password.

# Seal release granted



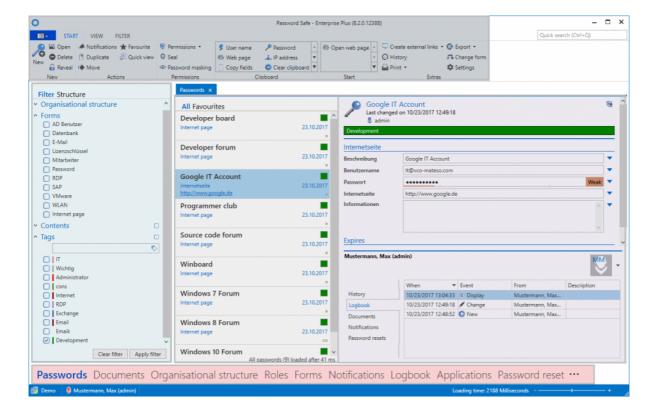
You have received sufficient releases. Should the seal be broken?



# **Operation and setup**

## **Client structure**

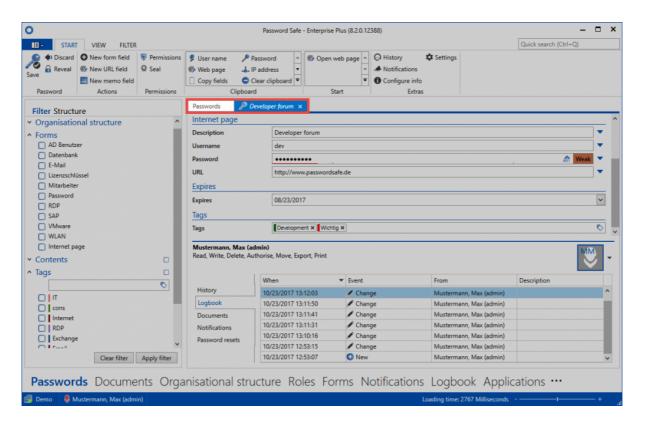
The modular structure of the client ensure that the required functionalities are always in the same place. Although the module selection gives access to the various areas of Password Safe, the control elements always remain at the positions specified for this purpose. This intuitive operating concept ensures efficient work and a minimum of training time.



- 1. Ribbon
- 2. Filter
- 3. List view
- 4. Reading pane
- 5. Tags
- 6. Search
- 7. Dashboard and widgets

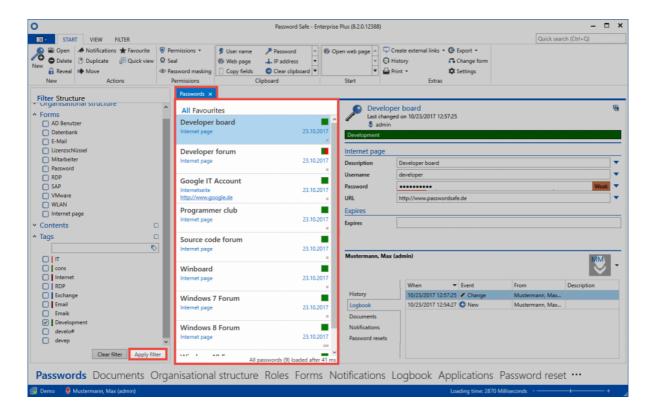
### **TABs**

Tabs offer yet another option within the Password Safe to present related information in a separate area. This tab navigation enables you to display, quickly access and switch between relevant information. The results for a filter with specific criteria can thus be retained without the original result being overwritten when a new filter is applied. In parallel, detailed information about records can also be found in their own tabs. It is of course possible to adjust the order of the tabs via drag & drop according to your individual requirements.



#### Standard tab

Depending on the active module, the **All passwords** tab will be renamed to the corresponding module by default. (All documents, all forms, etc.)

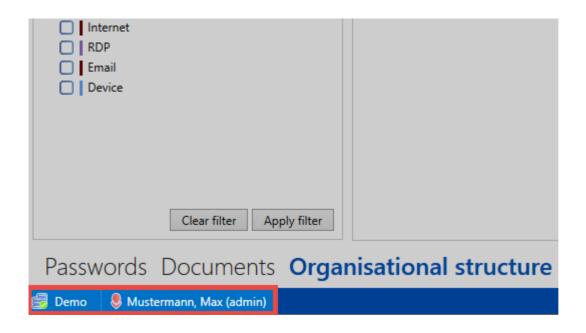


Although the name suggests that all records in the database are displayed, the records displayed in <u>list</u> <u>view</u> correspond to the criteria that have been defined in the <u>filter</u>. The tab closes and can be restored by reusing the filter.

### **Client footer information**

Independently of the module chosen, various information is displayed in the footer area of the client. The icons are also provided with a meaningful mouse-over text, which provides additional information.

- · Connection to database
- · Feedback in case connection is insecure
- · Last name, first name (user name) of the logged-in user

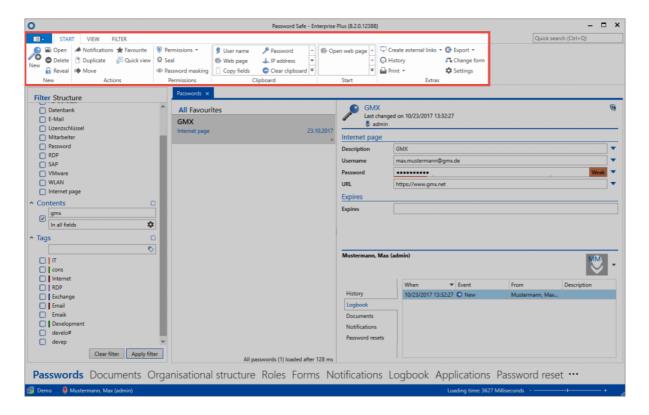


- Ribbon
- Filter
- <u>List view</u>
- · Reading pane
- Tags
- Search
- · Dashboard and widgets
- Shortcut key

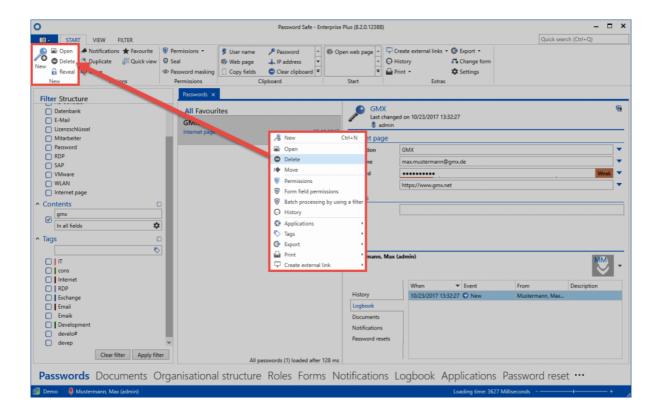
# Ribbon

### What is the ribbon?

The ribbon is the central control element of Password Safe Version 8. It is available in all modules. Password Safe is almost always operated via the ribbon in the header area of the PSR client.



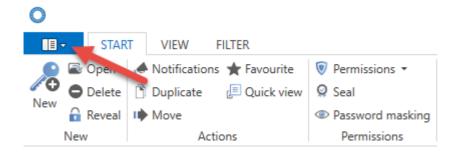
The features available within the ribbon are dynamic, and are based on the currently available actions. Various actions can be performed, depending on which object is selected. The module selected also affects the features that are available in the ribbon. Of course, the most important actions can also be controlled via the context menu (right mouse button).



This mainly affects the very often used features such as opening, deleting or assigning tags. However, a complete listing of the possible actions is always only possible directly in the ribbon. This ensures that the context menu can be kept lean.

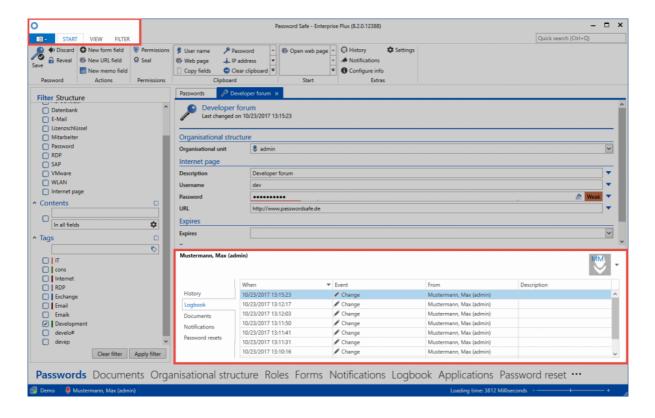
## Access to the client main menu (backstage)

The button at the top left of the ribbon provides access to the client settings:



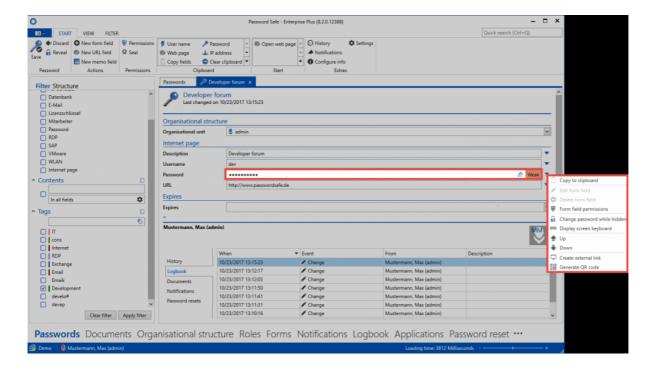
## **Ribbon tabs**

There are tabs in the header area of the ribbon that summarize all available operations. By default, module-independent \* Start, View, and Filter \* is available. If the footer of the <u>reading pane</u> is opened (1), further tabs will be visible in the ribbon (2). These contain, according to the selection made in the footer, other possible actions.



#### **Content tabs**

Double-clicking on an object in the <u>List view</u> opens a new tab with its detailed view. Depending on which form field you have selected, the corresponding content tab opens in the ribbon.

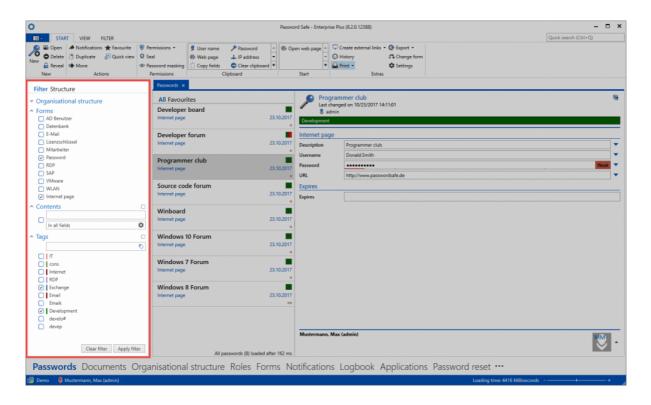


Depending on the selected form field, further actions are offered in the Content tab. In the Password field, this is, for example, calling the password generator or the screen keyboard, or the possibility to copy it to the clipboard.

# **Filter**

### What is a filter?

The freely configurable filters of the PSR client provide all methods for easy retrieval of stored data. The filter criteria are always adapted according to the module in which you are currently located. When you select one or several search criteria, and click on **Apply filter**, the results will be displayed in the list view. If necessary, this process can be repeated as desired and further restrictions can be added.



## Who is allowed to use the filter?

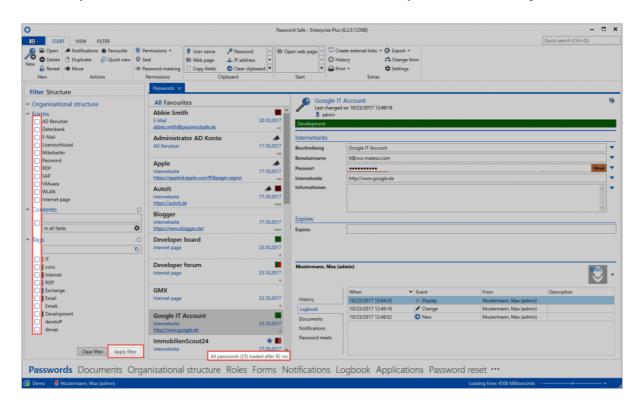
The filter is an indispensable working tool because of the possibility to restrict existing results according to individual requirements. Consequently, all users can use the filter. It is, of course, possible to place restrictions for filter criteria. This means that the possible filter criteria can be restricted for individual employees by means of <u>permissions</u>. For example, an employee could filter for the <u>form</u> **password** only if it had read permission for that form.

There are no authorizations for <u>tags</u>. That means, any employee can use any tags. The display order in the filter is determined by the frequency of use. This handling is not safety-critical, since tags do not grant any permissions. They are merely a supportive measure for filtering.

## **Application example**

#### Filter without criteria

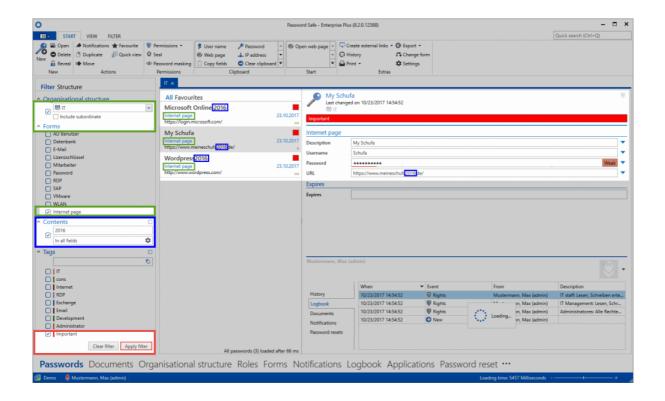
By selecting the required criteria and applying the filter using the button of the same name, the set of all the records corresponding to the criteria is displayed in the <u>list view</u>. If you used the filter **without criteria**, you would obtain a list of all data records to which you are entitled in general.



As you can see, 133 records are not really manageable. In most situations you will need to reduce the number of records by adding filters.

#### Adding filter criteria

The filter **organization** can be applied directly to the authorizations to restrict the number of records according to the authorizations granted. In this case, the logged-on user holds rights for various areas. However, it would like to see only those records which are assigned to the **Own passwords** area within the organisational structure. In addition, there should be further restrictions, which could be formulated as in the following sentence: "Deliver all records from my own passwords that were created with the form **password** and which contain the expression **2016** and the tag **Administrator**.



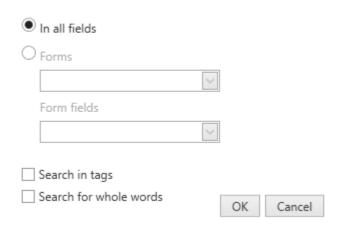
As can be seen, the filter delivers the desired results. The extent to which the filter criteria match the three remaining data sets is assigned in colour.

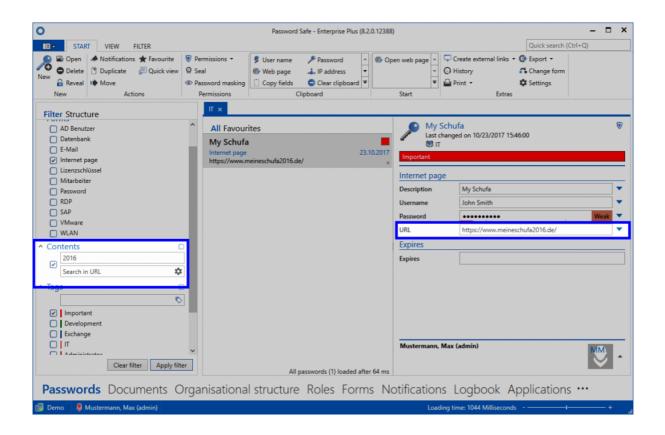
When filtering with several criteria, such as forms, content and tags, all filter criteria must be complied with. It is therefore a logical "AND operation". Other possible operation types are described in detail in the <u>Advanced Filter Settings</u>.

#### **Content filter**

The term 2016 is part of the description in the My Schufa record, part of the description of Wordpress 2016 and Microsoft Online 2016. Since the search "in all fields" is activated in the content filter, all three records are included in the results, and are displayed in the list view. You can also configure the content filter to search for expressions in a specific field. The icon next to the expression "in all fields" opens the content filter configuration in a modal window. As you can see it was configured that the content filter should only have the form password, and only the form field Internet address should be considered:

# Configure contents filter





It is very easy to abstract, because of the present example, that the filter can be adapted to your personal requirements. It is thus the most important tool to be able to retrieve data once stored in the database.

The effectiveness of the filter is closely linked to data integrity. Only when data is kept clean, efficient operation with the filter is ensured. It is important that employees are trained in the correct handling of the filter tool as well as when creating the data records.

Workshops show the best success rate in this context. If you require further information,  $\underline{\text{contact us}}$ .

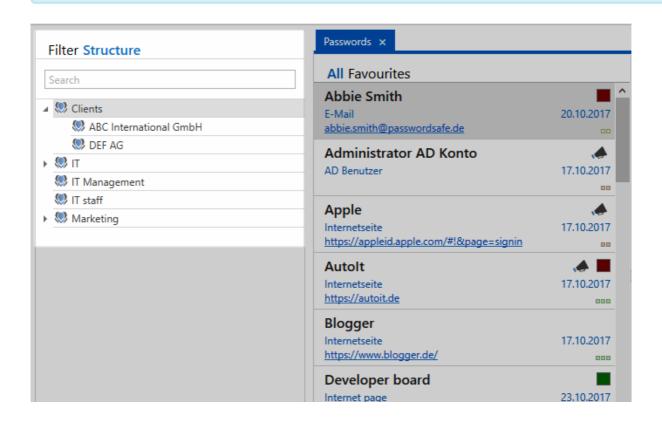
# Display mode

## What display modes exist?

In addition to the <u>already described filter</u>, it is possible to switch to structure view. This alternative view enables you to filter solely on the basis of the organisational structure. Although this type of filtering is also possible in standard filter view, you are able to directly see the complete organisational structure in structure view.



As there are no longer any folders in Password Safe version 8, the structure view can not mirror all of the functionalities of the folder view in version 7. However, the structure view has been modelled on the folder view to make the changeover from the previous version easier.



As you can see, only the organisational structure is visible in this view. This view is the ideal choice for users who want to work in a highly structural-based manner.

## **Relevant options**

There are three relevant <u>settings</u> associated with the display mode:

Category: Filter		
△ Option group: Security level 1		
Automatically use last filter	Activated	Global
Can use filter negation	Deactivated	Global
Display mode status when starting the prog	Last status	Global
Jump to filter on quick search	Activated	Global
Display mode	Both	Global

- **Display mode**: It is possible to define whether the standard filter, structure filter or both are displayed. If the last option is selected, you can switch between both views.
- **Jump to filter on quick search**: If you are using structure view, it is possible to define whether the system should automatically jump to the standard filter if you click the quick search (top right in the client)
- **Display mode status when starting the program**: This setting defines which display mode is displayed as default when starting the program.

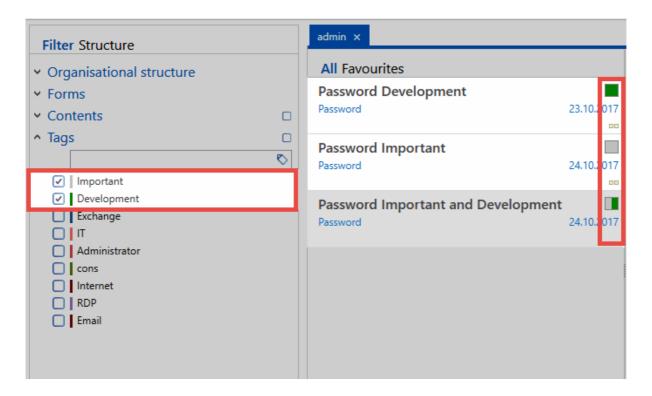
# **Advanced filter settings**

## **Linking filters**

The two options, with which filter criteria can be linked, are easy to explain using the example of <u>tags</u>. The following options are available:

### 1. Logical "Or operator"

By default, the filter is active in this mode. In the following example, you want to find all records with at least one of the tags "Important" or "Development". This also means that records can either have one of the tags, or both.

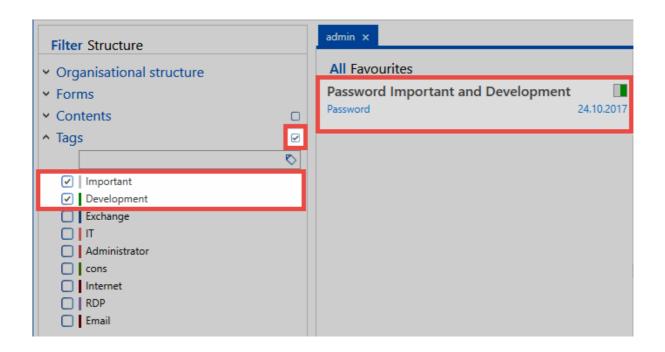


Due to the colour coding of the tags in the data records, it can be seen that the first two data records have one of the tags, while the third one has both tags. However, all three are included in the results. At least one filter criterion must be met.

### 2. Logical "And operator"

This mode is activated directly by the checkbox in the filter. Each filter criterion has its own checkbox.

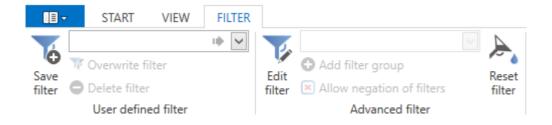




In contrast to the "OR link", the "AND link" must fulfil both criteria. Accordingly, in the present example, only the records that have both the tag "important" and the tag "development" are listed with the results.

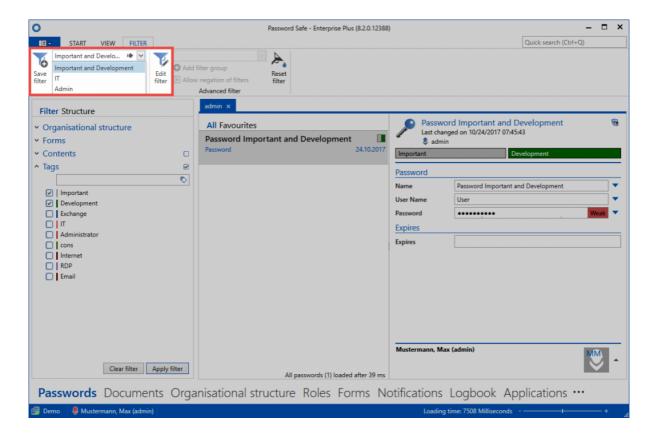
### Filter tab in the ribbon

The filter management can also be found in the <u>ribbon</u>. Here, for example, you can expand the currently configured filter criteria, save the filter, or simply clear all currently applied filters.



### Saving, editing, and deleting filters

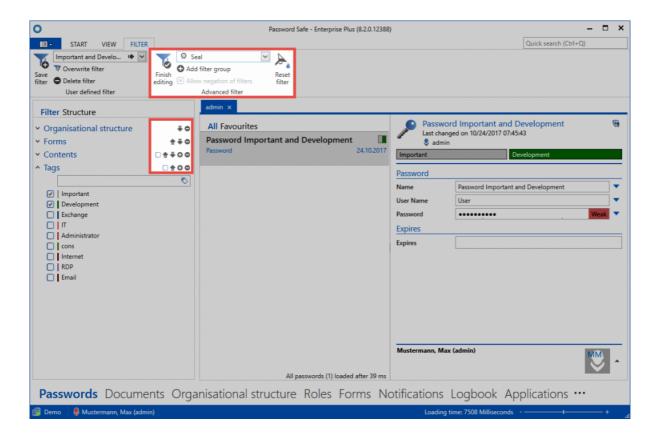
In many cases, it is recommended to store defined filters. In this way, it is possible to make efficient use of filter results from previous searches. The button "Save filter" prompts you directly to assign a meaningful name for this filter. The filter is saved according to the criteria currently configured in the filter. This filter is now listed in the selection menu and can now be selected. Note that a selected filter selection is immediately applied to the filter but is not automatically executed. The filter must be used for this purpose. Both the button in the ribbon, so also the counterpart in the filter, lead to the same result here.



Deleting and overwriting existing filters is identical in the procedure. The filter, which has been marked in the selection field, is always deleted. If an existing filter is to be overwritten, the name of the filter is retained and is overwritten with the filter criteria currently configured in the filter.

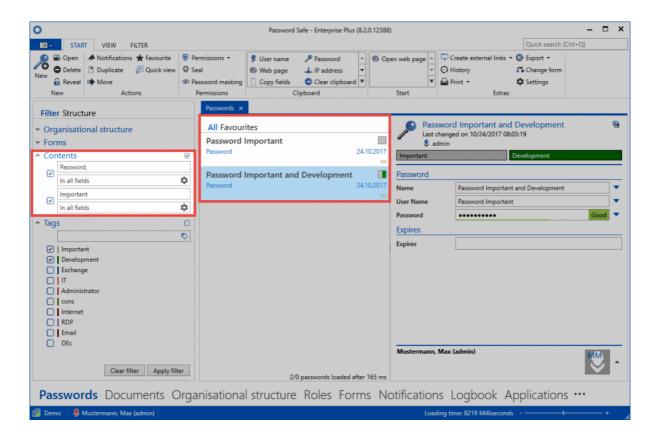
### **Advanced filter**

In the "Extended filter" category you can adjust the filter as desired, eg by adding or removing filter groups. Clicking on "Edit filter" activates the processing mode. You can terminate it with "Finish editing".



New filter groups can now be added via the selection field. For this purpose, the desired filter type is selected (in the example, the filter group is the seal). The process is completed by "adding a filter group". Newly added filter groups are always placed at the very bottom of the filter.

In **Edit mode**, the filter view changes, in addition to the possible actions in the ribbon. Use the arrow buttons to adjust the order of the filter groups. The icons "Plus" and "Minus" can be used to create additional instances of existing filter groups or to remove existing ones. In the following example, a content filter was added and all other filter groups removed.



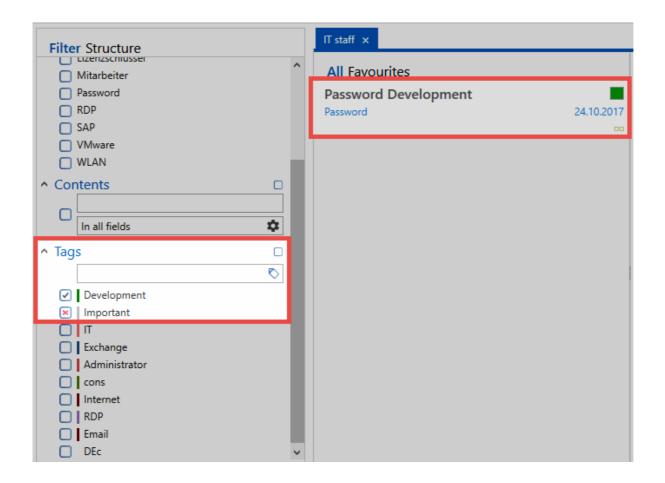
In this example, only the content filter is used – in two instances! The "And" link will now display all records that contain both the word "password" and the phrase "important".

### **Negation of filters**

In Edit mode, there is also the possibility to negate criteria.



It is thus possible to refine very precisely filter results even further. This becomes more and more important when there are a large number of records in the database and the resulting amount of data is still unmanageable despite the fact that filters has been appropriately defined.



Negations are defined directly in the checkbox of an element within a filter group. Without negations, you can only search e.g. for a tag. Negations make the following queries possible:

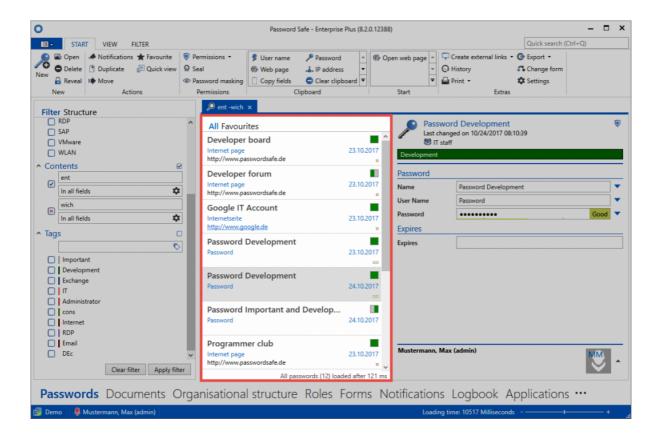
"Deliver all records that have the tag "development" but are not tagged with "important"!"

In order to effectively use negations, it is important that "and links" are always enabled. Otherwise operations with negations cannot be modelled mathematically.

# **List view**

### What is the list view?

The list view is located centrally in the Password Safe client, and is a key element of daily work. There are also list views in Windows operating systems. If you click on a folder in Windows Explorer, the contents of the folder are displayed in a list view. The same is true in Password Safe version 8. However, instead of folders, the content of the list view is defined by the currently applied filter. This always means that the list view is the result of a filtered filter. For the currently marked record in list view, all existing form fields are output to the reading pane. With the two tabs "All" and "Favorites, the filter result can be further restricted.

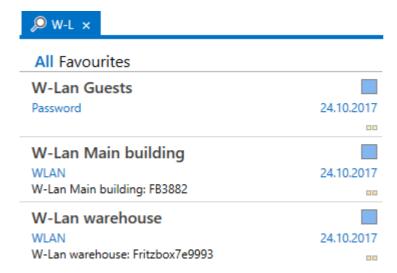


At the bottom of the list view, the number of loaded records and the time required for this are shown.

For more than 100 list elements, only the first 100 records are displayed by default. This is to prevent excessive database queries where the results are unmanageable. In this case, it makes sense to further refine the filter criteria. By pressing the "All" button in the header of the list view, you can still manually switch to the complete list.

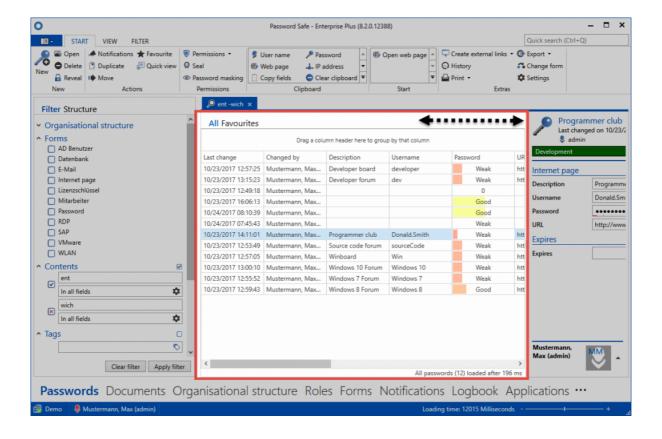
## Searching in list view

Through the search field, the results found by the filter can be further refined as required. After you have entered the search term, the results are automatically limited to those records which correspond to the criteria (after about half a second). The search used for the search is highlighted in yellow.



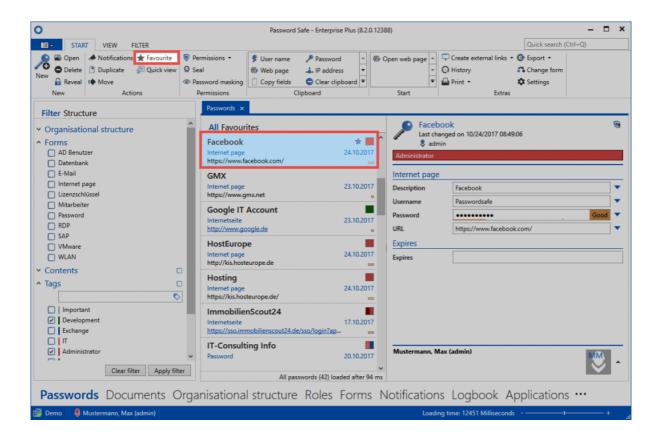
### **Detailed list view**

The default view displays only limited information about the records. However, the width of the list view is flexible and can be adjusted by mouse. At a certain point, the view automatically changes to the detailed list view, similar to the procedure in Microsoft Outlook. All form fields are displayed



### **Favourites**

Regularly used records can be marked as favorites. This process is carried out directly in the ribbon. A list marked as a favorite is marked with a star in the list view.

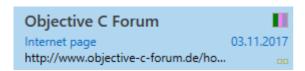


You can filter for favourites directly in the list view. For this purpose, simply switch to the "Favourites" tab.



## Other symbols

Every record displayed in list view has multiple icons on the right. These give feedback in colour about both the password quality and the <u>tags</u> used. Mouseover tooltips provide more precise details.

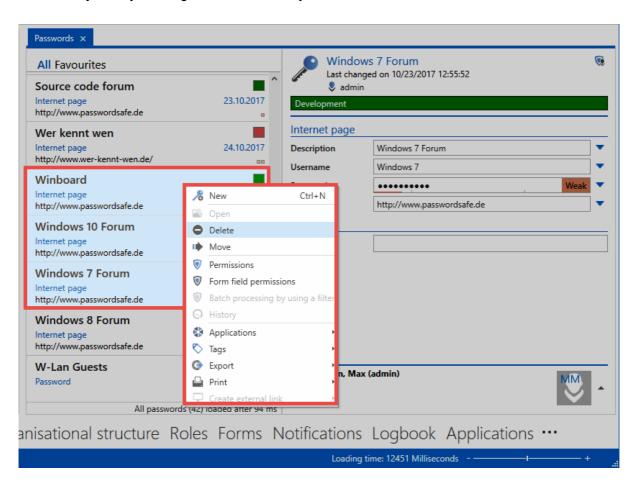




The information visible underneath the password name is taken from the info field for the associated form and will be <u>explained separately</u>

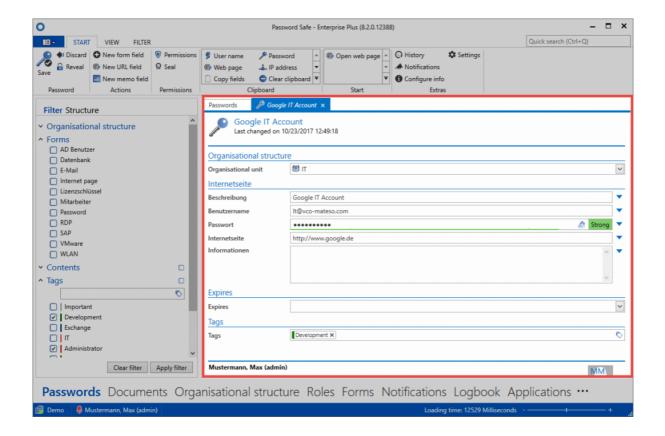
### Working with records

All records that correspond to the filter criteria are now displayed in list view. These can now be opened, edited, or deleted via the <u>ribbon</u>. Many functions are also available directly from the context menu. You can do this by right-clicking the record. Multiple selection is also possible. To do this, simply highlight the desired objects by holding down the Ctrl key.



#### Opening and editing data sets

By double-clicking, as with the context menu (right mouse button), all records can be opened from the list view in a separate tab. Only in this view can you make changes. This detail view opens in a separate tab, the list view is completely hidden.

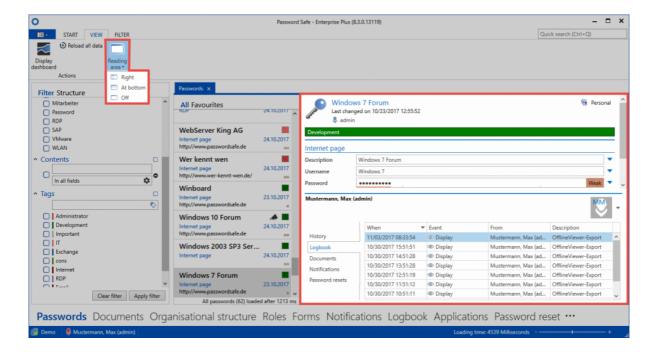


Working with data records depends of course on the type of the data record. Whether passwords, documents or organisational structures: The handling is partly very different. For more information, please refer to the respective sections on the individual modules

# Reading pane

### What is the reading pane?

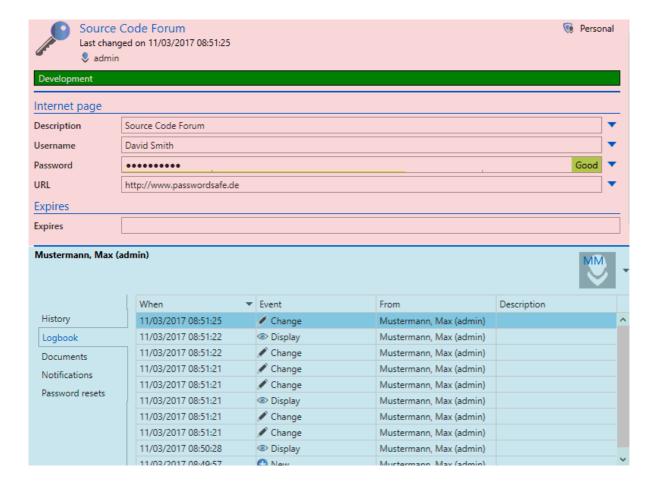
The reading pane on the right side of the client always corresponds to the detailed view of the selected record in the list view. The reading pane can be completely deactivated via the ribbon. In addition, you can configure here the arrangement of the reading pane – either on the right, or underneath the <u>list view</u>.



### Structure of the reading pane

The reading pane is divided into two areas:

- 1. Details pane
- 1. Footer area



#### 1. Details pane

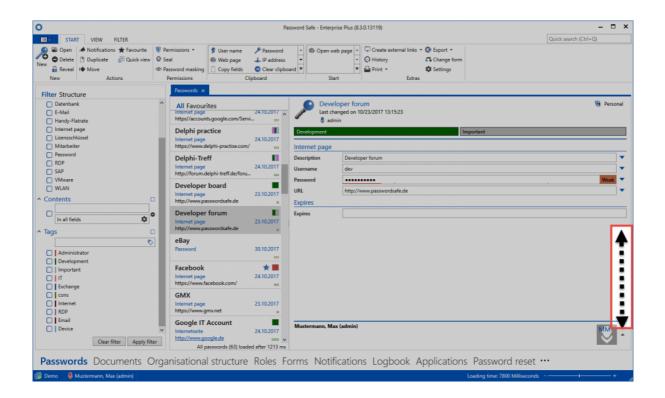
Depending on which record you have selected in the <u>list view</u>, the corresponding fields are displayed here. In the header, the assigned <u>tags</u>, as well as <u>organisational structures</u> are displayed.



It should be noted that the detail area is not usable for processing data records! This displays all the data, but editing is only possible if the data record has been opened.

#### 2. Footer area

In the footer area of the reading pane, it is possible to display various information for the currently selected data record. The button can be activated via the button provided, by default it is hidden.



The access to the logbook, linked documents, history, notifications as well as password resets can be accessed separately via the tabs. The individual elements can be viewed with a double-click as well as with the quick-view (empty button). Double clicking always opens a separate tab, the quick view only opens a modal window.

Visibility of the individual tabs within the footer section is secured via separate <u>user rights</u>:

### ▲ Category: Visibility of footer

tivated
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# **Tags**

### What are tags?

The tag system is ubiquitous in Password Safe. It can be used to classify and describe almost every object. An object can have several such tags. These are always displayed in the header area of the data record. Optionally, tags can be provided with colours or a description. They determine the aesthetics of Password Safe, and are optically a great help, in order not to loose the overview even in case of large amounts of data.

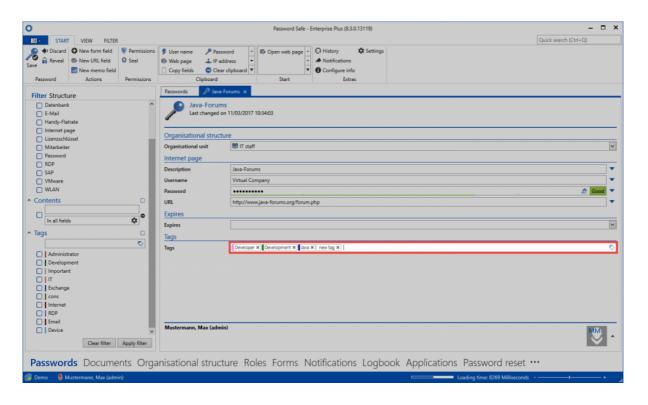


Tags have no permissions. Any user can use any tag!

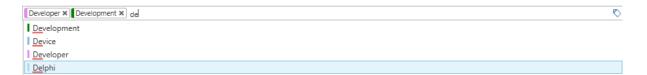
### Adding tags to records

The right "Can add new tags" is required to create new tags. This right is one of the user rights.

Tags can be directly added when creating new records and also when editing records. The procedure is the same. In Edit mode, the tags are always at the bottom.

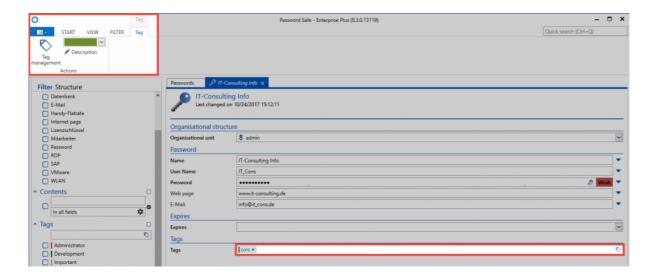


The operation is intuitive. From the third entered letter, existing tags are searched for full text. If the desired tag has been found, it can be added. Both the navigation with mouse, thus also with keyboard, is possible. If a new tag is to be created, this can be done directly with "Return".



### Tags in the ribbon

If you edit a record and mark an existing or new tag, a corresponding content tab appears in the ribbon. Here, the tag manager can be opened as well as the colour and description of the tag can be adapted directly.



### **Management of tags**

A separate section is available under Extras in the client for the tag manager. This is explained in a special section.

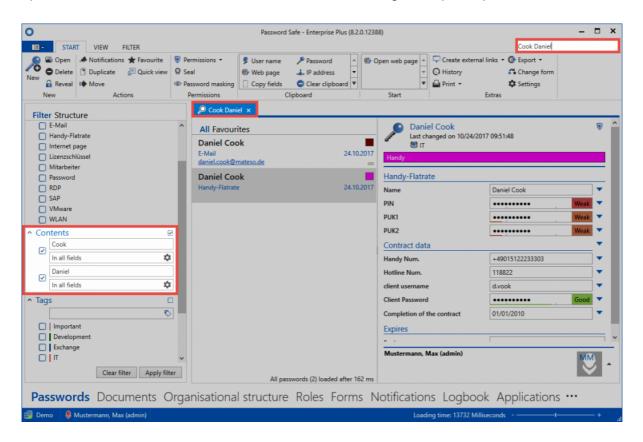
## Search

### What is search?

With the help of the search, it is possible to find data stored in the database efficiently according to selected criteria. Basically, there are 2 search modes:

#### 1. Quick search

In the upper right section of the ribbon, there is a search field, which scans the module that is currently open. This is a full-text search that scans all fields and tags except the password field.



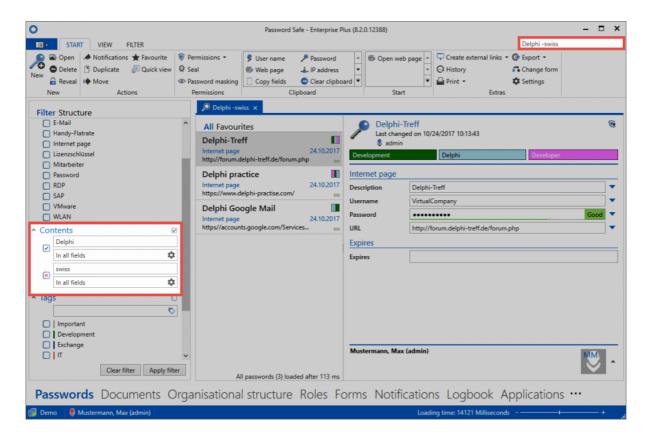
The fast search is closely linked to the <u>filter</u>, because search queries are converted directly into one or several content filters. You can also separate search terms using spaces, for example, **Cook Daniel**. Note that this search creates two separate content filters, <u>which are logically linked with "and"</u>. This means that both words must occur in the data record. The sequence is irrelevant. If the ordering needs to be taken into account, the search term must be enclosed in quotation marks: "**Cook Daniel**". The search is not case sensitive. No distinction is made between upper and lower case.



You can access quick search directly via \* Ctrl + Q\*!

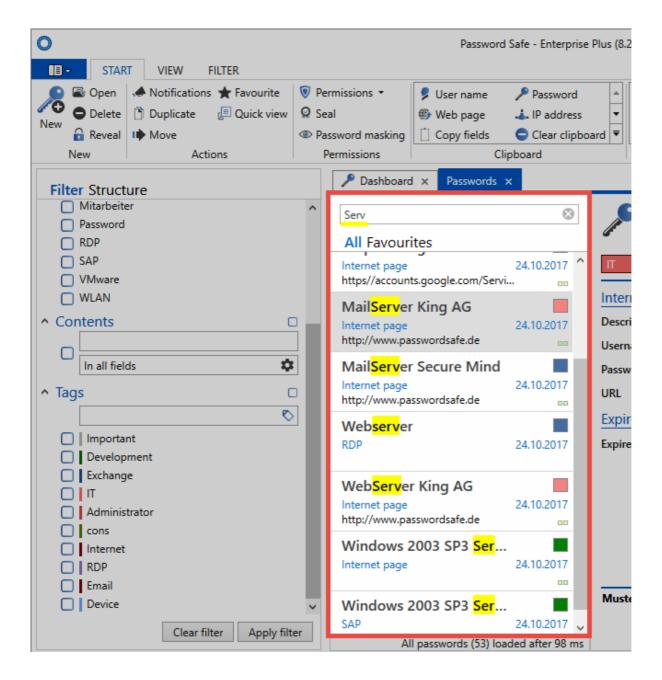
### Negations in the quick search

Negations restrict the results to such an extent that certain criteria may not be met. The following example searches for all records that contain the expression **Delphi**, but not the expression **swiss**. The notation, which must be entered in the guick search, is: **Delphi -swiss** 



### 2. List search

With the list search in the header of the <u>list view</u>, the results of the filter can be searched further. This type of search is available in almost every list. Scans only the currently filtered results. Password fields are not searched. The search is live, so the result is further refined with every additional character that is entered. Automatic "highlighting" takes place in yellow colour.



A direct database query is performed when the filter is executed. The list search only searches within the query already made.



The list search is hidden by default and can be activated with "Ctrl + F"

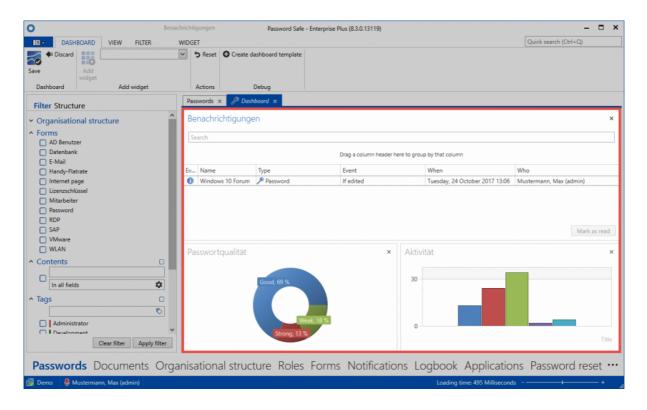
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# **Dashboard and widgets**

The dashboard is deactivated by default for performance reasons. In the global settings, the option "Display dashboard on startup" can be selected.

### What are dashboards and widgets?

In case of large installations, the amount of information provided by Password Safe may seem overwhelming. Dashboards expand the existing filter possibilities by an arbitrarily customizable info area, which visually prepares important events or facts.



Dashboards are available in almost all <u>client modules</u>. A separate dashboard can be set for each module. Widgets correspond to the individual modules of the dashboard. There are various widgets, which can be individually defined and can be configured separately. In the above example, three widgets are enabled and provide information about current notifications, password quality, and user activity. The \* maximum number of possible widgets \* is managed in the user settings.



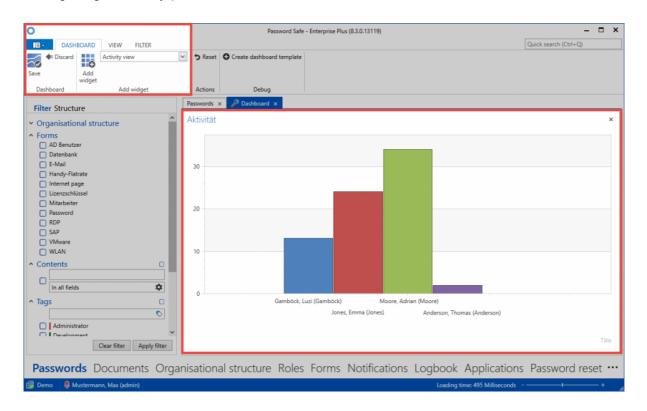
You can close the dashboard using the button in the tab. You can open it again via View > Show dashboard in the ribbon.



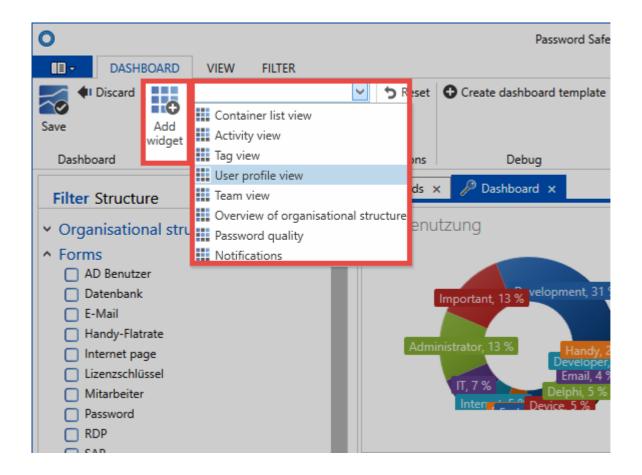
The display of the dashboard is basically uncritical since the user can only see the data on which he is also entitled.

### Adding and removing widgets

If the dashboard tab is enabled, you can enable the dashboard editing mode via the <u>ribbon</u>. Adding and editing widgets is only possible in this mode.

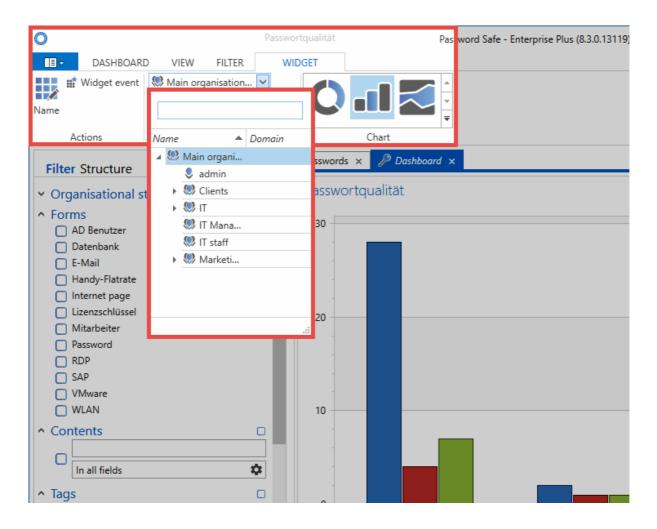


Use the drop-down menu to select the widget to be added (1). Then add the widget to the dashboard using the corresponding button in the ribbon (2). The maximum number of widgets that can be added can be configured in the <u>user settings</u>. In editing mode, any widget can be directly removed in the dashboard via the button on the upper right edge. The processing mode is ended by saving via the ribbon.



## **Customizing widgets**

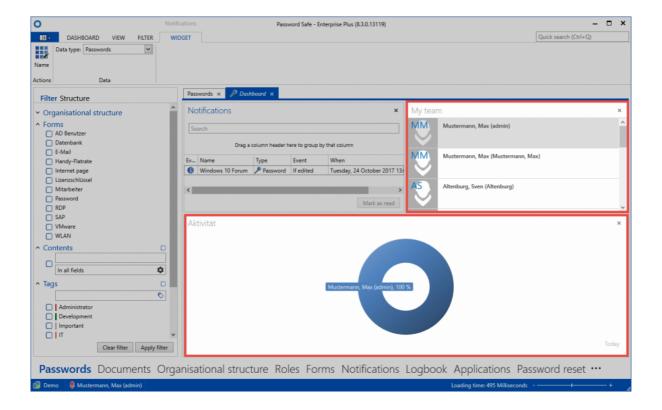
In the editing mode, you can customize each widget separately. To do this, select the widget and switch to the **widget content tab** in the ribbon.



Separate variables can be customized for each widget. This example shows how often users have had passwords displayed. Naturally, the variables are distinct for each widget since other information could be relevant.

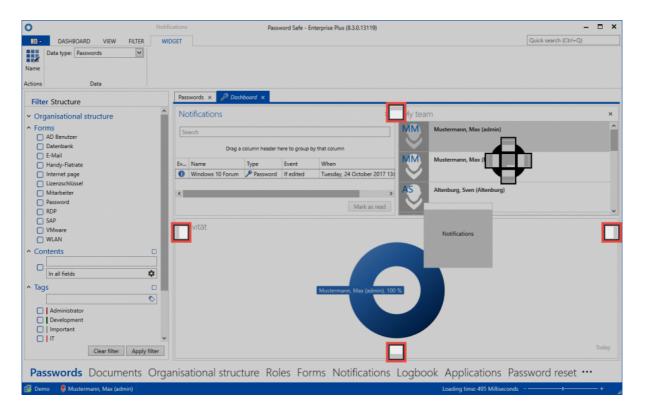
### Widget event

You can select the **Widget Event** option in the ribbon. This activates the interaction of the widgets. In the following example, this feature was enabled for the Activity widget. As a result, the dashboard not only displays all activities, but also filters them according to the user selected in the **Team List** widget. It therefore concerns all activities of the user "Moore". These are filtered "live" and displayed in real-time.



### **Arranging widgets**

In the edit mode, the layout of the widgets is user-defined. Drag & drop allows you to place a widget in the corresponding position on the dashboard (left, right, top, or bottom).



# **Keyboard shortcuts**

### **Functionality**

Some actions can be executed very efficiently using keyboard shortcuts. These are configured in the section of the same name within the <u>global user settings</u>.

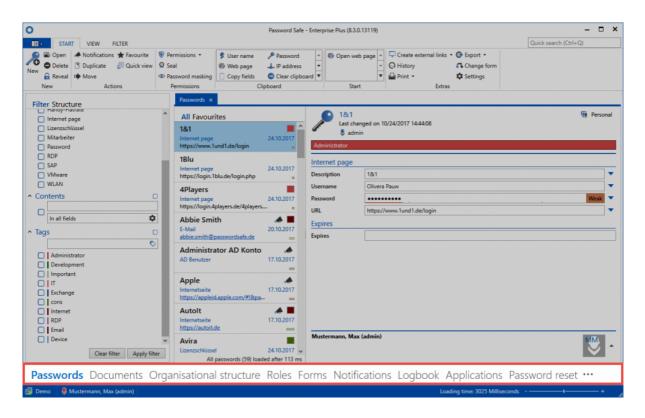
The following keyboard shortcuts are available:

- CTRL+ ALT + U transfers the user name from the selected record to the active window
- CTRL+ ALT + S starts a script that firstly transfers the user name from the selected record to the active window. The shortcut will then execute a TAB jump and transfer the password.
- CTRL+ ALT + P enters the selected password into the active window or field
- CTRL+ ALT + R firstly transfers the user name from the selected record to the active window via the enter key. The shortcut will then execute a TAB jump and transfer the password.

## **Client Module**

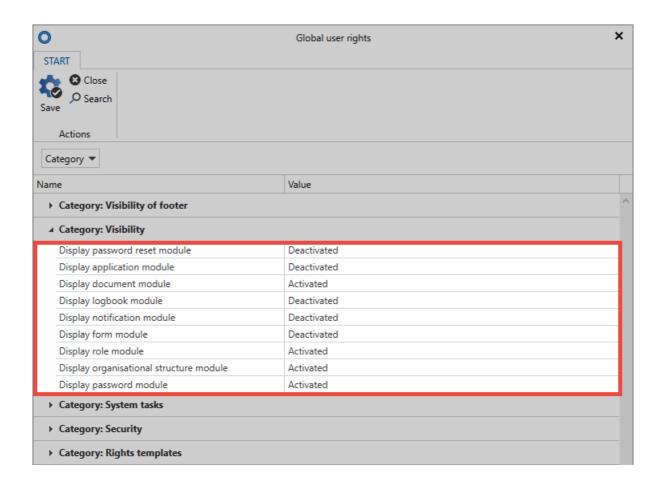
### What are modules?

Password Safe can be customized according to the needs of the users. This requirement can be applied by the user, and can also be applied by administrative users. This means that everyone gets only those functionalities that are necessary for his special work. The amount of features required by an administrator differs significantly from those of a normal user. The **modular structure** of Password Safe supports this approach by showing only those specific areas that should actually be used by the respective user.



### Visibility of modules

The modules are the gateway to the various features of version 8. Similarly to the features, not all modules have to be made available to all user layers. The **Visibility of modules** can be defined individually within the user rights.

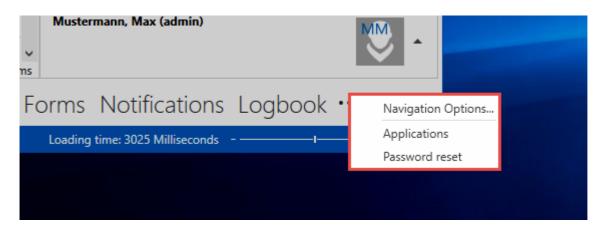




The visibility of modules can always be adapted to the needs of individual user groups

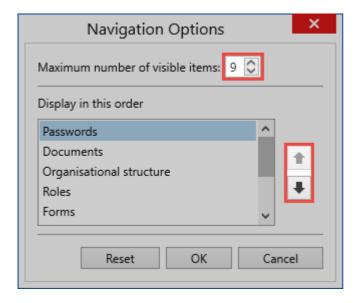
### **Sorting modules**

You can access the "Navigation options" via the three dots found at the bottom right end of the module displayed in the client. You can also find those modules displayed there that you have permissions to see in accordance with the visibility settings explained previously but which are hidden e.g. due to the scaling of the size of the client (Application and Password Reset in the example).



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The navigation options enable you to define the maximum number of visible elements and also how they are sorted.





The previously described visibility of the modules is a basic requirement for viewing and sorting them in the navigation options

## **Passwords**

### What are passwords?

In Password Safe v8, the data record with the passwords contained therein represents the central data object. The Passwords module provides both central administrators and end users with the central access to the daily handling of these sensitive and safe data. Freely definable search filters in combination with colour-highlighted tag markings on records enable very focussed work. Various approaches can be used to help apply the desired permissions to objects. Furthermore, the ergonomic structure of the module helps all users to use Password Safe in an efficient and targeted manner. The configuration of visibility is explained in a similar way to the other modules in one place.

Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset …

## **Module-specific ribbon functions**

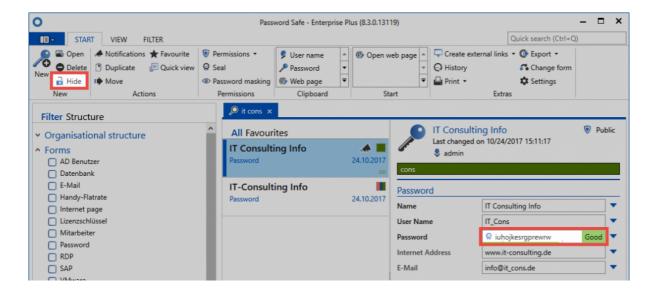
A great strength of the ribbon is that it offers access to all possible actions relevant to the situation at all times. Especially within the "Passwords" module, the ribbon plays a key role due to the numerous module-specific functions. General information on the subject of the <u>ribbon</u> is available in the relevant section. The module-specific ribbon functions will be described below.



#### New

- "New password" New passwords can be added via both this icon in the ribbon and also via the context menu that is accessed using the right mouse button. In addition, the keyboard shortcut for this function is "Ctrl + N". The next step is to select a suitable form.
- The user right Can add new passwords is required!
- Open: Opens the object marked in <u>list view</u> and provides further information about the record in the reading pane
- Delete Deletes the object marked in list view. A log file entry is created. (see Logbook)

• **Reveal**: The function **Reveal** can be used for all records that have a password field. Here, the passwords in the reading pane are revealed and are visible. In the example, this is revealed, and can be hidden again with the \* Hide \* button.



#### **Actions**

- Notifications: Defining notifications enables a constant flow of information about any type of change to records. The issuing of notifications is carried out in the <u>module designed for this</u> <u>purpose</u>.
- **Duplicate**: Duplicating records produces an exact copy of the record marked in list view. This applies to all saved information and also defined permissions.
- Move: Moves the record marked in list view to another organisational structure. More...
- **Favourite**: The selected record is marked as a favourite. It is possible to switch between all records and favourites at any time above the <u>list view</u>.
- Quick view: A modal window opens for the selected record for 15 seconds and displays all
  available information including the value of the password.
- **Change form**: It is possible to change the <u>form</u> used for individual records. "Mapping" of the previous form fields can be directly carried out in the modal window that opens.

#### **Permissions**

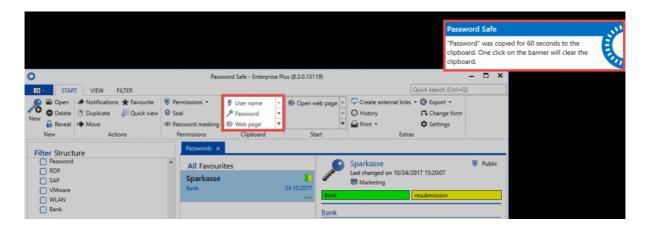
 Permissions: The drop-down menu can be used to set both <u>password permissions</u> and also form field permissions. This method only allows the manual setting of permissions for data. (<u>see</u> <u>Authorization concept</u>)

Password masking: Masking passwords that need to be protected from unauthorized users is an
important feature of the security concept in Password Safe. The <u>functionality of this mechanism</u> is
described in a separate section.

• **Seal**: The double-check principle in Password Safe is also covered in <u>its own section</u>.

#### Clipboard

The clipboard is a key element in the ribbon. This only exists in the "Passwords" module. **Clicking on the desired form field of a record in the ribbon** will copy it to the clipboard.



The message in the style of the "Balloon Tips" in Windows shows that the password has now been saved in the clipboard for 300 seconds. (Note: the time until the clipboard is cleared is 60 seconds by default. In the present case, this has been adjusted via the user settings.)

#### **Start**

Conveniently working with passwords is only possible via the efficient usage of automated accesses via RDP, SSH, general Windows applications or websites. This makes it possible to dispense with (unsecure) entries via copy & paste.

- Open web page: If a URL is saved in the record, this menu option can be used to directly open it
- Applications: If <u>applications</u> have been linked to records, they can be directly opened via the "start menu"

#### **Extras**

- **History**: This icon opens the history of those records selected in list view in a new tab. Due to the comprehensive recording of historical versions of passwords, it is now possible to compare several versions with one another. Further information on this subject is available in a separate section.
- Create external link: This option makes it possible to create an external link for the record marked in list view. A number of different options can be selected:

### Create external link

Select how the external link should be created

- Send via email
- Start application: In contrast to the option for starting linked applications, this icon can be used to also directly start non-linked applications using the log-in information from the record marked in list view.
- "Export": It is possible to export both all the selected records and also the data defined by the filter to a .csv file. More...

# **Creating new passwords**

## What is creating new passwords/records?

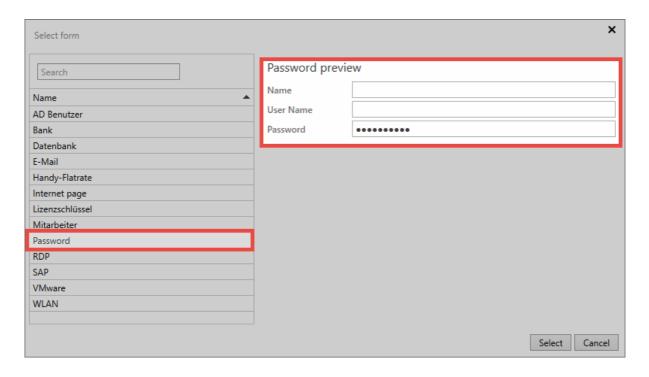
Saving a record/password stores information in the MSSQL database. This process is started in the <u>Passwords module for the client</u>. It is accessed either via the icon in the ribbon, using the keyboard shortcut "CTRL + N" or via the context menu that is accessed using the right mouse button in <u>list view</u>. The next step is to select a suitable form that will open in a modal window.

**!** 

The right **Can add new passwords** and the ability to view the **password module** are required

### Selecting a form

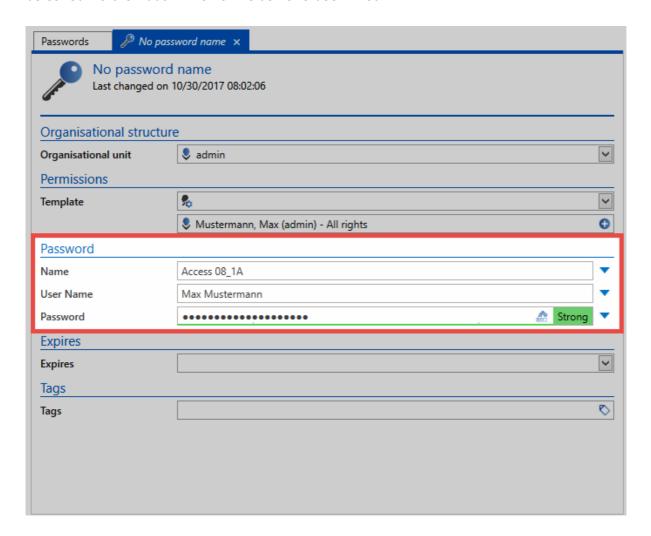
When creating a new record, it is possible to select from all the forms for which the logged-in user has the required permissions. To make the selection process as easy as possible, a preview of the form fields included in the form is shown on the right hand side.



In this example, you can see that the "Password" form marked on the left contains three form fields "Name", "User name" and "Password". Forms thus act as **templates** according to which their information is saved. (Management of the forms including issuing permissions and editing existing forms is covered in a <u>separate section</u>)

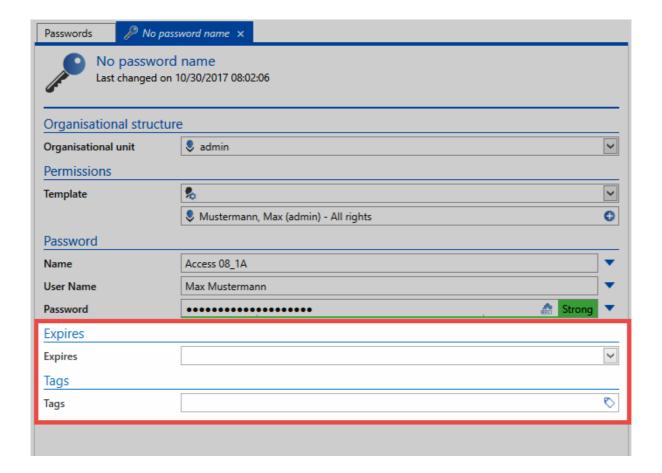
### **Entering data**

The window for creating a new record always open in a separate tab. As can be seen below, the corresponding form fields for the previously selected form can now be filled. Password fields deserve special mention here because they can be handled differently based on <u>password rules</u>. The record can be saved via the ribbon when all fields have been filled.



## Validity and tags

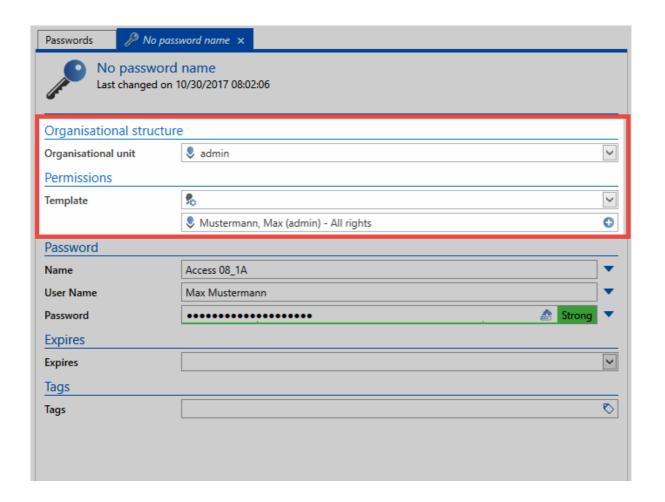
Irrespective of the selected form, it is always possible to define the validity and tags for a record. Both values are optional.



- Validity defines an end date until which the record is valid. This information can be evaluated e.g.
  in the logbook or in reports. It is thus possible to create a list of all expired passwords for a user or
  an authorized entity. However, it is <u>not</u> possible to limit the usability of expired passwords for
  security reasons.
- **Tags** are freely definable properties of records that can be used as search criteria. This also allows thematically linked information to be grouped together. More...

## **Setting permissions for new records**

In principle, there are various approaches for setting permissions for newly created records. All of them have already been described in the <u>Authorization concept section</u>. It is important to note here that **manual setting of permissions is only possible after saving** a record. Automatic permissions are set before the record is saved. In this context, the selection of the organisational structure and the permissions for a record are important aspects.



Manual setting of permissions: If you want to set manually set permissions for the record, select the organisational structure in which the record should be saved. After saving the record, the permissions can be manually amended via the permissions tab in the ribbon. If you only want to create a personal record for which no other user will receive permissions, simply select your own organisational structure and conclude the process with "save" via the ribbon.



If any kind of automatic permissions have been activated for the selected OU, this will always be prioritised.

- Even when creating private records, inheritance of permissions based on the logged-in user can also be activated as an option. This option is described in a separate section.
- · Automatic setting of permissions: Automatic setting of permissions is carried out before the record is saved. Irrespective of whether predefined rights or rights inheritance is being used, the configuration is always carried out in the organisational structure or permissions area. Saving the record thus completes the process for creating the password including the issuing of permissions.

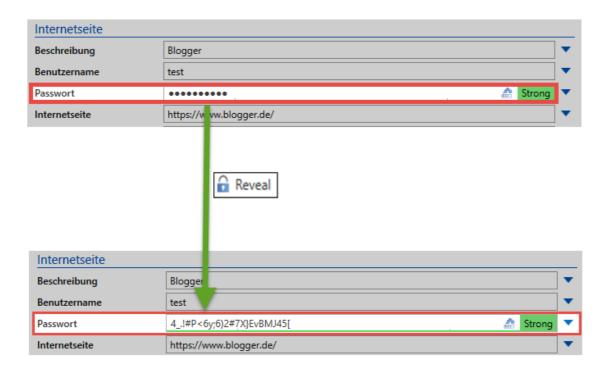
# Revealing passwords

### What is involved in revealing passwords?

Not all information is encrypted by the MSSQL database in Password Safe for performance reasons. Only the password itself (=secret) is encrypted with the help of the <u>used encryption algorithms</u> and is then saved in the MSSQL database. As access to the MSSQL server is otherwise secured via access permissions, this process enables the **maximum possible working speed** with a **unchanged high level of security** through the use of **sophisticated**, **cryptographic methods**. Revealing passwords describes the mechanism by which a password is made visible to the user in the client. This process for dealing with passwords very precisely reflects the importance of data security in Password Safe – and this process will thus be described in detail below.

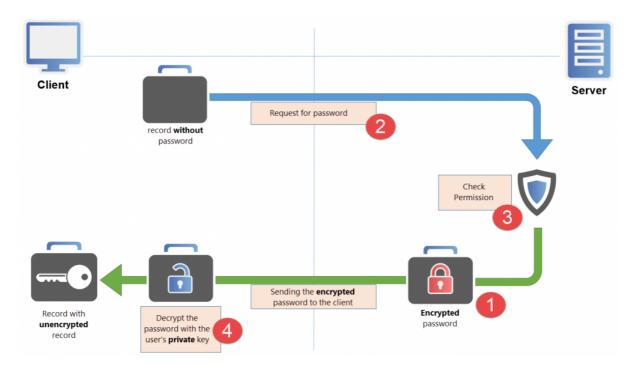
#### **Example case**

The record "Blogger" has been saved in the database and is visible to the logged-in user. It can thus be deduced that the user has at least a read right for the record. As can be gathered from the <u>authorization</u> <u>concept</u>, the user thus also generally has a read right to the password itself. This means the user can view the value of the password using the "reveal" function.



### Revealing passwords - diagram

In this context, it is important to note that the word "reveal" does not really accurately describe this process. It creates the **incorrect** impression that the client already has the password and only needs to reveal it. However, the processes running in the background until the password are revealed are much more complex and will thus be described below.



#### 1. Saving the password on the server

Even though you would assume the opposite, at the start a masked password (\*\*\*\*\*\*) is neither available on the client nor the server in plain text! The password is stored as part of the MSSQL database in a hybrid encrypted state via the two methods **AES 256** and **RSA 4096**. Accordingly, it is not currently possible either on the server or the client to view the password. If you mark a record, the password is not available at all on the client and is encrypted on the server <u>before</u> it is revealed.

#### 2. The encrypted password is requested

Pressing the "reveal"- button triggers the process for requesting the password. A request is sent to the server to apply for the encrypted password to be released. The server itself does not possess the required key (private key) to decrypt the password. Therefore, it can only deliver the **encrypted value**.

### 3. Checking the permissions

Whether the request sent in step 2 is approved is defined in the authorization concept. Once the request has been received, the server checks whether the user possess the required rights. It also checks the possible existence of other security mechanisms such as a seal or password masking. If the necessary requirements for releasing the password have been met, the server now sends the **encrypted** 

**password**. In the same step, a **log file entry** is saved that documents the user's access to the password.

### 4. Decrypting the password on the client

The user now has the encrypted password which has been delivered by the server. The user himself possesses the **private key** required for decrypting the password and can now view the actual password.

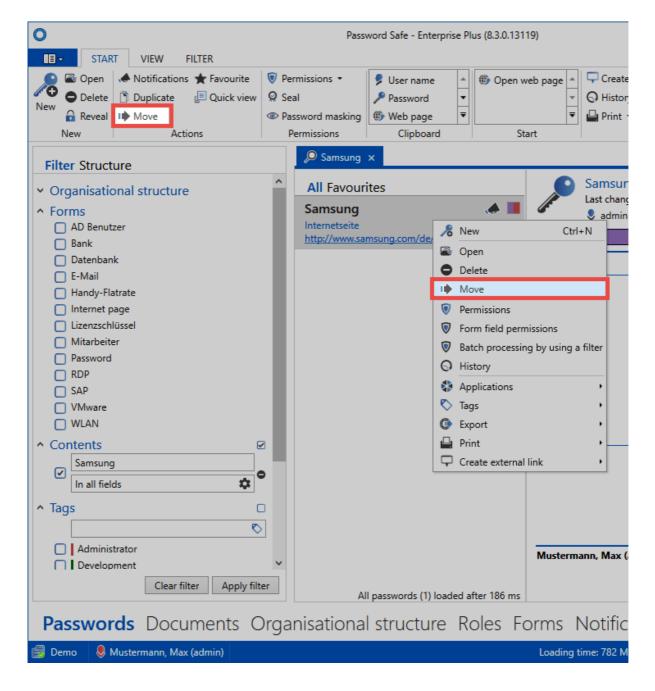
# **Moving passwords**

## What happens when records are moved?

Data can be moved within Password Safe to another organisational structure. This must not necessarily be linked to a change in permissions (the effects are described separately below). Moving records without changing the permissions mainly has effects on the filtering or search functions for records.

## How do you move a record?

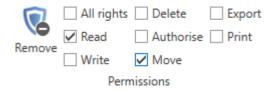
The (marked) records are moved either via the ribbon or via the context menu that is accessed using the right mouse button.



Multiple records can also be marked and moved. The selected permissions are then valid for all records in this case.

### **Required permissions**

No special user rights/settings are required in order to move records. The "move" right for the record is the only deciding factor.



### **Effects on existing permissions**

### Change permissions

Do you want to amend the permissions for the data to be moved? This action cannot be reversed!

- Retain permissions
- Overwrite permissions
- Increase permissions
- Retain permissions: The permissions for the record are not changed by moving it and are retained
- Overwrite permissions: The permissions for the record are overwritten by the target OU
- **Extend permissions**: The existing permissions are extended to include the permissions for the target OU
- The selected form of permissions (<u>predefining rights</u>, <u>inheritance from organisational</u> <u>structures</u>) is also applied when records are moved

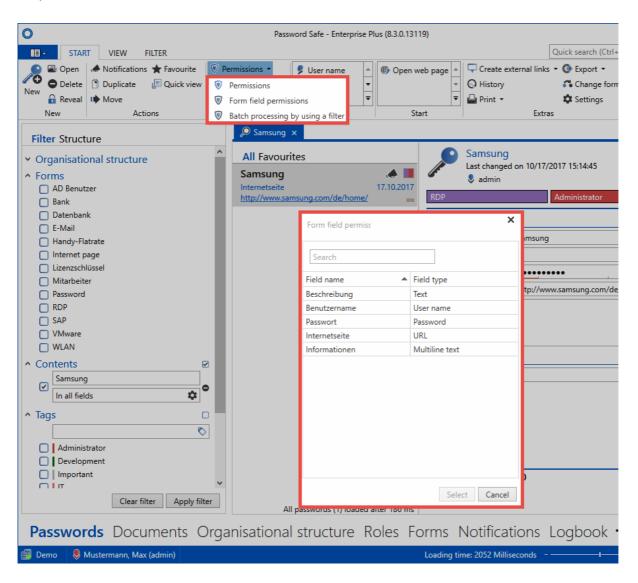
# Form field permissions

### What are form field permissions?

The <u>authorization concept</u> describes that separate permissions can be set for each object. These objects could be records, forms or users. Password Safe goes one step further in this context. Every single form field for a record can also be granted with separate permissions. It is thus possible to grant different permissions for the password field of a record than are set for the other fields.

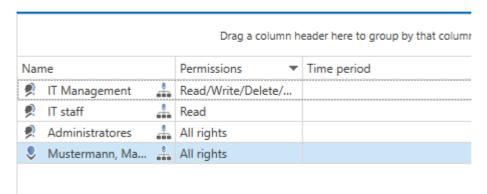
### Configuration

The associated form field permissions for the marked record can be opened via the ribbon using the drop-down menu under "Permissions".



The window that opens allows you to select the relevant form field for which you want to grant permissions. The following example focuses on the password field.

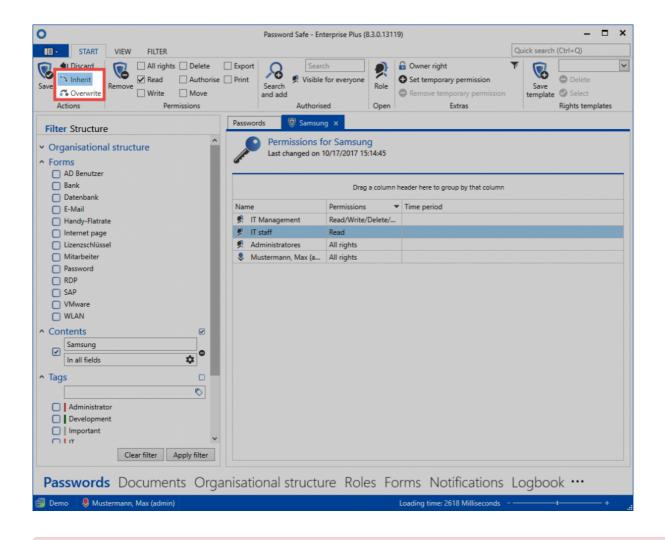




The permissions configured here now exclusively apply to the password field. The other form fields remain unaffected.

### Inheritance of permissions within records

Changes to the permissions for a record are automatically inherited by all form fields by default. If you open the permissions for a record via the ribbon, the configured rights are then valid for all form fields. This mechanism can be switched on and off using the two buttons "Inherit" and "Overwrite" in the ribbon.



The visibility of these icons can be controlled via the user rights **Can overwrite** permissions and **Can inherit permissions**.

In this way, you have the option of deciding that changes to the permissions for a record are not automatically inherited by all available underlying form fields. It is only necessary to remove the tick from the "Inherit" field.

## **Password settings**

### What are password settings?

The password settings can be used to define a diverse range of options related to the passwords. These can be found in the ribbon in the subsection "Extras". The settings open up in a new tab.



#### **Category: Browser**

• **Default browser**: This option can be used to define a default browser for every record separately. You can select from all browsers that have been registered as a browser in Windows.

#### **Category: SSO**

- **Browser add-ons**: Automatically fill login masks: This setting defines whether the login masks are automatically filled when logging in via <u>SSO</u>. This is the case when the user browses to a login page. If the record for this page has been saved, the login mask will be filled if this option has been activated. Otherwise, this step needs to be carried out manually via the add-on. If multiple records have been saved for this page, the user must complete this step manually via the add-on in both cases.
- **Browser add-on**: Automatically send login masks: If this option has been activated, the login button is automatically pressed after filling in the login information.

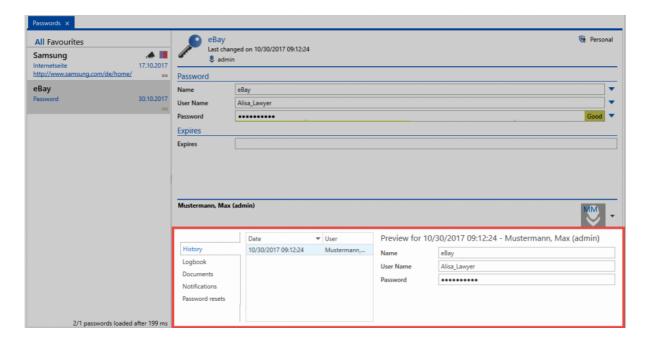
## **History**

### What is the history?

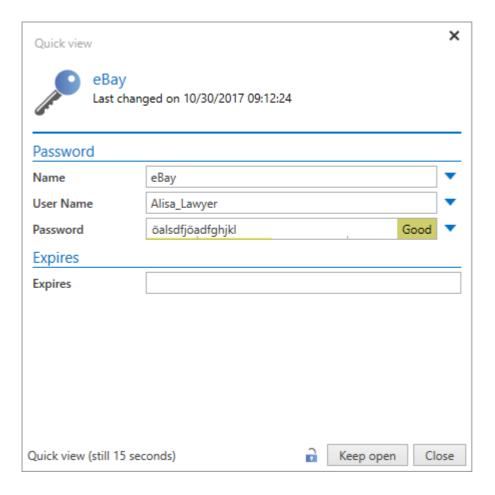
Alongside saving passwords and keeping them safe, the ability to trace changes to records also has great relevance. The history maintains a seamless account of the versions for all form fields in a record. Every change to records is separately recorded, saved and can thus also be restored. In addition, it is always possible to compare historical values with the current version. The history is thus an indispensable component of every security concept.

### The history in the reading pane

The optional <u>footer area</u> can be used to already display the history when in the reading pane. All of the historical entries are listed and sorted in chronological order.



The different versions are displayed one below the other on the left. The info for each respective version can then be seen alongside on the right. A quick view can be displayed via the **History** in the ribbon or via a double click.

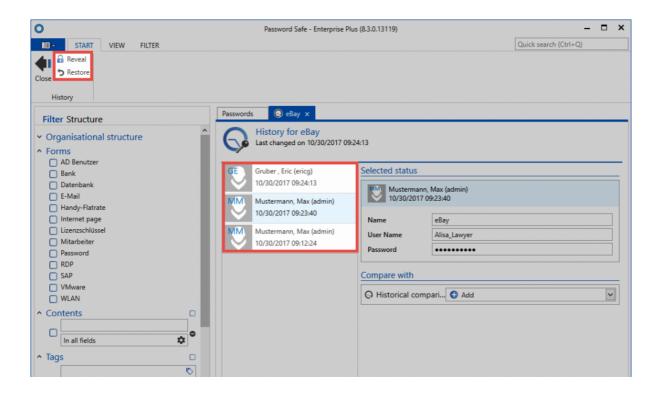


## **Detailed history in the Extras**

The detailed history for the record marked in <u>list view</u> can be called up in the Start/Extras tab.

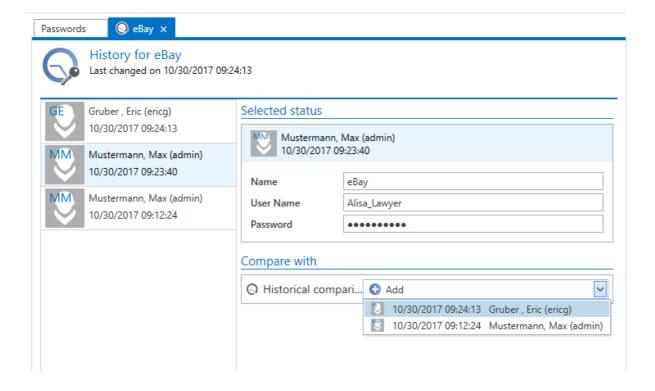


The history for the marked record opens in a separate tab. In list view, all of the available versions with the date and time of their last change are sorted in chronological order.

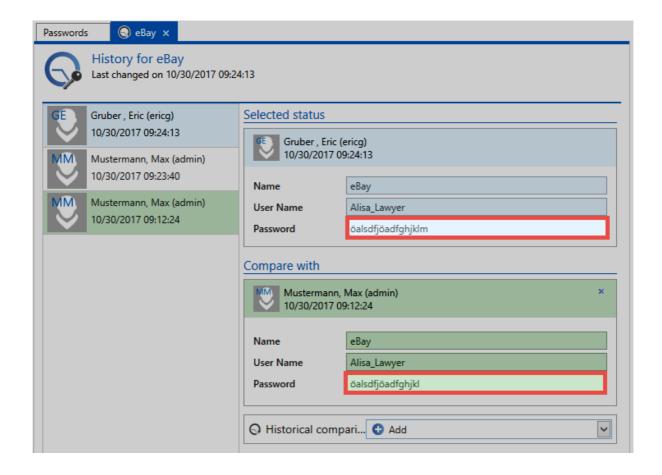


### **Comparison of versions**

At least two versions need to be selected in order to carry out a comparison. In list view, mark the first version and then add another version via the "Add" button on the right of the reading pane to compare with the first one.



If deviations exist between the two versions, these will be highlighted in colour.



## **Restoring versions**

A selected status can be restored via the ribbon. The current state is overwritten and added to the history

### **Documents**

#### What are documents?

Security-critical data does not necessarily need to be in the form of passwords. To allow uniform and secure data storage, besides passwords, Password Safe version 8 offers effective tools for professional handling of protected documents and files. The ability to share documents with others according to their permissions gives you access to the current status of a document, and helps to avoid redundancies. The module is complemented by the sophisticated version management, which records all versions of a document stored in the past and thus enables the reverting to historical versions. The configuration of visibility is explained in a similar way to the other modules in one place.

Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset ...

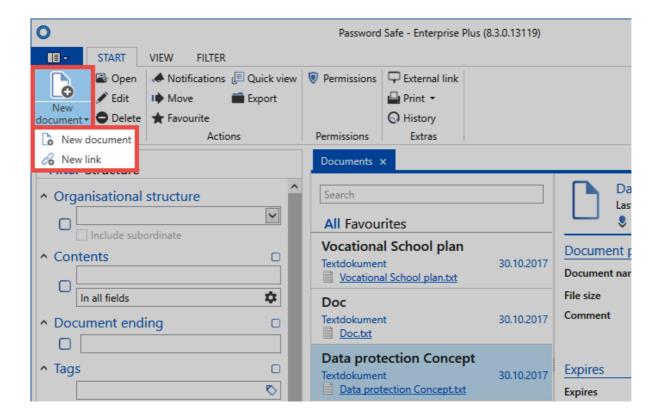
!

The right Can add new documents is required

### **Adding documents**

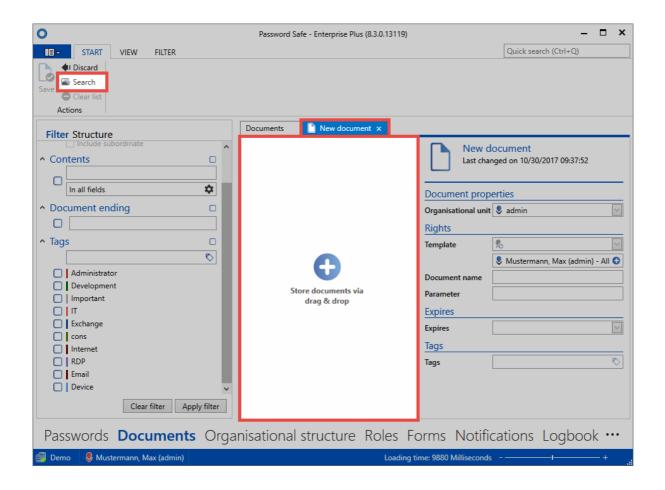
There are two ways to manage documents and files in Password Safe v8:

- 1. **Creating a link:** In this case, only a file that is located locally or on a network drive will be linked. The file itself is not stored in the database. Both version management and the traceability of changes in the history are not possible.
- 1. **Storing the document in the database:** The file becomes part of the encrypted database. It is stored within the database, and can be made available to employees selectively, according to their permissions, in the future for further processing.



#### **Document selection**

When selecting the file to be uploaded, you can either browse your file system via the Explorer view or add objects by drag & drop. The latter gives you the possibility to directly import several documents in one step.



### Versioning

The heart of each document management system is the ability to capture and archive changes to documents or files. All versions of a document can be compared with each other, and historical states can be restored if necessary. Password Safe provides this functionality via the history in the ribbon, as well as in the footer area for the detailed view of a document. This can be used in the same way as the <a href="mailto:password history">password history</a>. The interplay between the document-specific event logbook and the history provides a complete list of all information that is relevant to the handling of sensitive data. Version management can be used to restore any historical versions of a document.

### **Notifications**

### What are notifications?

With the notification system, you are always up-to-date on all events that you consider important. Almost all modules allow users to configure when to receive notifications. All configured messages are only created for the currently registered Password Safe user. It is not possible to create a notification for another user. Each user can and should define himself which passwords, which triggers as well as changes are important and informative for him. The configuration of visibility is explained in a similar way to the other modules in one place.

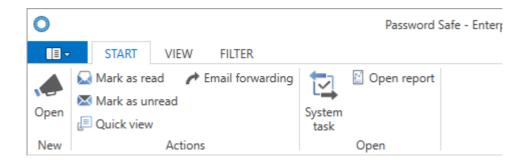
Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset ...



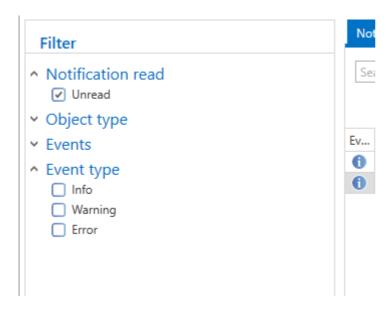
The <u>reading pane</u> is deactivated in this module by default. It can be activated in the "Display" tab in the ribbon.

### **Module-specific ribbon functions**

There are also some ribbon functionalities that are exclusively available for the notification <u>module</u>. In particular, the function **Forward important notifications to email addresses** enables administrators and users to maintain control and transparency independent of the location.

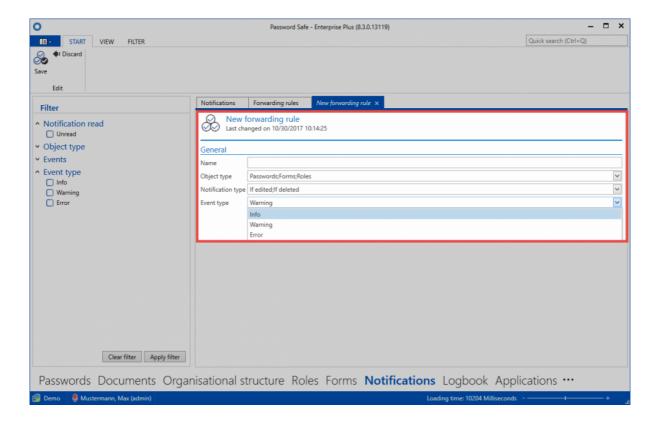


 Mark notifications as read: The two buttons on the ribbon enable you to mark notifications as read/unread. The <u>filter criterion</u> available in this context (see following screenshot) enables, in particular, fast sorting according to current and also historical notifications.



It is possible to mark the notifications as read/unread via the ribbon and also via the context menu that is accessed using the right mouse button. If the corresponding <u>setting</u> has been activated, opening a notification will also mean that it is marked as read.

• **Email forwarding**: Various forwarding rules can be defined via the ribbon. A rule defines when a notification should be forwarded to email.



In this example, all notifications that match the stated object type (passwords, forms, roles) and notification type (when edited, when deleted) are forwarded. In addition, it is also possible to filter according to the notification type (=Event type).

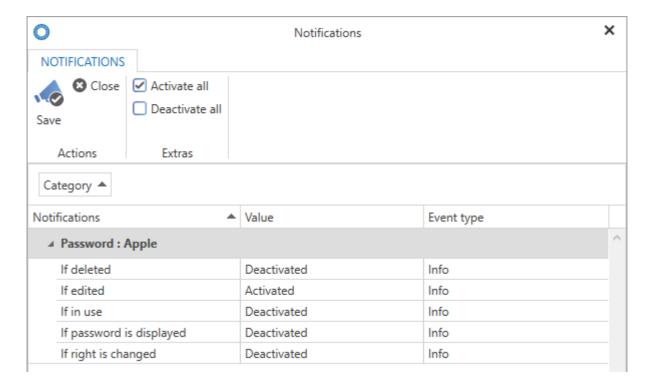
\*

The prerequisite for the forwarding of notifications is that an email address has been saved for the logged-in user under <u>account</u> in the <u>main menu</u>

· Password: Opens the record that is the subject of the notification in a separate tab

### Manual configuration of notifications

Irrespective of the selected <u>module</u>, permissions can be configured manually for objects. The following dialogue can be opened via the ribbon in the "Actions" tab:



- Notification: Definition for the trigger
- **Value**: Defines whether a notification should be created for the previously defined trigger. In the example for the "Apple" record, this only occurs when the record is edited.
- **Event type**: The event type for the generated notifications can be either "Info", "Warning" or "Error". This information can also be used e.g. as an additional filter criterion.

In contrast to previous editions, it is best to configure the notifications manually. This ensures that a notification is really only triggered for relevant events.

### Other triggers for notifications

As well as manually configurable notifications, there are other triggers in Password Safe which will result in notifications.

- <u>Seal</u>: Requests to release sealed records are handled via the notification system
- <u>System tasks</u>: If reports are automatically created via the system tasks, these are also made available in the form of a notification. If this type of notification is selected, it can be directly opened via the corresponding button that appears on the ribbon.



## **Organisational structure**

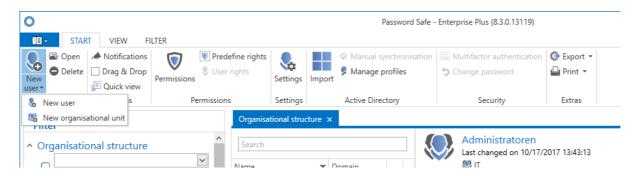
### What are organisational structures?

The storage of passwords or documents ultimately always takes place according to defined organisational structures. The module enables arbitrarily complex structures to be defined, which later form the basis for the systematic storage of data. It is often possible to define them on the basis of already existing organigrams for the company or the department. Of course, it is also possible to use other criteria, such as the function / activity performed, as the basis for creating hierarchies. It is always up to the customer themselves to decide which structure is most useful for the purpose of the application. The configuration of visibility is explained in a similar way to the other modules in one place.

Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset ...

### Module-specific ribbon functions

The operation of the <u>ribbon</u> differs fundamentally in a couple of aspects to how it works in other modules. The following section will focus on only those elements of the ribbon that differ. The remaining actions have already be explained for the <u>password module</u>.



- New organisational unit/user: New organisational units or new users can be added via the
  ribbon, the keyboard shortcut "CTRL + N" or also the context menu that is accessed using the right
  mouse button. Due to its complexity, there is a separate section for this function: New
  organisational structures / New users
- Drag & Drop: If this option has been activated, it is possible to move users or organisational units
  in list view via drag & drop
- **Permissions**: The configuration of permissions within the organisational structure is important both for the administration of the structure and also as the basis for the permissions in accordance

with inheritance from organisational structures. The benefits of "predefining rights" are explained in a separate section.

- Settings: The settings can be configured for both users and also organisational units. More information on user settings...
- Active Directory: The connection to Active Directory (available from the Enterprise Edition upwards) is explained in a dedicated section
- · Multifactor authentication: Additional security during login is provided through positive authentication based on another factor. More on this subject...
- Reset password: Administrators can reset the passwords with which users log in to Password Safe to a defined value. Naturally, this is only possible if the connection to Active Directory is configured via end-to-end encryption. In the alternative Master Key mode, the authentication is linked to the correct entry of the AD password.

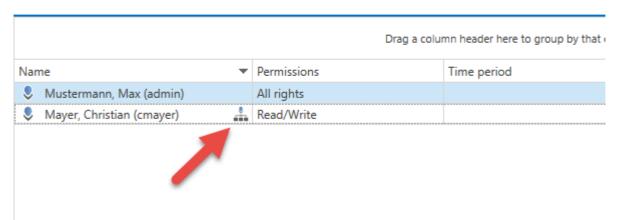


To reset a user password, <u>membership</u> for the user is a prerequisite.

The example below shows the configuration of a user where only the user themselves is a member.



Permissions for Mayer, Christian (cmayer) Last changed on 10/30/2017 11:20:15



This configuration means that the user password cannot be reset by administrators. The disadvantage is that if the password is lost there is no technical solution for "resetting" the password in the system.



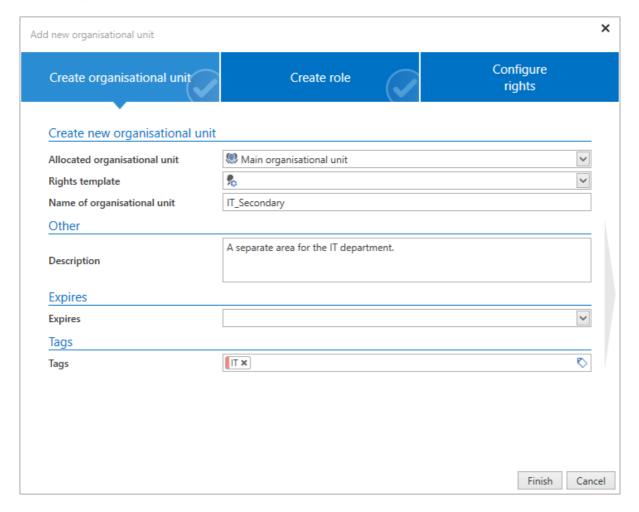
It is **not** recommended to configure the permissions so that only the user themselves has membership. No other interventions can be made if the password is then lost.

### Adding local organisational units

The right Can add new organisational units and the ability to view the organisational units module are required

Both users and also organisational units themselves can be added as usual via the ribbon (alternatively via Ctrl + N or via the context menu). These processes are supported by various wizards. The example below shows the creation of a new organisational unit:

#### **Create organisational unit**

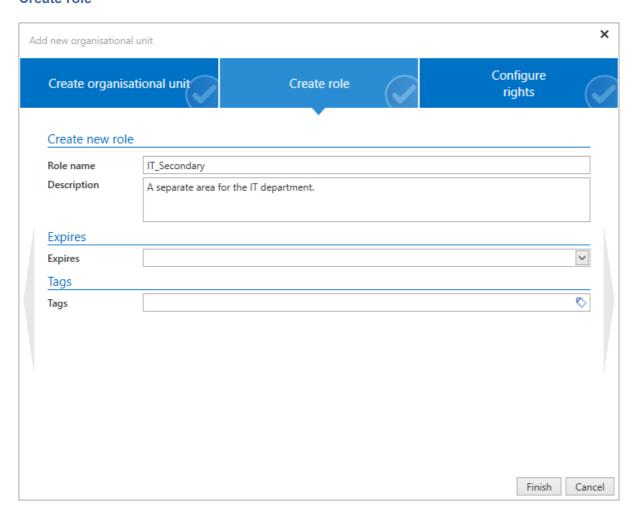


- Allocated organisational unit: If its defined here as the main organisational unit, the new object is not allocated to an existing organisational unit
- **Rights template group**: If an already existing organisational unit was selected under "allocated organisational unit", you can select one of the existing <u>rights template groups</u> here



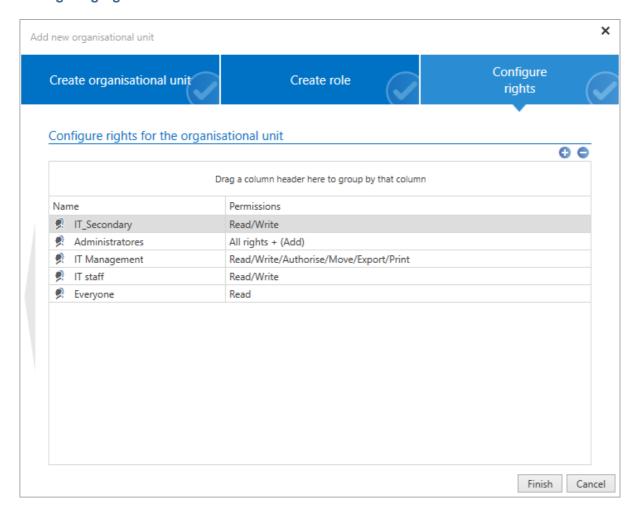
The organisational unit marked in list view will be used as a default. This applies to the fields "allocated organisational unit" and also "rights template".

#### **Create role**



When creating a new organisational unit, the second tab in the wizard enables you to directly create a new role. This role will not only be created but also given "read" rights to the newly created organisational unit.

#### **Configuring rights**



The third tab of the wizard allows you to define the permissions for the newly created organisational unit. If an allocated organisational unit or a rights template group was defined in the first tab, the new organisational unit will inherit its permissions. Here, these permissions can be adapted if desired.

## Managing users

## How are users managed in Password Safe?

The way in which users are managed is highly dependent on whether Active Directory is connected or not. In <u>Master Key mode</u>, Active Directory remains the leading system. Accordingly, users are then managed on AD. If Password Safe is the leading system e.g. in <u>end-to-end mode</u>, users are managed in the organisational structures module. More details are provided in the relevant sections. <u>More...</u>

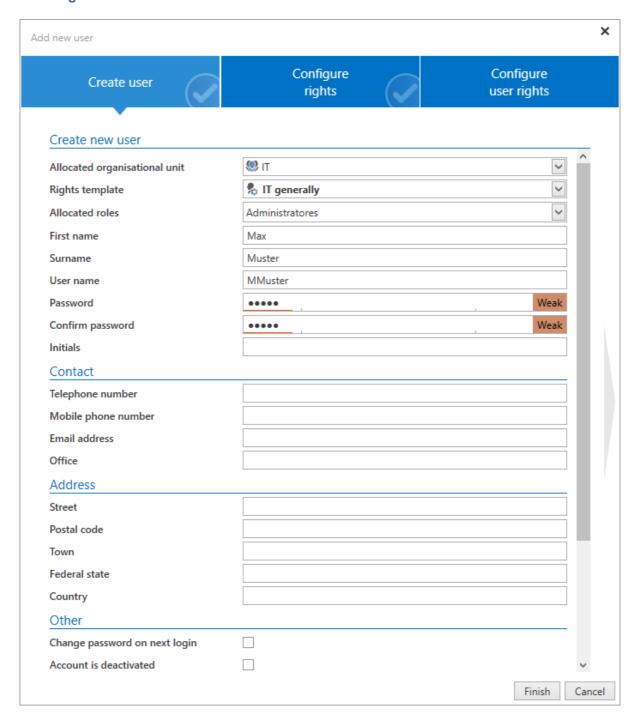
### **Adding local users**

1

The right **Can add new users** and the ability to view the **organisational units module** are required

In general, new users are added in the same way as <u>creating a local organisational unit</u>. Therefore, only the differences will be covered below.

#### **Creating users**



- · Allocated roles: New users can be directly allocated one or more roles when they are created
- Change password on next login: The user will be prompted to change their user password on the next login (obligatory)
- Account is deactivated: The user is created with the status "deactivated". The account is thus not useable. The write rights for a user can be set/removed with this option. In editing mode, the account can also be deactivated during ongoing operation.

· Restricted user: Controlling entities exist in many companies that are only tasked with checking the integrity and hierarchies of various pieces of information with one another but are not required to productively work with the information themselves. This could be a data protection officer or also an administrator in some cases. This would be the case if an administrator was responsible for issuing permissions to other people but should not be able to view the data themselves. The property restricted user is used to limit the visibility of the password field. It thus deals with purely administrative users or controlling entities.



Restricted users cannot view any passwords

#### **Configuring rights**

The second tab of the wizard allows you to define the permissions for the newly created user. If an allocated organisational unit or a rights template group was defined in the first tab, the new user will inherit its permissions. Here, these permissions can be adapted if desired.

#### **Configuring user rights**

Users always receive their user rights via a role, which is either user-specific or global (see <u>user rights</u>). If no role is defined in the first tab "Create user", the third tab will thus contain globally defined user rights.

### Importing users

Importing from Active Directory can be carried out in two ways that are described in a separate section.

## User passwords / logging in to client

### **User passwords**

Depending on the type of user, they will either be allocated their password in Password Safe or the login will be carried out using access data for the domain. How the user logs in also differs according to the type of user.

#### Differences between users and passwords

#### Local users

Local users are those users that were directly created in Password Safe. These users must be directly assigned a password when they are created. If local users are migrated from older versions, they receive a randomly generated password that is sent to them via email.

#### · AD users in end-to-end mode

These users must also be assigned a password in Password Safe. A new password will also be issued via email for these users in the case of a possible migration.

#### AD users in Master Key mode

These users log in directly with access data for the domain. It is thus not necessary to assign them a password. As these users directly authenticate themselves via Active Directory, the currently saved password in Active Directory is thus always valid. These users can still directly log in using the existing password even after a migration

#### Required rights

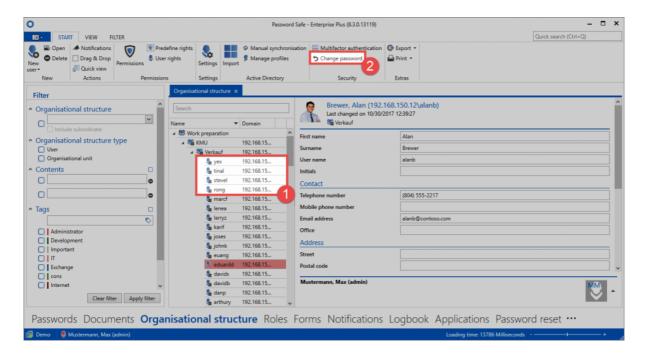
Various rights are required in order to issue or change user passwords. One prerequisite is the user right **Can display organisational structure module**. **Read** and **write** rights for the user are also required. Finally, membership of the user is required. Normally, the user themselves and the user who created or imported the user have the right to change their password.



#### Assigning and changing passwords

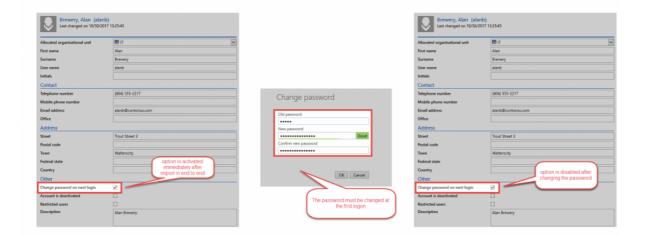
As already explained, local users are directly assigned their initial password when the user is created. The situation is different for users that are imported in end-to-end mode. They do not possess a password directly after the import and can thus not log in. It is thus necessary to assign passwords after the import.

The passwords can be directly assigned or changed via the ribbon. Naturally, it is also possible to select multiple users if e.g. several imported users should be assigned the same password.



#### Change password on next login

Even if several users receive the same initial password, it is sensible to force them to change it to an individual password. There is a corresponding option for this purpose. In the case of **local users**, this can be activated during the creation of the user. In the case of **users in end-to-end mode**, this option is directly activated during import for security reasons. This option is automatically deactivated after the user has successfully logged in and changed the password.



#### **Security of passwords**

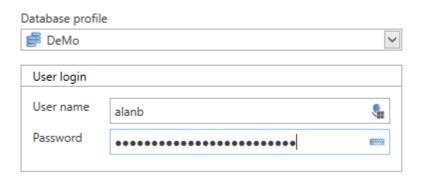
To guarantee that passwords are sufficiently strong, it is recommended that corresponding <u>password</u> <u>rules</u> are created. It is especially important to ensure here that user names are excluded. The password rule then still needs to be defined as a user <u>password</u> rule.

### Logging in to the database

The process for logging into the database differs depending on the type of user.

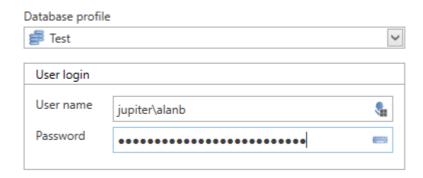
#### Local user

Local users simply log in using their user name and the assigned password.

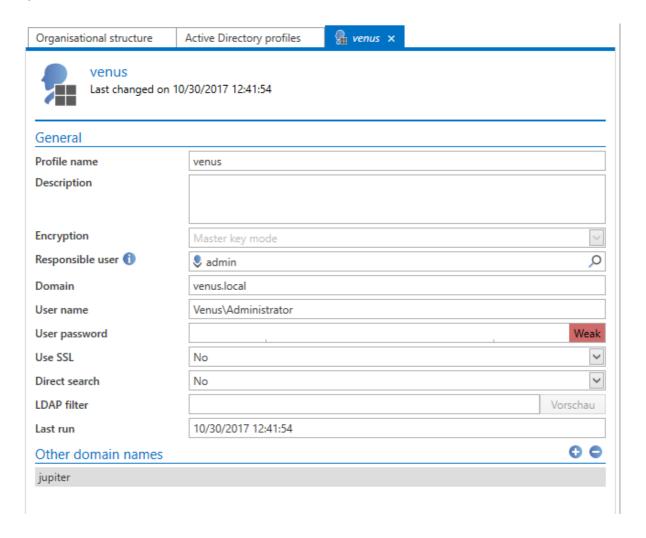


#### **AD** user

If only one domain has been configured, the users from AD can also log in with their user name and password the same as local users. If multiple domains have been configured or there is a local user with the same name, the name of the domain must be entered in front of the user name:



The name of the domain must be entered as it is configured in the AD profile under **Domains**. The option **Other domain names** can be used to save other forms of the domain name.



## Permissions for organisational structures

#### Relevance

These permissions primarily define which users/roles have what form of permissions for organisational structures. In addition, there are **two mechanisms** that directly build on the permissions for organisational structures.

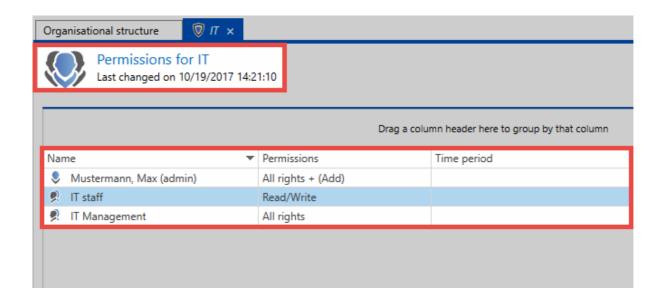
- 1. **Limiting visibility**: It was already explained in the section on <u>visibility</u> that selectively withholding information is a very effective <u>protective mechanism</u>. Configuration of the visibility is carried out directly when issuing <u>permissions to organisational structures</u>.
- Inheriting permissions for records: <u>Inheritance from organisational structures</u> is defined as a system standard. This means that there is <u>no</u> difference between the permissions for an organisational structure and the permissions for data that is stored in these organisational structures.

The way in which permissions for organisational structures are designed thus effects the subsequent work with Password Safe in many ways. The following diagram describes the above-mentioned interfaces.



### Permissions for organisational structures

The visibility and also inheritance mechanisms are not considered below. This section exclusively deals with permissions for the actual organisational structure. It deals with which users and roles have what form of permissions for a given organisational structure. Permissions for organisational structures can be defined via the ribbon or also the context menu that is accessed using the right mouse button. A permissions tab appears:





The basic mechanisms for setting permissions is described in detail in the Authorization concept.

It is important that the permissions displayed here are interpreted correctly! The example above shows the permissions for the "organisational structure IT". The user Max Muster possesses all rights to the organisational structure IT and can thus edit, delete and also grant permissions for this structure.

### The add right

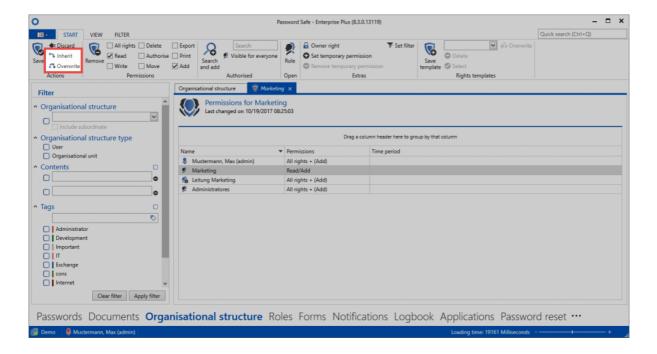
The "add" right holds a special position amongst the available rights because it does not refer to the organisational unit itself but rather to data that will be created within it. In general, it is fair to say that to add objects in an organisational unit requires the add right. If a user wants to add a new record to an organisational unit, the user requires the above-mentioned right. In the example above, only the administrator has the required permissions for adding new records. Even the IT manager - who possess all other rights to the organisational structure "IT" – does not have the right to add records.

The add right merely describes the right to create objects in an organisational unit.

## Inheriting permissions

### What is inherited in organisational structures?

If you open the permissions for an organisational structure, the currently configured permissions will be visible. In the following example, there are a total of four roles with varying permissions for the organisational structure.



The two highlighted options are now available on the ribbon.

- Inherit: This means that all of the configurations defined in the current permissions mask are inherited by underlying organisational structures when it is saved. The permissions are added to existing ones
- Overwrite: This means that all of the configurations defined are applied to underlying organisational structures when it is saved. The previous permissions are lost.

Both mechanisms are protected by a confirmation prompt. If both "inherit" and also "overwrite" are selected, "overwrite" is considered the overriding function.

Both mechanisms are <u>not</u> protected by user rights. The **authorize** right for the organisational structure is required to activate the inheritance or overwrite functions.

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## **Active Directory link**

### What are active directory profiles?

The connection to Active Directory (AD) is established via so-called AD profiles. These profiles contain all of the information relevant for establishing a connection to AD and enable imports/synchronization of users, organisational units or roles. To connect to various different ADs, it is naturally also possible to create multiple AD profiles.

### Two import modes in comparison

When importing from Active Directory, Password Safe distinguishes between two modes, which differ significantly and are explained in separate sections.

- End-to-end encryption
- **Master Key mode**

In principle, the two variants differ by the presence of the encryption mentioned above. In the solution with active end-to-end encryption (E2EE), the process may be less convenient (see table) but there is a huge benefit in terms of security. In Master Key mode, a master key is created on the server that has full permissions for all users, organisational units and roles. This represents an additional attack vector, which does not exist in end-to-end mode. In return, however, in Master Key mode, users can be updated via synchronization with the Active Directory. Memberships of organisational units and roles are also imported. In the more secure end-to-end mode, this synchronization of the changes must be carried out manually.



It is technically possible to create several profiles with different modes. However, this is not recommended for the sake of clarity.

	End-to-end mode	Master Key mode
End-to-end encryption	+	-
Importing user information	+	+
Importing assigned roles	-	+
Importing roles to organisational units	-	+
Synchronizing user information	-	+
Synchronizing assigned roles	-	+

Synchronizing roles with organisational units	-	+
User can be edited in Password Safe	+	-
Organization unit can be edited in Password Safe	+	-
Roles can be edited in Password Safe	+	-
Password can be edited in Password Safe	+	-
Login with domain password	-	+
Password Safe is the leading system	+	-
Active Directory is the leading system	-	+

As can be seen **E2EE offers the highest level of security**. The aim is merely to import users, organisational units and roles. Those must be administered and configured in Password Safe. In contrast, a connection in **Master Key mode offers the highest level of convenience**. It imports not only users, organisational units and roles but also their links and assignments. Synchronization with Active Directory is possible – **The AD is used as the leading system**.

### Users, groups and roles

When importing or synchronizing from Active Directory, users are also added as users in Password Safe. Password Safe also uses the organisational units as such.

In order for Password Safe to be quickly integrated into the given infrastructure, roles can also be directly imported from the Active Directory. Namely Active Directory Groups are used to password-safe roles.



If Master Key mode has been selected for the Active Directory profile, the AD is the leading system. In this mode, roles that have been imported cannot be changed locally in Password Safe.

- End-to-end encryption
- Master Key mode

## **End-to-end encryption**

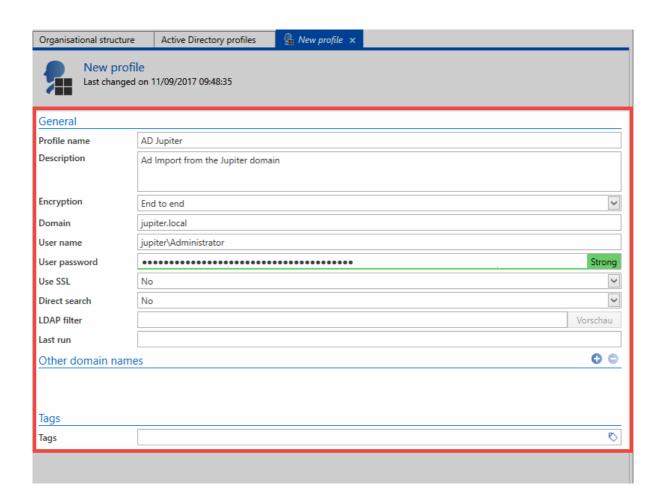
### **Maximum encryption**

The Active Directory profile with active end-to-end encryption currently offers **maximum security**. Only users, organisational units and roles are imported. The permissions and the hierarchical relationship between the individual objects needs to be separately configured in Password Safe. The advantage offered by end-to-end encryption is that Active Directory is "defused" as a possible insecure gateway. In Master Key mode, users who control Active Directory receive de facto complete access to all passwords because resetting a Windows user name enables users to log in under another person's name. The Active Directory is thus the leading system. **Using an active E2EE connection, users require their own password for Password Safe.** There is thus no access to users' data via Active Directory.

### **Creating profiles**

The right Can add new Active Directory profiles and the ability to view the organisational units module are required

The process for creating a new profile is started via the icon "manage profile" on the ribbon.

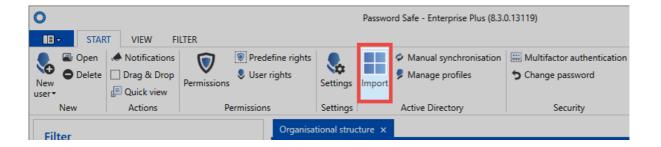


### End-to-end needs to be set in the Encryption field

- A user is required to access AD. User should be formatted as follows: <u>Domain\user</u>. It must have access to AD.
- · The relevant user password (domain password) is required for the above-mentioned user
- The connection can be established using SSL if required by AD
- **Direct search** is recommended for very large domain trees. The representation of the tree structure is omitted, elements can only be found and selected via the search.
- The filter can be used to directly specify an AD path as an entry point via an LDAP query

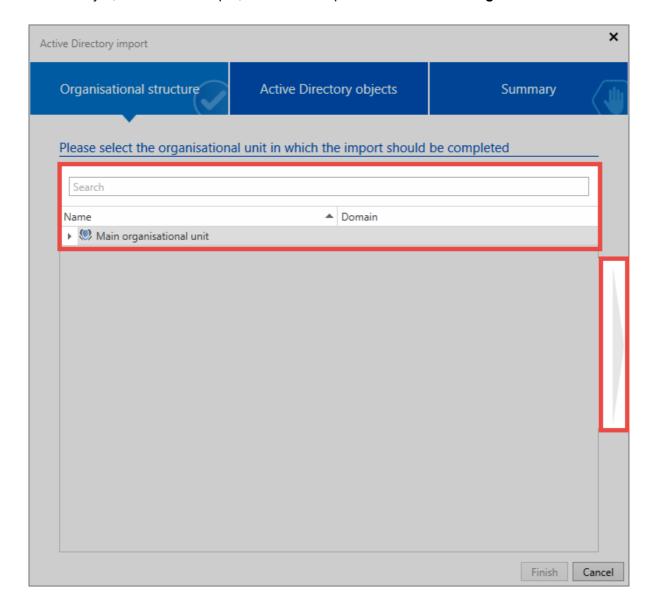
### **Import**

The import is started directly in the ribbon. A wizard guides the user through the entire operation.



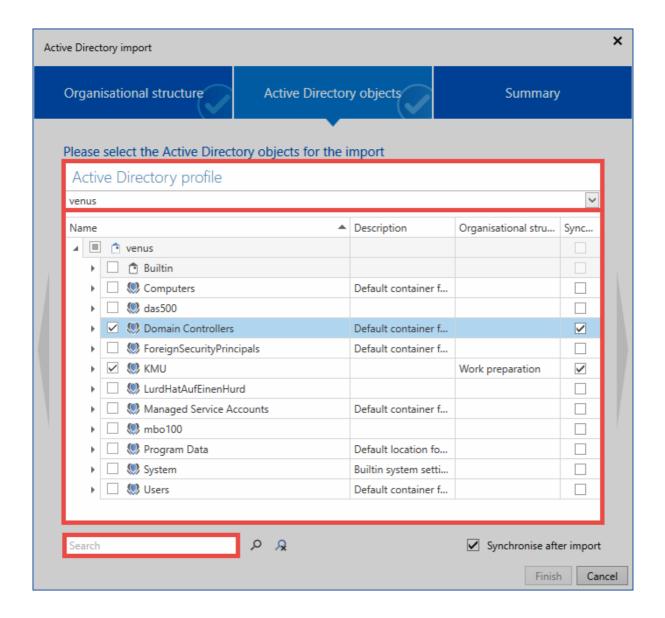
#### **Organisational structure**

First, an organisational unit is selected for data import. If there are no organisational units in the database yet, as in this example, the data is imported into the **main organisational unit**.



#### **Active Directory objects**

In the next step, select the relevant profile that should be used for the import. Then, select organisational units and/or users for import. A search is available for this purpose.



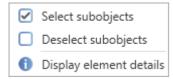
It can be seen that the organisational units **Jupiter** and **Contoso** contain items to be imported. The organisational units themselves will not be imported. The check next to the group **Accounting** indicates that the group itself will be imported along with a part of its sub-items.

There are different symbols which indicate the items to be imported.

- ☑ The element itself and all possible sub-elements will be imported
- The item itself will be imported, with some of its sub-items
- The item will not be imported; however, it contains items that will be imported

A context menu that is accessed using the right mouse button is available within the list that provides helpful functions for selecting the individual elements.

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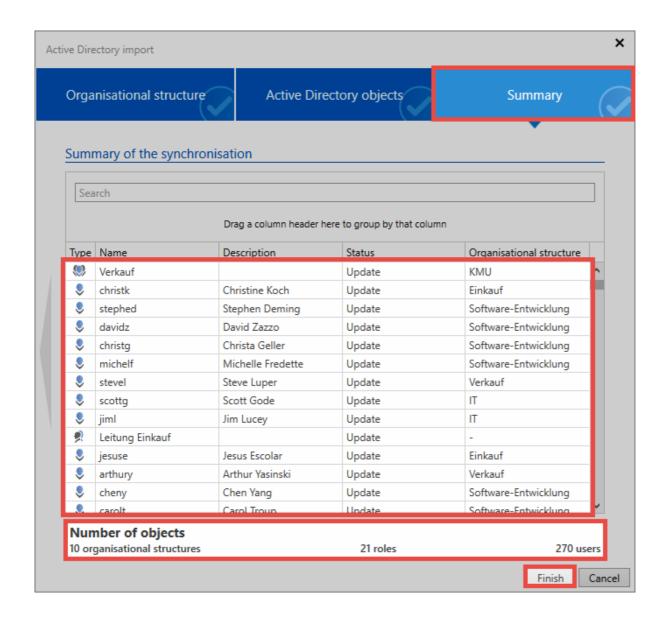
- Select sub-objects selects all sub-objects that are located directly below the current object
- Deselect sub-objects removes tags from all sub-objects, which are located directly below the current object
- Reset all items removes all previously set tags
- Display Item Details lists all information that is available for the current item



If individual users, organisational units, or roles cannot be selected for import, they have already been imported via another profile

#### **Summary**

The last page lists objects to be edited, and gives information on the editing mode. It specifies the names of the items along with their descriptions. The **Status** column specifies whether the object is added, updated, or disabled. The last column specifies the organisational unit into which the item is imported. The number of objects is added together at the bottom.





Pepending on the scope, it may take several minutes to create the summary.

#### **Importing**

The import itself is carried out by the server in the background. The individual items then appear in the list one by one. This may take some time, depending on the amount of import data. If the import is terminated, you get a confirmation.

# **Password Safe** Task 'Active Directory import' completed!



Since in this mode the end-to-end encryption is retained, the server does not get a key to match already imported users with the AD. There is thus no synchronization with AD. Similarly, no memberships can be imported. After the import, users must be manually assigned to the appropriate organisational units and roles.

## Imported users and organisational units

In the end-to-end mode, the imported users behave like local users. The users can/must be edited manually in Password Safe. The affiliations for organisational units and/or roles must be adapted manually.

### **Login to Password Safe**

Users that are imported in this mode cannot log in with the domain password. Instead, the user name is stored as a password when importing. This can be changed by administrators or users at the first login.

# Master key mode

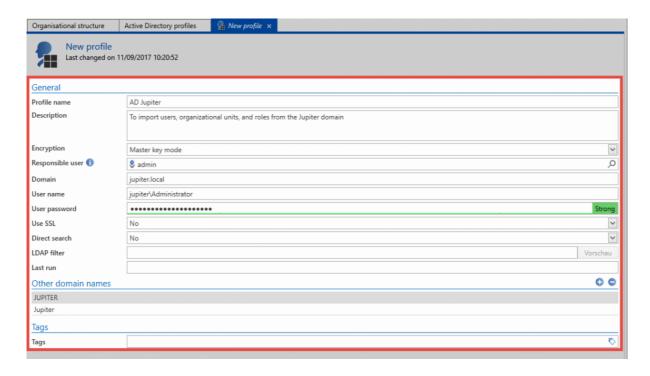
### **Maximum comfort**

In contrast to <u>end-to-end mode</u>, which places the main focus on security, Master Key mode provides the maximum level of convenience. It imports not only users, organisational units and roles, but also their links and assignments. It can be synchronized to update the information and assignments. In this scenario, Active Directory is used as a leading system.

## **Creating profiles**

The right Can add new Active Directory profiles and the ability to view the organisational units module are required

Profile management is started via the icon of the same name on the ribbon.



The following information must be provided in the profile:

- · Profile name
- · An optional description

· Master Key mode is selected for the encryption

\*

In the case of already created profiles, the encryption can no longer be changed

- The **domain** field is used to define which domain is to be read. The value entered here will also be used for authentication if no alternative spellings have been saved under **Other domain names**.
- A local user (for example, the administrator) or an already imported user must be specified. The
  data will be imported under that user's name.
- A user is required to access AD. User should be formatted as follows: Domain\User. It must have
  access to the AD.
- · Corresponding user password (domain password) of the user
- · The connection can be established using SSL if required by AD
- **Direct search** is recommended for very large domain trees. The tree structure is omitted, elements can then only be found and selected via the search.
- The filter can be used to directly specify an AD path as an entry point via an LDAP query.
- The option Other domain names can be used to save alternative spellings of the login domain.
   These must correspond to the spelling entered in the login window. For example, if a connection is being established to the domain jupiter.local or an IP address, the login can only be carried out with jupiter\user if jupiter has been saved here.

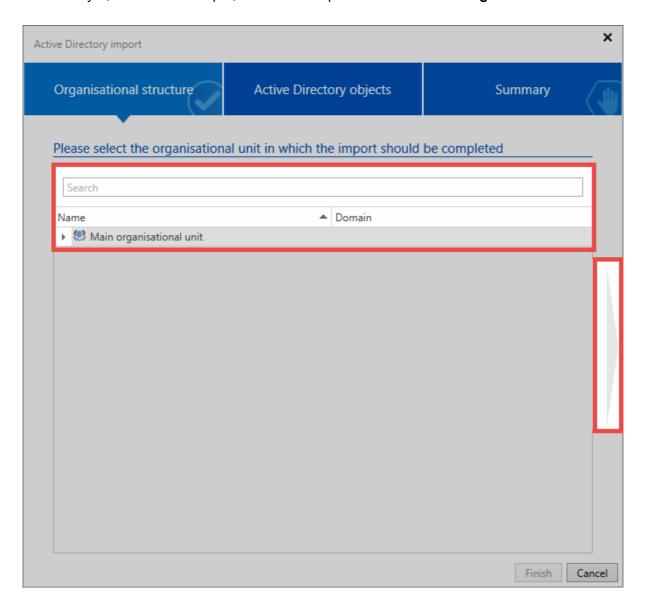
## **Import**

You can start the import directly in the ribbon. A wizard guides the user through the entire operation.



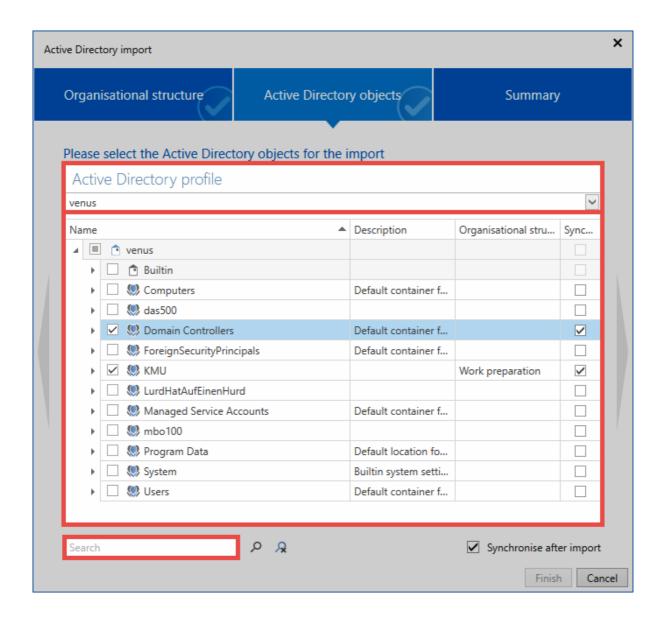
### **Organisational structure**

First, an organisational unit is selected for data import. If there are no organisational units in the database yet, as in this example, the data is imported into the **main organisational unit**.



### **Active Directory objects**

In the next step, select the profile you will use to import the data. Then, select organisational units and/or users for import. A search is available for this purpose.

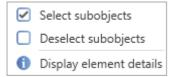


As you can see, the organisational units **Jupiter** and **Contoso** contain items to be imported. The organisational units themselves will not be imported. The group **1099 Contractor** is imported including all sub-elements. The check next to the group **Accounting** indicates that the group itself will be imported along with a part of its sub-items. The hooks in the last column ensure that the elements are observed in future synchronization sequences.

There are different symbols which indicate the items to be imported.

- ☑ The element itself and all possible sub-elements will be imported
- The item itself will be imported, with some of its sub-items
- The item will not be imported; however, it contains items that will be imported

Right-clicking in the list will launch a context menu. It provides helpful functions for the selection of the individual items.



There are different symbols which indicate the items to be imported.

- ☑ The element itself and all possible sub-elements will be imported
- The item itself will be imported, with some of its sub-items
- The item will not be imported; however, it contains items that will be imported



If individual users cannot be selected for import, they have already been imported via an end-to-end encrypted profile.

#### **Summary**

The last page lists objects to be edited, and gives information on the editing mode. It specifies the names of the items along with their descriptions. The Status column specifies whether the object is added, updated, or disabled. The last column specifies the organisational unit into which the item is imported. The number of objects can be seen at the bottom.

#### **Importing**

The server imports data in the background. The individual items then appear in the list one by one. This may take some time, depending on the amount of import data. If the import was terminated, this is symbolized by a hint.

### **Password Safe**

Task 'Active Directory import' completed!



## Imported users and organisational units

The users and organisational units imported in Master Key mode cannot be edited in Password Safe. Any changes must therefore be made in AD and synchronized. Thus the AD becomes the leading system. Affiliations in organisational units or roles are also synchronized and must be set in AD. In organisational units or roles created in Password Safe, the users can be included directly in Password Safe.

### **Login to Password Safe**

Users who are imported using this mode can log in with the domain password. Please note that no domain needs to be specified when logging in. Of course, the log-in can also be supplemented with multifactor authentication.

## **Synchronization**

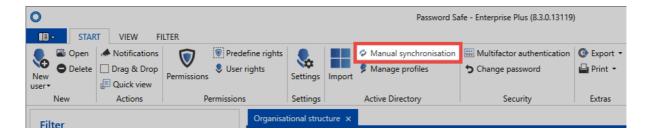
During synchronization, all relevant information for users, organisational units and roles (names, e-mail, etc.) is updated. Changed affiliations for organisational units and roles are adjusted. Likewise, users are activated or deactivated according to the settings in the AD. New users and correspondingly defined roles are imported.



If the hook was not set in the \* Synchronization \* column when a user is imported, no changes are made.

#### **Manual synchronization**

The synchronization can be started manually at any time via the corresponding button in the ribbon.



Select the required profile and start the synchronization. Like the initial import, the synchronization runs in the background. A hint indicates that the process has been completed.

#### Synchronization via system tasks

The synchronization can also be carried out automatically. This is made possible via the system tasks.

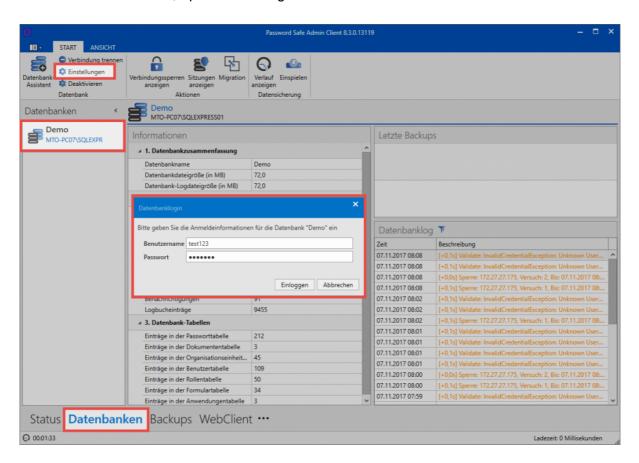
## **Multifactor authentication**

### What is multifactor authentication?

By means of multifactor authentication, you can save the login – in addition to the password – with a further factor. Setting up a multifactor authentication can be done by either the administrator or the user.

## Requirements

To use multifactor authentication on a database, it must firstly have been activated on the AdminClient. In the database module, open the settings for the selected database via the ribbon.



It is possible to separately define in the settings whether it is permitted to use each interface on the database.

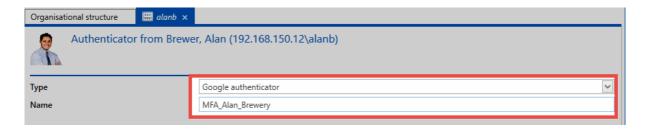


#### Other settings

In the user settings, it is also possible to define the "Length of validity of a multifactor authentication token" in minutes.

## **Configuration of multifactor authentication**

In the <u>organisational structure</u> module, you select the user and the interface "Multifactor authentication" in the ribbon.



The desired type of authentication is selected and given a title. This name is also displayed to the user when logging in. The subsequent process differs depending on the desired authentication type.

## Google authenticator

The prerequisite for this is that the relevant app has been started on a smartphone. After the name has been assigned for the authentication, you generate a new secret via the corresponding button. A QR code is displayed, which must be scanned using the Google Authenticator app on a smartphone.



Once the Google Authenticator app has detected the QR code, it will return a 6-digit PIN. You must then enter it in the appropriate field. Finally, click on **Create** in the ribbon.

### **RSA SecurID Token**

To set up multifactor authentication using RSA SecurID, simply enter the RSA user name and click **Create** directly in the ribbon.

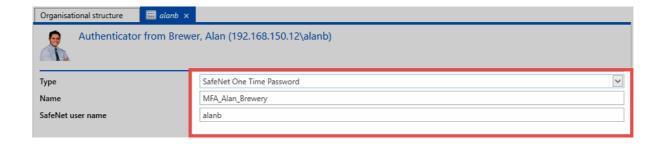




The prerequisite for the use of RSA SecurID token is that the access data has been stored in the <u>Database settings</u> on the AdminClient.

## SafeNet One-Time-Password

Multifactor authentication using SafeNet One-Time Password is set up using the SafeNet user name.

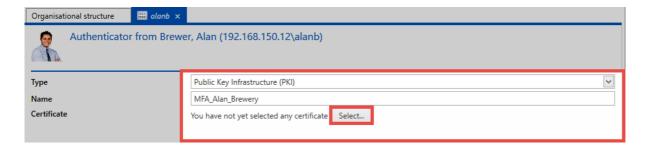




The prerequisite for the use of SafeNet One-Time Password Token is that the access data has been stored on the AdminClient in Database settings.

## **Public key infrastructure**

For PKI setup, the Select button is used to open the menu for selecting the desired certificate. All eligible certificates are displayed.



Now just select the desired certificate from the list to confirm the process.

### **Yubico One Time Password**

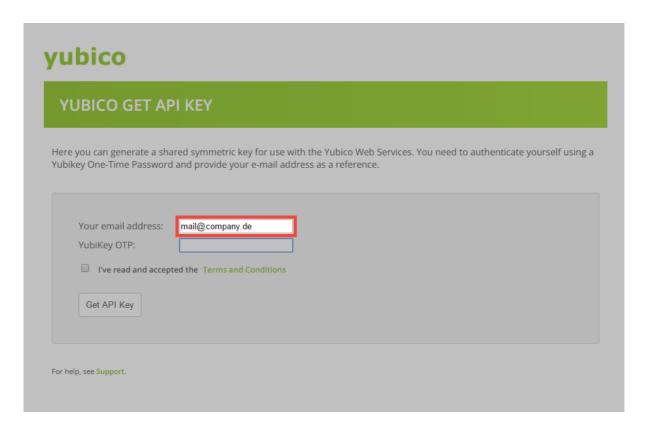
The configuration of multifactor authentication using Yubico One Time Password is described in a separate section.

# Yubico / Yubikey

## Setting up multifactor authentication

### Requesting the Yubico API key

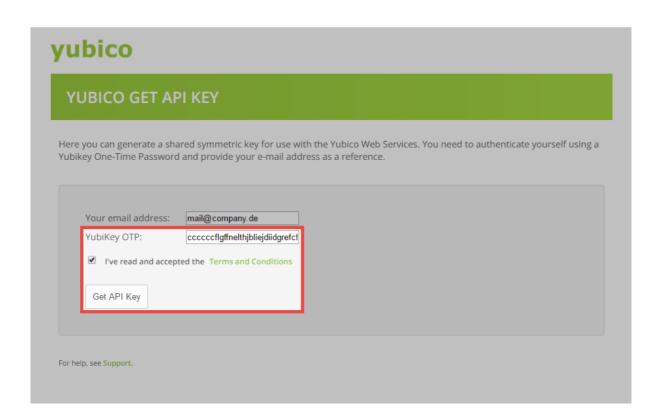
An API key must be requested for configuration. For this purpose, use the following link and enter an e-mail address: <a href="https://upgrade.yubico.com/getapikey/">https://upgrade.yubico.com/getapikey/</a>



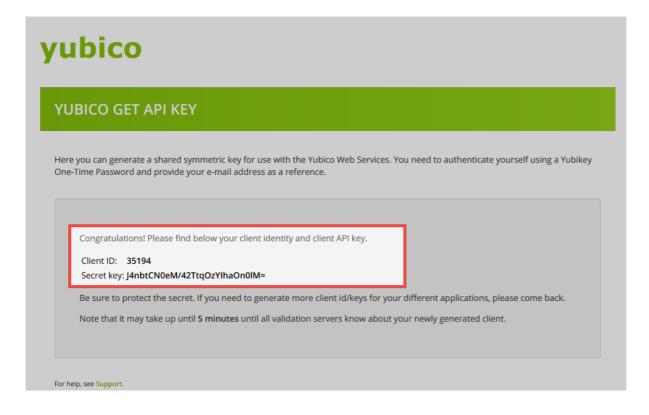
Yubikey will then generate a **One Time Password**. The Yubikey used must only be touched in the right place.



The One Time Password is entered directly into the corresponding field.



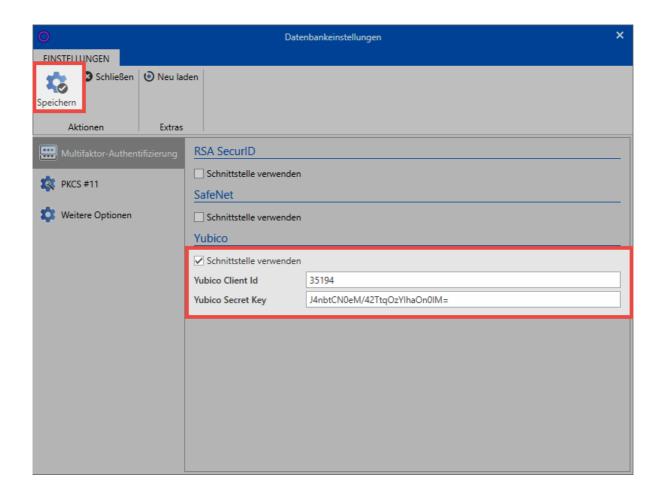
Once the general terms and conditions have been approved, the API Key can be requested.



### **Configuring the Yubikey API**

The actual setting up of the multifactor authentication is carried out on the AdminClient in the **Database** module. First select the required data base; then open the **Features** in the ribbon.

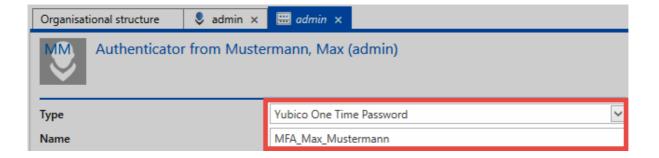
The Yubico Client ID and the Yubico Secret Key must then be entered and saved.



The interface is now ready and can be used.

## Configuring multifactor authentication for users

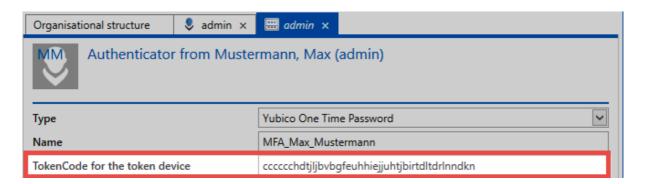
Multifactor authentication can be configured in the Password Safe client. It can be done by the user themselves in **Backstage** in the <u>Account menu</u>. It is also possible for the configuration to be applied to other users in the module <u>organisational units</u>. The procedure is identical in both cases. In order to configure the Yubikey, simply select **Yubico One Time Password** and enter the name for the multifactor authentication.



Click on save. Now click in the field for the token and create a token using the Yubikey. For **Yubikey NEO**, you only need to touch the touch panel. The same applies to **Yubikey Nano**.



The token is entered directly into the corresponding field. The multifactor authentication is configured once you've clicked on save.

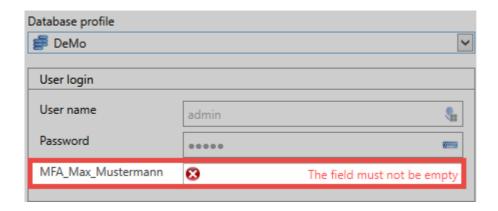


## Logging in with the Yubikey

To login with Multifactor Authentication, the database is first selected and then **User Name** and **Password** are entered and confirmed.

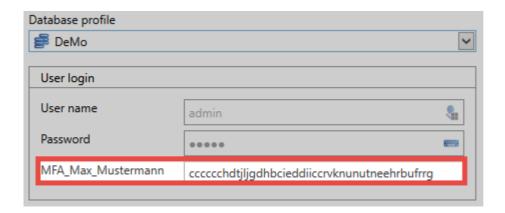


After the first password authentication, another field for the **One Time Password** is displayed.



Click on the field to highlight it, and enter the One Time Password by touching the Yubikeys.





The user is now logged on.

## Roles

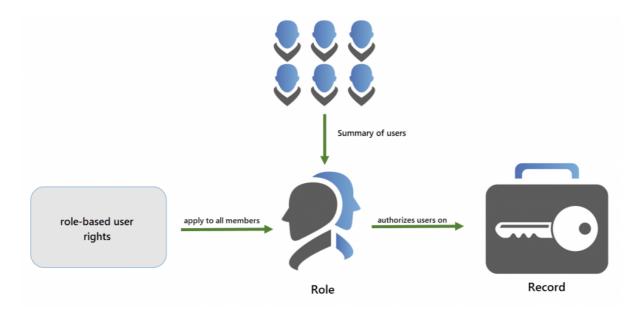
### What are roles?

Each employee in a company is ultimately a member of a department and / or part of a particular function level. These departments or groups are mapped within Password Safe using the role concept. The authorizations can therefore be configured and inherited in a role-based manner. The "Roles" module should only be made available to administrators. Accordingly, it is recommended to limit the visibility of the role management. It is also possible to delegate the management of departments or separate areas completely to third parties via the role concept. The authorization concept ensures that users are only granted access to those roles to which they are entitled. The configuration of visibility is explained in a similar way to the other modules in one place.

Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset …

### Roles in focus

The configuration of roles is the basis for the <u>authorization concept</u>. Of course, the permissions for data could also be set at user level. However, the use of roles can dramatically reduce the administrative burden, and it helps to keep an overview. In addition to the authorizations for data, user rights are also mapped in the best case via roles.



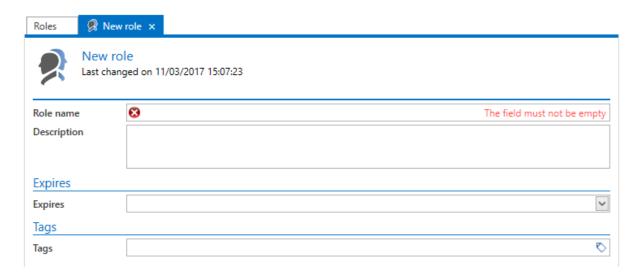
As you can see, roles are the central objects within Password Safe. They form the indispensable bridge between users and authorizations of any kind.

## Creating and granting permissions for new roles

1

The right Can add new roles and the ability to view the roles module are required

If you are in the "roles" module, the process for creating new roles is the same as for <u>creating new records</u>. Roles can be created via the ribbon and also via the context menu that is accessed using the right mouse button.



All information connected with the roles and the authorization concept is explained in a separate section.

## **Planning phase**

Just like with the <u>organisational structures</u>, you should also familiarize yourself with the intended role concepts in advance. The mapping of the structures present in a company is the starting point for the success of Password Safe. You should design the roles in Password Safe only once a detailed design has been drawn up, and all the requirements of all project participants have been met.

## Why are there no groups?

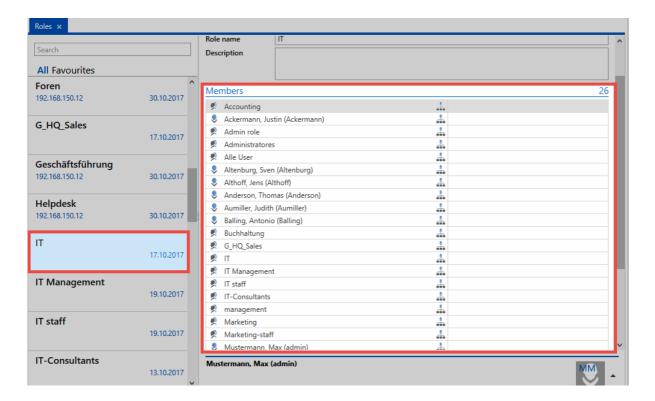
Password Safe enforces the avoidance of unnecessary structures through the role concept. A group-ingroup nesting is not supported – and is not necessary at all. The resultant increase in performance as well as increased overview promotes efficiency and effectiveness. The elegant interplay of organisational structures, roles, and granular filter options can cover all customer-specific scenarios.



This architecture makes nesting of roles obsolete.

### Overview of members for a role

As well as being able to view the members in the permissions dialogue, a list of all **members** for a role is already made available in the <u>reading pane</u>. All of the other users with permissions but without membership of the role are not taken into account.



## **Forms**

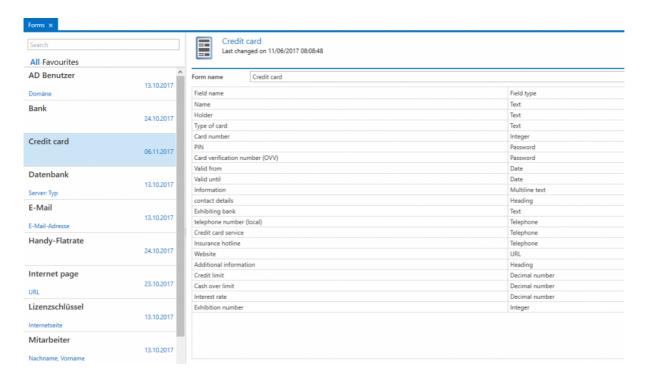
### What are forms?

When creating a new data record, it is indispensable to always query all relevant data for the intended application. In this context, **Forms** represent templates for the information to be stored. The manageability of existing forms primarily ensures the completeness of the data to be stored. Nevertheless, their use as an effective filter criterion is not to be ignored! Forms have a lasting impact on working with Password Safe v8 and must be managed and maintained with the necessary care by the administration. The configuration of **visibility** is explained in a similar way to the other modules in one place.

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### **Standard forms**

Password Safe is supplied with a series of standard forms – these should generally cover all standard requirements. Naturally, it is still possible to adapt the standard forms to your individual requirements.



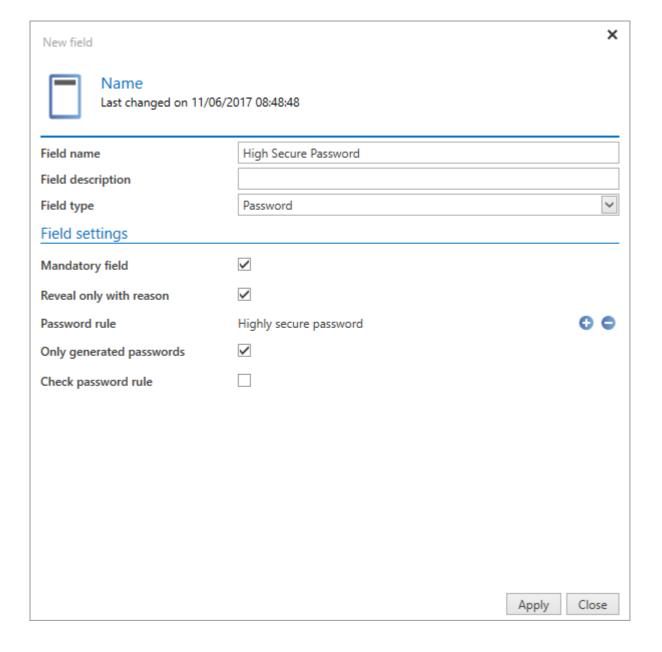
The associated preview for the form selected in <u>list view</u> appears in the <u>reading pane</u>. Both the field name and also the field type are visible.

## **Creating new forms**

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The right Can add new forms and the ability to view the forms module are required

The wizard for creating new forms can be started via the ribbon, the keyboard shortcut "Ctrl + N" or also the context menu that is accessed using the right mouse button. The same mechanisms can now be used to create new form fields within the wizard. Depending on the selected field type, other options are available in the **field settings** section. This will be clearly explained below using the example of the field type "Password". The sequence in which form fields are requested when creating new records corresponds to the sequence within the form. This can be adapted using the relevant buttons in the ribbon.



The following field settings thus appear for the field type "Password": "Mandatory field, Reveal only with reason, Only generated passwords and Password rule". These can now be defined as desired. (**Note:** It is possible to select <u>password rules</u> within the field settings, they are defined as part of the options in the main menu)

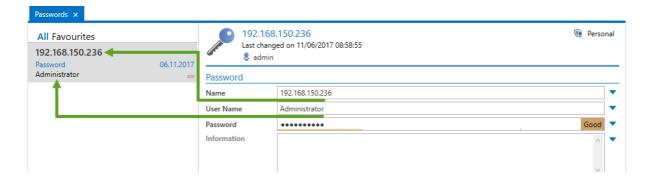
If a form has been created, it can then be selected for use when creating new records. The prerequisite is that the logged-in user has at least read rights to the form.

### **Permissions for forms**

In the same way as for other objects (records, roles, documents,...), permissions can also be granted for forms. On the one hand, this ensures that not everyone can edit existing forms, while on the other hand, this makes it possible to make forms available to selective groups. This ensures that clarity is maintained and that users are not confronted with information that is irrelevant to them. The form "Credit cards" may be relevant within the accounting department but administrators do not generally need to use it.

## Configuring the info field

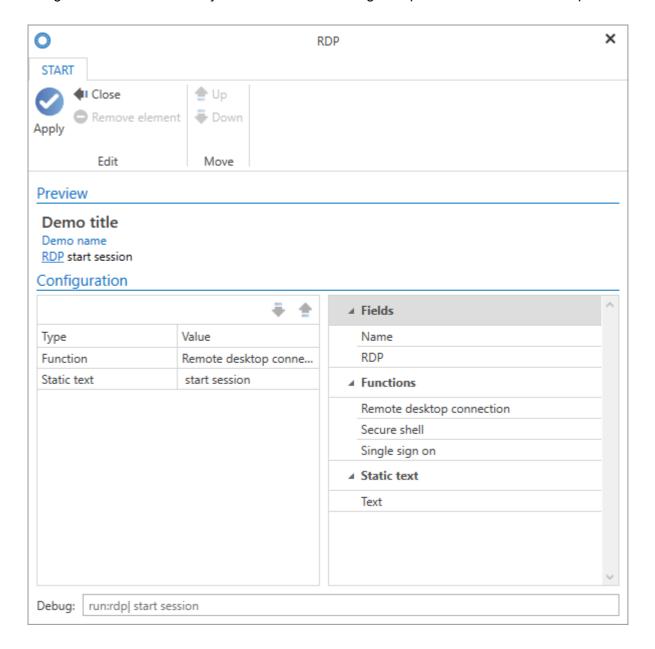
Every record displays other information underneath the obligatory name of the record in list view. In the following example, the user name is also displayed in addition to the name of the password. The name of the form is displayed in between in a blue font.



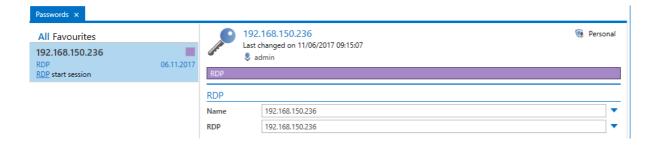
The name of the record (192.168.150.236) and the form (password) cannot be adjusted – these are always displayed. The user (Administrator) that is still saved for the record is currently displayed. This can be configured in the info field for the form. It is thus possible to separately define for each form what information for a record can be directly seen in list view. In the form module, the info field is configured by opening the form to be edited in editing mode by double clicking on it and then pressing the **Configure info field** button in the ribbon.



This will open a separate tab that enables you to design the info section via drag & drop. The fields that are available on the right can be "dragged" onto the configuration window on the left. In the following example, "Start RDP session" will be made visible in the info section, whereby only the word "RDP" is assigned a function – namely to start the RDP manager. A preview is shown in the top section.



The info field for the form is now updated. It is now possible to start the RDP session directly in the RDP session.



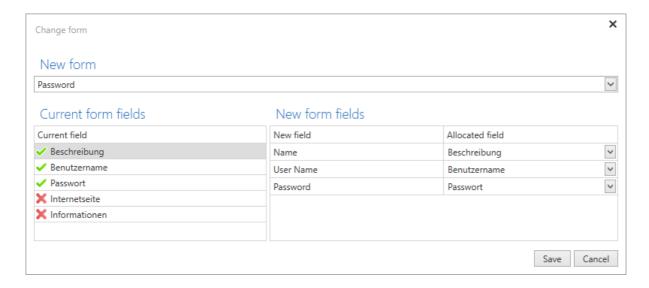
# **Change form**

## **Changing forms**

It is necessary in some cases to change the form for a record. In these cases, this is mostly to consolidate existing data or to adapt the form to match changes in the data structure. These functionalities are available under "Extras/Settings" in the ribbon.



In the following screenshot, you can see the dialogue for "mapping" the form fields from the previously used form to the new form. In this example, a record that previously belonged to the "Website" form is being "mapped" to the "Password" form (right).



The drop-down menu allows you to select the target form. The comparison of current and new form fields is shown in the lower section.

- · Fields marked in green have already been assigned to the new form
- Fields marked in red indicate fields that have not been assigned
- Please note that information could be lost during this process! In the example, this applies to the fields "Website" and "Information".

1

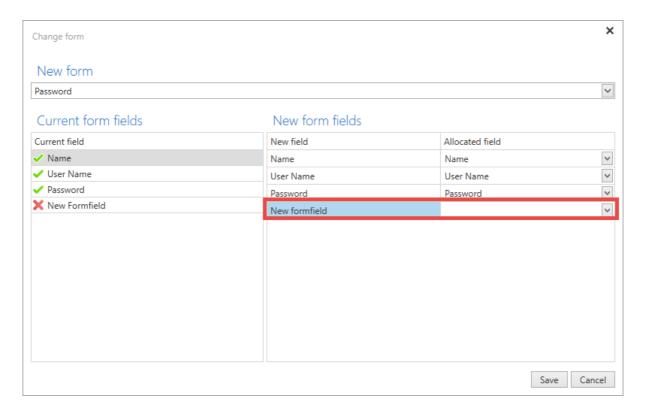
The user right Can change form for a password is required

## The effects of changes to forms on existing records

In general, changes to forms do not effect existing records. This means that a record that was created with a certain form will not itself be changed after this form has been adapted/changed. It remains in its original state. However, there are methods by which changes to forms could be adopted by existing records. There are two possibilities in this context:

#### **Change form**

If you press the "Change form" button (as mentioned in the previous section), the already existing form will be used by default. If this form has been changed in the meantime, the new form field will be directly shown and adopted after it is saved.



#### Apply form changes to passwords

The <u>setting</u> "Apply form changes to passwords" makes it possible to force the change to the form to be adopted. This becomes effective when editing the record! It is immaterial here whether changes are being made to the record. Simply re-editing and saving the record will cause the adjustment to the form.

### The following permissions/configuration must exist:

- The user that wants to make the change requires the read right to the form
- The read right to the record is required (as well as to the associated form field)
- · Sealed and masked records remain unaffected

### Conclusion

A common feature of both variants is that adjustments to forms cannot be automatically triggered. Already existing records are thus not automatically adjusted. The adjustment thus needs to be carried out manually. In the first case, the manual step is to use the function "Change form". In the second case, it is sufficient to simply edit and save the record.

# Logbook

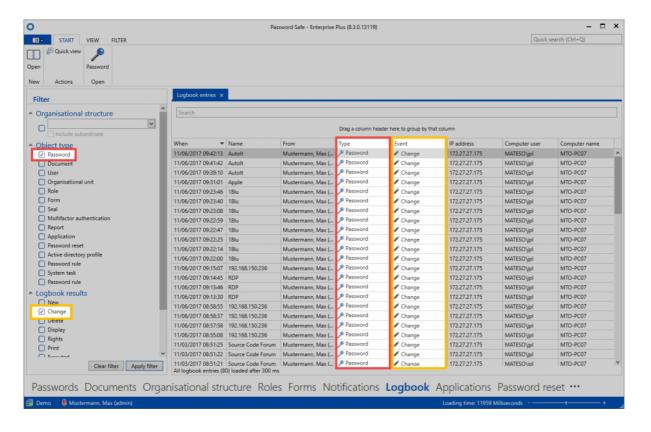
## What is a logbook?

Password Safe logs any user interaction. These entries can be viewed and filtered via the module of the same name. In this way, at a central location, it is possible at any time to understand which user has made exactly what changes. This module is (theoretically) classified as uncritical since the employee has only access to those logbook entries to which he is actually entitled. The configuration of visibility is explained in a similar way to the other modules in one place.

Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset ...

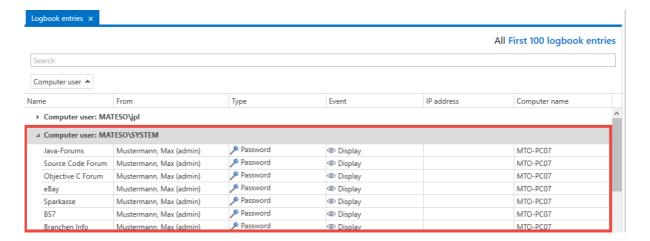
## Use of the filter in the logbook

As is the case in all other modules, you can also use the filter in the logbook to limit the number of displayed elements based on the defined criteria. In the following example, the user is searching for logbook entries relating to the object type "Password" and which match the event criteria "Change". In short: The entries are being filtered based on changes to passwords.



## **Grouping in the logbook**

The resulting list can also be grouped together by dragging and dropping column headers. The following shows the entries being grouped together based on the column "Computer user". The filtered results correspond to changes to passwords carried out by the computer user "administrator".



## **Revision-safe archiving**

In Password Safe, an uncompromising method is used when handling the logbook. Every change of state is recorded and saved in the MSSQL database. There are no plans to enable the selective triggering of logbook entries to be defined. Revision-safe archiving and thus the audit-proof traceability of changes can only be guaranteed using this approach.

# **Applications**

## What are applications?

Applications can be used to configure automated logins to various systems. Especially when combined with various protective mechanisms, the company thus benefits in terms of security because complex passwords are automated and entered in the login masks in concealed form for the user. Various types are available, such as Remote Desktop (RDP), Secure Shell (SSH), general applications (SSO) and the web. The Single Sign On Engine offers countless configuration options to enable automatic logon to almost any kind of software. The configuration of visibility is explained in a similar way to the other modules in one place.

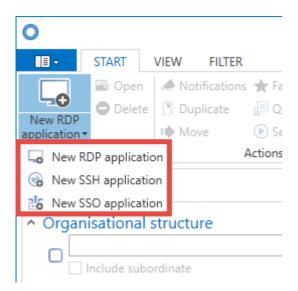
Passwords Documents Organisational structure Roles Forms Notifications Logbook Applications Password reset •••



Automatic logins to websites are covered by the SSO agent.

## The three types of applications

Password Safe differentiates between three different types of applications.

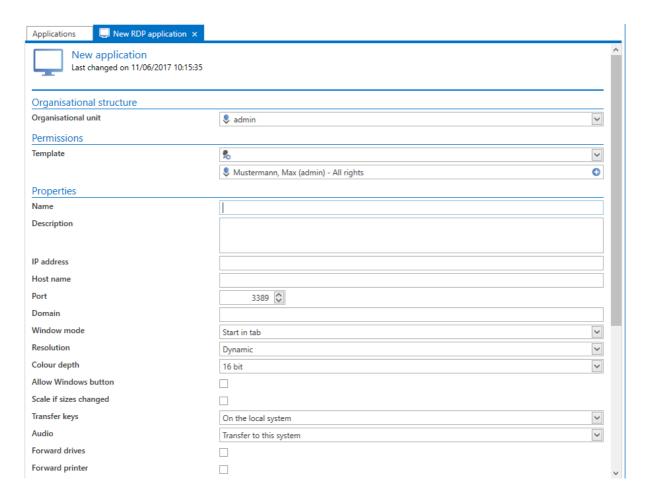


In terms of how they are handled, **RDP and SSH** applications can be covered together. Both types of application can be (optionally) "embedded" in Password Safe. The relevant session then opens in its own tab in the <u>reading pane</u>. All other forms of automatic logins are summarised in the **SSO applications** category. Precisely how these logins are created and used is covered in the <u>next section</u>. They include all forms of Windows login masks and also applications for websites. In contrast to RDP

and SSH applications, they cannot be started embedded in Password Safe but are instead opened as usual in their own window. These SSO applications need to be defined once in advance. In Password Safe, this is also described as <u>learning the applications</u>. In contrast, RDP and SSH can be both completely defined and also started within Password Safe.

### RDP and SSH

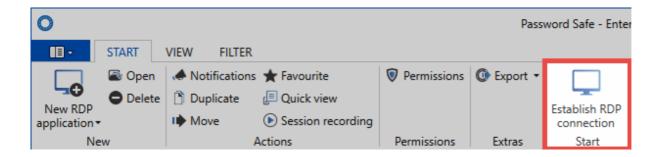
A new RDP/SSH application can be created via the ribbon or also the context menu that is accessed using the right mouse button. A corresponding form opens in each case where the variables for a connection can be defined.



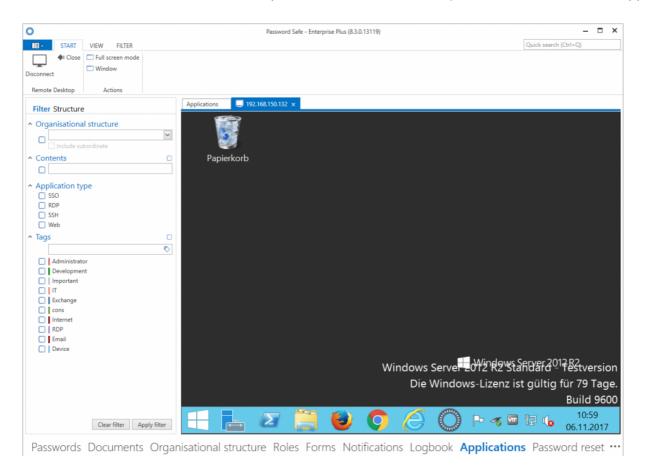
These variables also correspond precisely to those (using the example of RDP here) that can be configured when creating an RDP connection via "mstsc". Whether the connections should be started in a tab, full screen mode or in a window can be defined in the field "**Window mode**".

#### Working with RDP and SSH applications

If you have created e.g. an RDP connection, this can now also be directly started via the ribbon. The connection to the desired session can be established via the icon **Establish RDP connection**.

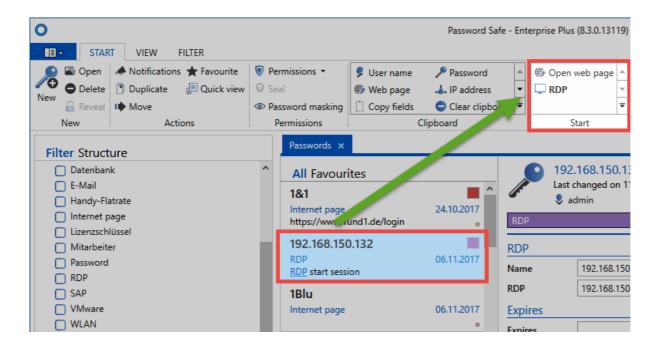


Password Safe now attempts to log in to the target system with the information available. Data that are not saved in the form will be directly requested when opening the session. It is thus also possible to only enter the IP address and/or the password after starting the Password Safe application. If all data has been retrieved, the RDP session will open in a tab – if so defined (Window mode field in the application):



## Linking records and applications

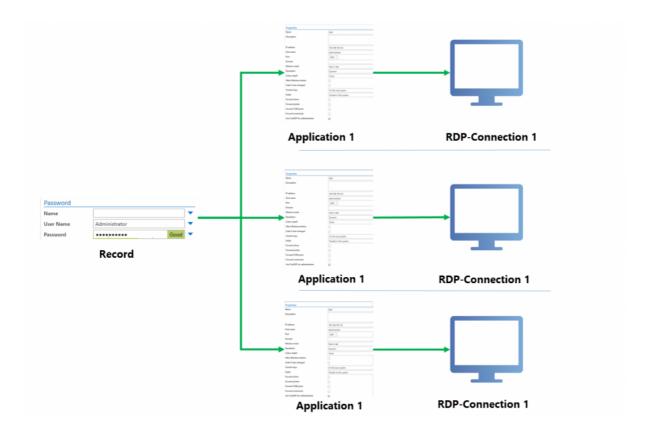
The application defines the requirements for the desired connection and also optionally for the target system. By linking records with applications, the complete login process can be automated. If the record now also supplies the user name and password, all of the information required for the login is available. Applications and records are linked via the "Start" tab in the ribbon. If this link to a record is established, a 1-click login to the target system is possible.



The following example illustrates this process using an RDP connection:



A record can also be linked to multiple target systems in this manner. The user name and record are supplied by the record, while all other information necessary for the login is supplied by the different applications. In the following example, a record (user name and password) is linked to multiple access points.



This is generally a very common scenario. Nevertheless, it should be noted that accessing multiple servers with one single password is questionable from a security standpoint. It is generally recommended that a unique password is issued for every server/access point.

# Learning the applications

## Which applications need to be learned?

As already indicated in the previous section, RDP and SSH applications are completely embedded in Password Safe. These applications thus do not need to be specially learned. All other applications in Windows need to be learned once.

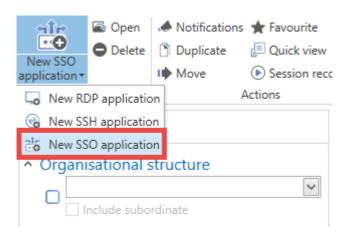
#### What does learning mean?

The record contains the user name and password. Learning involves defining the steps required. The result is equivalent to a script that defines where precisely the login data should be entered. In Password Safe, the completed instructions themselves are also know as an "application".

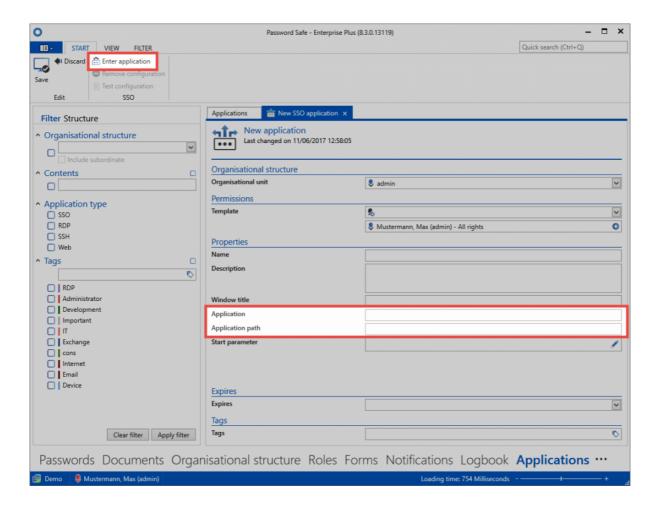
## Configuration

The user right "Can add new applications" is required for creating applications

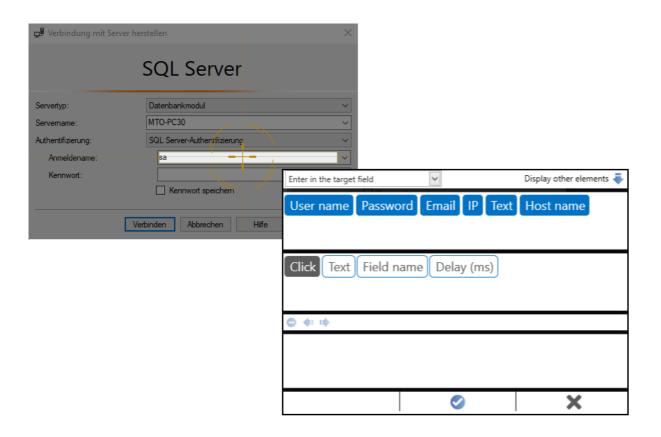
First, a new SSO application is created via the ribbon.



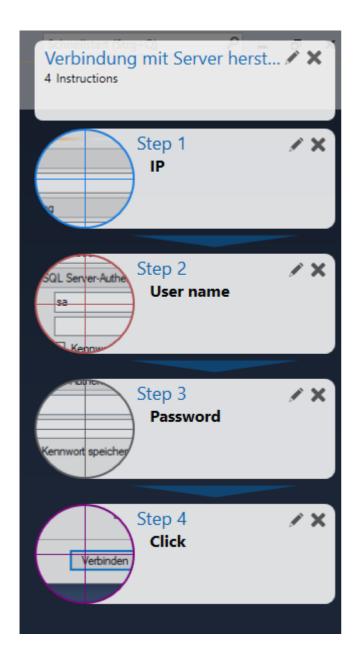
Various properties for the application can now be defined in the tab that opens. The fields **Window title**, **Application** and **Application path** are not manually filled. This is done via the **Create application** button in the ribbon:



A crosshair cursor now appears. It enables the actual "mapping" or assignment of the target fields. You can see the field assignment for the user name below using a login to an SQL server as an example. All of the other fields that should be automatically entered are assigned in the same way. The process is always the same. You select the field that needs to be automatically filled and then decide which information should be used to fill it.



In parallel to the previous step, all of the already assigned fields will be displayed on the right edge of the screen. In this example, the VMware vSphere Client has a total of 4 assigned fields: IP, user name, password and clicking the button to subsequently confirm the login.



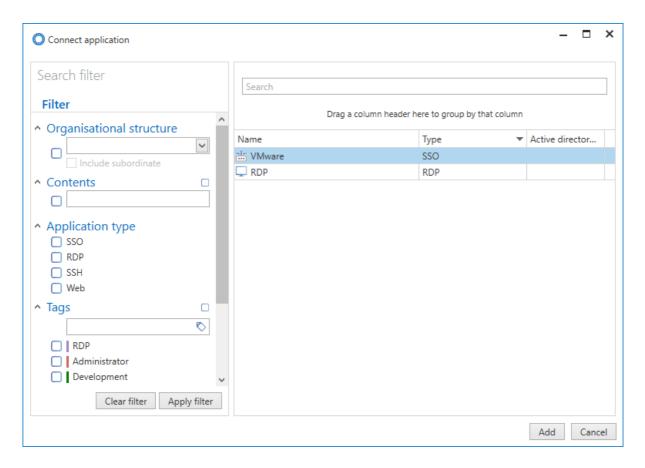
Once you have assigned all of the fields, you can exit the application process using the enter button. The fields "Window title", "Application" and "Application path" mentioned at the beginning are now automatically filled.



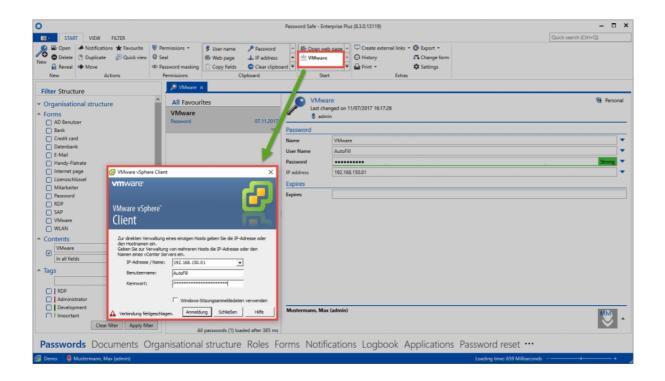
As you can see, the .exe file is directly referenced. If the application is saved to the same storage location for all users, it can then also be accessed by all other users.

## Linking records with applications

In the <u>Passwords module</u>, the newly created application can now be directly linked. To do this, mark the record to be linked and open the "Connect application" menu in the "Start" tab via the ribbon. This will open a selection of all the available applications. It is now possible here to link to the previously created application "VMware".



When the link has been established, this application can then be directly started via the ribbon in future. Pressing the button directly opens the linked application.



With respect to permissions, applications are subject to the same rules as for passwords, roles or documents. It is thus possible to separately define which group of users is permitted to use each application.

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# Recording a session

### What is session recording?

Session recording can be used to make a visual recording of RDP and SSH sessions. These recordings can then be subsequently viewed and evaluated. In this context, it is also possible to limit this functionality so that only the user themselves or an assigned person e.g. security officer can view and evaluate these recordings.

Passwords Documents Organisational structure Roles Forms Notifications Logbook **Applications** Password reset •••



Please note that session recording uses memory in the database. Although the way the recordings are saved is efficient in terms of resources, the required amount of memory varies greatly depending on the content. The more that is done during the recorded session, the higher the memory usage.

Session recording firstly needs to be activated for the relevant RDP or SSH application before it can take place.

#### **RDP**

I and the second		
Server authentication	Connect without a warning	
Connect to console session		
Display connection bar	✓	
Automatically reconnect		
Record session		
Gateway server connection settings	Automatically determine remote desktop gateway server settings	
SSH		
Port	22 🔘	
TelNet connection		
Window mode	Start in tab	
Record session		

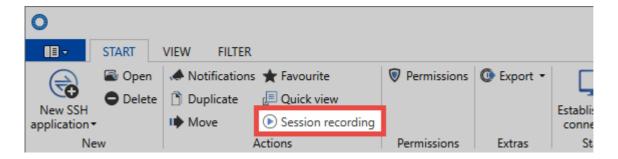
If the setting has been activated, the recording will start automatically the next time a connection is established.



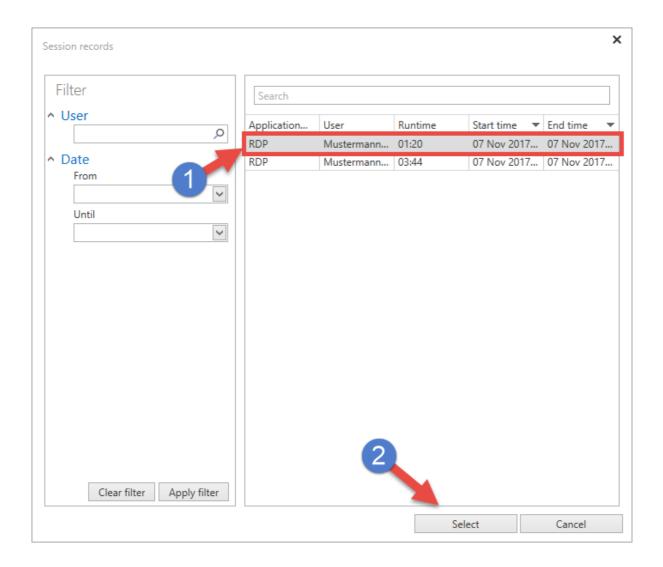
The recordings are already streamed to the server and into the database during the recording process. Therefore, no recordings are lost even if the connection is terminated. They are immediately saved until the connection is terminated or until the end of the session.

### Viewing the session recordings

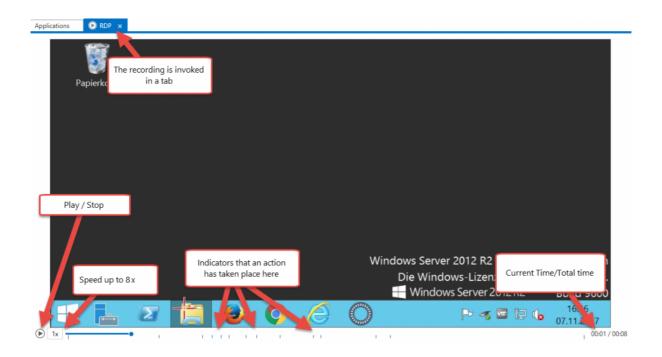
If recordings exist for an application, these can be called up and viewed in the Applications module.



It is possible to search the session recordings using the filter as usual. It is also possible here to limit the search results based on the date and user. In the section on the right, it is also possible to further filter the searched list based on all column contents.



Once a session recording has been selected, a new tab will open in which you can view the recording. The function "Skip inactivity" can be activated via the ribbon so that a recording can be effectively and quickly viewed so as only to see the relevant actions.



### When are indicators set?

- · Mouse click
- · Keyboard command

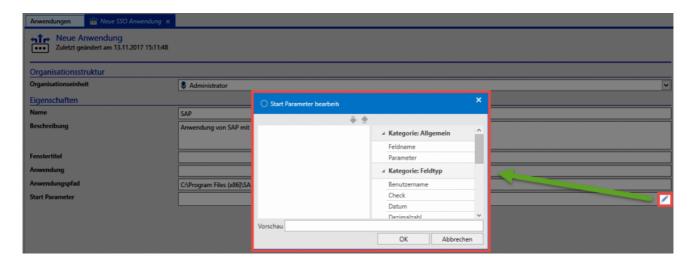
# Startparameter

### Startparameter für SSO Anwendungen

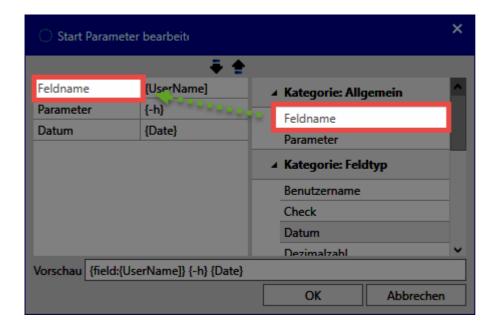
Beim Erstellen bzw. Bearbeiten einer SSO Anwendung können Startparameter definiert werden. Beim Start der Anwendung werden diese Parameter dann direkt mit übergeben. Beispielsweise um das Programm direkt mit diversen Grundeinstellungen zu starten. Die entsprechenden Parameter sind direkt beim Hersteller der Software zu erfragen bzw. in der Dokumentation nachzusehen.

## Konfiguration der Parameter

Die Parameter können direkt in der Anwendung im entsprechenden Feld eingetragen werden. Alternativ steht auch ein Konfigurationsfenster zu Verfügung.



Hier können die benötigten Elemente per Drag&Drop von der rechten auf die linke Seite gezogen werden.



Hierbei stehen Kategorien zur Verfügung:

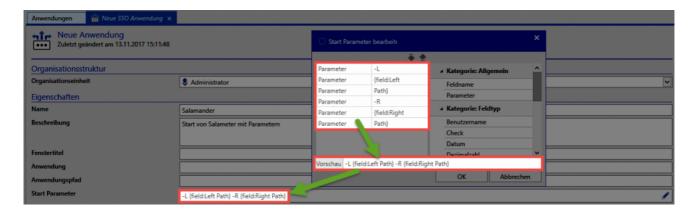
- Über **Parameter** werden lediglich die Parameterbezeichnungen **Feldname** oder **Parameter** vorgegeben. Diese müssen dann manuell ergänzt werden.
- über die Parameter der Kategorie **Feldname** können Felder direkt angesprochen werden also direkt die Feldnamen übergeben.

### **Beispiel**

In diesem Beispiel wurden für die Anwendung Salamander folgende Startparameter definiert:

- -L (für Ordner Pfad in der linken Spalte)
- -R (für Ordner Pfad in der rechten Spalte)

Für beide werden jeweils die Passwort Felder mit dem Namen "Left Path" und "Right Path" übergeben.



Verknüpft wird die Anwendung schlußendlich mit folgendem Passwort:



Beim Start von Salamander werden die Platzhalter durch die Feldnamen ersetzt. Es wird also statt

-L {field:Left Path} -R {field:Right Path}

folgender Startparameter übergeben:

-L "C:\Projekte\" -R "C:\Ablage\Projekte"

### Platzhalter für Felder

Über bestimmte Platzhalter können Felder anhand ihres Typen oder anhand ihres Namens eingefügt werden. Am einfachsten gelingt das über das oben beschriebene Konfigurationsfenster.

Feldtyp	Platzhalter
Text	{Text}
Passwort	{Password}
Datum	{Date}
Check	{Check}
URL	{Url}
E-Mail	{Email}
Telefon	{Phone}
Liste	{List}
Überschrift	{Header}
Mehrzeiliger Text	{Memo}
Mehrzeiliger Passwort Text	{PasswordMemo}
Ganzzahl	{Int}
Gleitkommazahl	{Decimal}
Benutzername	{UserName}
IP-Adresse	{lp}
Feldname eingeben	{field:name}

# **SAP GUI Logon**

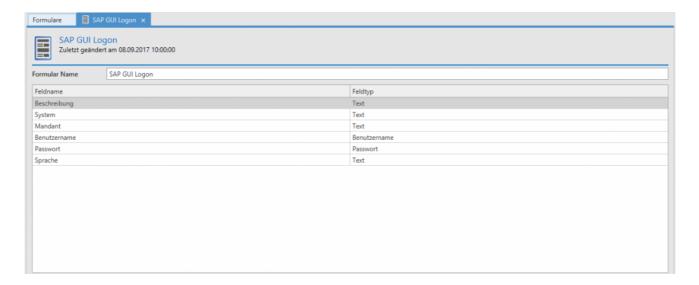
## **Grundlegende Informationen**

"Die Anmeldung an SAP kann über "":"#startparameter realisiert werden. Voraussetzung hierfür ist, dass die Anmeldung über "SAPshortcut" ausgeführt wird.

Unter "":https://wiki.scn.sap.com/wiki/display/NWTech/SAPshortcut werden alle verfügbaren Parameter gelistet.

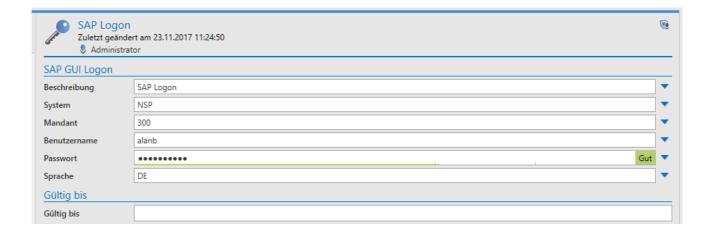
### **Formular**

Zunächst sollte ein <u>Formular</u> den benötigten Feldern erzeugt werden. Dies könnte wie folgt aussehen:



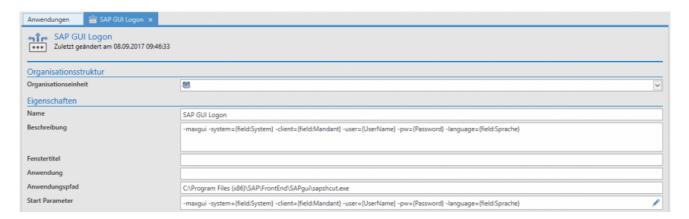
### **Datensatz**

Über das Formular wird dann ein entsprechender Datensatz erstellt:



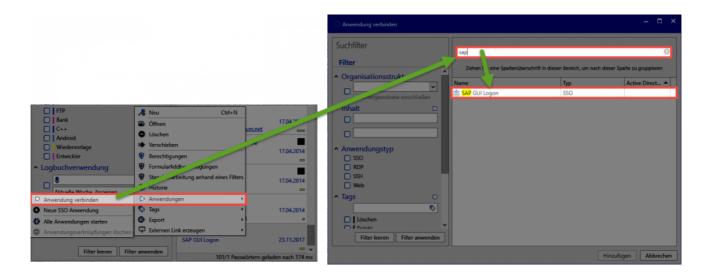
## **Anwendung**

Nun muss eine entsprechende SSO Anwendung erstellt werden.



## Verknüpfung

Der Datensatz muss nun mit der Anwendung verknüpft werden. Hierfür wird über einen Rechtsklick auf den Datensatz das Kontextmenü geöffnet. Darin kann dann über **Anwendungen** und **Anwendung verbinden** die zuvor erstellte Anwendung selektiert werden.

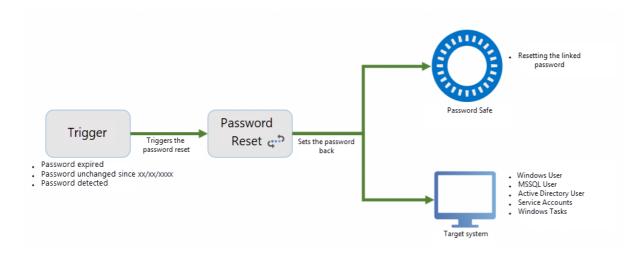


Die Verknüpfung wird schlussendlich in der Ribbon angezeigt. Durch einen Klick darauf wird nun SAP geöffnet wobei die Parameter zur Anmeldung direkt mit übergeben werden.

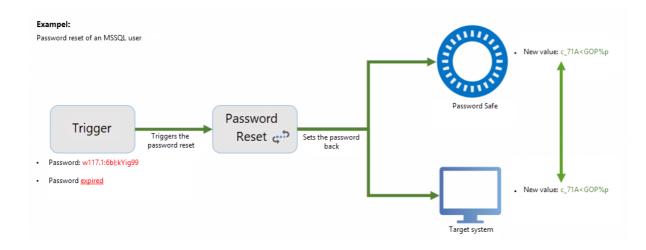
## **Password reset**

### What is Password Reset?

The safest passwords are those that no one knows. A Password Reset enables passwords to be reset to a new and unknown value according to freely definable triggers. A trigger could be a definable time interval or a certain action by the user. The value of the password is changed in both Password Safe and also on the target system.



This process will be explained below using a specific example. The password for the MSSQL user has expired. The Password Reset thus changes the password in Password Safe and also in the target system to a new value.



Password Reset is an exclusive part of the Enterprise Plus Edition

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It is strongly recommended that Password Reset is configured in combination with certified partners. The desired simplification of work processes using the abovementioned automated functions is accompanied by numerous risks.

## **Creating a Password Reset**

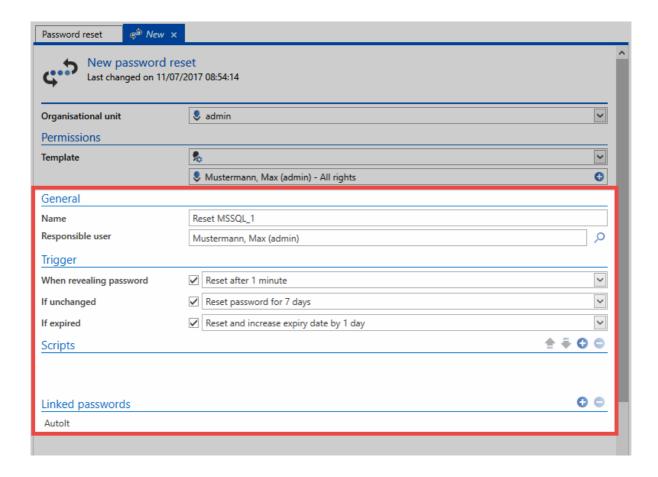


The user rights "Display Password Reset module" and "Can add new Password Resets" are required.

New Password Resets can be directly added via the ribbon or the keyboard shortcut "Ctrl + N" in the Password Reset module. With regards to permission, a Password Reset behaves in precisely the same way as every other object. It can be managed to precisely define which users can view and use which Password Resets.

### Configuration

The configuration of a new Password Reset comprises four steps. All of the necessary conditions and variables for the configuration are defined in the following areas: "General", "Trigger", "Scripts" and "Linked passwords".



#### **General**

- · Name: Designation for the Password Reset
- **Responsible user**: All completed Password Resets are also recorded within Password Safe (logbook,...). To ensure these steps can be allocated to a user, a user who is registered in Password Safe is selected in the field "Responsible user".

### **Trigger**

Triggers describe the conditions that need to be fulfilled so that a Password Reset is carried out. There are a total of three possible triggers available:

- Reset the password x minutes after the password has been viewed
- Reset the password when it has not been changed for x days
- Reset the password when it has been expired for x days

At least one trigger must be activated so that the Password Reset is activated. Deactivating all triggers is equivalent to deactivating the Password Reset. All three triggers can be activated and deactivated independently of one another. Only one selection can be made in each of the three categories.



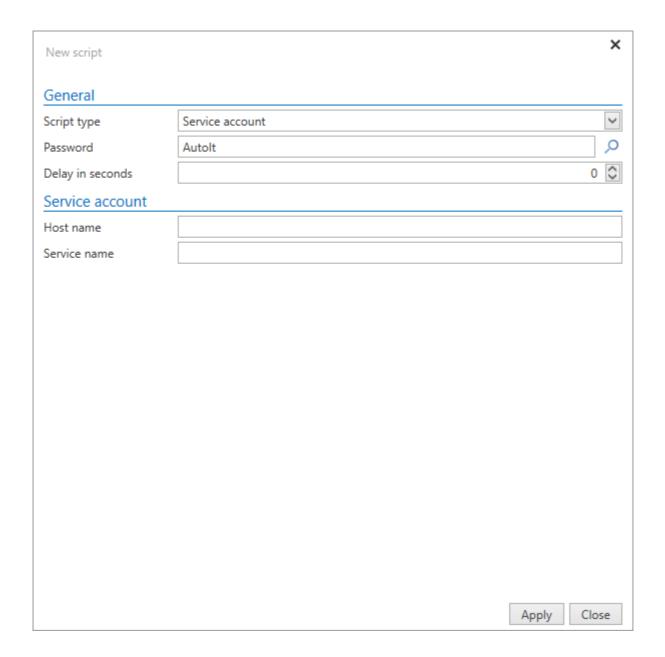
\* A separate system task within Password Safe checks every minute whether a trigger applies.

### **Scripts**

The following systems can currently be automatically reset (script types).

- · Windows user
- MSSQL user
- · Active Directory user
- · Service accounts
- · Windows tasks

A new dialogue appears after the selection in which the type of system "to be reset" can be defined.



- Script type: You select here from the possible script types.
- Password: The credentials for the record that will ultimately carry out the Password Reset.

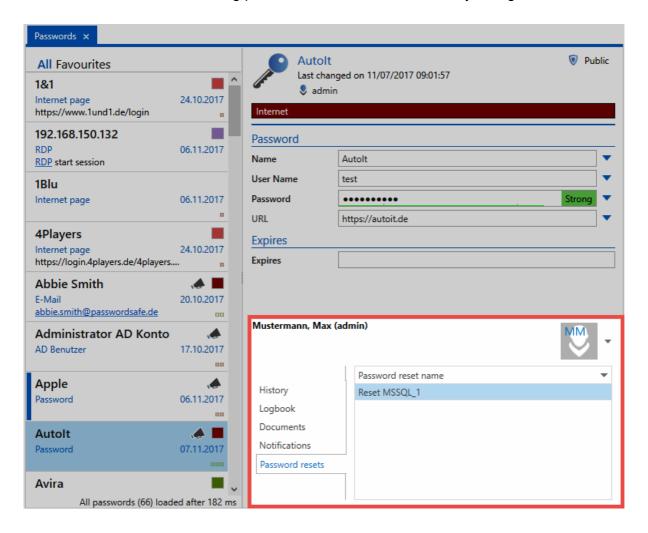
The required information is specifically requested in each case. For example, if the reset is for an MSSQL user, the MSSQL instance and the port used needs to be entered.



It is also possible to create a Password Reset without an associated script. In this case, the password for the linked record (see following point) is only changed in Password Safe but not in the target system.

#### Linked passwords

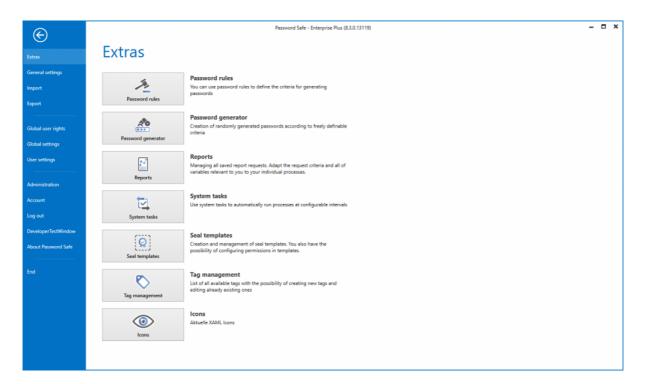
All records that should be reset with the Password Reset according to the selected trigger are listed under "Linked passwords". It is possible to enter multiple objects. The linked Password Reset is also visible in the footer of the reading pane once it has been successfully configured.



# Main menu

# What is the Main menu/Backstage?

All settings that are not linked to a particular module are defined in the <u>Backstage</u>. This makes it easy to access the settings at any time and in any module.



- Extras
- General settings
- Import
- Export
- User rights
- · User settings
- Administration
- Account

## **Extras**

### What are Extras?

Password Safe provides a diverse range of supporting features that do not directly provide added value but mostly build on existing approaches and expand their functionalities. They are work-saving features that in total simplify the process of working with Password Safe.



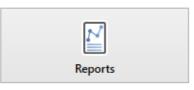
#### Password rules

You can use password rules to define the criteria for generating passwords



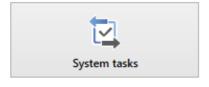
#### Password generator

Creation of randomly generated passwords according to freely definable criteria



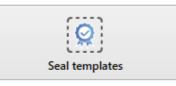
#### Reports

Managing all saved report requests. Adapt the request criteria and all of variables relevant to you to your individual processes.



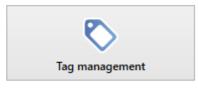
#### System tasks

Use system tasks to automatically run processes at configurable intervals



#### Seal templates

Creation and management of seal templates. You also have the possibility of configuring permissions in templates.



#### Tag management

List of all available tags with the possibility of creating new tags and editing already existing ones



#### Icons

Aktuelle XAML Icons

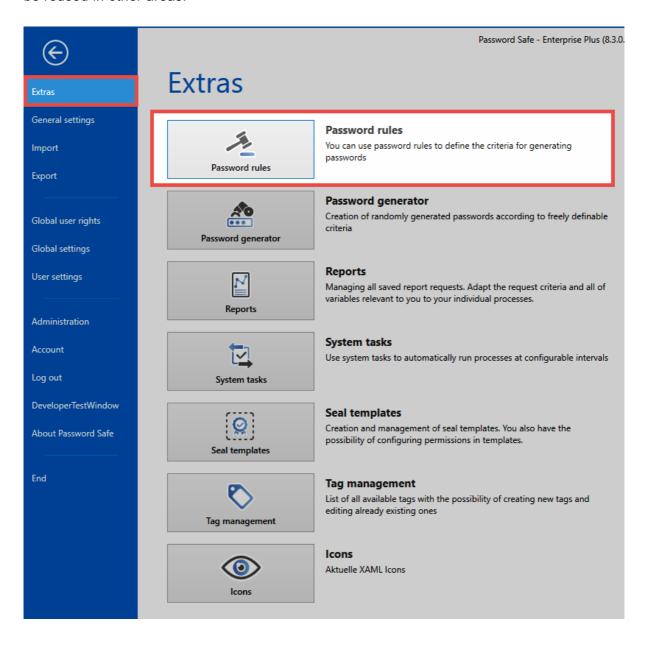
· Password rules

- Password generator
- Reports
- System tasks
- Seal templates
- Tag management

## **Password rules**

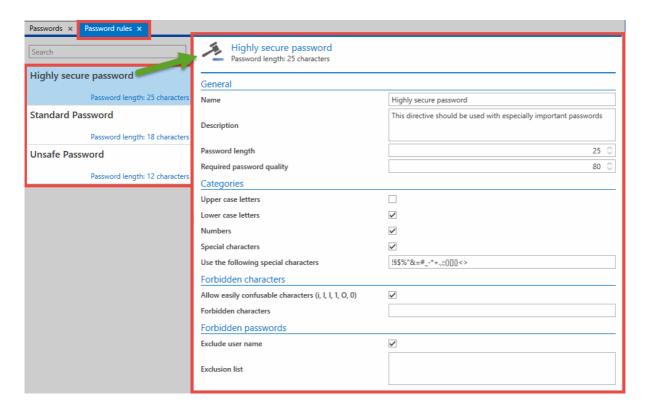
### What are password rules?

It is generally recommended that passwords should consist of at least 12 different characters, be complex and be automatically created. Rules set guidelines that can be made binding for users – meaning that the use of passwords with a certain level of complexity is enforced. Existing rules can also be reused in other areas.



### Managing password rules

If "Password rules" is selected under Main menu/Extras, the available password rules will appear in a separate tab in the currently active module.



In this screenshot, a total of 3 password rules are shown. As the rule "Very secure password" has been selected in <u>list view</u>, the <u>reading pane</u> on the right displays the configuration for this rule:

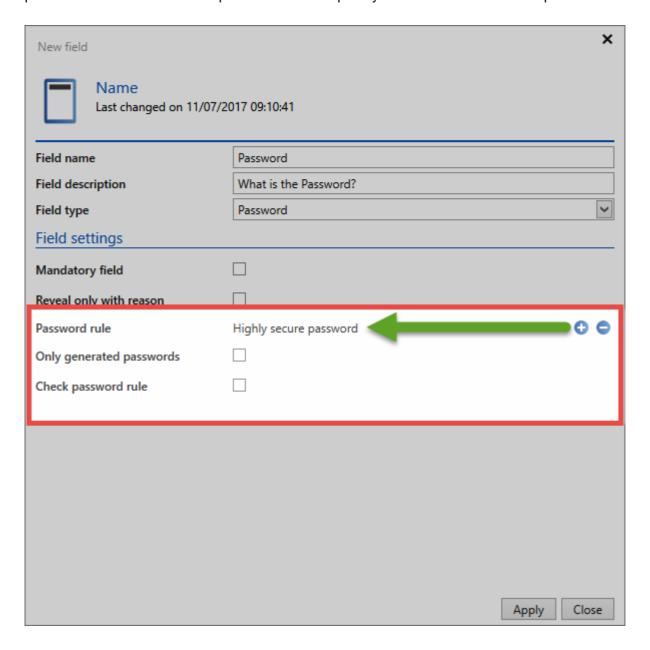
- General: The\*Password length\* of 25 is the minimum number of characters that a password
  needs to contain according to this rule. The required Password quality is an internal measure of
  security, which is calculated for this rule. This value always lies between 1 (very unsecure) and
  100 (maximum security).
- Categories: A password can consist of a total of four categories. It is possible to define which of these categories to use and also how many of them to use.
- **Forbidden characters**: It is also possible to exclude some special characters. These characters need to be entered in the list without separators.
- **Forbidden passwords**: Some passwords and the user name can also be added to the list of forbidden passwords
- **Preview rules**: When new rules are created, an example password is generated that conforms to the configured rules. This is only the case for passwords with a minimum length of 3 characters!

## **Using password rules**

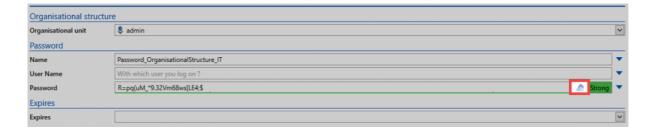
Once password rules have been defined, they can be productively used in two different ways:

- · Use within the password generator
- Default for the password field in a form:

When a password field is defined in a form, one of the defined password rules can be set as the default. This means that the default will always be used when a new password is created. In this way, it is possible to ensure that the required level of complexity is maintained for certain passwords.



If one of these password rules is defined for a form, it is only possible to define a new random value for the password if a new password is created. The icon on the right hand side of the password field is used for this purpose.



## Defining standard rules for user passwords

If Master Key mode is not being used, users can change their passwords in Password Safe. The administrator can define the password strength required for these passwords by using standard password rules. More...

### **Visibility**

The password rules themselves are not subject to any permissions. All defined rules are therefore available to all users. The rules are managed from the Main menu.

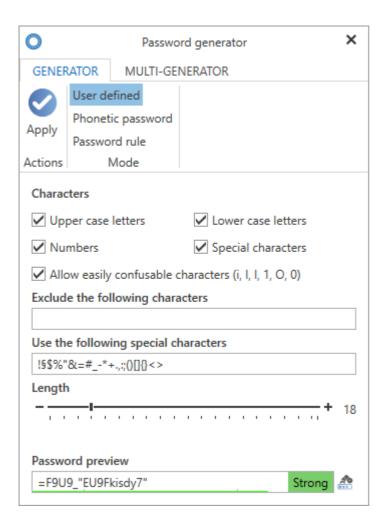


Users can only manage the rules if they have the appropriate user right

# Password generator

### What is the password generator?

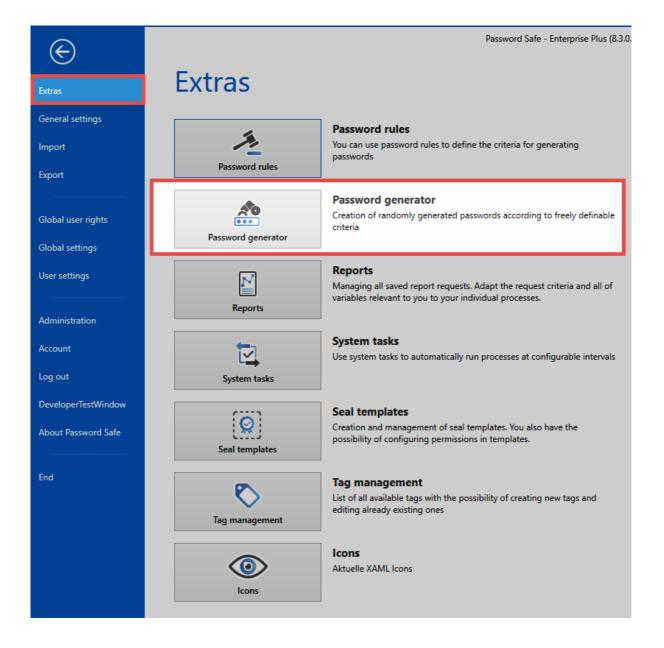
The complexity of passwords is generally determined by their randomness. In order to be able to rely 100% on the fact that the passwords are randomly generated, an algorithm for generating passwords is indispensable. The password generator performs this function and is completely integrated into the software.



# Opening the password generator

The password generator can be opened in different ways:

Main menu/Extras/Password generator: Here, the password generator is accessed directly.
 Passwords generated in the password generator can be copied to the clipboard.



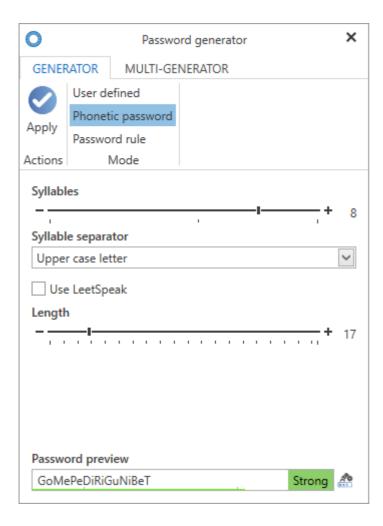
• When creating new records: Once the password field has been selected in the <u>reading pane</u>, the password generator can then be directly opened in the "Form field" tab via the ribbon. Passwords generated here can be directly entered into the password field for the new record using the "Adopt" button. <u>Alternatively:</u> The password generator can also be accessed on the right in the password field in the reading pane.

## **Functionality**

The **Character** section is used to define the character groups that should form part of the password. This section can also be used to exclude (special) characters. Once the password length has been defined, a preview of a password that corresponds to the configured criteria is displayed on the bottom edge of the password generator. The "shuffle function" can be activated via the icon on the right next to the password preview. This will generate a new password in accordance with the defined criteria.

#### **Phonetic passwords**

This type of password can be recognised by the fact that it is relatively easy to remember (they are "readable") but do not have any association to terms found in dictionaries. Only the number of syllables and the total length are defined in this case. Options that can be set are how the syllables are separated and whether to use LeetSpeak.



#### Password rule

Already defined <u>password rules</u> can be utilised for the automatic generation of new passwords

### Multigenerator

The multigenerator makes it possible to automatically generate up to 200 passwords. The convention used for generating these passwords is always the previously defined default. This could be:

- · User defined
- · Phonetic passwords

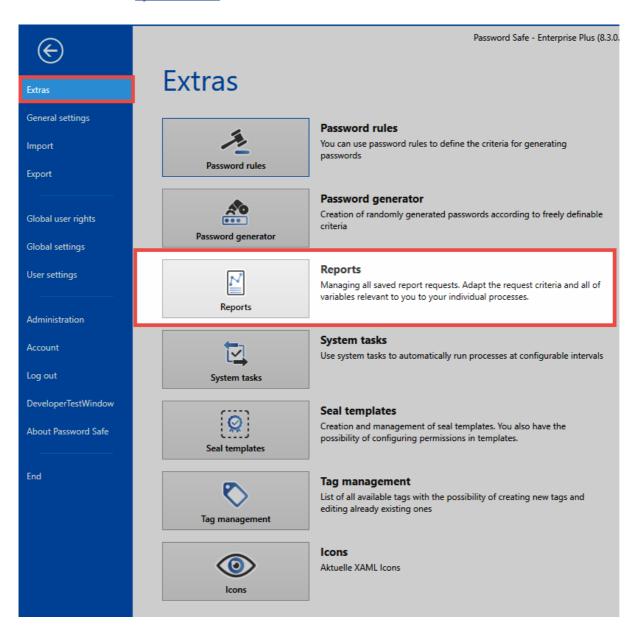
### · Password rules

The generated passwords are saved in a text file in the local user directory and can be opened immediately if desired.

# Reports

### What are reports?

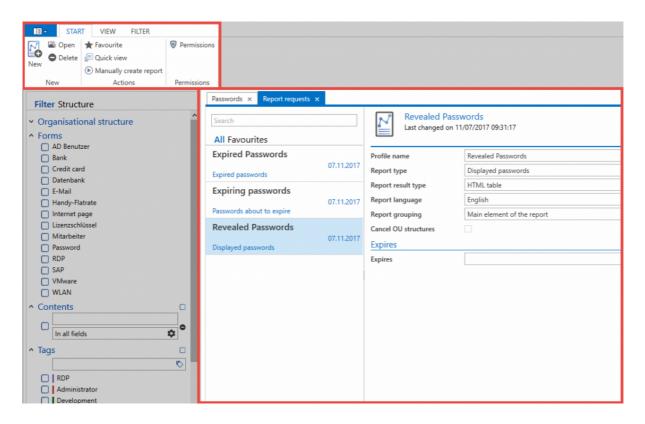
Comprehensive reporting is an important component of the ongoing monitoring of processes in Password Safe. Similar to selectively configurable <u>notifications</u>, reports also contain information that can be selectively defined. The difference is mainly the trigger. Notifications are linked to an event, which acts as the trigger for the notification. In contrast, reports enable tabular lists of freely definable actions to be produced at any selected time – the trigger is thus the creation of a report. This process can also be automated via <u>system tasks</u>.





Reports only ever contain information for which the user has the required permissions.

A separate tab for managing existing reports and creating new reports can be opened in the current module via the Main menu/Extras/Reports. The module in which the report is opened is irrelevant, the contents are always the same.



The filter on the left has no relevance in relation to reports. Although reports can also be "tagged" in theory, filtering has no effect on the reports. In list view, there are currently three configured report requests shown.

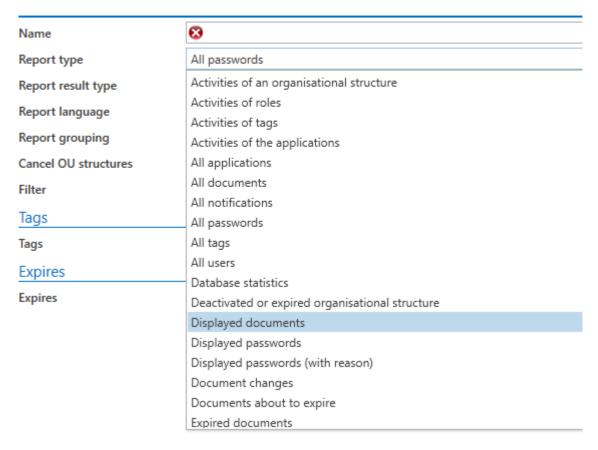
### Creating a report request

New report requests can be created in list view via the ribbon or also the context menu that is accessed using the right mouse button. The form for creating a new report request again opens in a separate tab. Alongside a diverse range of variables, the report type can be defined using a drop-down list. There are currently dozens of report types available.



### New report

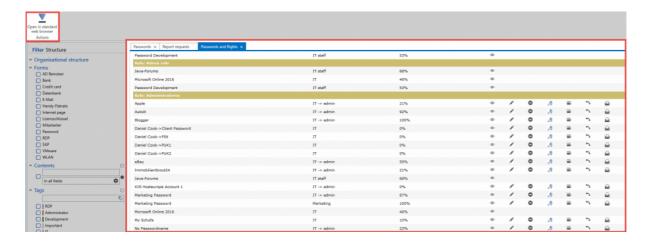
Last changed on 11/07/2017 09:44:51



The filter can be used to define the scope of the report e.g. to focus on a certain OU or simply a selection of tags. Once saved, the report will now be shown in the list of report requests.

### Manually create reports

You can now create a manual report via the ribbon. This will open in a separate tab and can be displayed in the default web browser if desired.



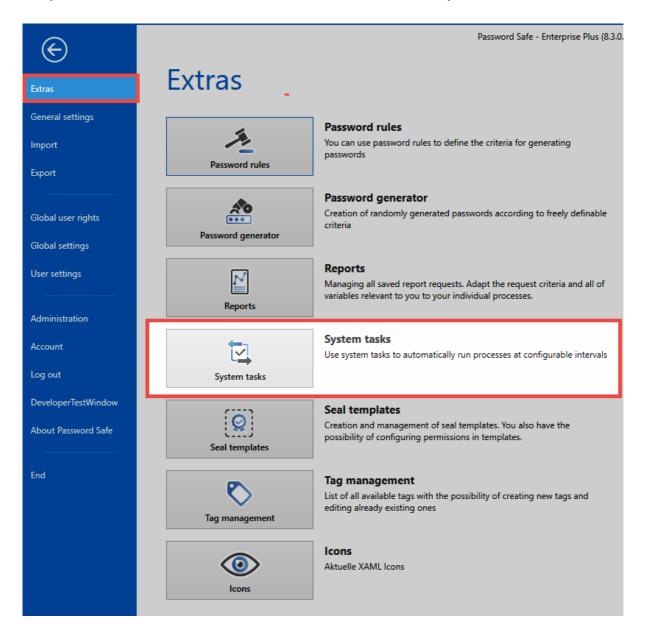
# Automated sending of reports via system tasks

In general, reports are not manually created but are automatically sent to defined recipients. This is possible via system tasks, which can run processes of this nature at set times. <u>More...</u>

# System tasks

### What are system tasks?

Password Safe supports administrators and users by automating repetitive tasks. These are represented as system tasks. Predefined tasks can thus be carried out at freely defined intervals.



### What can be automated?

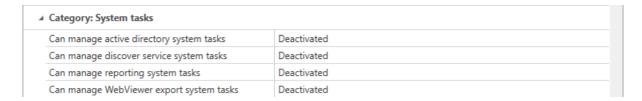
There are currently four different work processes that can be automated using system tasks:

 HTML WebViewer export: Exports a freely definable selection of records in an AES-256 encrypted HTML file. The file is saved in the form of notifications.

- **Reports**: Automatically creates a report that is issued in the notifications. This requires a <u>report</u> request to be created in advance.
- · Network service scan: Searches for service accounts on the network at defined cycles
- **Active Directory synchronization**: The comparison with the active directory can also be automated via system tasks. This requires an <u>active directory profile</u> to be created in advance.

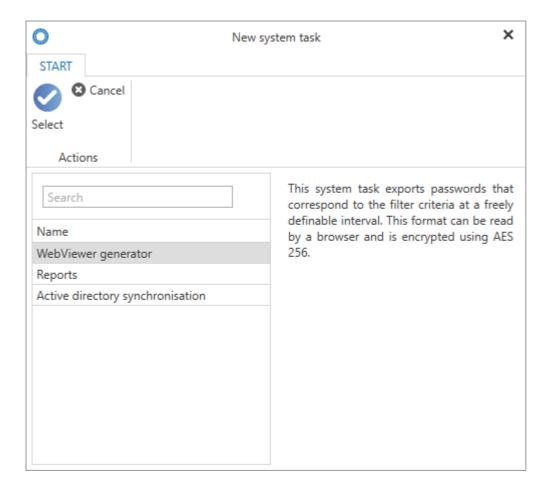
## Requirements

There is a separate <u>user right</u> for each of the four listed use cases:



## **Creating system tasks**

System tasks can be initiated as usual via the ribbon or also the context menu that is accessed using the right mouse button. The desired process to be automated using system tasks is then selected from the four above-mentioned work processes.



Naturally, the four work processes also share some similarities in their configuration.

- **Status**: The system task is normally activated and then starts immediately after it has been saved according to the defined intervals. If the system task is deactivated here, it is still saved but is not yet activated.
- **Next run**: This setting describes when the system task will be performed or when it was already performed for the first time (if this task was already created and is now being edited)
- **Interval**: The interval at which the system task should run is defined here. All increments between every minute and once only are possible. It is also possible to enter an end date.

The differences between the four work processes to be automated are described below. These differences are always part of the task settings within the system task form – the example here shows an HTML WebViewer export to be configured.



#### **HTML WebViewer**

- Filter: The passwords that should be exported are defined using a filter.
- Password: The HTML WebViewer creates an encrypted HTML file. The password is defined here and must then be confirmed.

### **Reports**

• **Report request**: The report requests defined in <u>Reports</u> are available and can be selected here.

### Service scan

• Service scan task: The password for this service is assigned as part of a Password Reset.

### **Active Directory synchronization**

• \*The Active Directory profile required for the synchronization is selected from those available.



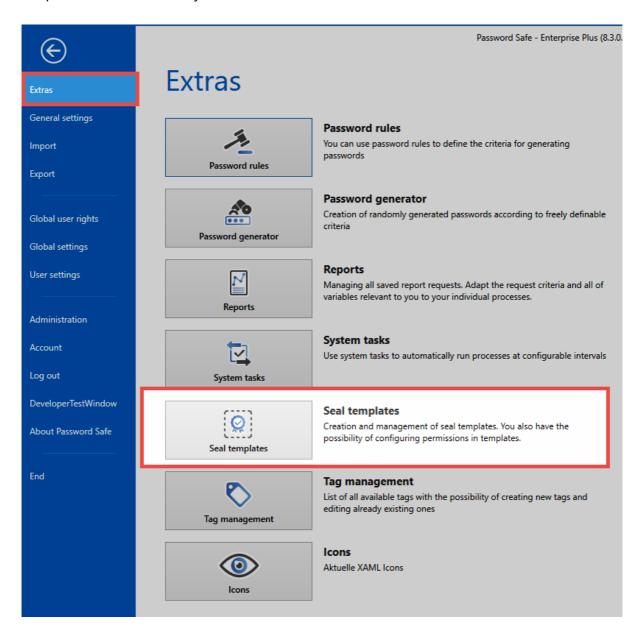
Tags could be defined for individual tasks – yet they have no relevance and can also not be used as filter criteria in the system tasks.

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# Seal templates

### What are the seal templates?

The configuration of seals must be well-thought-out and error-free. It is absolutely essential to save the once-invested effort in the form of seal templates. The automation of ever-recurring tasks will, in this context, extremely speed up the timing of the work. Once defined, templates can be attached to data records in a few simple steps. The adaptation of already created stencils is presented in the seal templates as clear and very fast.





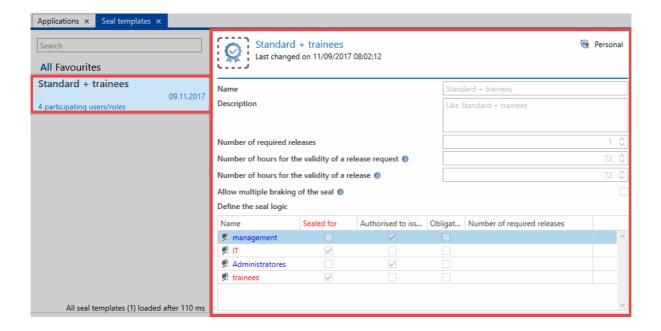
A separate tab opens in the active module in order to edit the default templates

## **Creating templates**

1

The right Can manage seal templates is required

When creating seals, the seal can be <u>saved as a template</u> using the wizard. All templates saved in this way are listed in the overview of the seal templates. Furthermore, it is possible to edit existing templates directly or create new ones via the button in the ribbon. This is done in the same way as the seal assistant.

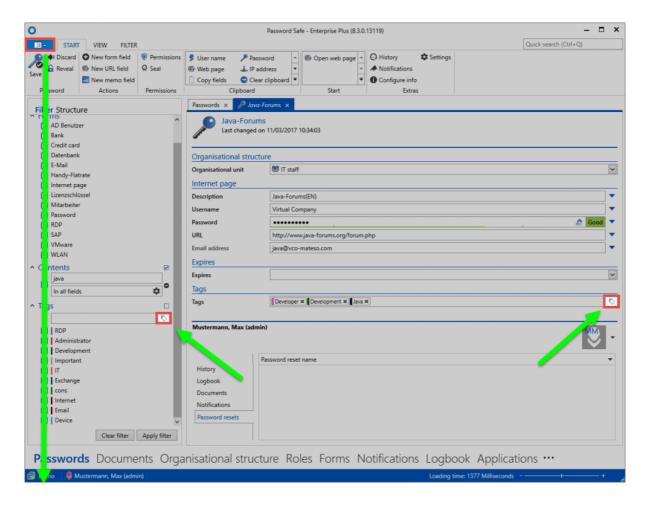


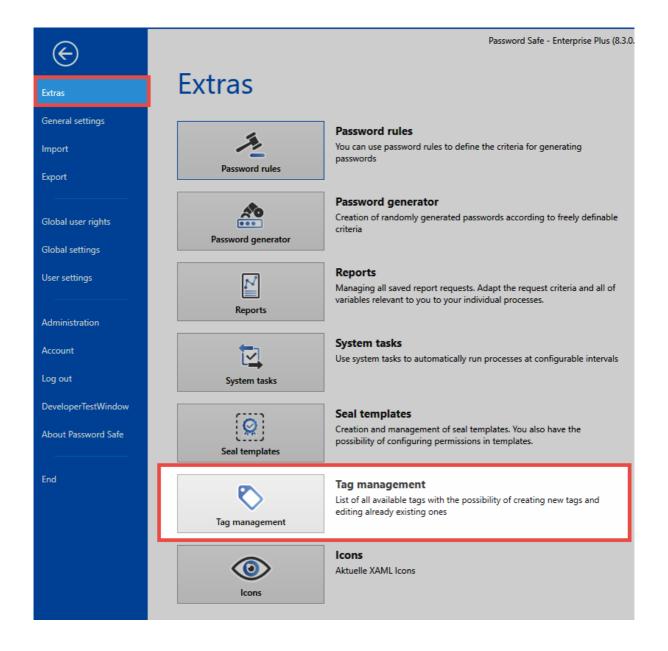
Once templates have been added, they can be immediately used for the creation of new seals.

# Tag manager

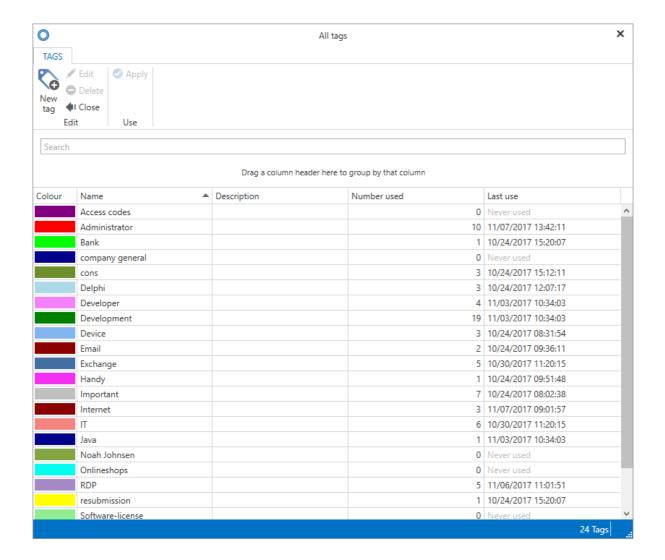
## What is the tag manager?

All existing tags can be viewed, edited and deleted directly in the tag manager. This can be achieved via the filter, within the "Edit mode" of a data set as well as via the main menu under the group "Extras".





The tag manager itself is a clearly structured tool with which you can view and edit all relevant information. The colours can also be assigned here. The "Number used" column indicates how often an object has been tagged with the tag. In this way, you can keep track of and remove tags that are no longer needed.



The user right **tags** is required for managing tags. This right is one of the <u>user rights</u>.

It is only possible to delete tags if there are no more data associated with them

# **General settings**

### What are general settings?

The **general settings** relate to users. Thus, each user can customize the software to their own needs. The following options can be configured:

#### Colour scheme

Various Windows colour schemes are available. The colour scheme **Colorful** provides e.g. different colours which make it easier to distinguish between the modules in the software. If the colour scheme is changed, the client must be restarted.

#### Language

The user can toggle between English and German. After changing the language, the client must be restarted.

#### Starting the application minimised in the notification area

You can start the client minimized if you wish to run Password Safe in the background. You will be able to access it through the notification area.

### Minimise the application on closing

If this option has been activated, the Password Safe client will not end when the window is closed but will merely be minimised. It will continue to run in the background. It is then only possible to properly end Password Safe via the main menu.

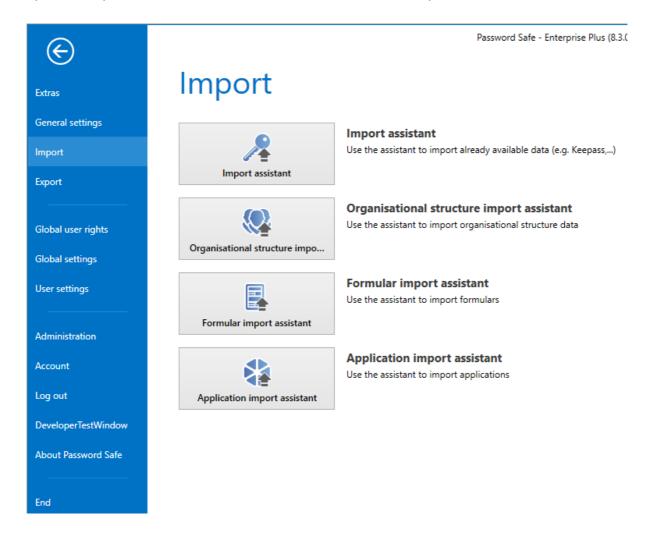
### **Starting with Windows**

Of course, you can start the Password Safe Client directly with Windows.

# **Import**

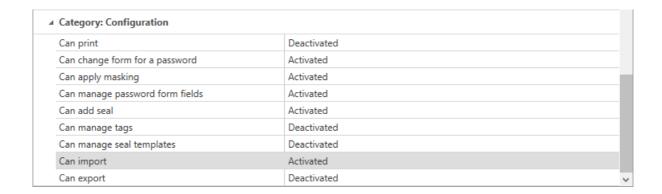
## What is an import?

If another password management tool was used before Password Safe, these data can be imported into Password Safe. The formats .csv and especially Keepass (.xml) are supported. Both variants can be set up in the import wizard, which is started via the Main menu/Import.



## Requirements

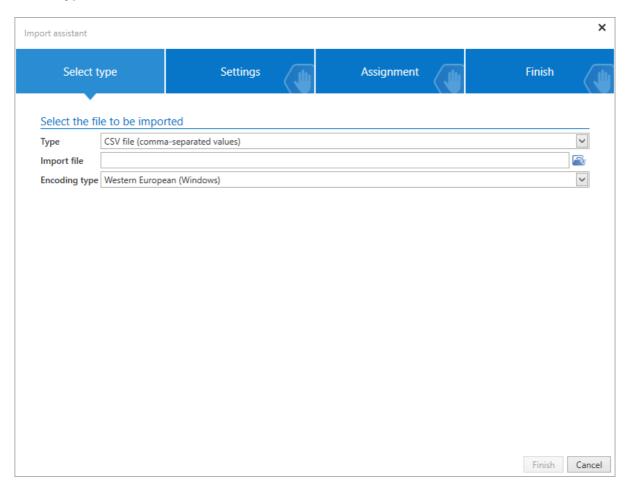
Whether the user is permitted to import data is controlled by the corresponding user right.



## The import wizard

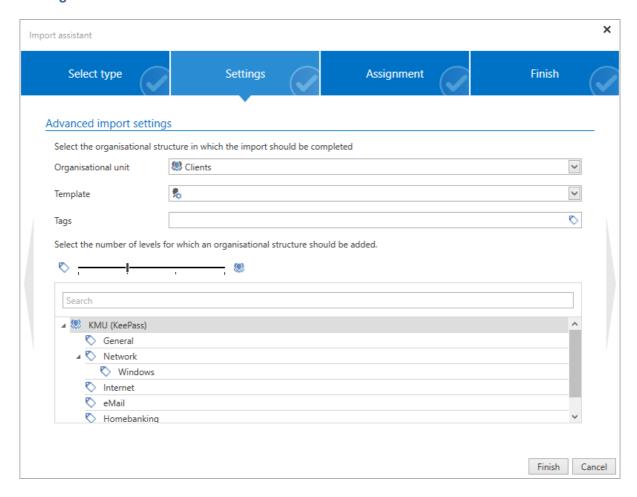
The wizard supports the import of data into Password Safe in four steps.

### Select type



The first step is to define the file that is to be used for the import. It is only possible to proceed to the second step when the defined type corresponds to the stated file to be imported. The second step is the settings.

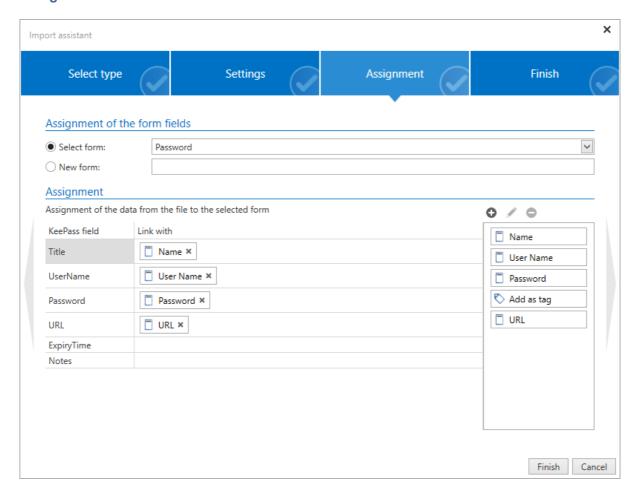
### **Settings**



- 1. The settings are used to firstly define the level in the hierarchy for saving the imported structure.

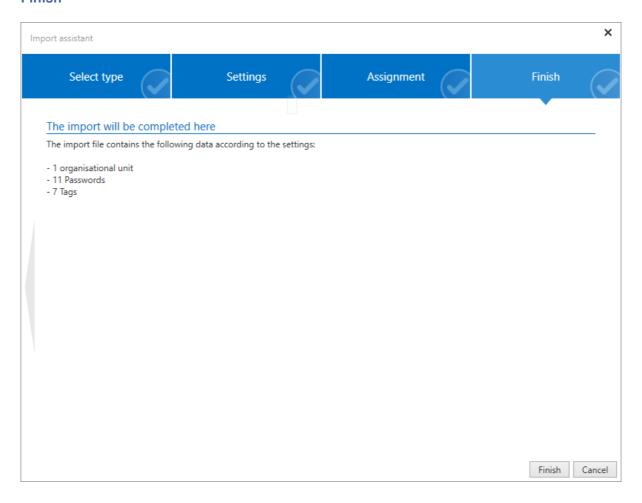
  As can be seen in the example, the import will take place in the main organisational unit. One of the existing organisational units can also be defined as a parent instance via the drop-down menu.
- 1. The slider defines whether the imported structures should be imported as an organisational unit or as a tag. If the slider is fully moved to the left, only tags are created. If it is moved to the right, all objects are imported as an organisational structure. In addition, every object can be configured separately via the context menu that is accessed using the right mouse button. It is also possible to ignore folders.
- No folders exist in Password Safe. For this reason, it is necessary to define whether a folder is saved as an organisational structure or as a tag during the import. The same process is also used for the <u>migration</u>.

### **Assignment of the form fields**



The third step is to assign the forms from the file to be imported to already existing forms. As form fields may also have different names, the assignment process must be carried out manually via drag & drop. Depending on which form was selected on the top line, form fields from the list on the right can now be assigned to the form fields to be imported via drag & drop. It is also possible to create new forms.

### **Finish**



In the final step, the configured settings are summarised as a list of the objects to be imported. The button "Finish" closes the wizard and starts the import.

# **Export**

## What is an export?

An export is used for extracting the data saved in the MSSQL database. Both selective (manual) and automated <u>system tasks</u> can extract information form Password Safe in this manner.

Please note that extracting passwords is always associated with a weakening of the security concept. The informative value of the <a href="logbook">logbook</a> will suffer when data is exported because the revision of this data will no longer be logged. This aspect needs to be taken into account particularly in conjunction with the Password Safe export wizard because the export result is not separately secured by a password.

The export function is accessed via the Main menu/Export. There are two fundamental types of export – the WebViewer export and the export wizard. However, the latter is divided into four subcategories.

# Export



#### WebViewer

Open the assistant to create a HTML WebViewer



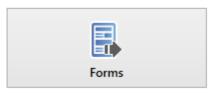
#### **Passwords**

Opens the assistant to export passwords



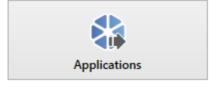
### Organisational structures

Opens the assistant to export organisational structures



#### **Forms**

Opens the assistant to export forms



### **Applications**

Opens the assistant to export applications

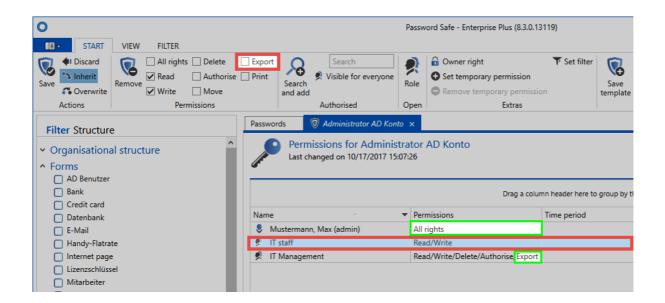
The <u>WebViewer export</u> creates a HTML file protected by a password. In contrast, the <u>export wizard</u> creates an open and unprotected .csv file.

## Requirements

Permissions are used to define whether a record can be exported or not. Various protective mechanisms can be applied. Restrictions can be placed on either the record itself and also via user rights

• The permissions for the record: The permissions for the record define whether a record can be exported

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In this example, the marked role IT employee does not have the required permissions to export the record. In contrast, the IT manager does have the required permissions. In addition, the administrator possesses all rights, including the right to export.

• The user right "Export": A user right is available in the "General" category that gives a user the right to export. If this right has not been granted, **no** form of export can generally be performed.





If a record is exported, this user right and also the corresponding permissions for the record must be set. The user right defines whether a user can generally export data, while the permissions for the record define which records can be exported.

# **HTML WebViewer export**

## What is the HTML WebViewer export?

This type of export extracts selected records from the database and protects them with a password. The output format is an AES-256 encrypted HTML file. The above-mentioned password is issued as part of the wizard.

#### (Additional) requirements for the use of the HTML WebViewer export

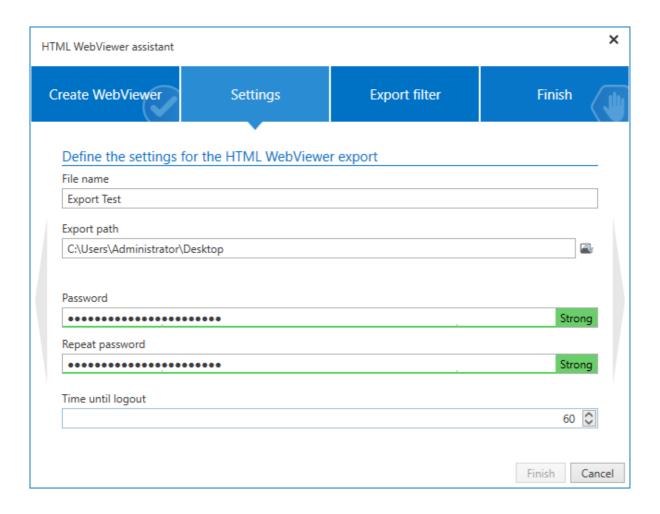
In addition to the already mentioned <u>requirements</u>, a separate <u>user right</u> exists for the WebViewer export under the "Security" category and this needs to be held by the user.

### ▲ Category: Security

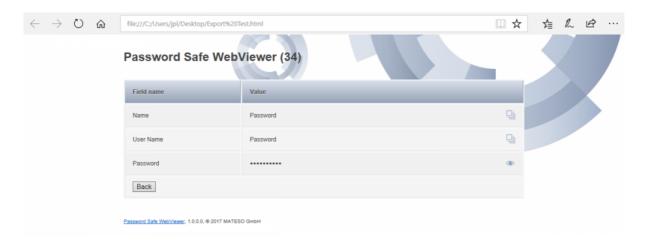
Can manage database sessions	Deactivated
Can manage autologin	Deactivated
Can manage locked users	Deactivated
Can manage password rules	Deactivated
Can edit global settings	Deactivated
Can export HTML WebViewer	Deactivated
Can change security level options	Security level 1
Can adjust batch processing for permissions by usi	Activated
Can view deleted organisational structures	Deactivated
Can permanently delete the deleted organisationa	Deactivated
Is database administrator	Deactivated
Can configure standard password rules	Deactivated
Can set owner rights	Deactivated
Can manage Active Directory profiles	Deactivated
Can create personal records	Activated
Can manage records for an application	Deactivated

#### The WebViewer export wizard

The wizard guides the user through all configurations up to the creation of the HTML file.



You can define a diverse range of variables for the export in the **Settings**. The password corresponds to a value that must be known by the recipients of the file in order to open it. Once the file has been opened, the time until logout defines the time period until which the file will be closed in the event of inactivity. The password will then need to be re-entered. The **Export filter** defines which passwords will be exported based on the configured filter criteria. The configuration can be set in the <u>same way as the filter for the client</u>. The **Finish** button concludes the process and displays the estimated number of records to be exported.



The resulting HTML file can then be sent and opened in any browser. The timer on the top edge of the screen shows the remaining time until the file is closed due to inactivity.

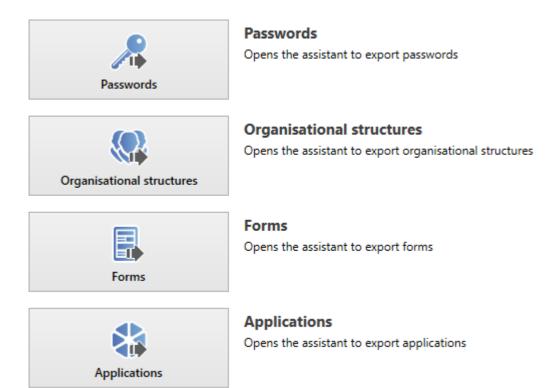
JavaScript is an absolute requirement for decrypting the WebViewer file

If email programs are used that do not execute JavaScript, the HTML file will need to be opened in the default browser

# **Export wizard**

### What export wizards are there?

There are a total of four different export wizards.



The functionality of these wizards only differs based on the data to be exported. A distinction is made between passwords, organisational structures, forms and applications. **As all four wizards are handled in the same way, the following section will only describe the password export wizard**. The remaining three wizards function in the same way.

### What is the password export wizard?

This wizard allows records to be exported in standard.csv format. In contrast to the <u>WebViewer export</u>, the resulting file is not protected by a password. It goes without saying that this feature must be used carefully.

## Starting the password export wizard

The export wizard can be accessed in a variety of different ways:

• Starting via Main menu/Extras: If the wizard is opened, the export will include <u>all passwords</u> for which the registered user has the required permissions. If the user is an administrator with permissions for all records, the export will include all passwords in the database.

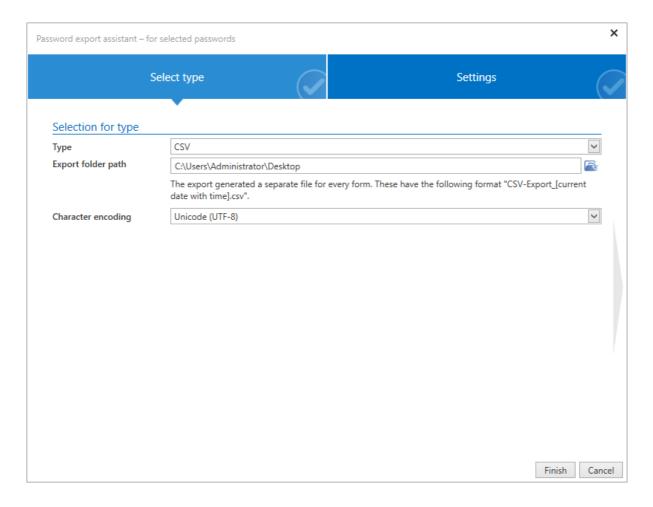
• Starting via the ribbon: The export can also be started via the <u>ribbon</u> in the <u>password module</u>.



The password export wizard can be started via the ribbon in two ways. **Selected passwords** exports only those passwords marked in list view, whereby **Passwords based on the filter** uses the currently defined filter settings as the criteria.

#### The wizard

A diverse range of variables for the export and the storage location can be defined in the wizard. A corresponding preview is also provided.



Once the wizard has been completed, the desired export is created and saved to the defined storage location.

•

It is important to once again point out the sensitive nature of this export function that could have critical consequences from a security perspective. As the <u>required</u> <u>permissions</u> for this export are generally only granted to users/roles with higher positions in the hierarchy, this subject is even more relevant from a security perspective: It is possible to export all passwords for which a user has the required permissions. Administrators could thus (intentionally or unintentionally) cause more damage per se.

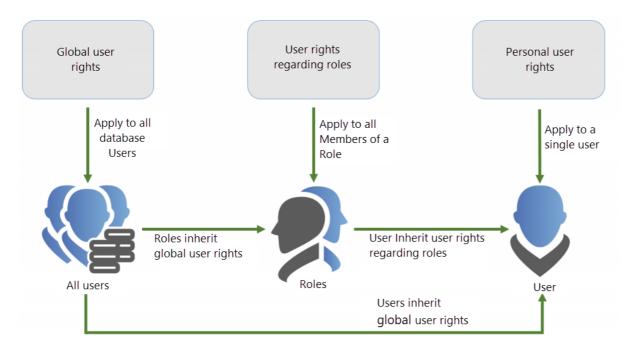
# **User rights**

## What are user rights?

In the user rights, access to functionalities is configured. Both the visibility of individual <u>modules</u>, as well as the use of import, export, or the management of rights templates are in this category, among other things. A complete listing is directly visible in the user rights.

## **Administration of user rights**

Managing all user rights exclusively at the level of the user would be a time intensive process and thus require a disproportionate amount of care and maintenance. In the same way as with the <u>authorization concept</u>, an approach can be used in which several users are grouped together. At the very least, there must be the possibility of additionally addressing individual requirements of individual users. Some functionalities, on the other hand, should be available to all users. In order to do this, Password Safe offers a three-step concept.



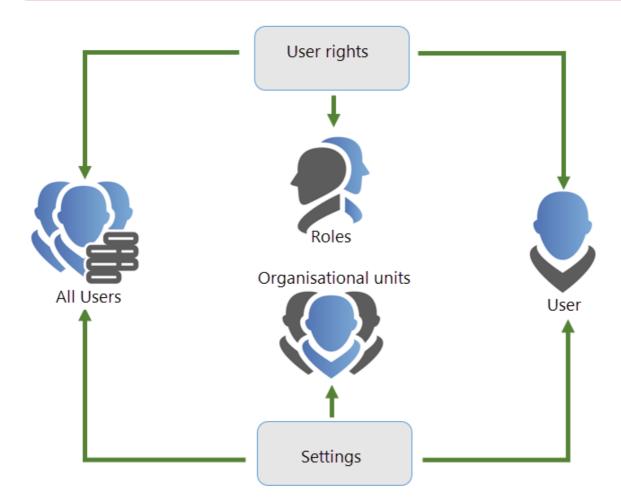
When it comes to user rights, the focus is always on the user. It can obtain user rights in one of the following three ways:

- 1. The **personal user right** only applies to a specific user. This is always configured via the <u>organisational structure module</u>.
- 1. User rights to roles apply to all members of a role, and are specified in the Roles module

1. The **global user right** applies to all users of a database without exception. You can configure it in the client settings.

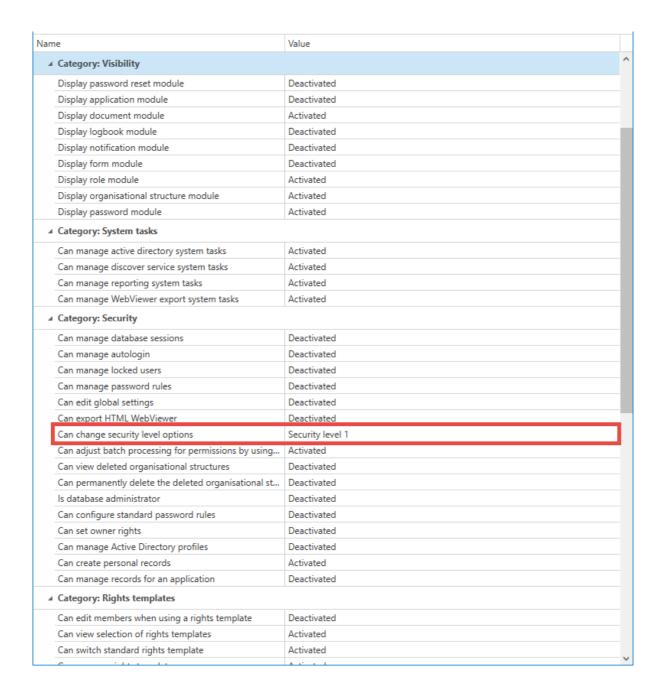
How a user gets its rights is irrelevant. It only counts that it really obtains a right in one of the three ways mentioned above. It is recommended to bind user rights to roles and, if necessary, to supplement them with global user rights.

In addition to personal and global user rights (as opposed to <u>settings</u>), user rights are assigned via roiles, and not via organisational units.



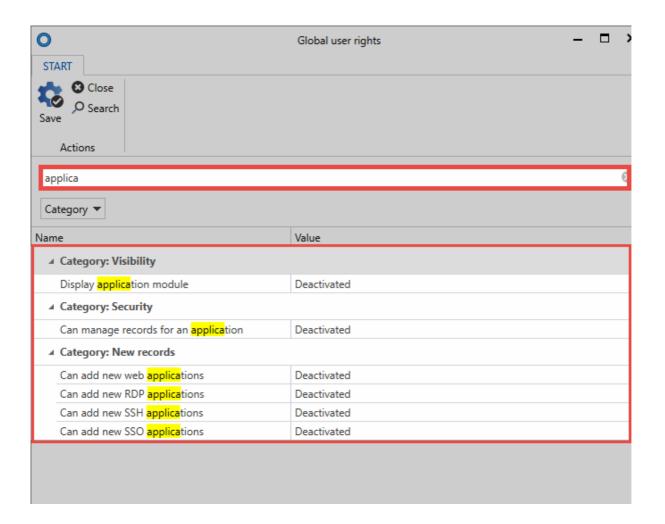
## Configuring the security level

The **security level** is an essential element that is also specified in the user rights. This is the basis for the configuration of the <u>user settings</u>.



## Searching within user rights

Due to the large number of possible configurations, the search helps to find the desired configuration quickly. Functionally, this is oriented as usual acc. to the <u>list search</u>.



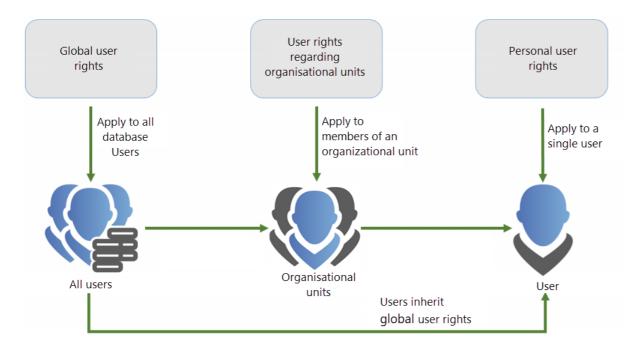
# **User settings**

### What are user settings?

There are many functions within Password Safe that can be adapted to the needs of users. It is also possible to define various parameters for optical representations. This can be inherited both at \* user level \*, \* global \* and \* organisational units \*. In addition, there is a security level concept, which categorizes the users into five layers. The administration of settings can thus be linked to the presence of the required security level.

## Managing user settings

You can configure user settings similarly to <u>user rights</u>. Here too, there are a total of three possibilities with which a user can define his settings or be configured from another location. For the sake of easy manageability, it is again a good idea to configure the users not individually, but to provide several equal users with settings.

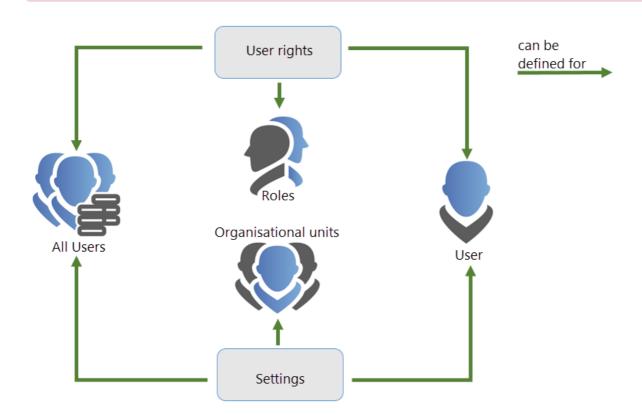


The focus is always on the user, also when it comes to user rights. It can obtain its settings in one of the following three ways:

1. **Personal settings** only apply to a specific user. These are always configured via the organisational structure module.

1. **Settings for organisational structures** apply to all members of a role, and are specified in the organisational structure module

- 1. **Global settings** apply to all users of a database without exception. You can configure them in the client settings.
  - In addition to personal and global settings (as opposed to authorizations), settings are not assigned via roles, but via organisational units!

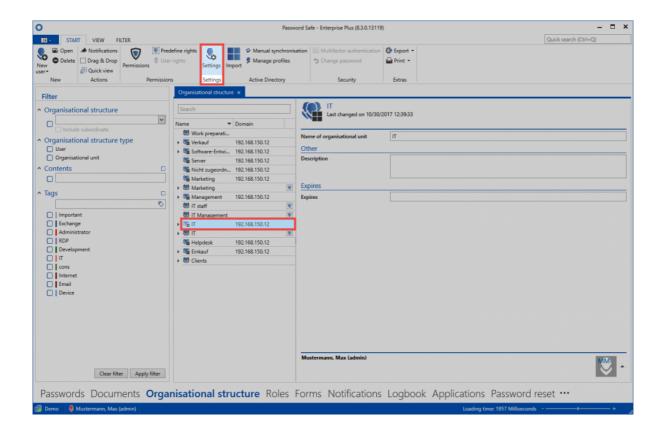


## Inheritance of user settings

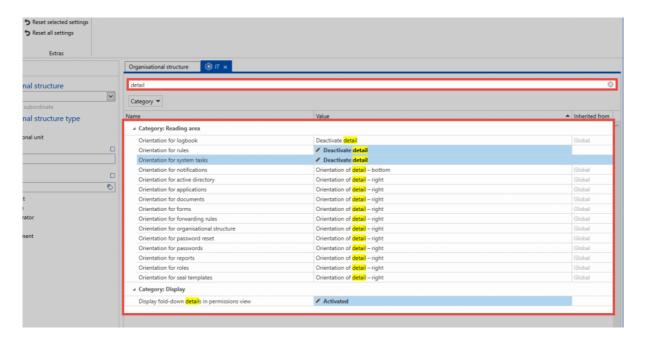
If you leave the personal settings on the outside, there are two ways to inherit settings:

- 1. Global inheritance
- 1. Inheritance on the basis of membership in organisational units (OU)

Global settings are configured as usual in the <u>client settings</u>. The organisational units are inherited via the <u>organisational structure module</u>. All users who are assigned to an organisational unit inherit all user settings for this OU. In the present case, the users "Jones" and "Moore" inherit all settings from the "IT" organisational unit:



The "Settings" button in the ribbon allows you to see the settings for both organisational units and users. The many setting options can be restricted by the known <u>search mechanisms</u>.



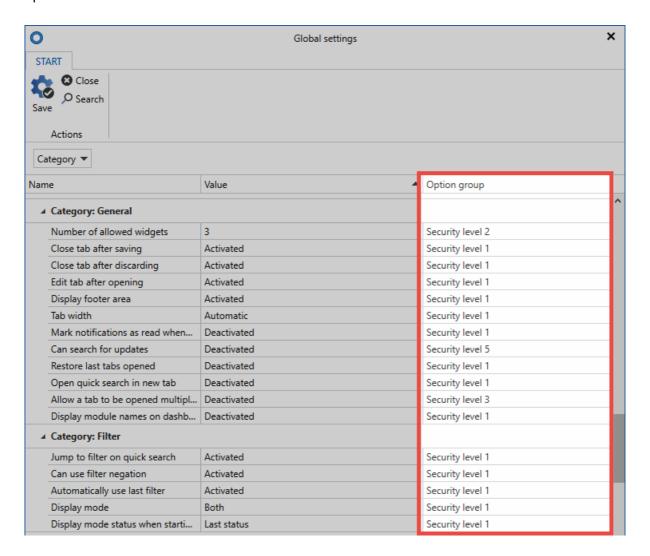
The diagram shows the settings for the user "Jones". The search has been filtered by the term "Detail". The column "Inherited from" shows that some settings have been inherited globally, or by the organisational unit "IT". The top two options have no value in the column. This is because this parameter has been defined at user level.



The inheritance for individual settings can be deactivated in the ribbon!

## **Security levels**

Option groups were created in the global settings to ensure that users can control only those settings for which they hold permissions. Categorising security levels from 1 to 5 allows you to combine similar options and thus make them available to the users.



The user rights define who has the required permissions to change which security levels. As with all rights, this is achieved either through global inheritance, the role, or as a right granted directly to the user.

# **Administration**

### **Sessions**

Via the menu item **Sessions**, all users connected to the database can be displayed. This page is purely informative in character and thus no configurations can be made here.



The session view starts in the currently active module in a separate tab.

### **Locked users**

All currently locked users can also be retrieved. There are two scenarios here:

- 1. User name correct, password incorrect: The user name is displayed
- 1. User name incorrect: The client is displayed

In addition, the number of attempted logins and the length of time that the user was locked in each case can be seen.



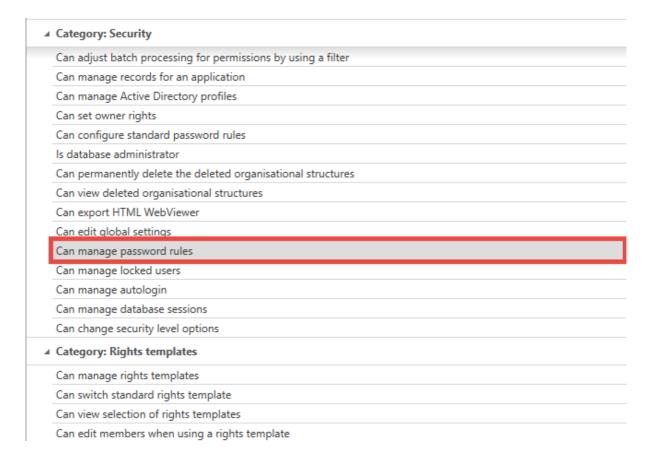
## **Default password rules**

Password rules can be defined for both user passwords and also for WebViewer exports that then need to be fulfilled. In the following example, a user password must correspond to the "default password" rule in order to be valid.

#### Standard password rule



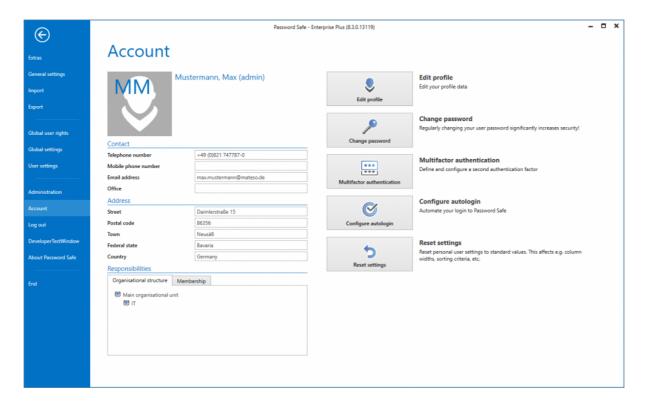
• Required user rights: In order to define the password rules for the above-mentioned passwords, the separate user right "Can manage categories for password rules" is required



## Account

### What is an account?

Users can configure all user-specific information in their account. It should be noted that if the Master Key process is used, user data will always be taken from Active Directory – editing this information in Password Safe is thus not possible.



## **Edit profile**

All of the information in the contact and address sections can be defined under "Edit profile". Some areas of the profile overlap with the management of users. This information is explained in a separate section.



No changes can be made to users that were imported from AD using Master Key mode. In this case, all information will be imported from AD.

## **Editing user image**

A new image can be added or the existing one replaced or deleted by clicking on the profile image.



No changes can be made to users that were imported from AD with the aid of Master Key mode. If an image has been saved in AD, it will be used here.

## Change password

It is recommended that the user password is changed on a regular basis. If you want to use a new password, it is necessary to enter the existing password in advance. The strength of the password will be directly displayed.



Users who were imported from AD with the aid of Master Key mode log in with the domain password. Therefore, no password can be configured in this case.



The strength of the user password can be stipulated by administration through the issuing of password rules. More...

### Multifactor authentication

Multifactor authentication provides additional protection through a second login authentication using a hardware token. The configuration is carried out via the ribbon in the "Security" section. More...



## Configure autologin

This option can be used to automate the logon to Password Safe. For setup, just enter the password twice and save it.



The automatic registration is to be classified as a security criterion. It should be borne in mind that all data can be accessed thereby, for example, if it is forgotten to lock the computer.

## **Reset settings**

Clicking on this button resets all user-specific settings such as the column width, colour scheme, etc. to the default values.

## **Start offline synchronization**

If you have made changes to the database and do not want to wait for the next automatic synchronization, offline synchronization can also be started manually. The synchronization runs in the background and is indicated by a status bar in the footer, as well as in the icon. More...

# **SSO Agent**

## What is the SSO agent?

The SSO Agent is responsible for the automatic entry of login data in applications. This enables logins without knowledge of the password, which can be a particularly valuable tool in combination with <a href="mailto:password masking">password masking</a>. The <a href="mailto:authorization concept">authorization concept</a> is used to define which users should receive access. However, the password remains hidden because it is entered by Password Safe.

## Requirements

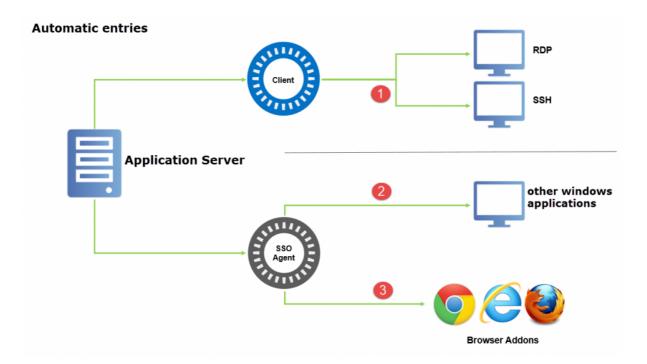
The SSO agent is installed together with the Password Safe client and can then be used by users (assuming they have sufficient permissions). A separate installation is thus not necessary. A desktop link is created for both the client and also for the SSO agent.



The right Can create web applications is required for creating new web applications

## **Functionality**

The functionality of the SSO agent is illustrated in the following diagram.



RDP and SSH sessions( ) are not automatically started via the SSO agent. Applications are created for this purpose in the Password Safe client. The creation and use of these connections is explained in detail in the corresponding section.

Automatically starting all other types of connection is the task of the SSO agent. The following types of connections exist:

- Entering login data in Windows applications: Alongside the above-mentioned RDP and SSH sessions, other Windows applications can also be automated (2). A major difference is that the two above-mentioned connections are set up and "embedded" in a separate tab. Other applications, such as e.g. VMware, are directly started as usual (more...). In these cases, the SSO agent takes over the communication between the application server and the Windows applications.
- Entering login data on websites: Password Safe can automate the login process on websites. This means that the desired login is configured once via the add-on and can be efficiently used in future (in the same way that favourites are used). The SSO agent acts as an interface ( ) here between the applications server and the available browser add-on (Google Chrome, Internet Explorer and Mozilla Firefox).



The agent can control multiple databases at the same time

### Conclusion

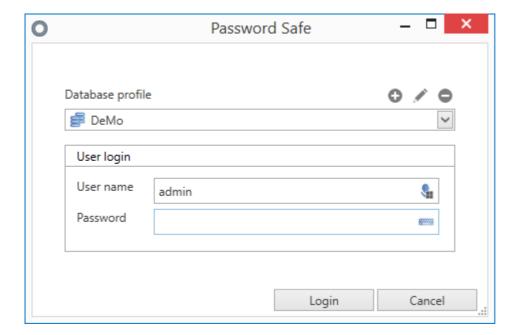
As the SSO agent is directly connected to the application server, login data can also be entered without the main client. Exceptions are the RDP and SSH connections. These are forced to remain part of the client. The SSO agent thus acts as a lean alternative for the use of the client with the two limitations mentioned. Naturally, all of the steps completed are still entered in the logbook and are always traceable.

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# Configuration

## Starting the SSO agent

The SSO agent can be directly started via the desktop link that is automatically created when it is installed. The login data correspond to the normal user data for the client.



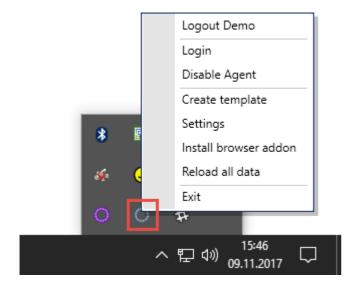
To log in, the desired database and the associated login data are firstly selected. The SSO agent makes all of the databases configured on the client available. It is also possible to create profiles as usual so that the connection data for certain databases can be used efficiently in the future.



The agent accesses the same configuration file as the client. All changes to profiles will thus also affect the client. New profiles can thus also be created via the SSO agent.

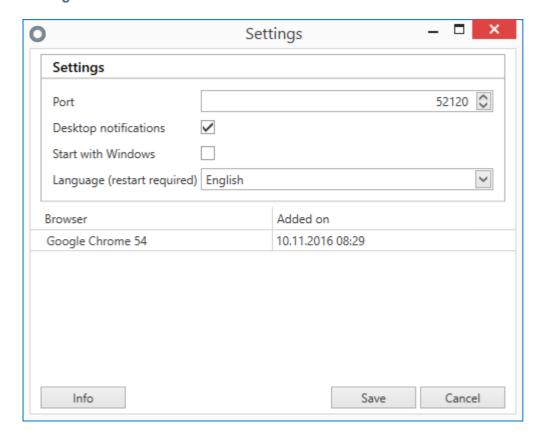
## **Context menu functionality**

After successfully logging in, the SSO Agent firstly runs in the background. Right click on the icon in the system tray to open the context menu.



- **Disconnect**: Connect to database/disconnect from database. (All connections are shown for multiple databases)
- Login enables you to log into another database
- Disable/enable autofill allows you the option of temporarily disabling automatic login
- A diverse range of variables can be defined via the "Settings"
- Install browser add-on starts the installation of the Google Chrome or Mozilla Firefox add-on.
- Connect with add-on enables the add-on and agent to be paired (only available in terminal server operation)

#### **Settings**



- The **port** for connection to the database does not usually need to be changed. If it is otherwise occupied, it can be newly defined here. If the port is changed here, it must also be changed in the add-on.
- In terminal server operation, a range of ports can be defined via Terminal Server Ports which the
  terminal server will use for the connection. In this case, the default is 1000. Adjustments are
  usually not necessary. In terminal server operation, the so-called terminal server ID can also be
  retrieved. This is a unique ID that correctly identifies the agent on the add-on. The ID must be
  specified in the add-on when making the first connection.
- · The desktop notifications display various information, such as entering data
- · Start with Windows includes the SSO Agent in the autostart menu
- · The lower section shows which add-ons are currently linked to the SSO Agent

## The SSO agent in terminal server operation

The SSO Agent firstly needs to be paired to the desired add-ons in order to start terminal server operation.

#### Requirements

Before pairing, ensure that the desired <u>add-on</u> is installed. The terminal server service must also be installed. This is installed together with the <u>client</u>.

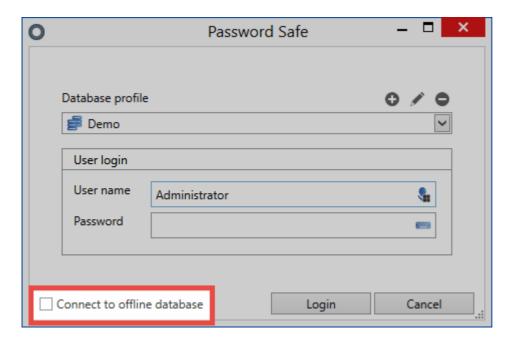
#### **Pairing**

First, select the point **Connect to add-on** from the context menu in the agent. In the next window, select the desired browser. The browser will then open.

and the settings of the add-on will be displayed. Usually, the terminal server ID has already been entered here. You just need to confirm it.

## Interplay with offline databases

The SSO agent can also establish connections to offline databases. You can directly connect to the offline database, if one exists, at login. If there is no server connection, the connection to the offline database is directly suggested.



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## **Add-ons**

## What are add-ons?

If you want to directly access the database from a browser, you need a browser add-on for the connection to the SSO agent. The agent is started via the icon in the system tray, whereby the add-on can be found in the menu section of the respective browser. Add-ons for Mozilla Firefox, Google Chrome and Microsoft Internet Explorer are currently available. The add-ons are responsible for automated logins on websites.





The login data is entered by (amongst other things) applications. These creation of these applications is explained in the <u>next section</u>.

### Installation

Browser add-ons for Google Chrome and Mozilla Firefox can be directly downloaded using the SSO Agent. Right-click on the icon to open the context menu. Click on Install Browser Add-ons to select the requested add-on. As the actual installation of the add-on is different, this will be described separately below:

#### **Internet Explorer**

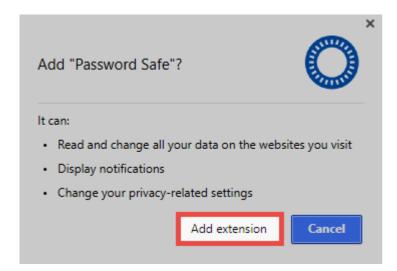
The Internet Explorer add-on can be directly installed together with the client. For this purpose, there is a corresponding option in the installer that is activated by default.

#### **Google Chrome**

The installation of Google Chrome add-on is started using the SSO Agent. You will be directed to the Google Store, where you can start the installation by clicking on Add.



The add-on will now be installed and the icon added to the browser.



#### **Firefox**

You can download the Firefox add-on from the following link:

#### Password Safe add-on for Firefox

After the download, the add-on is simply dragged and dropped into the browser. After confirmation, it will be installed and an icon created in the menu bar.

## **Connection with the SSO agent**

If the steps <u>Installation of the add-on</u> and <u>Connection with the SSO agent</u> have been carried out, the user can now open the desired browser. A window appears in which the security of the connection is confirmed. Pairing is performed with a simple click. The add-on is authorized to request data from the SSO Agent from this point onwards. A **new icon** will also be displayed in the desired browser from this point onwards:



If the icon is displayed as shown, it means that although the add-on has been installed, a connection has not yet been established with the SSO agent. Only **after logging into the agent** (via the icon in the system tray) will you receive a Windows notification about the successful login. If a connection to the agent has been established, the **number of available records for the current website** will be directly displayed on the icon.



A subscript "0" means that the add-on has successfully logged into the agent.

## **Settings**

All settings that relate to the add-on are made centrally on the client. The <u>user settings</u> system can be used to enter them globally per organisational unit or per user. The following options have a direct impact on the add-ons and can be found in the **SSO** category:

- Browser add-ons: Automatically send login masks ensures that the login is automatically completed after the access data has been entered. It is thus not necessary to click the relevant button manually
- The setting Browser add-ons: Automatically fill login masks ensures that access data is entered without the need for any confirmation when a website is recognised.

The **default browser** option also has an impact on the add-ons. This setting defines the browser in which the websites are opened from the client.

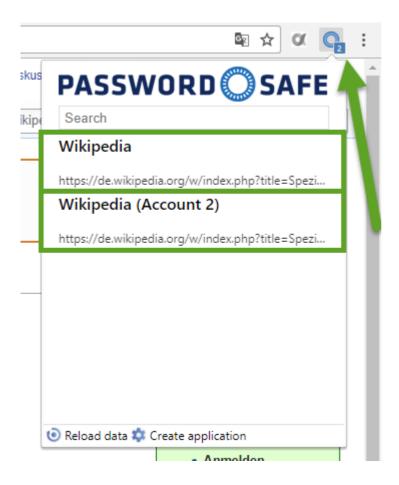
The above-mentioned settings can also be defined for each record. Further information can be found here: "

## Working with add-ons



A record can only be used for entering data if it has a form field of type "Url"

The subscript number mentioned in the previous section is, on the one hand, only available with active logins and, on the other, it already says a lot about the Number of possible entries. For example, if the number "2" is shown, you can directly select the account with which you want to log in.



Previously, the prerequisite was that you had to manually navigate to the precise website via the browser that you actually wanted to use. This navigation can now also be handled by Password Safe as described in the following section.

#### Searching and navigating

It is currently assumed that the user has to manually navigate to the website on which they want to automatically enter login data. This way of working is possible but is not convenient enough. The add-on

can be used similarly to bookmarks. The search field can be used to search for the record in the database. The prerequisite is again that the record contains a URL.

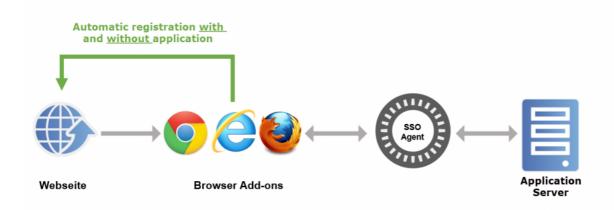


In the screenshot, it can be seen that the URL as well as the name of the record (Wikipedia) are searched. The results for the search are displayed and can be selected using the arrow buttons or the mouse. The selected website will be opened in a separate tab.

# **Applications**

## What are applications?

Data can be entered on many websites without further configuration. The website is scanned in order to find data entry fields in which the user name and password can then be entered. No further steps are thus necessary. For websites where data cannot be entered directly, it is necessary to create an application manually. These applications correspond to working guidelines that precisely define which information should be entered into which target field. The full script that describes the assignment is called an **application**.



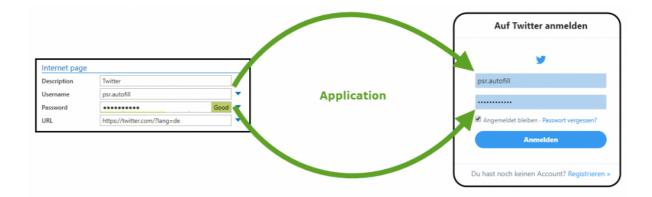
The diagram starts with the user navigating to a website. The application server is then checked (via the add-on and the SSO agent) to see whether a record has been saved for this website for which the currently registered user also has the required permissions. If this is the case, the information required for the login is sent to the browser add-on in encrypted form. The password is only decrypted in the add-on shortly before it is entered. There are two ways in which the information is entered: **Data entry without application** and **Data entry with application**.

#### Data entry without application

The data entry without application process is sufficient for most websites because the fields can be directly assigned (mapping). The system checks in the background whether a login mask has been found for any websites visited. The URL is now used to check if there are any records in the linked websites that would fit the page. It is only necessary for the hostname including the domain suffix, such as .de or .com, to match. If the registered user also has the required permissions for this record, the data will now be requested by the SSO agent. **Important: Up to this point, the add-on has no knowledge of passwords!**. The data are then entered. In this case, the user name is transmitted to the first user name field that can be found on the page. The password is also entered into the first password field found on the page. If automatic login has been activated in the settings, this is also carried out by clicking the login button.

## Data entry with application

It is not possible to automatically recognise the fields that must be filled on some websites. An application needs to be created in these cases. If more than two fields need to be transferred, it is also necessary to create an application. In this context, "application" means instructions that are used to enter information into the fields. It thus assigns fields in the record to the associated fields on the website. This mapping process only needs to be configured once. The applications is responsible for entering data in the fields on the website from then on. In the following example, the data entry process is carried out from the client. Naturally, this is also possible via <a href="mailto:browser add-ons">browser add-ons</a>. The procedure remains the same.

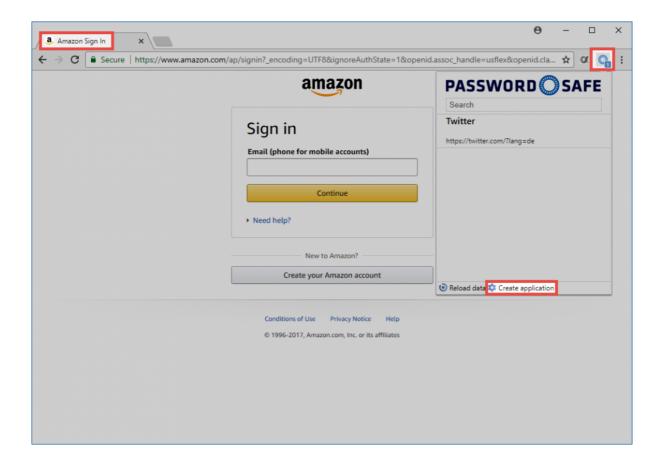


The URL is checked to see whether the record matches the web page. It is only necessary for the hostname including the domain suffix (".de" or ".com") to match.

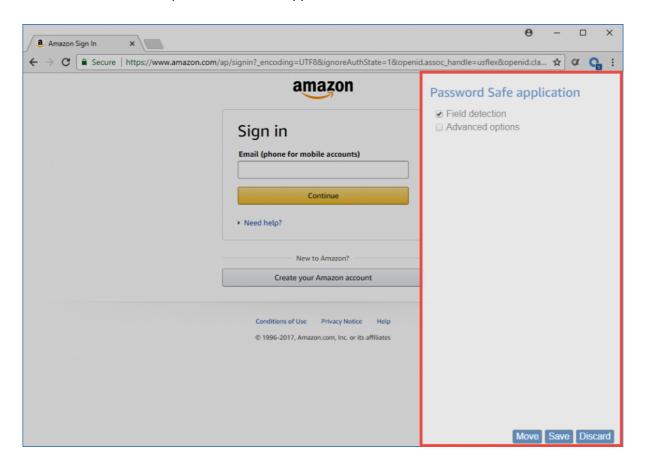
## **Creating applications**

To create applications, the user rights "Permitted to create web applications" and "Can add new applications" are required

If the login mask on a website cannot be automatically completed, it is necessary to manually create an application. To create an application, the desired website is first called up. The add-on is then started via the relevant icon. The menu item **Create application** can be found here.



A modal window now opens. The actual application is now created here.

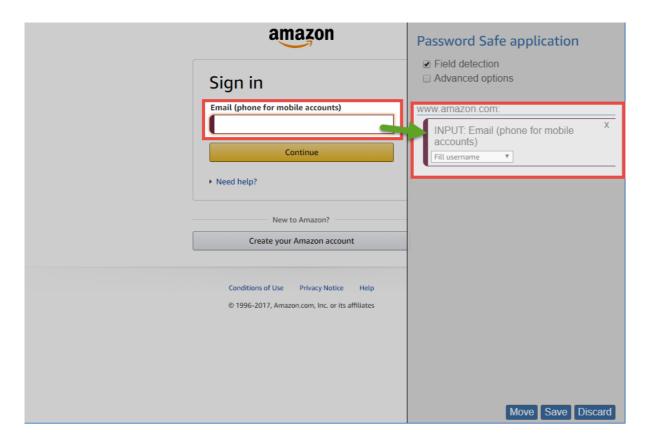


The following options are available:

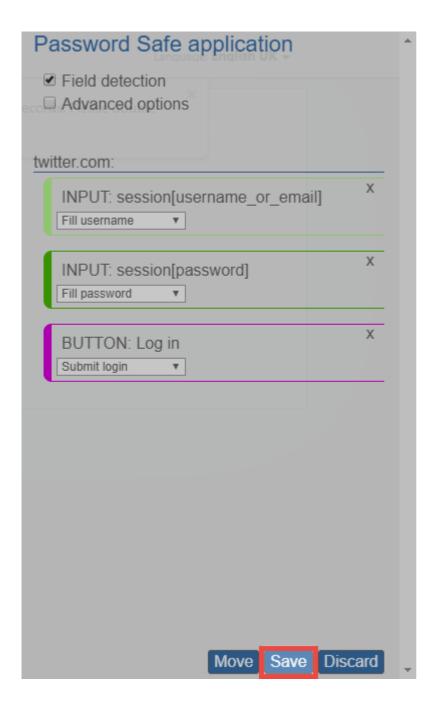
• The button Capture fields enables you to leave out the process for capturing fields

- Advanced settings allows you to define a delay separately for each field when entering the data.
   This is sensible when the process of entering the data would otherwise not run smoothly on sluggish websites.
- The Move setting can be used to change the position of the modal window if it covers the login window

To capture, click on the first field to be filled on the website. It will be directly added to the list in the modal window. For better identification, fields that belong together are marked in colour.



The field type (e.g. INPUT) and the field label are displayed in the field itself. In addition, an action is proposed which fits the field type, such as e.g. entering the user name. The action can naturally be adjusted if required. Once all fields have been captured, the system checks whether the actions are correct. Finally, the application can be saved.

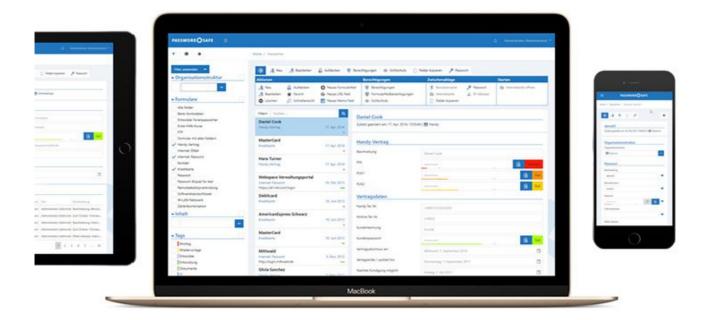


The saved application is now available for the user and <u>can be used via the add-on</u>.

# WebClient

### Was ist der WebClient

Mit der Password Safe Version 8.3.0 wird der bisherige WebAccess durch den WebClient ersetzt. Durch den komplett neu entwickelten WebClient wurde die Basis für eine stetige Erweiterung des Funktionsumfangs gesetzt. Das angestrebte Ziel ist es, den Funktionsumfang des Clients komplett auch im WebClient bereitzustellen. Der WebClient wird also ständig erweitert werden. Alle aktuell verfügbaren Funktionen sind im Kapitel Funktionsumfang ersichtlich.



Der Password Safe WebClient ermöglicht plattformunabhängigen Zugriff auf die Datenbank per Browser. Es ist irrelevant, ob mit Microsoft Windows, macOS oder Linux gearbeitet wird, lediglich JavaScript muss unterstützt werden. Da der Password Safe WebClient responsive entwickelt wurde, kann er zudem auch auf allen mobilen Geräten wie Tablets und Smartphones benutzt werden.

Der WebClient orientiert sich sowohl optisch als auch in Bezug auf die Bedienung am Password Safe Client. Wie gewohnt können Benutzer nur auf diejenigen Daten zugreifen, für die sie auch berechtigt sind. Die Installation wird im Kapitel Installation WebClient beschrieben.



Obwohl der WebAccess durch den WebClient obsolet geworden ist, kann er dennoch mit dem Server der Version 8.3.0 weiter betrieben werden.

# **Funktionsumfang**

Durch den **WebClient** wurde die Basis für eine stetige Erweiterung gesetzt. Der jeweils aktuelle Funktionsumfangs wird an dieser Stelle erläutert. Der Übersichtlichtkeit halber, werden die jeweiligen Module in eigenen Unterkapitel behandelt.

- Passwort Modul
- Tag Modul

# **Passwort Modul**

#### Im Passwort Modul stehen aktuell folgende Funktionen zur Verfügung:

- Anlegen
- Löschen
- Editieren
- · Passwort aufdecken
- Schnellsuche
- Formularfelder hinzufügen/bearbeiten
- · Mit Tags versehen
- Duplizieren
- Verschieben
- Schnellansicht (Passwörter automatisch aufdecken)
- Favoriten
- Filter
- · Struktur-Filter
- · Berechtigen / Rechte bearbeiten
- Formularfeldberechtigungen
- · Passwort verdeckt ändern
- Passwort-Generator mit Richtlinien
- In Zwischenablage kopieren
- · Internetseite öffnen
- Logbuch ansehen
- · Siegel/Sichtschutz anzeigen
- Deutsch/Englisch
- · Benutzerpasswort ändern, falls "Passwort bei nächster Anmeldung ändern" aktiv
- · Benachrichtigungen anzeigen
- Tastaturnavigation
  - ALT+Q: Schnellsuche
  - ALT+N: Neuer Datensatz
  - ALT+S: Speichern in Edit/Neu-Ansicht
  - ALT+DEL: Selektierten Datensatz löschen
  - Pfeil nach oben/unten in Liste: Auswahl ändern
  - Pfeil nach rechts/links in Liste: Seite nach vorn/zurück
  - Enter: Selektierten Datensatz öffnen

# **Tag Modul**

Das Tag Modul stellt aktuell folgende Funktionen bereit:

- Anlegen
- Löschen
- Editieren

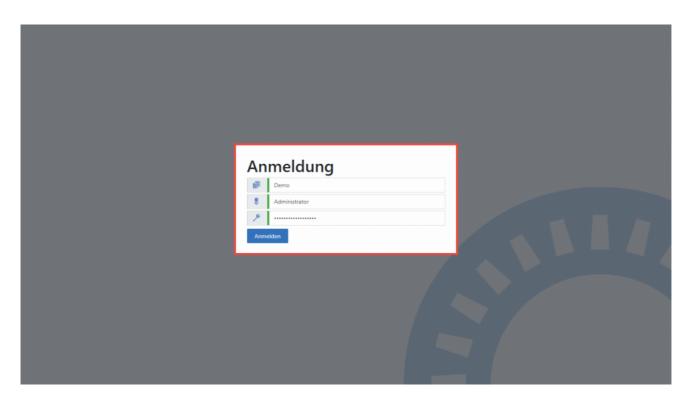
# **Bedienung**

Die Bedienung des WebClients wurde soweit als möglich an die Bedienung des Password Safe Clients angelehnt. Dennoch gibt es einige Unterschiede zu beachten, welche hier geschildert werden.

## Login

Am WebClient gibt es keine Datenbank Profile. Es stehen alle Datenbanken welche für den WebClient freigegeben wurden zur Verfügung. Zum Login müssen also folgende Infos eingegeben werden:

**Datenbankname Benutzername Passwort** 

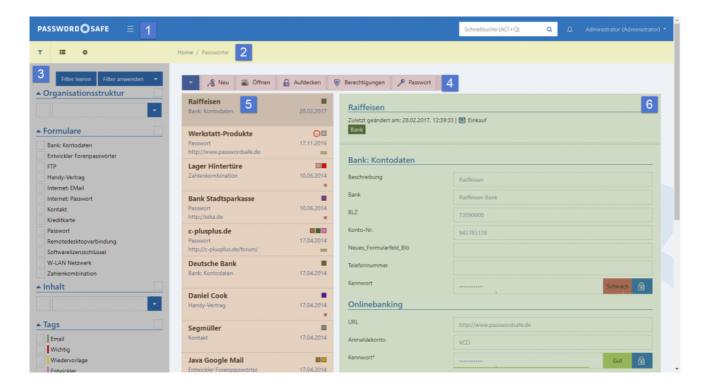




Nach erfolgreichem Login wird der zuletzt verwendete Datenbankname sowie der zuletzt angemeldete Benutzer gespeichert. Somit genügt bei der nächsten Anmeldung das Passwort.

### **Aufbau**

Der WebClient ist in mehrere Bereiche aufgeteilt, welche hier Beschrieben werden sollen.



#### 1. Header

Der Header stellt einige essentielle Funktionen bereit.

#### 2. Navigationsleiste

In der Navigationsleiste kann zwischen verschiedenen Ansicht hin und her geschaltet werden. Ebenso lassen sich hier die Einstellungen aufrufen.

#### 3. Filter bzw. Strukturbereich

Wie auch am Client, kann zwischen Filter und Struktur gewählt werden.

#### 4. Menüleiste

Die vom Client bekannte Ribbon wurde im WebClient durch eine Menüleiste ersetzt.

#### 5. Listenansicht

In der Listenansicht sind die aktuell über den Filter selektierten Datensätze zu sehen.

#### 6. Lesebereich

Der Lesebereich zeigt die Details zum jeweils selektierten Element dar.

## Header

Der Header stellt folgende Funktionen bereit.



#### 1. Logo

Das Logo entspricht einem Homebutton. Man gelangt also immer wieder auf die standardmäßige Ansicht.

#### 2. Filter ein- und ausblenden

Wie auch am Client kann der Filter bzw. Strukturbereich ein- und ausgeblendet werden.

#### 3. Schnellsuche

Die Schnellsuche ist an die Schnellsuche biete die gleichen Funktionen wie die <u>Schnellsuche des Clients</u>. Sie durchsucht die komplette Datenbank in allen Feldern, außer dem Passwortfeld.

#### 4. Benachrichtigungen

Hier wird man über eingehende Nachrichten informiert. Ebenso kann man über einen Klick die Nachrichten abrufen.

#### 5. Account

Unter dem Account ist der aktuell angemeldete Benutzer zu sehen. Über einen Klick darauf kann man sich abmelden.

# **Navigationsleiste**

Die Navigationsleiste stellt folgende Funktionen bereit.



#### 1. Filter

Hierüber kann die Ansicht auf den Filter umgeschaltet werden.

#### 2. Struktur

Schaltet vom Filter auf die Struktur.

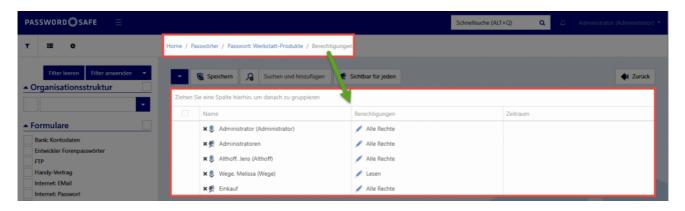
#### 3. Einstellungen

Blendet die Eintellungen ein.

#### 4. Bread Crumbs

Die sogenannten Bread Crumbs stellen eine sekundäre Navigation innerhalb des WebClients dar. Sie bieten die Möglichkeit, den Weg zurück zum ursprünglich ausgewählten Element zu finden oder andere Ebenen schnell zu erreichen. Die Bread Crumbs stellen also den logischen Pfad bis hin zur aktuellen Position dar.

#### **Beispiel**



Hier wurde von der Startseite, im Modul Passwörter, in das Passwort "Werkstatt-Produkte" und schlussendlich auf dessen Berechtigungen navigiert. Die ersten drei Ebenen sind blau markiert und fungieren somit als Links. Über einen Klick auf **Passwörter** gelangt man also wieder zurück in das

Passwort Modul. Ein Klick auf **Passwort: Werkstatt-Produkte** bringt den Anwender zurück auf das Passwort selbst.

## Filter- bzw. Strukturbereich

Wie auch am Client, kann zwischen Filter und Struktur gewechselt werden. Hierfür stehen in der <u>Navigationsleiste</u> folgende Buttons bereit:



#### 1. Filter

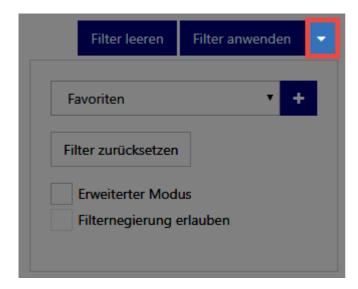
Der Filter im WebClient ist an den <u>Filter der Clients</u> angelehnt. Daher soll hier lediglich auf die WebClient spezifischen Eigenschaften eingegangen werden.

#### **Bedienung des Filters**

Die Bedienung des **WebClient Filters** unterscheidet sich kaum von der des **Client Filters**. Es ist lediglich zu beachten, dass die Schaltflächen **Filter leeren** und **Filter anwenden** über dem Filter stehen. Ebenso findet man direkt über dem **WebClient Filter** die Möglichkeit diesen zu konfigurieren.

#### **Konfiguration des Filters**

Die Konfiguration des Filters kann über folgende Schaltfläche eingeblendet werden:



Hier kann man sowohl neue **Filtergruppen hinzufügen** als auch den aktuellen **Filter zurücksetzen**. Über den **erweiterten Modus** erhält man die Möglichkeit einzelne Filtergruppen zu löschen oder zu verschieben. Ebenso kann die **Filternegierung erlaubt** werden.

#### 2. Struktur

Die Struktur lässt absolut genau wie die des Clients bedienen.

## Menü

### Was ist das Menü?

Die vom Client bekannte Ribbon wurde im WebClient durch ein Menü ersetzt. Somit stellt das Menü das zentrale Bedienelement des WebClients dar. Die innerhalb des Menüs verfügbaren Funktionen richten sich dynamisch nach den derzeit verfügbaren Aktionen. Je nachdem in welcher Ansicht man sich gerade befindet, sind also unterschiedliche Aktionen möglich.

### Menüleiste

Das Menü kann zwei Ausprägungen annehmen. In der Regel wird die **Menüleiste** angezeigt welche die **wichtigsten Funktionen** darstellt. Exemplarisch soll das am Beispiel des Passwort Moduls verdeutlicht werden.



#### 1. Menü erweitern

Über diese Schaltfläche kann das Menü maximiert werden

#### 2. Neu

Hierüber kann der Assistent zum Anlegen eines neuen Datensatzes aufgerufen werden.

#### 3. Öffnen

Stellt das selektierte Passwort im Lesebereich mit allen Details dar.

#### 4. Aufdecken

Blendet das Passwort ein.

#### 5. Berechtigungen

Über diesen Button werden die Rechte des Datensatzes konfiguriert.

#### 6. Passwort

Übernimmt das Passwort in die Zwischenablage

### Erweitertes Menü

Wird das Menü – wie oben bereits erläutert – maximiert, stehen alle Funktionen zur Verfügung. Die Funktionen der Menüleiste wiederholen sich hier. Das Menü ist in mehrere Bereiche unterteilt. Diese entsprechen 1 zu 1 den Bereichen aus der Ribbon des Clients.



In unserem Beispiel stellt sich das Menü wie folgt dar:

#### 1. Passwort

Dieser Bereich bietet weitere Aktionen zum bearbeiten von Passwörtern. Beispielsweise das Öffnen oder auch Löschen.

#### 2. Aktionen

Über die Aktionen kann das Passwort beispielsweise als Favorit markiert oder auch Dupliziert werden.

#### 3. Berechtigungen

Dieser Bereich bietet keine weiteren Funktionen als das Öffnen der Berechtigungen.

#### 4. Zwischenablage

In diesem Bereich kann man alle verfügbaren Felder in die Zwischenablage übernehmen

#### 5. Starten

Soll eine Webseite aufgerufen werden, so ist das hier möglich.

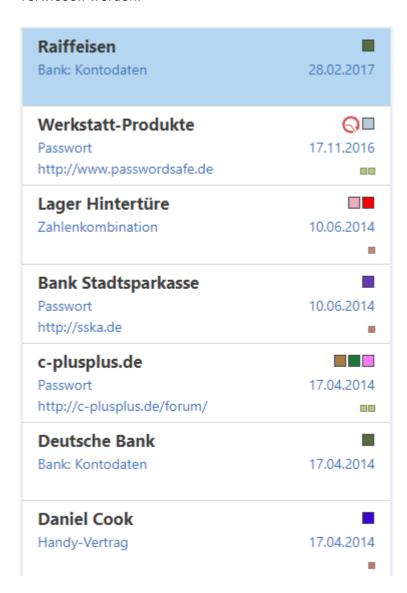


Wie schon geschildert ist das Menü dynamisch und tritt somit in verschiedensten Ausprägungen auf. Die Grundfunktion ist jedoch immer gleich: In der Menüleiste sind die Grundfunktionen zu finden, im erweiterten Menü dann alle Funktionen.

## Listenansicht

### Was ist die Listenansicht

Das Zentrale Element zur Navigation im WebClient ist die Listenansicht, welche die gefilterten Elemente übersichtlich darstellt. Da die Listenansicht des WebClients die gleichen gleichen Funktionen wie die Listenansicht des Clients zur Verfügung stellt, soll an dieser Stelle auf das Kapitel <u>Listenansicht</u> verwiesen werden.



### Besonderheiten

In folgenden Punkten unterscheidet sich die Listenansicht von der des Clients:

· Es ist keine Multiselektion möglich

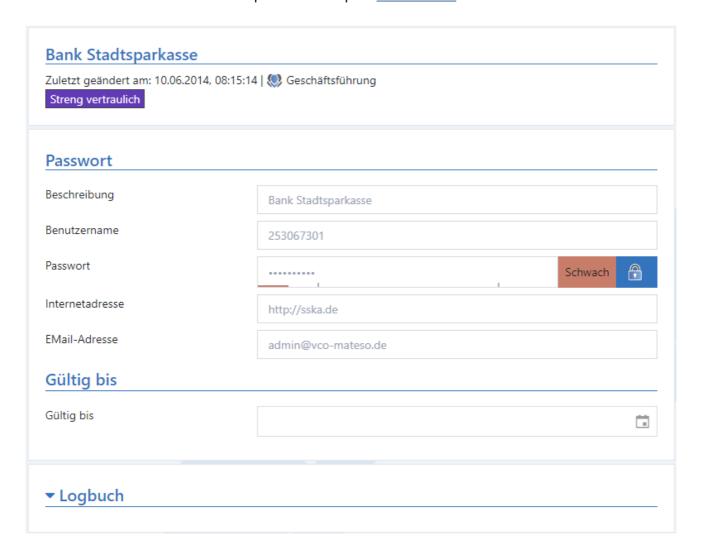
- Die Listenansicht kann nicht individuell angepasst werden
- Es gibt wie im Browser üblich keine Kontextmenüs

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# Lesebereich

## Was ist der Lesebereich

Wie auch die Listenansicht ist der Lesebereich des WebClients nahezu mit dem des Clients identisch. Deshalb soll auch hier auf das entsprechende Kapitel Lesebereich verwiesen werden.





Es gibt – wie im Browser üblich – keine Kontextmenüs

# Einstellungen

Die Einstellungen werden über die <u>Navigationsleiste</u> aufgerufen. Es stehen folgende Optionen zur Verfügung:

## **Sprache**

Hier kann durch einfachen Klick **Deutsch** bzw. **Englisch** gewählt werden. Die Änderung geschieht live und benötigt keinen Neustart des Browsers.

## **Tags**

Hier wird die Tagverwaltung aufgerufen.

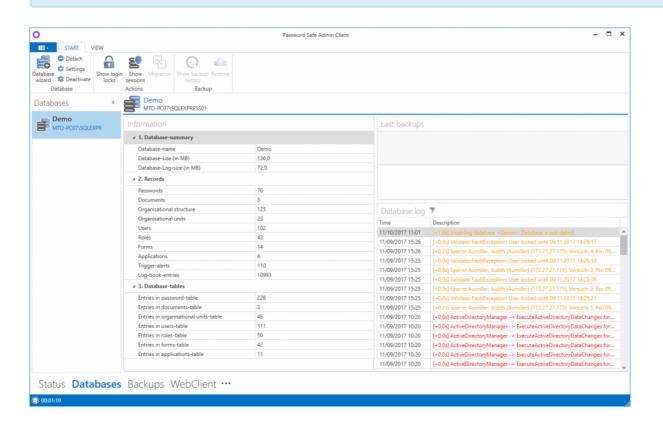
# **AdminClient**

### What is the AdminClient?

The AdminClient takes care of the central administration of the databases as well as the configuration of the backup profiles. In addition, it provides the very important interface to the Password Safe license server. Furthermore, it is used for the administration of globally defined settings, as well as the configuration of profiles for sending emails. <u>Installing the AdminClient...</u>



The default password for the AdminClient is "admin"

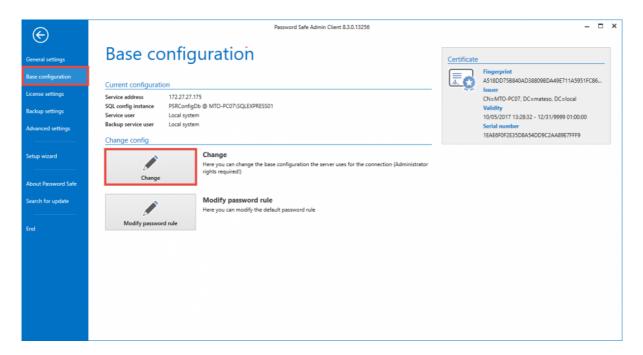


In this sense, the server service represents the interface between the client and the SQL server. The AdminClient is responsible for configuring the server service. It allows the central administration of the databases without having access to the SQL server. This is a huge advantage with regards to organization and authorizations.

# **Basic configuration**

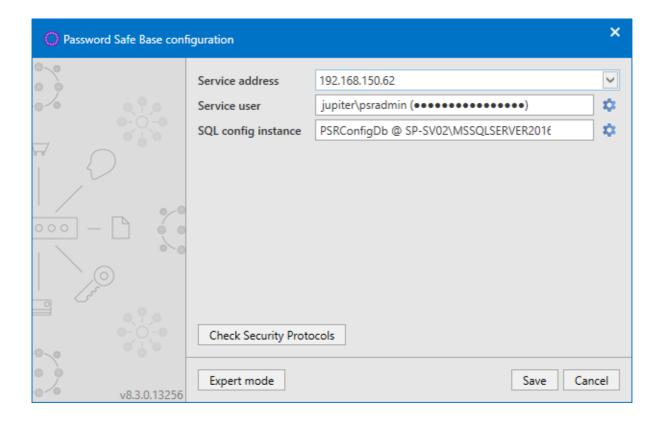
## What is basic configuration?

The connection to the SQL server or databases is defined in the basic configuration. The basic configuration appears the first time the AdminClient is started and can be called up at any time in the basic configuration.



## The basic configuration

A special wizard is available to carry out the configuration:



### Service address

The service address of the SQL server can be selected via the drop-down menu. It is mandatory to select the adapter via which the AdminClient can also access the SQL server.



The loopback address 127.0.0.1 should not be used here.

#### Service user

This setting is used to define the service user, which is needed to start the server service as well as the backup service. The "Use local system" setting starts the services with the local system account.

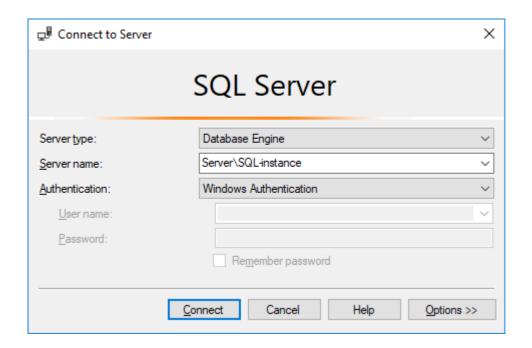


The logged on user needs local administrator rights to properly configure the server and create databases.

### **SQL** configuration instance

Under "SQL Server instance" the database server must be specified, including the SQL instance. For simplicity, you can copy the server name from the login window of the SQL server.

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If the option "Service user" is selected, enter the user, which logs on to the SQL Server. Please note that dbCreator rights are necessary to create a configuration database. dbOwner rights are sufficient if the database is created manually on the SQL server and is only accessed here. Enter the name of the configuration database under "Database".



Refer to the "System Requirements Server" section :#systemanforderungen-serverfor more information about your users.

### **Expert mode**

Expert mode displays a menu item for configuring a backup user – the service user is used here by default. Furthermore, the SQL instance can be configured via "Connection string".

The SSL certificate can also be configured to protect the client server connection. By default, a certificate is generated by the AdminClient However, you can also choose your own. Further information can be found directly in the <u>section provided for this purpose</u>.

Exchanging or overwriting an existing certificate may cause warnings to the clients if the certificate is not trusted at each client.

Click here to return to the "Getting started" section

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# **Certificates**

### SSL connection certificates

The connection between clients and the server is secured via an SSL certificate. The latest encryption standard TLS 1.2 is used here. It is also possible to create a certificate via the server, as well as to use an existing certificate with a CA. All computers on which a client is installed must trust the certificate. Otherwise, the following message will appear when the client is started:

### This connection is not trusted!

The connection to the server is not considered secure.



### Dieser Verbindung wird nicht vertraut!

Die Verbindung zum Server "192.168.150.64" wurde als nicht sicher eingestuft. Falls Sie normalerweise keine Probleme mit der Verbindung haben, wenden Sie sich bitte an Ihren Administrator. Es besteht der Verdacht, dass sich ein unbefugter Dritter als Password Safe Server ausgibt.

Wenn Sie sicher sind, dass der korrekte Server angesprochen wird, kann der Login trotzdem ausgeführt werden.

Show server certificate

Login fortsetzen

Login unterbinden



Windows Server 2012 R2 requires the latest patch level, since it has been delivered with SSL3, and has been extended to include TLS 1.2

The service user creates the databases. A separate certificate is also generated for each database. Therefore, the service user must be a local administrator or a domain administrator, as otherwise they would have no rights to save data in the certificate store.

## Structure of certificates

The following information applies to both the Password Safe certificate and also to your own certificates:

### **Alternative applicant**

Communication between the client and server can only take place using the path that is stored in the certificate with the alternative applicant. Therefore, the Password Safe certificate stores all IP addresses for the server, as well as the hostname. When creating your own certificate, this information should also be saved under the alternative applicant.

# **Using the Password Safe certificate**

The name of the PSR certificate is PSR8Server. This can be done via the basic configuration in the AdminConsole. The certificate is saved locally under:

Local computer -> own certificates -> certificates



The certificate is valid for one year. A new one must then be created and distributed as described.

### **Distributing the Password Safe certificate**

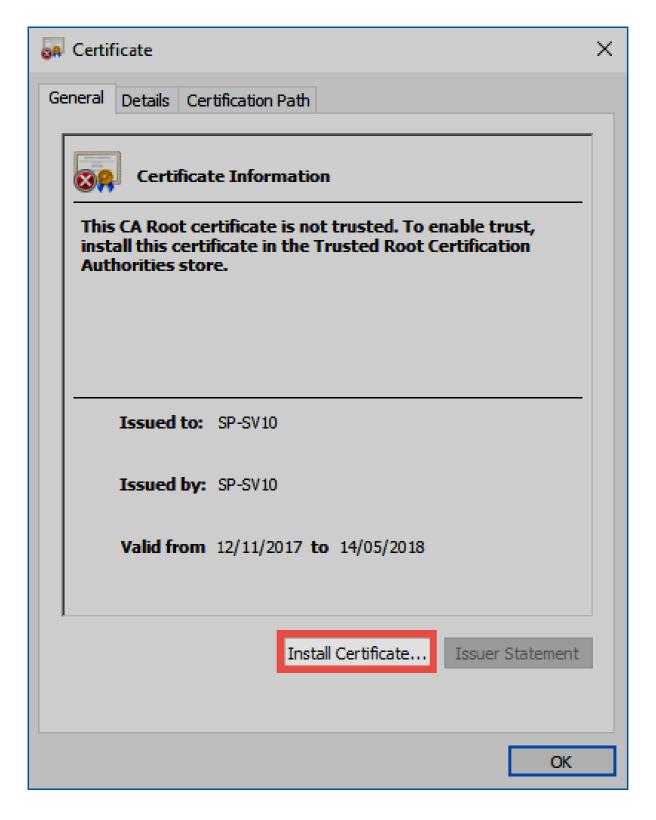
In order for the certificate to be trusted, it can be exported to the server and then imported to the clients. The following storage location needs to be selected here:

### local computer -> trusted root certificate location -> certificates

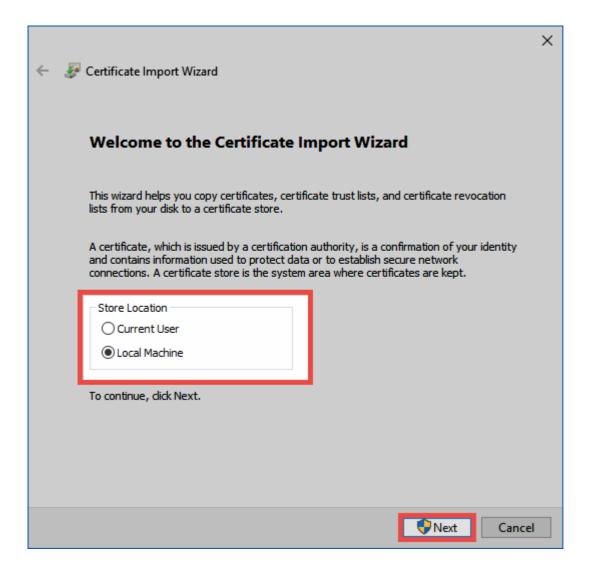
The certificate can be rolled out and distributed using group guidelines.

### Manually importing the Password Safe certificate

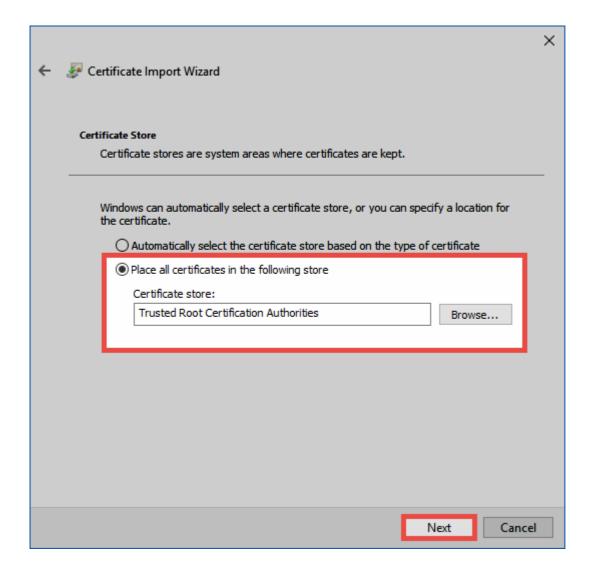
If the Password Safe certificate is not rolled out, it is also possible to manually import the certificate. To do this, firstly open the certificate information. In the warning notification, the Show server certificate button is available for this purpose. In the following dialogue, select the option Install certificate...



A Certificate import wizard will open in which Local computer should be selected.



In the next step, the storage location "trusted root certificate location" needs to be manually selected.



Finally, the installation needs to be confirmed once again.



The user logged in to the operating system requires rights to create certificates

# Using your own certificate

If a CA already exists, you can also use your own certificate. You can specify this within the basic configuration. Please note that a server certificate for SSL encryption is used here. The CA must be configured so that all clients trust the certificate. It is necessary to adhere to the certification path.

When creating the certificate, ensure that Password Safe only supports the Cryptographic Service Provider (CSP) and not the Key Storage Provider (KSP)

When configuring, you must ensure that the clients can access the CA lock lists

### Wildcard certificates

Wildcard certificates are not supported. In theory, it should be possible to use them, but we cannot help with the configuration. You can use wildcard certificates at your own responsibility.

### **Database certificates**

A unique certificate is created for each database. This is named "psrKey" followed by a unique GUID. For example: psrKey\_25717957-fcc1-e611-9953-c86000c4a2aa

# **Certificate for Master Key mode**

If Active Directory is accessed via Master Key mode, a certificate will also be created. The nomenclature corresponds to that of the database certificates.



Both the Database certificates and also Certificates for Master Key mode have an expiry date. However, this is not checked. The certificate thus does not need to be renewed.

It is essential that the generated certificate is backed up! If lost, the database can no longer be used! The backup can be carried out securely via the certificate management process on the operating system. The certificate can be exported there by right clicking on it.

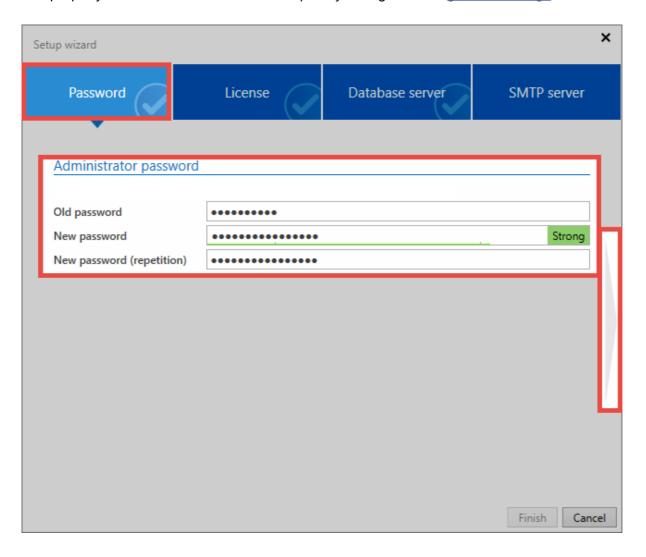
# Setup wizard

## What is the setup wizard?

The setup wizard contains all relevant settings for setting up Password Safe. The individual points can also be changed later on. Separate sections are available for each.

### **Defining the administrator password**

The first step is to define the authentication password for the AdminClient. The initial password is "admin". A new password needs to be entered during startup – this new password should be securely and properly documented. It can be subsequently changed in the general settings.

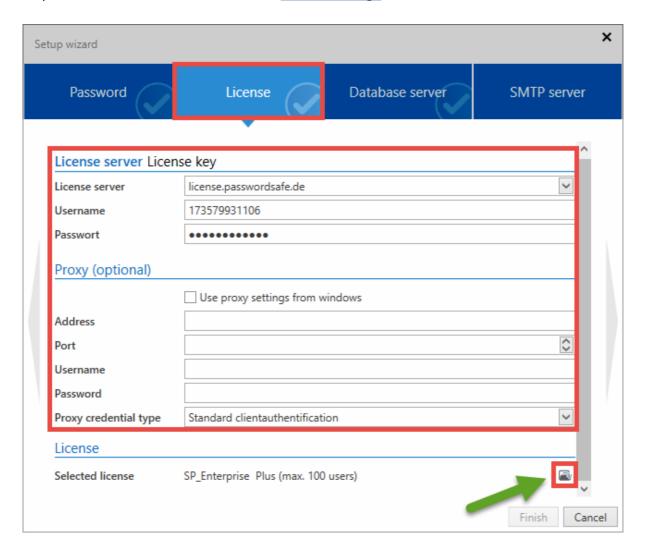




The initial password is "admin".

### License settings

The second step is to complete the configuration for successively connecting to the licence server. This step can also be carried out later in the <u>licence settings</u>.



"license.passwordsafe.de" should be entered in the field "Licence server". The other access data (user name and password for the licence server will be sent to you by email).



# Ihr Konto wurde erstellt

### Kundendaten

Firma Adresse

email@kunde.de

### Zugangsdaten

Username: 987654321987 Passwort: golagilezora

### Verkäufer

Partner Adresse

+49 821 747787-0 info@mateso.de www.mateso.de

Mit freundlichen Grüßen

Ihr Password Safe Team - Lizenzmanagement

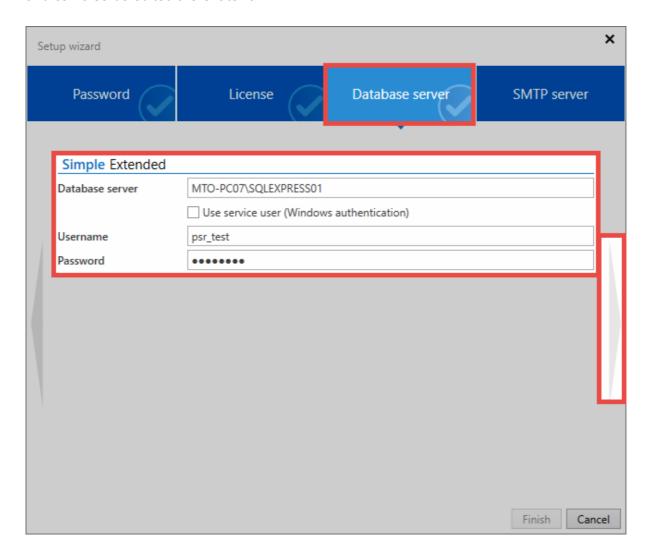
Fon: +49 (0)821 747787-0 Fax: +49 (0)821 747787-11

MATESO GmbH
Daimlerstraße 15, D-86356 Neusäß
Handelsregister Augsburg HRB 22302
Geschäftsführer: Thomas Malchar
USt.-ID: DE252782033

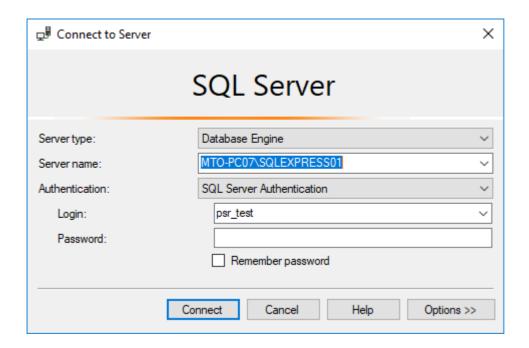
If necessary, access data for a possible proxy can also be issued – otherwise the proxy in the operating system will be used. You can then select and activate the required license by clicking on the corresponding button.

### **Database server**

The configuration of the database server is also part of the "advanced settings":#erweiterte-einstellungen and can also be edited there later on.



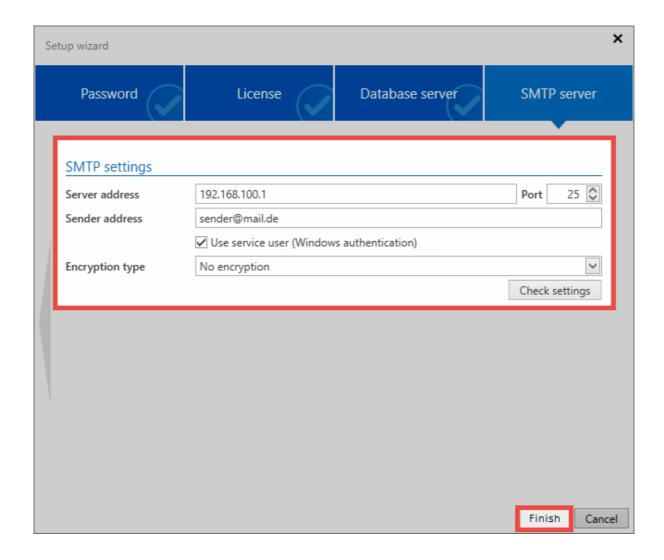
The database server must be specified along with the associated SQL instance. For simplicity, you can copy the server name from the login window of the SQL server.



The user that will be used to create the database on the SQL Server is also specified. The user therefore needs **dbCreator** rights. Alternatively, you can use the service user for this purpose. The "Advanced" button allows you to specify a **Connection String**.

### **SMTP** server

The last step is to configure the SMTP server via which all emails are sent. This is also part of the "advanced settings":#erweiterte-einstellungen should it be necessary to make changes later on.



Once the data has been entered and successfully tested, the wizard can be completed by clicking on "Finish".

Click here to return to the "Getting started" section

# **Creating databases**

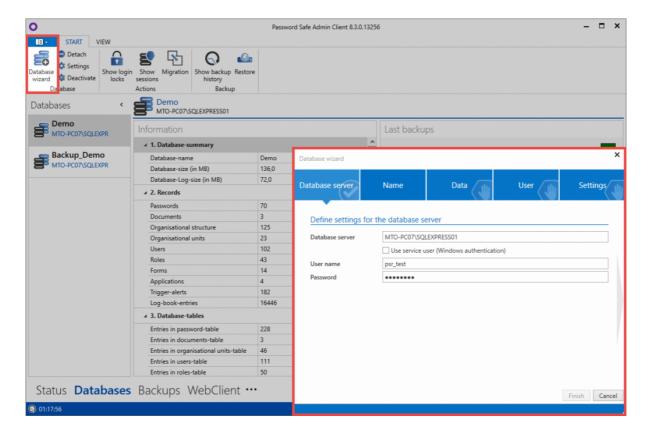


### What are databases?

Databases contain all information on users, records, documents, etc. The changes to objects in Password Safe will also become part of the MSSQL database. Naturally, the regular <u>creation of backups</u> to secure this data should always have the highest priority. The **MSSQL** relational database management system is used in Password Safe version 8.

# **Creating databases**

The creation of databases is supported by the database wizard, which is started directly from the ribbon. The individual tabs of the wizard are explained below:



#### **Database server**

The first tab can be used to manually select the database server. By default, the value defined in the <u>Advanced settings</u> is preset. A user can also be entered or the service user can be selected instead.

#### Name

Enter the name of the new database here. Alternatively, you may select an existing database. A meaningful name makes it easier to differentiate between databases, especially when using multiple databases.

#### **Data**

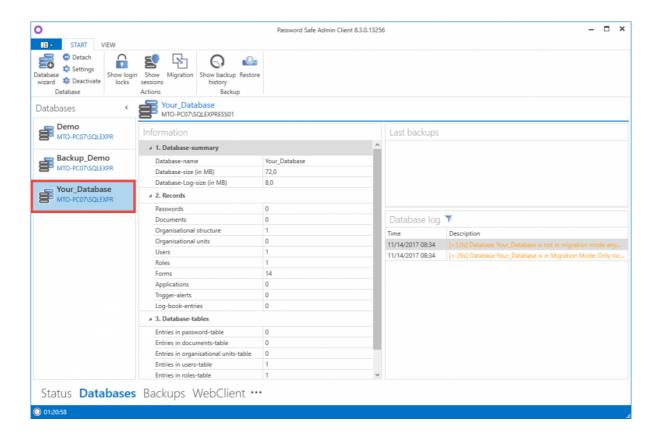
This setting can be used to define whether a template should be used. The template will provide the database with ready-made forms and dashboard settings that make it easier to get started. The user can select from English and German templates. However, it is also possible to proceed without a template – you will then start with a completely empty database. If you have a backup from Password Safe version 7, this can be migrated.

### User

This setting is used to define the first user to be created – normally this is the administrator. If a migration is active, the user can be deleted after migration.

# Finishing the database wizard

Once a database has been created successfully, <u>database migration</u> starts, provided it has been selected. If no data migration has been selected, the new database is created directly, and will be displayed in the database overview.



Click here to return to the "Getting started" section

# **Migration**

It is always recommended that the migration to Password Safe version 8 is completed together with a certified partner/the manufacturer. Please contact us about this matter.

# What is a migration?



Migration describes the importing of data from the old Password Safe version 7. This section is thus only relevant for existing customers.

The database format used for version 7 differs fundamentally from the MSSQL database used by version 8. The migration involves the automatic porting of all data from version 7 to version 8. In this regard, the amendments to the <u>authorization concept</u> make it necessary to adapt the data to the new conditions.

The user carrying out the migration can view all of the folders on the database during the process. The records themselves cannot be viewed by the user. The permissions granted for the records do not change during the migration process.

# Fundamental changes to the operating concept

Password Safe version 8 is based on a completely new operating concept, which does not require a folder structure – records are now categorised instead. Both the division of organisational units and also the use of tags play a decisive role here. The changes make the system significantly more flexible in terms of adapting it to individual requirements, as well as offering greater efficiency when locating saved information.

Since there are no longer any folders in version 8, you must specify during the migration how the records previously saved in folders should be categorized in future. A "mapping" process is thus carried out to define the categorisation of these records. As part of the migration, it is possible for each folder to separately define whether it should be mapped as an organisational unit or as a tag. It is also possible to exclude individual folders from migration. To simplify the process, there is of course a wizard that is described in more detail in the corresponding section.



The folders Home, Search folders, All passwords and Favourites are no longer required in version 8 and therefore do not have to be migrated.

### Parallel operation of versions 7 and 8

From technical point of view, it is possible to operate versions 7 and 8 in parallel. However, parallel operation is not recommended since it may cause deviations of data records. It may also cause issues with automatic login.

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# **Preparations**

# **Preparations in version 8**

Before migration, ensure that both the server and the client for version 8 are installed and can be used. Refer to the Getting started section for more information. In addition, you should specify before the migration whether Active Directory users should be imported in Master Key mode or using end-to-end encryption. The connection to Active Directory section will help you to make a decision.

Master Key mode and the end-to-end encryption differ significantly. The decision about which mode to select will have a profound impact. Therefore, this decision should be taken with care. Further info...

# **Preparations in version 7**

#### **Email addresses**

In the v7 database, all local users, as well as all users who are to be migrated in the end-to-end mode, must have an email address. Version 8 utilises a new process (PBKDF2) which enables the delivery of new, randomly generated passwords to the email addresses mentioned above.



No e-mails are sent in the test mode. Therefore, no email addresses must be stored. In this case, passwords must be manually assigned to the individual users. These must then be changed at the first login.

### Backup, password, and private key

- · A valid backup of version 7 must exist in .psx format
- The associated private key with the ending .prvkey is required for server databases.
- The database password is required (for single and multiuser databases)

### Offline mode and USB sticks

- · All offline databases must be synchronized before the migration
- All USB sticks must be synchronized before the migration

The value for "Exported databases" shown in the database overview (see following subsection) is the sum of all offline databases and synchronized USB sticks.

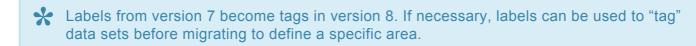
# Cleaning up the data set

The migration to version 8 is an opportune time to clean up the data on the existing version 7 database. On the one hand, this shortens the migration process, while on the other, it makes it easier to "get your bearings" in version 8. The database overview can be called up in version 7 via **Edit -> Reports -> Database overview** and is a very important source of information during the clean-up process.

Description	Number
Applications	329
Documents	7
Exported databases	2
Folder	759
Form fields	474
Forms	54
Groups	26
Icons	58
Labels	3
Logbook entries	68893
Messages	30
Permissions	4
Records	158
Records (locked)	5
Records (sealed)	10
Synchronization log	49974
System-Tasks	3
Tasks	7
User	122
User (deleted)	20
Workflow-Events	7

- Records, documents, folders or applications that are no longer required should be deleted. Personal records and documents must be cleaned up by the user themselves.
- It is useful to adjust the folder structures in advance with a view to the migration
- Cleaning up the logbook (Edit -> Database settings -> Logbook) also often makes sense. There
  is an option to export data before deletion. The size of the logbook can be seen in the database
  overview.

• The size of the synclog is also shown in the database overview. If the value is more than 10,000, it should be deleted. Otherwise, this could massively increase the size of the backup file.



Emptying the synclog should always be carried out with the help of technical support. In order to make an appointment, please contact <u>technical support</u>.

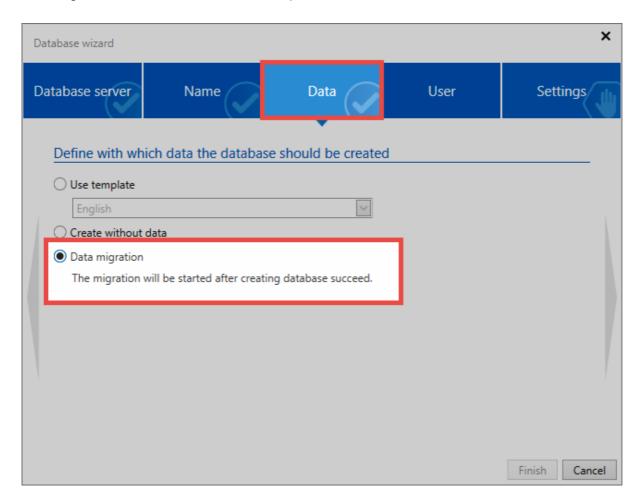
# **Starting the migration process**

# What is the migration process?

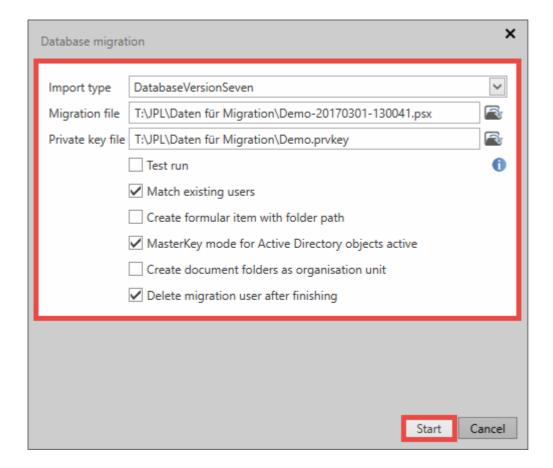
The migration process describes the actual porting process in which all data from a version 7 database is transferred to a new/existing version 8 database. The required amendments to the data set due to the redesign of the authorization concept are also carried out.

# **Starting the migration**

Firstly, a new database is created as described in the section <u>Creating and managing databases</u>. The data migration is activated in the third step of the wizard.



After completing the database wizard, you can go directly to the migration wizard.



· Select the desired Import type

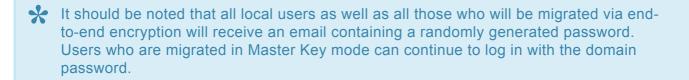


Only an import from Password Safe v7 is currently supported. If you wish to migrate from older database versions, an intermediate step via version 7 must be carried out first.

- Under Migration file, select the previously created Password Safe V7 backup which is in .psx format
- In addition, when migrating a server database, the private key file in .prvkey format that belongs to the backup must be selected. Users are requested to Enter the password for single and multiuser databases.
- The complete migration is carried out as a test via the **test run**. Users do not receive passwords in this case and thus cannot log in. This step is only for test purposes – you must delete it following a successful test in order to carry out the migration again.
- Merging existing users: If an existing database is migrated, any duplicate users are merged using the name. The permissions will be added together. If this option is inactive, a "\*" is added to the name of the newly imported user. In the next run "\*\*" etc.

· Create form field with folder path: A form field is created that replaces the folder path from Password Safe version 7. This field contains every record and allows you to search based on the old folder path in future.

- Master Key mode for Active Directory objects: It is decided here whether the AD user is imported in Master Key mode or using end-to-end encryption. Note that a corresponding certificate is created in Master Key mode.
- The migration user can be deleted if required. In general, this user is no longer required after the migration because the administrator from the migrated backup is adopted as the user and used in the future.
- Before importing, you should carefully consider whether to import in Master Key mode or using end-to-end encryption. This setting cannot be changed afterwards. You can find further information on this in the section Active Directory link.



After the process has been started, the data are analysed and processed. Depending on the database size, this step can take several hours.



If an error occurs, the wizard will generate a log file entry. This can be found under the path C:\Users\User\AppData\Roaming\MATESO\Migration.

# Migration into an existing database

The data can also be migrated into an existing database via the ribbon. The migration process remains the same. This function allows multiple databases to be merged. Identical records, documents, forms, etc. are duplicated. **Exception**: Duplicated users will have a \* added to the end of the name. They can, however, be merged together. Tags are not duplicated if they are written identically.



📯 As soon as the migration starts, the database is in migration mode. As long as it is active, no logbook entries can be created. If users are connected to the database, they cannot use the database while the migration mode is active.

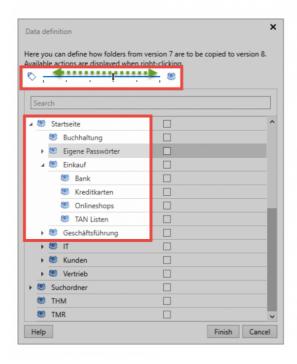
# **Assigning tags and OUs**

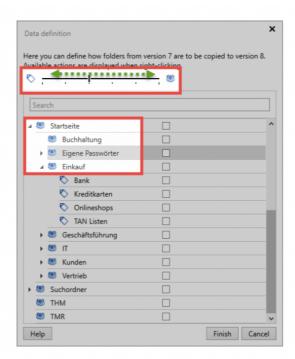
# Why are tags and OUs assigned?

Following the previous step, the folder structure of version 7 is displayed. Due to the already mentioned <u>amendments to the operating concept in version 8</u>, it is necessary to define how the data will be categorised in future. As folders no longer exist, it is necessary to define whether folders from version 7 are converted into an organisational unit or a tag in version 8. The icons shown in the overview have the following meanings:

- Migrate the folder as an organisational unit
- Nigrate the folder as an tag
- X No category is created for the marked folder

The slider is used to define how far up the hierarchicy folders will be converted into organisational units during the migration – all underlying folders will be converted into tags. Thus a certain pre-selection can be made, which can then be manually refined. Repeated clicking will switch between tag, organisational unit and unallocated folder.

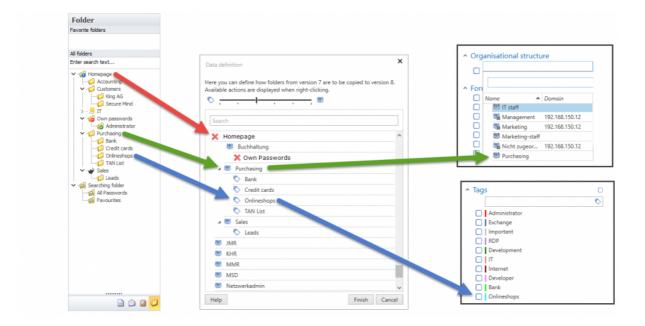




Further options can be opened via the context menu (right mouse button):

- · Categorise all sub-objects as organisational units
- · Categorise all sub-objects as tags
- · Ignore all sub-objects
- Delete all previous markings

In the following **diagram**, a possible process for assigning the folders to organisational units and tags is illustrated:



- Home and the search folders do not need to be imported. Importing personal folders is also not recommended. In this case, the records are assigned to the organisational unit of the respective users. The migration process also provides you with the opportunity to clean up all folders with no content.
- The user carrying out the migration can view all of the folders on the database during the process. The records themselves cannot be viewed by the user.

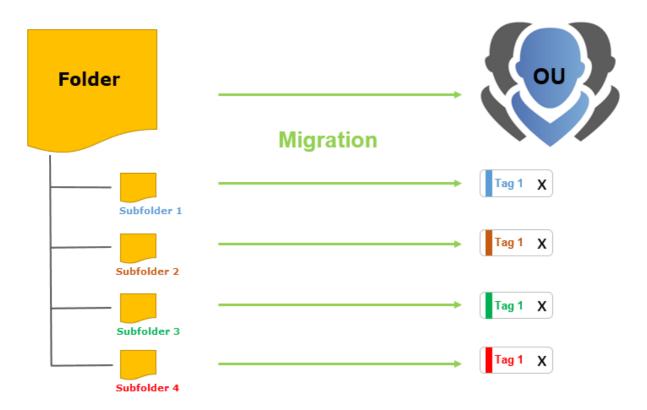
# Finishing the migration

Press the **Finish** button to transfer the data to the database. **The migration can take several hours depending on its scope**. If Master Key mode has not been selected, the imported users will receive randomly generated passwords via email and can directly log in. At the first login, these passwords must be changed. If configured, the user who carried out the migration is immediately deleted.

# **Permissions after migration**

# What happens to the permissions from the original folders?

Folder structures are responsible for, amongst other things, structured data management in version 7. As described in the <u>previous section</u>, the mapping process to OUs and tags is directly carried out during the migration process. Depending on the configuration, folders are converted into OUs and subfolders into tags:



Naturally, the folders in version 7 also act as the basis for the permissions. If a record was created in a folder, the record is granted with permissions in the same way as the permissions for the associated folder. As long as only a few folders from version 7 are "mapped" into organisational units as part of the migration in version 8, this process does not change. A <u>rights preset</u> is automatically defined for the organisational unit (**predefined rights**) that is used to automatically grant the intended rights to records created in future. The subfolders had their own permissions. Due to the <u>assignment of tags</u> from subfolders, a new mechanism needs to be used because <u>tags</u> do not posses any rights. To enable a uniform system to be created, the <u>rights template groups</u> associated with the predefined rights can be helpful here.



# **Checklist after migration**

### Database overview v7 and v8

In order to compare the state of the database before and after the migration, the database overview in version 7 already mentioned as part of the preparations for the migration and its equivalent in version 8 can be very helpful. As there are a number of differences in version 8, not all of the values will match. All of the cleanups to the database are also relevant (see the preparation section). The following section describes the individual values in both database overviews.

#### Records

- The total number of all records must be the same in versions 7 and 8
- This includes personal records. The overview always shows the number of all passwords in both versions.



Lin version 7, all of the passwords for which a user has permissions can be viewed under "All passwords". In version 8, this can not always be checked because version 8 can issue a maximum of 1000 passwords. If a user has permissions for more than 1000 records, you will need to adjust the filter correspondingly.

#### **Seals**

Seals are migrated differently, depending on their form in version 7. For security reasons, the number of sealed records should also be compared.

- · Seals with release mechanisms are migrated in such a way that users / groups with the permissions to issue a release in version 7 are also granted the permissions to issue releases in version 8
- Seals without release mechanisms are not migrated as seals. In version 7, applying a seal without a release mechanism was used to send a notification when a user viewed the password. A corresponding notification is configured in version 8 when this type of seal mechanism is imported. Although the mechanism is retained, it is no longer displayed as a seal.
- In version 8, users from Light seals are stored in the seal but are not authorised to issue a release. The record will also not be sealed for this user group. They are thus not affected by the existing seal and can open the record without having to break the seal.
- The reasons for breaking a seal from version 7 are adopted.

• However, those users who had the required permissions to edit the seal in version 7 are handled differently. These users are ignored by the migration because all users with the required permissions to release the seal are permitted to edit it in version 8 – they are thus linked to the authorization system from now on (see section on seals).

· The seal history has become obsolete without replacement

### Releases

• In the releases area, there may be deviations after a completed migration because the releases configured via the workflow system are removed. (The workflow system no longer exists in version 8)

### Locking

- · Locked records are protected in version 8 with password masking
- The users who were allowed to edit the lock in version 7 are not locked in version 8.

#### **RDP** connections

 Records based on the Remote desktop connection form are split during the migration. Records are created with the login data. The connection data are stored in the corresponding RDP applications. These are then linked directly to the records. You can find further information on this in the Applications section.

### **Applications**

 Applications from version 7 are converted as far as possible. However, it is possible that individual applications have to be re-learned again. However, all web pages should be able to be filled automatically without major problems. After the migration, all users have the right role to read all applications. If this is not desired, the rights must be correspondingly adapted.



📯 In Password Safe version 8, you can usually enter login data for websites automatically without the application – web applications are therefore only necessary in exceptional cases. Therefore, it is a good idea to delete any imported web applications. The filter allows you to quickly select them.

### **Users**

Users from version 7 are copied one-to-one. The login for migrated users will differ depending on the type of user and the mode in which it was migrated.

· Local users will receive a new, randomly generated password by e-mail. This password is used for the initial login.

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• AD users in end-to-end mode get a new password for initial login by e-mail. This is carried out with just the user name without the domain entered in front of it.

 AD users in Master Key mode can log in directly with their domain password. Here, too, the login is completed without the domain added in front.

### **Groups**

- All groups from version 7 become roles in version 8.
- In version 8, there are **no longer any** groups in group nesting there are only roles in a flat hierarchy. This can result in more roles than there were in version 7.

### Roles

During migration, some roles are created by default to map the version 7 permissions in version 8. This affects the visibility of

- Applications
- User
- Forms
- Roles



The administrator becomes a member of these roles during the migration. Following the migration, these should be checked and adapted where necessary.

### **Custom icons**

Your own icons will not be imported because they are no longer available in version 8

### Labels

- · Labels from version 7 become tags in version 8.
- · The colour is maintained
- If necessary, labels can be used to "tag" data sets before migration to define a specific area

### Tasks and messages

Tasks and messages from version 7 are <u>not</u> migrated

### **Folders**

Since there are no folders in version 8, they are imported as organisational units or tags in the
 migration wizard. Since users in version 7 have personal folders (for example for messages and
 tasks), the number can vary greatly.

### **Workflow Events**

- Password Safe version 8 does not currently have any workflow system. Configured events are thus not imported.
- Notifications configured in the workflow system can now be created using the <u>module of the same</u> name.

### System tasks

• System tasks in version 8 differ significantly from those in version 7. A migration is not possible.

### **Logbook entries**

• All logbook entries for the topics password, group, document, application, label, user, folder, seal templates, seal and form are imported and displayed.

### **Forms**

Only forms that have a password assigned to them are imported. The number may therefore differ.

### **Documents**

- · All documents from version 7 are migrated
- The folder in which the document was located is converted into a tag
- · Any parent folders are ignored
- · The rights to documents are copied
- · You can link to records in the footer of the reading pane of the record

### **External links**

· External links are not migrated.

# **Operation and setup**

### Structure of the AdminClient

The structure of the AdminClient is based to a high degree on the structure of the actual client. The control elements such as the ribbon and the info and detail areas can be derived from the section dealing with the client.



An initial password is required for the first login on server. The password is "admin". This password should be changed directly after login and carefully documented.

### Status module

### 1. Ribbon

As usual the ribbon can be found above. Because the module is purely informative, there is no functionality in the ribbon, except for updating the view

### 2. Notification area

- The info area shows the status of the specific services. Click the  $^{>}$  icon to configure services. By default, the base configuration is used. If necessary, individual parameters can be replaced or adapted to personal requirements.
- You can start and stop a specific service via
- On the right side of the info area, the utilization of the processor and main memory is displayed over two curves.
- In the "Backup service" area, the last backups are displayed using a diagram. There is a green bar for a successful backup, a red symbolizes a failed backup. Additional information is displayed via a mouseover.

### 3. Server log

The server logbook shown on the right of the screen monitors and controls the server. It shows all relevant actions on the server in a comprehensible way, always displaying the last 100 entries. The entries are marked as follows:

Expected actions black	
------------------------	--

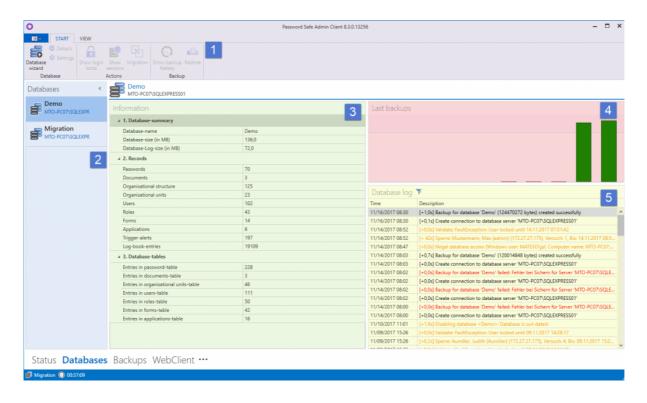
Events that require attention	orange
Problems and crashes	red

- Expected actions such as starting and stopping services are displayed in black
- · All events (e.g. failed login attempts) that require attention are displayed in orange
- · All problems (e.g. crashes) are marked in red

The server logbook can be sorted in ascending and descending order by date and description via the column headings. The period shown can be limited using .

### **Databases module**

Databases are managed in a dedicated module. All relevant information on the existing databases can also be called up – completely without accessing the SQL server.



### 1. Ribbon

### 2. Database overview

In the database overview, all databases listed alphabetically. This section can be minimised using the arrow symbol on the top, left edge. Right-click on one of the databases to display a context menu with all available functions.

#### 3. Notification area

The Info area displays all the information about the database currently selected in the database overview. This information is divided into the three subsections "Database summary, Data sets and Database tables".

### 4. Recent backups

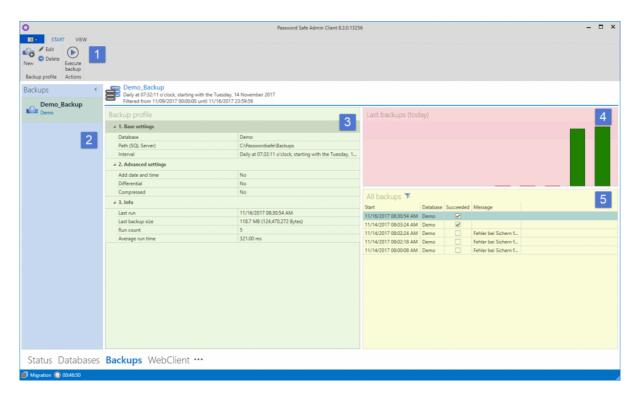
List of recent backups. Can be sorted by date

### 5. Database log

The database log is used to monitor and control the specific databases. All relevant actions for the selected database are displayed in a comprehensible manner in one list. The categorisation is carried out in the same way as the server log according to the colours applied.

# **Backups module**

There is also a separate module for configuring the backups. This means that all backups can be configured and managed directly from the AdminClient.



### 1. Ribbon

### 2. Backup overview

All configured backups are listed here. The overview can be minimized to the left. Other functions are available via right-click

### 3. Notification area

The notification area is divided into three sections. The "Basic settings, Advanced settings and Info" sections for the selected database can be used

### 4. Recent backups

The last backups are displayed in a list on the right.

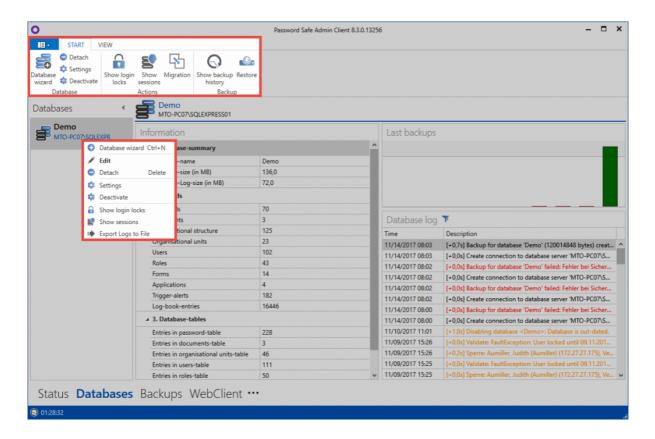
### 5. All backups

A tabular overview shows all previous backups. The view can be sorted as usual. Here you can see at a glance, when which database was saved and whether the backup was successful.

# Managing databases

## Managing a database

The available actions can be selected via the context menu that is accessed using the right mouse button or also via the ribbon.



## **Database settings**

All database settings are saved in the database. It is necessary to log in to the database before editing the settings. Any user existing in the database can be used for this purpose. You can always restore Global settings via the ribbon.

### **Multifactor authentication**

This area can be used to configure which services will be used for multi-factor authentication. The available services are: **RSA Secure ID**, **SafeNet**, **YubiKey NEO**, and **YubiKey Nano**. After selecting the required service, specify the respective access data. You must also configure various services. In this case, you can specify the methods, which will be used by the individual users, on the client.

Further information on this subject can be found in **Multifactor authentication** section.

#### PKCS#11

Via the PKCS # 11 interface, the server keys can be protected via a hard-ware security module (HSM). Interface can be configured here.

## **Database actions**

#### **Show connection locks**

In the ribbon, all connection locks can be displayed. To do this, you must first log in to the database. All locked users will be displayed in a list. The following is displayed:

- User name (if known)
- · Reason for lock
- Number of login attempts
- Expiry of the lock. The user can be unlocked by right-clicking on an entry.

A user can be locked manually using the corresponding button. It is necessary to select the user, configure the expiration of the lock and specify a reason.

#### Show / disconnect sessions

You can use the corresponding button to display all currently connected clients. After selecting a session, the connection can be disconnected.

### Migration

Once a database has been selected, the "Migration":#migration can be started via the ribbon. This also allows multiple version 7 databases to be merged into one.

When the migration is started, the database is set to migration mode. For the duration of the migration, it is not possible to log in to the database – users who are already logged in will be sent a corresponding message. The sessions remain, however, so users can continue working as soon as the migration is complete.

## Data backup

Here you can see the history of all backups and a backup.

## **Show history**

All backups of the database are displayed hierarchically in a sortable list.

## **Importing**

A backup can be backed up. This can be done via a file or from the history. The procedure under <a href="Backup">Backup</a> <a href="mailto:management">management</a>

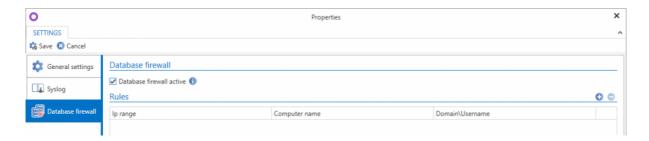
## **Database firewall**

## What is the database firewall?

The database firewall enables you to regulate access to the database. A whitelist policy is used for this process. Firewall rules are used to allow access to the database in individual cases.

## **Activating the firewall**

The firewall can be directly activated in the database settings.



Access to the firewall is blocked after it has been activated. Login attempts are directly blocked.

## Warning

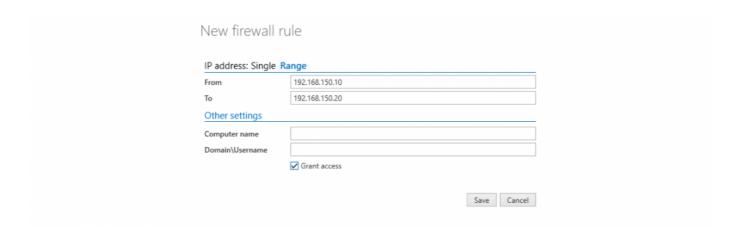


The connection to the database was blocked by the database firewall.



## Firewall rules

The rules already set are displayed in the section on the right. The icons on the local section of the rules already set are displayed in the section on the right. The icons on the local section of the rules already set are displayed in the section on the right. The icons on the local section of the rules already set are displayed in the section on the right. The icons of the local section of the rules already set are displayed in the section on the right. The icons of the local section of the rules already set are displayed in the section on the right.



The following possibilities exist:

- Access from an individual computer is allowed via the IP address.
- A Range of multiple IP addresses can also be optionally selected.
- It is also possible to regulate access using the **Computer name**.
- Finally, access can also be allowed for a certain Windows user. For example, the administrator can be allowed access irrespective of the computer being used.
- The setting Grant access defines whether access is allowed or blocked. This is symbolised by a corresponding icon.

Naturally, the rules can also be combined. It is thus possible e.g that only one defined user can access one database from a certain IP address.

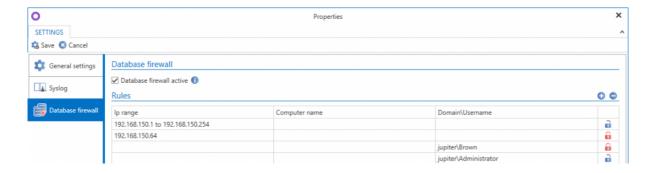


The conditions are always combined using **AND operators** 

If two or more rules overlap, the rule with the least rights will always be applied. For example, if a rule allows access from a range of IP addresses but another rule blocks a specific computer within this range then the rule blocking the computer is applied.

## **Examples**

The functionality of the firewall will be explained in more detail using the following rules:



### **Approving an IP range (Rule 1)**

The first rule in the example allows access from a range of IP addresses from 192.168.150.1 to 192.168.150.254

### Locking a particular computer (Rule 2)

The computer with the IP 192.168.150.64 is within the range defined in Rule 1. Access from this PC is blocked using this rule.

### Blocking an individual user (Rule 3)

If you want to block a particular user (perhaps because they have left the company) then this is also possible.

### Computer-independent access for a user (Rule 4)

This rule grants access to the administrator. It is irrelevant which computer the administrator uses to log in to the database.

# Main menu

## What is the main menu?

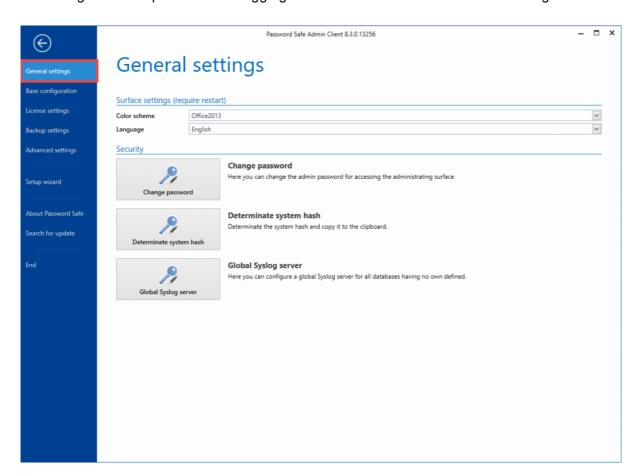
The operation and structure of the Main menu/Backstage menu is the same for the Main menu on the <u>client</u>. This area can be used independently of the currently selected module.

- General settings
- Backup settings
- License settings
- Advanced settings

# **General settings**

## What are general settings?

Within the general settings, surface settings regarding the colour scheme as well as the language used are configured. The password for logging in to the AdminClient can also be changed here.



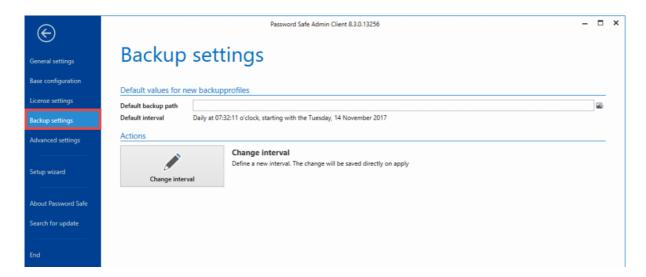
## **Determining the system hash**

This function determines the system hash, and copies it to the clipboard. This hash is used for the offline license.

# **Backup settings**

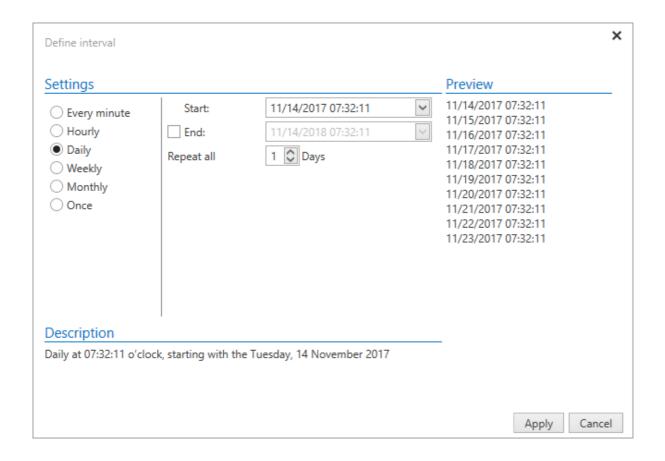
## What are backup settings?

Within the backup settings the default values for the execution of backups can be defined.



## **Interval settings**

The interval for backups can be customized as needed. A separate assistant is available for this purpose.



# **Backup management**

## Introduction

Regular backups of the data should always be part of every security concept. If you wish to create backups directly on the SQL server, you should also include the Password Safe databases. If no central backups are carried out at the SQL level, you can create backup profiles using the AdminClient. The backups themselves will then be generated on the SQL Server.

## Difference between an incremental and full backup

A complete backup always saves all data in a database. An incremental backup also creates a complete image of the database as the first step. In future, only the changes since the backup created at the beginning will be saved. This saves both time and memory capacity.

## **Backup concept**

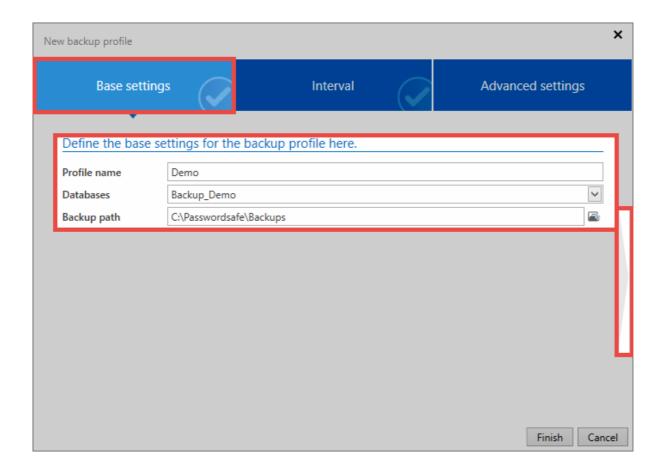
It is recommended to run an incremental backup every hour. In addition, a full backup should be created once a week.

## Managing backup schedule

### **Creating backup schedule**

You can create a new schedule via the ribbon. This is facilitated by a wizard. All the information entered under "Backup settings":#backup-einstellungen will be used by default.

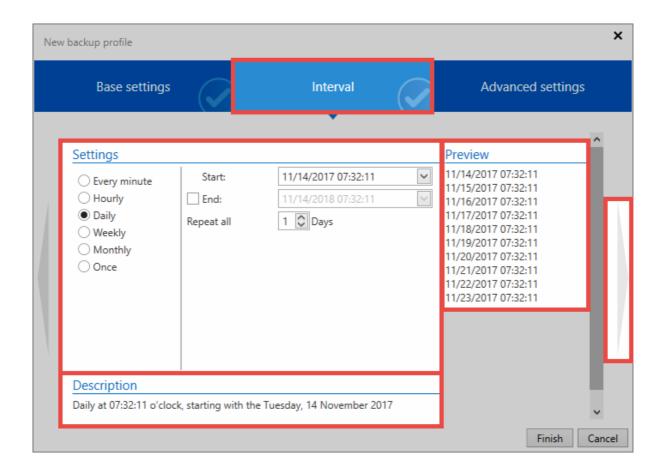
First, assign a profile name and select the desired databases. You also need to specify the directory for the backups.



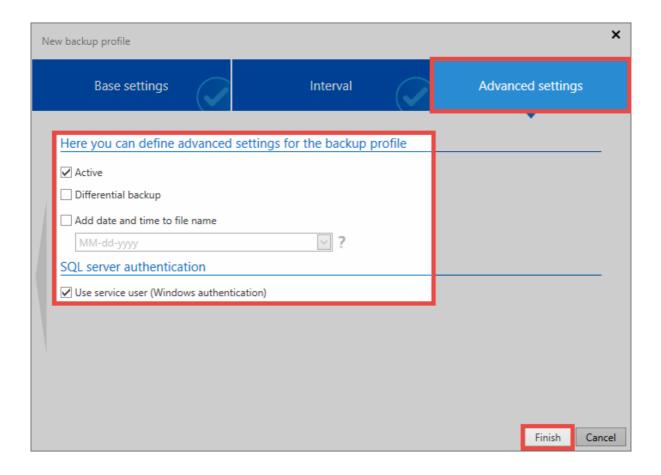


\* It must be a directory on the SQL server.

Now set the time interval for creating backups. A preview on the right will show when the backups will be created in future. An end date can be optionally entered.



In the advanced settings, you can configure whether the backup should be activated directly. It is also possible to specify whether to create incremental backups. If the date and time are added to the file name, a new backup is created with each run. If this is not done, the last backup is always overwritten. The service user can be used to create the backup or a service user with the name and password can be specified.



### Backup run

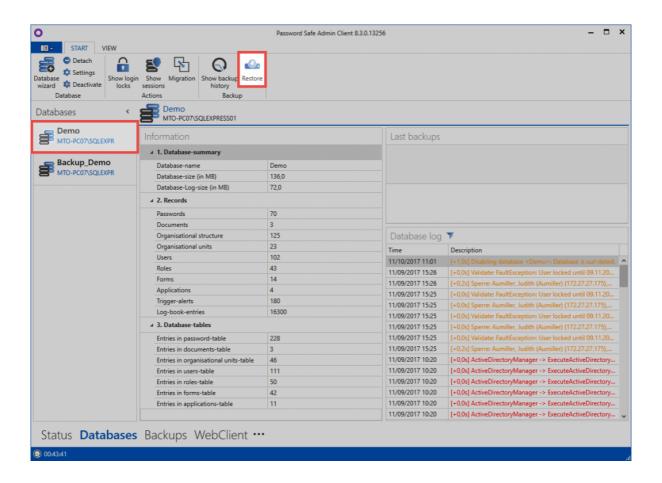
The backups are executed by the SQL server in the background. If an error occurs, it is displayed "orange" in the backup list. Under **all backups**, information about the error is displayed if the SQL server issues any. A backup will be automatically deactivated if it does not run 5x in a row. This will be marked in the list in red. The schedule cannot be reactivated directly. You need to open it and adjust it.

#### Other backup actions

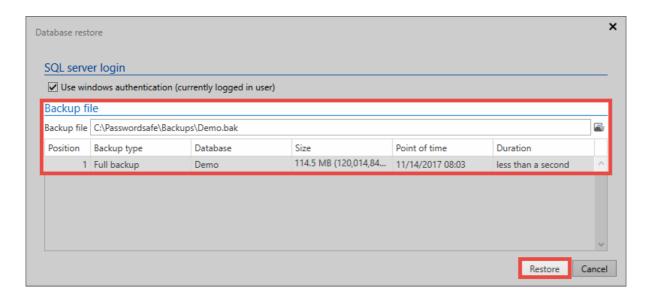
A selected schedule can be deleted via the ribbon. The wizard of a schedule can be called up by double-clicking on it to change it. In addition, a backup can be started directly via the ribbon at any time. The backup service must be running for this purpose. You can also display this in the history.

## Restoring data from a backup

Restoring data from backups is performed using the database module. Data can be restored only into existing databases. First select the required data base. You can now select **Insert** in the ribbon.



If necessary, firstly enter login data for the user that logs in to the SQL server – although the service user is generally used here. Now select the backup file. All the backups contained in the file will be displayed. Click on **Restore** to restore the backup into the existing database.



# **Desaster Recovery Szenarien**

## Im Desaster Fall zu einer schnellen Lösung

Erfahrungsgemäß steht Password Safe in der IT an einer zentralen Stelle. Sollte es zu einem Ausfall kommen, muss so schnell als irgendwie möglich wieder Zugriff auf die Passwörter möglich sein. Dieses Kapitel soll helfen im Fall der Fälle schnell zu einer Lösung zu gelangen.

## **Prävention**

Es ist extrem wichtig einen sinnvollen Recoveryplan zu erstellen und entsprechende Vorbereitungen zu treffen. Leider kann kein fertiger Recoveryplan ausgeliefert werden, da dieser immer individuell erstellt werden muss. Folgende Punkte sollten dabei berücksichtigt werden:

### **Erzeugen von Backups**

Essentiell ist natürlich, im Desasterfall auf ein möglichst aktuelles Backup zugreifen zu können. Daher ist es nötig regelmäßig <u>Backups</u> zu erzeugen.

### Wer ist im Desasterfall zuständig?

Es sollte zunächst betrachtet werden, wer im Desasterfall eingreifen kann. Auch entsprechende Stellvertreter sollten festgelegt werden. Die zuständigen Mitarbeiter sollten innerhalb von Password Safe entsprechende Rechte haben.

### Bereitstellung der nötigen Passwörter

Welche Passwörter benötigen die Zuständigen um Password Safe wieder zum Laufen zu bringen?

- Domänenkennwort um sich an den einzelnen Rechner anmelden zu können
- · Passwort für den Admin Client
- · Zugangsdaten des Dienstbenutzers
- · Zugangsdaten des SQL Nutzers
- · Passwort zur Anmeldung an Password Safe

Weiterhin muss sichergestellt sein, dass die zuständigen Benutzer jederzeit Zugriff auf diese Passwörter haben. Folgende Möglichkeiten kommen in Frage:

- · Hinterlegen der Passwörter im Firmentresor
- Erstellen entsprechender Offline Datenbanken

 Zyklisches Erstellen einer <u>HTML WebViewer Datei</u> mit automatisiertem Versand per <u>System Task</u> inklusive einer E-Mail-Weiterleitung

## **Desaster Szenarien**

Folgend sollen verschieden Desaster Szenarien inklusive möglicher Recovery Möglichkeiten beleuchtet werden.

### Szenario 1

### Problem:

Datenbank korrupt

### Lösung:

Datenbank wird aus einem Backup wiederhergestellt.

### Szenario 2

#### Problem:

Datenbank-Server defekt

### Lösung:

Datenbank Server wird auf neue Hardware installiert. Ändert sich dadurch der Servername muss die Lizenz neu aktiviert werden. Wurde die Lizenz bereits mehrfach aktiviert, kann es sein, dass diese durch die MATESO wieder freigegeben werden muss. Ändert sich der SQL Instanz Name muss am Anwendungsserver die Verbindung zum Datenbankserver neu konfiguriert werden, dies gelingt über die Grundkonfiguration.

Eventuell vorhandene Offline Datenbanken funktionieren weiterhin.

### Szenario 3

### Problem:

Applikationsserver defekt

### Lösung:

Neu Installation auf neue Hardware. Die Lizenz muss neu aktiviert werden. Ändert sich der Servername kann es sein, dass die Lizenz durch die MATESO wieder freigegeben werden muss. Die Grundkonfiguration muss durchgeführt werden um die Anbindung an den Datenbankserver wiederherzustellen. Ändert sich der Servername, müssen die Datenbankprofile an den Clients angepasst werden.

Eventuell vorhandene Offline Datenbanken müssen neu erstellt werden!

### Szenario 4

#### Problem:

Beide Server defekt, Passwörter aus dem Password Safe werden aber dringend benötigt.

### Lösung:

Datenbank Server und Anwendungsserver wird auf neue Hardware installiert. Es muss die Lizenz neu aktiviert werden. Restore der Datenbank aus Backup. Die Grundkonfiguration muss durchgeführt werden um die Anbindung an den Datenbankserver wiederherzustellen. Wurde die Lizenz bereits mehrfach aktiviert, kann es sein, dass diese durch die MATESO wieder freigegeben werden muss. Eventuell vorhandene Offline Datenbanken müssen neu erstellt werden!

### Szenario 5

#### Problem:

Wie Szenario 4, aber zusätzlich ist auch Active Directory nicht verfügbar.

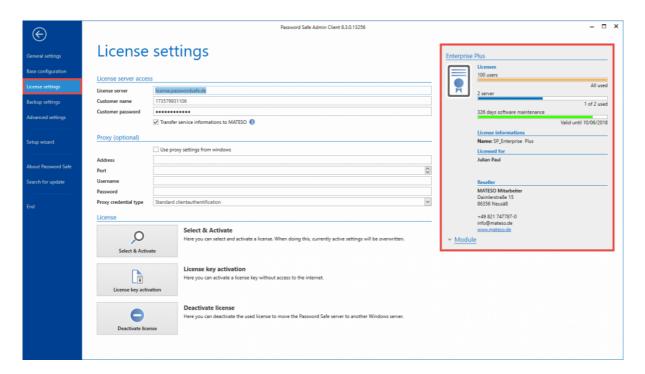
### Lösung:

Wie unter Szenario 4. Sind die User im Ende zu Ende Modus importiert worden, können Sie sich auch ohne AD Anbindung anmelden. User welche im Masterkey Modus importiert wurden, können sich nicht anmelden. Daher ist es empfehlenswert spezielle, lokale Notfall User für solche Fälle zu erstellen.

# License settings

## What are license settings?

Licenses for the Password Safe are managed within the license settings. In addition, all current license details are displayed in the window provided for this purpose.



## Licenses

Version 7 licenses cannot be used for Password Safe Version 8. "Please contact us": http://www.passwordsafe.de to obtain a version 8 license.

Licenses are linked via the MATESO license server. Here are the details:

- · license.passwordsafe.de
- IP: 185.48.116.55
- Port 443 TCP (standard HTTPS port)

Ensure that that server is available. You may also use Proxy servers. The license is retrieved from the server and stored in the server configuration. The license will be checked every hour, and updated as

Password Safe V8 - 8.3.0 MATESO GmbH

required. The retention time is 30 days. If there is no internet connection, you can continue to work for 30 days. If this period should cause problems, please contact us.

## **Integrating and managing licenses**

After purchase, you will receive the required license information in the form of "customer name" and "password". Enter this information directly into the License Server Access area. Use the Select and Activate button to establish a connection to the license server. You can select the acquired licenses from a list. The license can be now used.

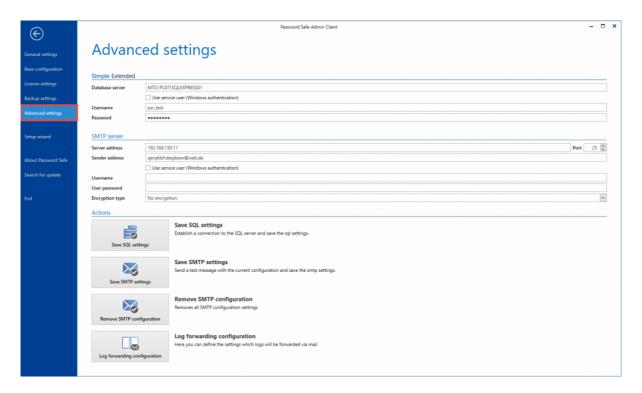


• Optionally, you may specify a proxy. By default, the proxy stored in the operating system is used.

# **Advanced settings**

## What are advanced settings?

Global standard default values are specified in the advanced settings.



## **Database server**

The database server stored here is used as a default value when rebuilding databases. There are 2 modes:

### Simple mode

In simple mode, the path to the database server including the user and the associated password can be specified. You may use the service user for this purpose.

### **Advanced mode**

In extended mode, the connection string can be specified, which contains both the server, the user and the password

## **SMTP** server

By configuring the SMTP server you define all settings for emails, which the server should send, eg via the notification system. At the final save, the connection is directly tested for functionality. The "Save SMTP settings" button becomes active only after a change has been made.

# **Offline Client**

## What is the offline client?

The offline client enables you to work without an active connection to the Password Safe server. If the corresponding setting has been <u>configured</u>, the local copy of the server database will be automatically synchronized according to freely definable cycles. This ensures that you can always use a (relatively) up-to-date version of the database offline.

#### **Facts**

- "Microsoft SqlServer Compact 4.0.8876.1" is used for creating offline databases
- The database is encrypted using AES-128 or SHA-256. A so-called "platform default" is used for this purpose
- In addition, RSA encryption processes are used
- More on this subject...

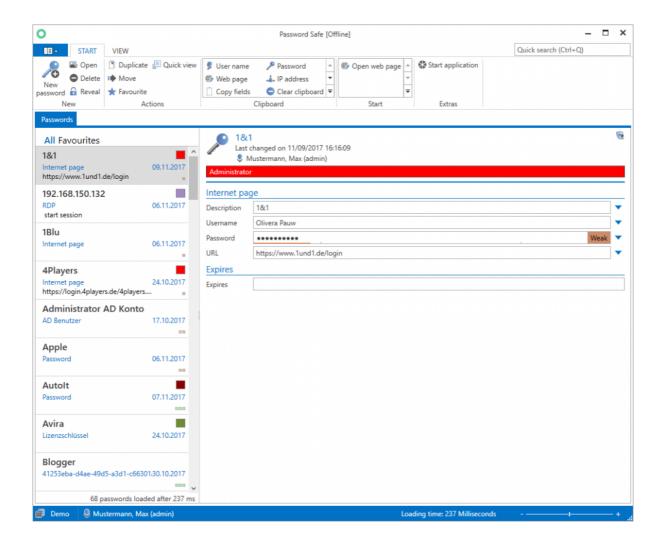
## Installation

The offline client is automatically installed together with the main client. No database profiles need to be created – this task is performed by the client during the initial synchronization, together with the creation of the offline database.

## **Operation**

Operation of the offline client is generally based on the <u>operation of the main client</u>. Since the offline client only has a limited range of functions, the following must be observed with regard to the operation:

- · There is no dashboard
- · Only the password module is available
- · The filter is not available. Records are found using the "quick search":#suche
- The automatic login data entry can be performed via the <u>SSO agent</u>, independently of the offline client



## Non-synchronizable data

Seals enhance the security concept in Password Safe to include a double-check principle that can be defined in fine detail. This means that releases for protected information are linked to the positive authentication of one or more users. These releases can naturally not be issued when the server is not connected. For this reason, sealed records are not synchronized and thus do not form part of offline databases.



Nevertheless, the following is true: Records with masking are adopted into the offline database and can be used as usual

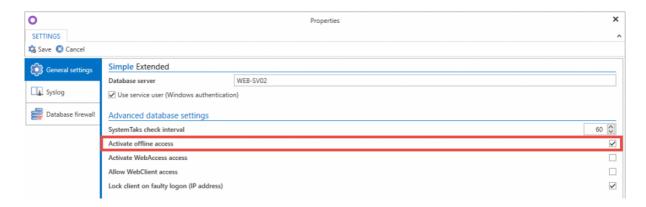
# Setup and sync

## Setting up the offline database

It is important to ensure that the right requirements have been met before setting up the offline client. The following configurations need to be defined in both the AdminClient and also the user rights/user settings.

### Requirements

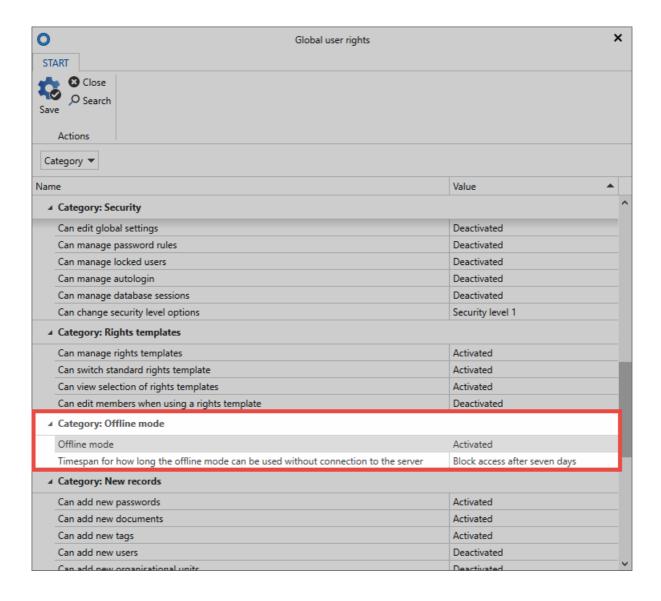
To set up offline databases, this option must firstly be activated in the AdminClient. This process is carried out separately for each database in the database view in the AdminClient in the "General settings" (right click on the database). This is also possible to do when the database is initially created.



You will find further information on this subject in the sections: <u>Creating databases</u> and <u>Managing databases</u>

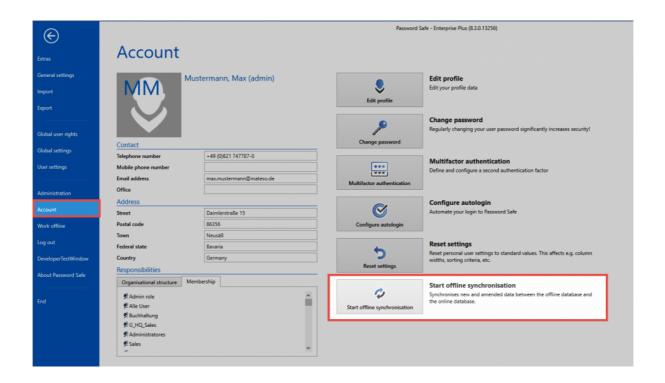
### **User rights**

The user requires the "offline mode" right. In addition, how long offline mode can be used without a server connection can be defined in the user rights.



### Creating an offline database

The synchronization with the offline database can generally be carried out automatically. However, **the first synchronization must be carried out manually**. The synchronization is started via the Main menu/Account.





The offline databases are stored locally under the following path:

%appdata%\MATESO\Password Safe and Repository Client\OfflineDB

An offline database can be created per user and client for each online database. This makes it possible to use several offline databases with an offline client.

## **Synchronization**

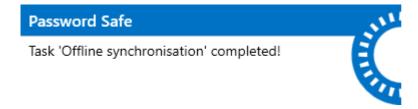
In order to keep the data always consistent, the offline database must be synchronized regularly. Synchronization is automatically performed by the client in the background. The interval can be freely configured in the settings. The synchronization is completed every 30 minutes by default. When creating and editing records, it is also possible to synchronize outside of the synchronization cycle so that the changes are directly available offline. In addition, the synchronization can also be started manually in Backstage via "Account".

A running synchronization is displayed in the icon in the task bar as well as by a status bar in the client:

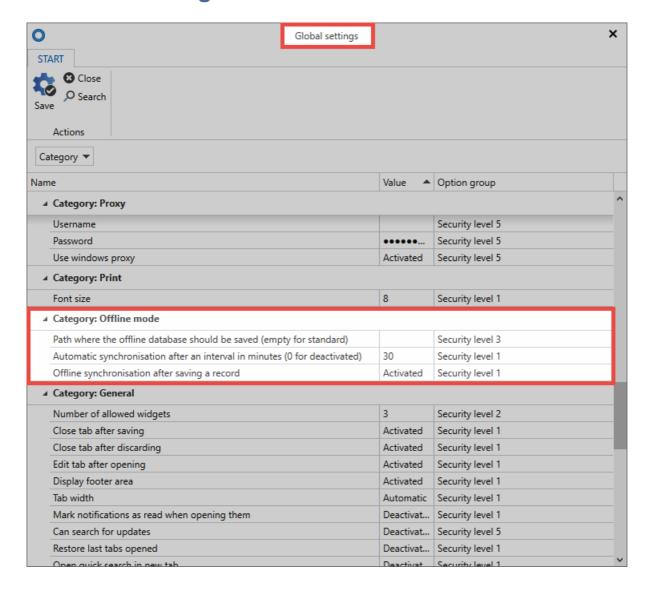




As soon as the synchronization is completed, this is indicated by a hint.



## **Relevant settings**



Offline mode can be configured and personalised using the four settings mentioned:

 Offline synchronization after saving a record: The synchronization of the offline database is completed directly after saving a record. It is important to note that this only applies to those records that are saved by the user who is logged in. Changes made by another user do not trigger any synchronization!

• Automatic synchronization after an interval: This setting is used to define the interval at which a synchronization of the offline database will be periodically carried out. The default value is 30 minutes.

- Path where the offline database should be saved: If this field is left empty, the system default is used. The storage location for the offline database can otherwise be entered directly.
- · Connection string for the offline database:

# High availability

## What is high availability?

High availability is designed to guarantee the further operation of Password Safe in the event of damage. A series of requirements need to be met **in advance** in order to use this feature.

As the configuration of high availability is complex, it is (generally) implemented during a consultation. If you are interested in this feature, please contact us directly or contact your responsible partner.

## Requirements

The following points should be observed during the configuration.

- It is essential that MSSQL Enterprise Version is used for replicating the database (even in the case of a replication across multiple locations)
- To achieve a better level of protection, we recommend operating the Password Safe database on its own cluster
- A Password Safe application server needs to be licensed for each location. Every application server has its own configuration database.

#### Load balancer

- To reduce the load on the server, a load balancer can be installed upstream of the application server
- If no load balancer is used, the distribution of the database profiles for the users is generally carried out via the registry

If a database is set up at "location A" including an AD profile, the certificate needs to exported there and then imported onto the server at "location B". The database is replicated using MSSQL technology and can be integrated as an existing database into Password Safe at "location B". If the application server at "location A" fails, the server in the registry needs to be replaced (location B) and rolled out again to users using group rules (GPO).

# **Version history**

The previously released versions and the corresponding changelogs can be found in the following sections.

- <u>Version 8.2.0.12343</u>
- <u>Version 8.1.1.11211 Hotfix 1</u>
- Version 8.1.1.11106
- <u>Version 8.1.0.10812</u>
- Version 8.0.2.9978 Hotfix 2
- Version 8.0.2.9541 Hotfix 1
- Version 8.0.2.9278
- <u>Version 8.0.1.9032</u>

# Version 8.3.0.13358

#### Release

29.11.2017

### Compatibility

The following client versions are compatible to the AdminClient version 8.3.0.13358:

Version 8.2.0.12343 Version 8.2.0.12388 Hotfix 1

The WebAccess will be replaced by the new WebClient Version 8.3.0.13358.

#### New

- The WebClient is now available and can be set up via the AdminClient.
- It is now possible to select the server for System Tasks, which should be used to execute the tasks.
- If "Record session" is enabled, a message will appear when connecting to an RDP or SSH application. By confirming the message, a logbook entry is created.
- If changes are made to the permissions of an organizational unit, it is now possible to configure that the changed permissions can be applied to passwords, therefore a new setting has been added.
- · Added a new setting on the Client to configure the validity of sessions.
- · Password Reset can now be set up for Linux.
- · Notifications can now be configured for specific users or roles.
- · Roles can be restored and deleted finally.

#### **Improvements**

- At Active Directory profiles the last synchronization is now displayed.
- The behavior when creating and using tags has been improved.
- Automatically added filter elements (for example when using the quick search) can now always be removed.
- Improved the behavior when searching for an exact record name in the Google Chrome and Mozilla Firefox Addons.
- The update check uses now the proxy settings of the server.
- It is now possible to filter in the backup history at the AdminClient by date.
- Several adjustments were made to the system of the progress bar.
- Implemented an own developed screen keyboard in the Client.
- It is now possible to filter backup logs at the AdminClient by date.

• It is now possible to open the screen keyboard at the SSO Agent via "Ctrl + Shift + K".

- The validation of the field type "Hostname" has been improved.
- Password masking is now visible in the preview of passwords.
- The behavior of the offline synchronization of new records when an error occurs has been improved.
- Synchronization of Active Directory objects in Master Key mode has been improved.
- The performance of memberships in the preview has been improved.
- It is now displayed in the header if a notification is configured for other users.
- It is now possible to reveal and hide passwords by using the shortcut "F12".
- · Behavior when using an empty quick search has been improved.
- Added a checkbox in the settings for document extensions to allow documents without extension.
- Permitted document endings are no longer case sensitive.
   Changes
- Crash reports are now stored in AppData.
- For the set up of a multifactor authentication the right "write" is needed for the own user and the right "authorize" is needed for other users.
- Server certificates are now encrypted with SHA-512.
- It is now possible to remove the "owner right" from your own user even if there is no authoriseright.

#### **Fixed**

- Fixed that it was not possible for the SSO Agent to connect to multiple databases.
- Fixed a bug when switching to already open instance.
- The user right "Can edit members when using a rights template" is now considered in the organizational unit wizard.
- Fixed a wrong view when reducing permissions on "Everyone".
- Deleted fields can now be restored via the history.
- Fixed a bug in the HTML WebViewer that the columns username, password and URL were not exported correctly.
- Fixed that deleted members of roles are no longer added after Active Directory synchronisation.
- Historical comparison works now even if there is only one historical entry.
- The input of values in date fields has been corrected.
- Added the missing files to the AdminClient, so backups can be executed and restored when the Password Safe Server and SQL Server are separated.
- It is now possible to log in at the OfflineClient by using Domain and Username.
- Fixed a bug when using sealed passwords if users were authorized through roles.
- · Fixed an bug when using autofill that caused the entry of wrong data.
- Fixed a bug that users were unable to reveal a sealed password if they are authorized through roles
- During the save of permissions it is not possible anymore to edit the rights.
- Fixed a bug that it was possible to remove the right-key when applying a password masking.
- The client session is now properly disconnected when the operating system is shutted down.

- Fixed a bug when using "member" in the permissions of users.
- The configured browser in the password settings will be used now when opening a URL via the password list.
- Fixed an SSO Agent crash if a autologin is configured and the server is down.
- Fixed a password validation error when the number of required categories was set to "All" in a password rule.
- · KeePass import use right templates for imported organisational units.
- Date format in password list corrected when using the client in english.
- · Memory leak in the server fixed.
- Error message while creating a new user will be displayed correctly when the password does not match the default password rule.
- Options for passwords will be loaded from current user if not defined for password directly.
- · Settings for the keyboard hooks are respected correctly.
- AdminClient shows all licensed settings when the AdminClient is opened the first time.
- Fixed a bug when using a default rights template where the template was not selected correctly.

# Version 8.2.0.12388 Hotfix 1

### Release

17.08.2018

The following client and WebAccess versions are compatible with AdminClient version 8.2.0.12388:

• Version 8.2.0.12343

### **Fixed**

- An error when using "Membership" in the permissions for roles has been fixed.
- The missing user right "Can print" was added.

## Version 8.2.0.12343

### Release

09.08.2017



## **Compatible client and WebAccess versions**

This version is unfortunately not backwards compatible. Therefore, a simultaneous update of the AdminClient, all clients and WebAccess is absolutely necessary.

#### New

- Switching between the filter and structure is now possible.
- · Applications can now be exported.
- New setting added to hide deleted users or roles in the permissions.
- Folders selected as tags will now be migrated as tag templates during the migration.
- It is now possible to filter based on members of a role in the add dialogue for permissions.
- Changes to a form can now be applied to existing data via a setting.
- New user rights for adding seals, adding password masking and managing form fields for passwords have been added.
- It can now be defined in the migration that folder names are adopted in the description of the record.
- Installation parameters for the client setup can now be transferred. This enables the Internet Explorer extension and the automatic startup for the SSO agent to be deactivated.
- Function menus have been added via which certain action can be carried out on form fields.
- New field type "Hostname" added. If no IP address or hostname is saved for an application, the field type "Hostname" from the password is now used for establishing the connection.

- It is now possible to deactivate the SSO agent and the offline client in the setup.
- The automatic offline synchronization can now be deactivated via a setting. In addition, a further setting has been added with which a synchronization can be defined.
- A new setting can now be used to define which document extensions (file endings) are permitted.
- If the connection to the server is not trusted, the SSL certificate for the server can now be opened and imported during the login process.
- A new filter group now makes it possible to filter objects according to whether they contain a tag or not.
- A status bar is now displayed on the client if an older version is being operated than the server.
- It is now possible to restart services via the AdminClient.
- Passwords, documents and roles can now be printed out. The "print" right is checked during this
  process.
- The window caption for the application can now be configured using various parameters (e.g. Version, Edition).
- · A new filter group for rights templates has been added.
- New user rights added to completely delete users or organisational units.
- · A rights filter can now be generated in permissions view.
- A new filter group for records with password masking has been added.
- Settings such as autofill, autosubmit or the default browser can now be configured for a password.
- It is now possible when moving records to apply predefined rights or rights inheritance.
- The document folder from version 7 can now be added as an organisational unit during the migration.

## **Improvement**

- Significant improvement in performance for tabs (opening, loading, closing)
- The gallery for the clipboard can now be configured in the settings.

- Multiple improvements made to the user interface for the client.
- Improvements made to the synchronization in offline mode.
- The "Export"- right is now being correctly observed for all types of exports.
- Tag templates are now also being observed for KeepAss and CSV imports.
- · Sorting in the organisational structure has been revised.
- User passwords can now be reset in list view also using multiple selections via the ribbon or a right mouse click.
- · Larger reports are now concluded quicker.
- When importing users via an Active Directory import, the user's add right is now checked.
- In Active Directory profiles, alternative domain names can now be defined.
- Adding and deleting a multifactor authentication is now logged (logbook).
- · The owner right can now no longer be granted to "all".
- The setup shortcuts now remain in place after an update and are only removed after a deinstallation.
- When exporting passwords, the only time password fields are not exported is when the password is sealed or masked.
- Objects imported from Active directory in Master Key mode can now be moved and users can be applied with restrictions.
- · Members can now be set using multiple selections.
- Active Directory profiles that are still linked to deleted Active Directory objects can now no longer be deleted.
- · Improvement to the client performance implemented.
- · Search folders are now also displayed during the migration. These are deactivated by default.
- During the migration, only fields with the names "Host", "Hostname", "Computer" and Computername" with field type "Hostname" are migrated.

- The error messages for the migration have been improved in certain cases.
- Sealed records are now also exported for the WebViewer if the user has the permissions to view the password.
- In the event of a migration error, only the path where the corresponding log was saved can be directly opened.
- The progress bar for the saving of permissions has been improved.
- The document folder is now saved hierarchically as a tag during the migration.
- · All clients now display a splash screen on startup.
- · Notifications are now created for issued seal releases.
- A Gateway server can now be configured for RDP applications.
- Notifications can now also be configured using multiple selections.
- Existing tags can now be attached for CSV and KeePass imports.
- Entry using key combinations in the password list has been improved.
- A note now appears when saving permissions if they are inherited or overwritten.
- Some protective mechanisms have been added so that the server key can no longer be deleted.
- MARS (Multiple Active Result Sets) can now be configured on the AdminClient for each database.

#### Changes

- The "write" right is now required to configure notifications for other users.
- If the setting "Automatically use last filter" has been deactivated, list view will now be loaded without results for the module.
- If a field is saved as an organisational unit in the assignment for CSV or KeePass imports, a new organisational unit is now created and the password is assigned to it.
- When importing Active Directory users in end-to-end mode, the initial user password is now sent by email as long as the user has saved an email address and a SMT server has been configured.
- Certificates generated by the basic configuration are now valid until 31.12.9999.

• The "autofill" and "autosubmit" options for the browser add-on are now configured in the settings for the client.

- The last status for "inheritance" and "overwriting" is now no longer saved. "Inheritance" is now activated by default for passwords and forms and can only be deactivated with the corresponding user right. Both functions are now always displayed for organisational units.
- Permissions for local or Active Directory organisational units are now only inherited by organisational units of the same type. Whether the system is dealing with local organisational units or the same Active Directory profile is now checked.

#### **Fixed**

- · An error during the reimport of Active Directory objects has been fixed.
- An error where a script is used to enter sealed passwords has been fixed.
- The correct text for a login via the API is now displayed in the session list.
- Nested group memberships are now correctly disbanded during the migration.
- Incorrect behaviour when using the setting "Close tab after discarding" has been fixed.
- · A crash when scrolling through the password list has been fixed.
- An error in scaling and full screen mode for RDP applications has been fixed.
- An error in the history of migrated records has been fixed.
- An error in the migration of passwords with a &"-character in a field caption has been fixed.
- An error when moving passwords to the registered user has been fixed.
- An error where databases with a minus in the name could not be integrated has been fixed.
- An error in the WebViewer export, in which the remaining content of the field after certain characters (e.g. "<") was not exported, has been fixed.
- An error when starting the Firefox add-on when the agent started after the browser has been fixed.
- An error with URLs with more than 12,000 characters has been fixed.
- When the windows DPI settings are amended, the user interface for the Internet Explorer add-on is no longer incorrectly displayed.

• All field types such as e.g. date and list are now correctly exported in the password export.

# Version 8.1.1.11211 Hotfix 1

## Release

19.05.2017

## **Fixed**

• The inheritance of rights templates (predefining rights) is now no longer associated with the user.

# Version 8.1.1.11106

#### Release

### 08.05.2017

#### New

- · A new user right for managing session records has been added.
- It is now possible to deactivate the switching of views when adjusting the width.
- A visual indication now shows when the term of validity for objects will soon be reached or has been exceeded.
- · Offline databases can now be deleted.
- Configured rights templates are now visually displayed in the organisational structure module.
- A new user right for managing Active Directory profiles has been added.
- Rights templates (predefining rights) are now inherited by underlying organisational units.

## **Improvement**

- Roles can now be sorted and grouped according to the Active Directory domain and date of validity.
- User passwords can now be reset in list view.
- Websites without "https://" can now be opened via the gallery.
- · Multiple rights templates can now be deleted simultaneously.
- RDP and SSH windows are now not forced into the foreground and are displayed on the task bar.
- The "add"- right can now also be configured in the organisational unit wizard.
- Delays can now be learnt when creating SSO applications.
- When creating and deleting seals in password editing view, the view is now immediately updated.

• Functions in the ribbon for users are now only displayed if the user possesses the required permissions.

- The AdminClient is now restarted if the service address in the basic configuration is changed.
- The character limit for URL fields has been expanded.
- Amendment to the error message when the client version is outdated.
- An amendment to the behaviour when scrolling in the password list has been implemented.
- All seal actions are now logged and displayed in the logbook.
- Logbook filtering is now also possible without a defined user. If no user has been defined, the logbook entries can be loaded by all users.

#### **Fixed**

- · A crash when removing "all" from the permissions has been fixed.
- A sporadic crash when using the quick search has been fixed.
- An error where a user creating new users was not given the correct permissions has been fixed.
- For an Active Directory import and synchronization, the add right is now transferred to the responsible user for the profile.
- The SMTP configuration can now also be saved when the user name and password are empty.
- An error with documents when rights templates or inheritance were being used has been fixed.
- An error when using SLDAP, where it was not possible for Master Key user to login, has been fixed.
- Crashes that caused the server connection to be lost have been fixed.
- The proxy is now being correctly loaded from the database and shown on the user interface for the AdminClient

## Version 8.1.0.10812

#### Release

04.04.2017

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IMPORTANT: In order for passwords to be stored in organisational units, it is imperative to give all roles and authorized users the new "add" right to the respective organisational units after the update. Only then is it possible to record new passwords.



#### New

- · Standard values can now be defined in forms.
- A new setting has been added to configure the number of objects to be displayed in the module lists.
- A database icon will now be shown during selection of the profile, registry databases are now recognisable based on the icon.
- Session recording is now available.
- New right has been added to organisational units. It determines which users can add passwords for this organisational unit.
- A database firewall can now be configured on the AdminClient.
- A new user right has been added to prevent private passwords.
- · Memberships will now be displayed by users and roles.
- It is now possible to filter according to deactivated or expired objects using a new filter group.
- · It is now possible to deactivate licences on the AdminClient.
- · Changes to permissions will now be logged in the logbook.

- Documents can now be exported.
- A server or IP address can now be added when establishing a connection to RDP or SSH applications if there are no data available in the application.
- · A new user right has been added to create tags.
- Connection information about the database will now be displayed by moving the mouse over the database names.
- It is now possible to switch to offline or online mode via the backstage.
- A new setting has been added for inheriting permissions.
- A new setting has been added for using offline mode.
- Passwords can now be exported into a CSV file.

## **Improvement**

- A clear error message is now displayed when a full backup could not be found.
- When logging on to certain SSO Applications, you now have an option not to be asked which data should be used.
- The SSO agent now no longer needs to be restarted if the port is changed.
- Performance improvement when navigating in the form selection function.
- To prevent the use of incorrect data, cached data is now deleted when the migration is started.
- Application links in the password list are now sorted alphabetically.
- Newly added members for a role are now taken into account in the Active Directory synchronization.
- A progress bar is now shown when duplicating data.
- The SSO agent will now be automatically updated when a password is linked to an application.
- The description of an active directory group will now also be synchronised.
- The migration of documents is now possible.

 Active directory objects that are explicitly excluded from the import in Password Safe will now be taken into account by the migration.

- · The session count has been corrected.
- Various modifications to the counting and checking of sessions have been completed.
- The V7 administrator is now given full permissions for all applications and roles during the migration
- The loading time and the number of initially loaded objects will now be displayed in all views.
- Text that is not completely shown can now be displayed in more sections by moving the mouse over the text.
- The elements to be excluded are now taken into account in the active directory summary page.
- The SSO agent now displays a notification when the port is already occupied.
- The identification of the login button has been extended in the SSO agent.
- If texts are not shown completely in the document list, they can now be displayed by moving the mouse over the text.
- The sequence of the columns in the ribbon has been modified in all modules.
- In the Active Directory assistant, it can now be configured whether the synchronization should be run after import.
- Modifications to the interval layout in the AdminClient were carried out.
- The initials from the active directory will now be adopted.
- In editing mode, the focus is now placed on the first text field.
- The type "computer" will now also be displayed in the active directory assistant.
- If Active Directory object types are invalid, a meaningful error message will now be displayed.
- · An incorrect warning when initialising the Active Directory wizard has been removed.
- When setting a new profile in WebAccess, the focus will be placed on the first field.
- A standard value can now be predefined for form fields.

- A progress bar is now displayed when adding multiple tags.
- · Modifications to the configuration of an SMTP server have been carried out.
- · Modification to the layout for seals and seal templates carried out.
- The permissions for the database administrator have been updated.
- If there is no permissions template, the permissions for the assigned organisational structure will now be inherited if the corresponding setting has been activated.
- A button to open the help function has been added during login to the AdminClient.
- Newly added forms and password fields now contain the permissions for the associated forms and passwords.
- In the user and organisational unit assistant, the setting for the inheritance of permissions will now be taken into account.
- · Standard rules can now be removed.
- Modifications to the process for resetting the password for a user have been carried out.
- The size of the window for the SSO agent can now be adjusted.
- · Optimisations have been implemented for faster application start-up.
- General improvements to performance carried out.
- Checking a rule for passwords can now be optionally set.
- Notifications are now marked as read if they have been opened via a seal or permission request notification.
- · Permission templates can now be removed.
- The user image will now also be synchronised in the end-to-end mode for existing users.
- A new function and setting has been added via which a user is removed from the permissions if he/she adds an object.
- · A window caption is now displayed for all quick views.
- The page structure for WebAccess has been improved.

- A response is now received in WebAccess if no right for the password module is held.
- When changing a password in hidden mode, the focus is now placed on the first field as standard.
- Active directory LDAP filter for import and synchronization has been modified so that a filter can be run without a "domain object" as the root element.
- Modifications carried out to the preview for the LDAP filter in the active directory profile.
- Modifications to the error message in the client if the Yubico interface has not been correctly configured.
- If the user has no permissions for offline mode, import or export, the corresponding functions will be greyed out.
- If a seal is broken, all users who have release rights to the password receive a notification.
- A screen keyboard can now be used for login to the database.
- · Memberships are now displayed in the user preview and the quick view.
- In WebAccess, a correct message is now displayed if an attempt is made to edit a password that has been deleted on the client.
- The licence settings on the proxy server have been modified on the AdminClient.
- · Performance has been optimised for the browser add-ons for Google Chrome and Mozilla Firefox.
- · Modifications have been carried out for when a password does not contain a description.
- · Automatic login to Google has been modified.
- The setting "Member" can now be entered in the permissions for a user.
- The text for the SSO agent and the browser add-ons has been modified.
- Seal notifications and permission requests can now be viewed under notifications.
- The time has been removed from the list view for passwords.
- The display of the progress bar has been modified.
- WebAccess when displaying long user names has been modified.

 The behaviour of the AdminClient when selecting a database that no longer exists on the server side has been modified.

- The definition of the date for temporary notifications has been modified.
- The form selection function is no longer displayed if the user only has access to a form.
- · How the duration of a migration is displayed has been modified.
- The file containing information on the completed migration is now saved in the correct language, and the path where this file has been saved can be directly opened.
- A note is now displayed on the SQL browser service for an external instance in the basic configuration.
- The domain in the column editor can now be displayed for roles from the Active Directory.
- "Strg + C" in the passwords section now opens a dialogue for copying the fields.
- The behaviour of the "Visible for everyone" function has been reworked when predefining rights.
- · Performance when logging in and out has been slightly improved.
- A rule for password fields can now be selected on the offline client.
- Improvements to the recognition of the current session on the AdminClient have been carried out.
- The permission template can now be renamed when predefining rights.
- Adaptation of the text when the license or software maintenance expires.
- If errors occur when deleting objects, a meaningful error message will now be displayed.
- When you click on the stored email address for users, the default email program opens.
- The responsible user can now be switched to an Active Directory profile in master key mode.
- User settings that require a higher level of security are now dimmed.
- Several customizations were made to the Active Directory import and synchronization.

## **Fixed**

An error when using umlauts in usernames or passwords to login to WebAccess has been fixed.

- An error when importing multiple nested active directory structures has been fixed.
- An error on the SSO agent where only the data for the first database could be unencrypted if there
  were multiple nested databases has been fixed.
- An error where too many active directory elements were synchronised has been fixed.
- An error during the migration of active directory roles where the migration was not completed in masterkey mode has been fixed.
- A system crash during migration when active directory profiles could not be migrated due to the version of the edition being too old has been fixed.
- The client now works again in a Citrix environment.
- The password field is now no longer emptied when edited in hidden mode.
- Inheritance of nested active directory group constructions is now correctly applied for the active directory import.
- Users below active directory groups are now correctly taken into account during the synchronization.
- A system crash when opening the backstage using a keyboard shortcut has been fixed.
- · Changes in offline mode will now be correctly synchronised again.
- · Objects deleted in the Active Directory will now also be removed during the synchronization.
- Field names for the field type "Heading" can now be edited again.
- An error when distributing database profiles via the registry has been fixed.
- It is now once again possible to delete password rules that were connected to deleted password fields.
- An error during the migration where it took over an hour to complete has been fixed.
- Data for an interval are now not discarded for changes to the configuration.
- Restoring a historical password now works again.
- · Documents can now be migrated.

- The function for starting an application minimised works correctly again.
- · Favourites are no longer shown in the ribbon if there are no search results.
- · Switching to the active instance now also works if the client has been minimised.
- An error where the first session of an SSO agent was not correctly removed when it was ended has been fixed.
- Multiple errors dealing with external links have been fixed.
- An error where the server crashed when logging in and out too quickly has been fixed.
- · An error when using Password Safe under Citrix has been fixed.
- The "move" right is now only checked in edit view when the organisational unit has been changed.
- The instance query now only appears when opening the first client on terminal servers.
- · Labels are correctly linked with passwords again for the migration.
- Values that do not pass the plausibility check now won't be generated for the multifactor authentication.
- Restoring a differential backup is now also possible if the associated full backup is not contained in the same file.
- The current time will now be used on the AdminClient for new backup profiles.
- Database profiles from the registry are no longer saved in the configuration file and an error when distributing the profile via the registry has been fixed.
- A system crash when opening a user that was caused by permanently pressing the mouse buttons during the loading process has been fixed.
- An error when displaying a system task after updating has been fixed.
- An error where passwords could not be revealed if users were migrated masterkey users has been fixed.
- A form change with fields that require a reason is now possible.
- An error during the use of the password rule on the AdminClient has been fixed.

• A system crash in the AdminClient during migration when a file was accessed that was being used by another process has been fixed.

- A problem when two active directory synchronizations were carried out on a database at the same time has been fixed.
- A system crash when opening the database assistant if no connection to the server existed has been fixed.
- An error when the user data for a client was invalid has been fixed.
- The information about whether an object should be synchronised is now retained even after an active directory synchronization.
- If a session contains incorrect user data, the user is now logged out.
- No error is now triggered by repeatedly opening a password too quickly in WebAccess.
- When distributing a WebAccess profile, the session no longer automatically expires.
- An error where the active directory summary did not display any allocated names has been fixed.
- If deleting multiple password resets, there is no longer any incorrect loading behaviour.
- An error in WebAccess when using a permission template with users that have no "read" rights has been fixed.
- WebAccess has been modified for when attempting to save a password without the required permissions.
- · An error when switching profiles in the active directory assistant has been fixed.
- · The password strength is now visible in list view.
- The version and the status of the server service is now correctly displayed under status on the AdminClient.
- An error where a window was closed following a keyboard entry has been fixed.
- · An error where standard rules were not correctly taken into account has been fixed.
- A system crash on the client when the session is severed by the AdminClient has been fixed.
- Objects deleted in the Active Directory will now be removed during the synchronization.

- Deactivated rule checks are now also taken into account during the migration.
- An error where a warning on the AdminClient was closed when opening the help function has been fixed.
- An error during synchronization in end-to-end mode has been fixed.
- An error where no connection to the SSO agent could be established on terminal servers has been fixed.
- An error when setting permissions for form fields during the migration has been fixed.
- If object information from the Active Directory exceeds the maximum character length, it will be correspondingly shortened during import or synchronization.
- Groups are correctly recognised during migration if the last user added in version 7 has been marked as deleted.
- · An error during the migration of locked passwords has been fixed.
- Restoring in the password history is now possible with a reason.
- An error when ending RDP applications has been fixed.
- An error where repeated saving prevented the passwords from being revealed has been corrected
- An error on the SSO agent where passwords with masking could be copied when connected with an offline database has been fixed.
- An error on the SSO agent where automatic sign-on did not work when connected to an offline database has been fixed.
- An error where an endless loading display was shown on the dashboard has been fixed.
- · An error when setting the focus after using the guick search has been fixed.
- An error where a password could not be displayed correctly after it was saved has been fixed.
- An error where documents could not be opened via external links has been fixed.
- An error where permission templates were not correctly displayed when creating new users or organisational units has been fixed.
- Applications without a name from version 7 will now be correctly migrated.

 The setting for disconnecting the database connection after a certain period of time now works correctly.

- No errors now occur if the password for authentication on the AdminClient has been changed.
- If the use of generated password is defined for a form field, the function for changing the password is now hidden.
- When using a permission template, you can now remove the permissions you have added yourself.
- The time difference to the server is now correctly displayed when initialising the Google authenticator in WebAccess.
- The "Visible for everyone" function is now correctly taken into account on the offline client.
- An error where no users or roles were displayed in a particular configuration in the Seal overview has been fixed.
- If you change a hidden password, a change will be shown in the tab.
- · An error during the migration of combined users has been fixed.

## **Version 8.0.2.9978 Hotfix 2**

#### Release

## 17.02.2017

## **Improvement**

- · Standard rules can now be removed.
- · A button to open the help function has been added to the AdminClient.

## **Fixed**

- An error causing system crash when opening the database assistant if no connection to the server existed has been fixed.
- An error when setting permissions for form fields during the migration has been fixed.
- An error during the use of the password rule on the AdminClient has been fixed.
- An error where standard rules were not correctly taken into account has been fixed.
- An error in WebAccess when using a permission template with users that have no "read" rights has been fixed.
- An error where no connection to the SSO agent could be established on terminal servers has been fixed.

## Version 8.0.2.9541 Hotfix 1

#### Release

#### 20.01.2017

## **Improvement**

- To prevent the use of incorrect data, all cached data is now deleted when the migration is started.
- The description of an AD organisational unit will now also be synchronised.
- Various modifications to the counting and checking of sessions have been completed.
- The V7 administrator is now given full permissions for all applications and roles during the migration
- The elements to be excluded are now taken into account in the AD summary page.

#### **Fixed**

- · An error when importing multiple nested AD structures has been fixed.
- An error where too many AD items were synchronised has been fixed.
- A system crash during migration when Active Directory profiles could not be migrated due to the version of the edition being too old has been fixed.
- Inheritance of nested AD group constructions is now correctly applied for the AD import.
- Users below AD groups are now correctly taken into account during the synchronization.
- · An error during the migration of AD roles in end-to-end mode has been fixed.
- Objects deleted in the Active Directory will now also be removed during the synchronization.
- Newly added members for a role are now taken into account in the Active Directory synchronization.
- Active Directory objects that are explicitly excluded from the import in Password Safe will now be taken into account by the migration.
- An error during the migration where it took over an hour to complete has been fixed.

 An error where the first session of a client agent was not correctly removed when it was ended has been fixed.

- An error where the server crashed when logging in and out too quickly has been fixed.
- · An error when using Password Safe under Citrix has been fixed.
- The instance query now only appears when opening the first client on terminal servers.
- An error during the migration of data with long values has been fixed.
- Database profiles from the registry are no longer saved in the configuration file and an error when distributing the profile via the registry has been fixed.
- · Documents can now be migrated.

## Version 8.0.2.9278

### Release

### 22.12.2016

#### New

- In the multiple editing of rights, rights templates can now be selected.
- Applications can now be started using a function in the ribbon without linking them to a record.
- The layout of the multifactor authentication in the login has been reworked.
- In the case of a password field with no authorizations, rights can now be requested. This triggers a notification for authorized users.
- There are now new user rights for the visibility of individual tabs within the footer.
- Yubico OneTimePassword can now be used as an authenticator.
- If no certificate is found when opening the basic configuration, this is now automatically generated.

## **Improvement**

- The interval description is now also displayed outside the interval configuration.
- Incorrect behavior of connection locks in the overview has been corrected.
- The URL redirection is now only performed on WebAccess under certain conditions.
- It is now possible to configure dynamic start parameters in SSO applications.
- Environment variables can now be used in the application path of an SSO application.
- The layout of intervals has been modified.
- It is now possible to configure a global syslog server.
- Form fields can now be created as tags during the KeePass import.
- The visualization of the login area in the WebAccess has been adjusted.
- Default password rules can now be configured on the AdminClient.

 A password guideline has been implemented at the AdminClient, which is used to pass passwords within the AdminClient.

- Saving via CTRL + S as well as closing via ESC now works on all clients.
- Password fields, which can only be opened with justification, can now also be found in the WebAccess.
- In the right filter, it is now possible to filter according to eligible members with membership.
- The "Visible for Everyone" option is now applied to Active Directory Import in Master Key mode.
- You can now edit the authorizations of organisational units that have been imported via an Active Directory profile in Master Key mode.
- In the browser add-ons, the URL of the tab is now used to identify passwords.
- Favorites can now be set with multiple selection.
- For Active Directory users imported through an end-to-end profile, the default rights preset of the assigned organisational unit is now applied.
- Revealing password fields with reason is not possible in offline mode.

## **Fixed**

- Sorting by date has been corrected.
- An error when adding a policy in a particular configuration has been fixed.
- An error when forms could not be duplicated has been fixed.
- An error where it was not possible to enter the user name and password at the offline client when logging in has been fixed.
- Changes to permissions will now be displayed in the logbook.
- Fixed an error with Active Directory Import that caused objects to be reactivated incorrectly.
- An error in WebAccess, which prevented the header from displaying after an incorrect entry had been made, has been fixed.
- An error where a new password could not be saved when adding a new memo or URL field via the ribbon has been fixed.

- Various errors related to the Active Directory import have been fixed.
- · Errors when entering a reason to reveal a password have been fixed.
- The window of the Internet Explorer add-on no longer opens outside the visible area.
- Errors when signing on, where the SSO agent was connected to multiple databases, have been fixed.
- Records that were sealed after offline synchronization will be removed from the offline database the next time they are synchronized.
- For user authorizations, the membership of a user cannot be changed.
- No error message will be displayed if you select a password, for which you are authorized via a role, in the offline client.
- · An error when making manual entries in Internet Explorer has been fixed.

# Version 8.0.1.9032

### Release

## 28.11.2016

#### New

- · You can now check for updates.
- The password generator and the gallery customization behave correctly in the OfflineClient.
- A new setting for assigning policies to specific categories has been added to Administration.
- · A progress bar is now displayed when deleting objects.
- The login to the database can now be automated.
- If an automatic login has been set up, it is now also used on the client agent.
- In the "Activity View" and "Tag View" widgets, you can now filter by the data number to be displayed.
- · New option added to limit the number of items in a widget.
- In the ClientAgent, the browser add-ons can now be installed with a new function.
- New fields can now be added, edited and removed during field mapping during import.
- The license overview now shows the remaining time for the next test as well as the final sequence.
- It is now possible to create profiles with WebAccess via a URL parameter.
- A new user right to override rights has been added.
- It is now possible to configure Syslog on the AdminClient
- · Creating external links is now possible.
- It is now possible to configure the permissions of form fields from multiple passwords at the same time.
- Database profiles can now be distributed over the registry.

· License alerts are now displayed in the client's status bar.

## **Improvement**

- Floating-point fields now display the defined description at the OfflineClient.
- In the database assistant, you can now choose between German and English as the language of the database template.
- The layout of intervals for system tasks has been modified.
- The button for executing an HTML WebViewer export is now grayed out, if the user has no right to the export.
- Passwords can now be processed faster at the OfflineClient.
- Forms without authorization are no longer displayed in the form selection at the OfflineClient.
- Associated passwords of a password reset can now be removed directly after opening a password reset.
- In the browser add-on, the field type "e-mail address" is now used to enter the data if the field type "user name" is not in the password
- The default interval for new system tasks has been set to one hour.
- · You will be notified when automatic login fails.
- Performance when loading organisational structures has been improved.
- Insert, Page Up, Page Down, Home, End, and Delete have been added to the configurable scripting shortcuts.
- The name or the client IP is now displayed for locked users.
- Multiple selection has been added as an option for password guidelines.
- The width of the migration window has been adjusted, so that the texts are now written in full.
- Performance improvement performed with Active Directory import.
- The search bar at the OfflineClient can now be displayed by pressing CTRL + F.
- The system language is then used as the standard language at the AdminClient.

- Additional plausibility was introduced for forwarding rules.
- In the case of rights template groups, the set standard of a template can now be removed again.
- OfflineViewer has been renamed to WebViewer.
- · Various changes have been made to the synchronization with the OfflineClient.
- You will receive a notification if a Password Safe instance is already open, and you attempt to open another instance.
- · Performance enhancement of the Active Directory summary page.
- · User settings and user rights for rights templates are now also taken into account at WebAccess.
- For certain configurations, no icon was displayed in the rights templates, even if a configuration existed.
- · Restructuring of the categories in the settings was carried out.
- You can now update the views in the ribbon backstage area using CTRL + F5.
- Fixed an error with a particular text qualifier during import.
- · When moving passwords, the loading bar is now displayed in the status bar.
- A progress indicator is now displayed for adjustments to the rights.
- The database information on the AdminClient has been adapted.
- It is now saved correctly, if only "Visible for everyone" is configured in the wizard create user.
- Multiple selection has been added as an option for seal templates.
- A request now appears before data is copied from the clipboard when a new password is created.
- Text has been changed.

#### **Fixed**

- It has been fixed that the AdminClient is terminated by an error if no default database server is stored.
- Linked SSO applications can now also be used on the OfflineClient.

· An error where it was not possible to save passwords to the WebAccess has been fixed.

- An error where no login screen was displayed in the HTML WebViewer has been fixed.
- An error in the Offline Client when clicking in a tag field has been fixed.
- An error where the passwords could not be created correctly when selecting "overwrite" and "merge" during import.
- Incorrect behaviour when deleting users, organisational units, and roles from Active Directory has been fixed.
- If you attempt to log on to the license server with incorrect data, you will now receive a corresponding feedback.
- · Passwords can be shown again in the Offline Client.
- · Seal now works correctly also at the form field level.
- You can now restore the gallery in the ribbon to the default settings.
- · Other errors during automatic login have been fixed.
- · Errors when entering SSO scripts have been fixed.
- Error when no data was displayed with some widgets has been fixed.
- Error when automatically logging on to the client agent has been fixed.
- An error in Windows applications when logging in with specific rights has been fixed.
- · The interval has been corrected.
- · Several errors related to Active Directory import have been fixed.
- Error when wrong profile was selected in the profile selection has been fixed.
- Field assignment during import has been graphically modified.
- Selection problem for the profiles has also been fixed on the WebAccess.
- · An error when selecting Active Directory import has been fixed.
- An error when terminating the client agent on terminal servers has been fixed.

- An error where the client was terminated has been fixed.
- · Log forwarding has been adjusted.
- · Various errors during the import have been fixed.
- An error where the progress bar gets stuck on the AdminClient has been fixed.
- · Database report text have been modified.
- · An error when logging in automatically to an unsecured server has been fixed.
- · An error when using multi-line text fields has been fixed.
- An error when changing the selection while deleting organisational structures has been fixed.
- The scrollbars in the license settings now behave correctly.
- · An error where it was not possible to move objects has been fixed.
- In the case of multiple selection, each right can now be managed individually.
- · Minor general adjustments have been made.
- · Basic configuration has been renamed to basic configuration.
- · Fixed minor issues with Active Directory import.
- · An error where the client wasn't shown has been fixed.
- An error has been fixed which enabled the license to be activated multiple times on the AdminClient.
- It has been fixed that startup parameters could not be saved for SSO applications.
- Fixed a bug that could remove the last user or the last role with a right-only privilege.
- · Removing tags is now possible with readability to a data record.
- Fixed an issue that did not allow you to reset the settings in Internet Explorer add-on.
- When overwriting passwords of the same name through the import, the assigned organisational unit is now also updated.

- Databases can now be backed up with differential backup.
- It is now possible to place several full backups into one file.
- Fixed an issue where the start and end date of a temporary permission was not loaded correctly.
- The Active Directory category in the ribbon of the roles list is no longer displayed if the AD Integration is not licensed.
- Fixed an error that could not override the global option to use filter negation.
- The infofield for passwords can now be reconfigured.
- Fixed a bug where the progress indicator stopped when deleting passwords.
- You can now configure at the AdminClient whether to transfer information from the Password Safe service.
- Sealed passwords on the offline client cannot be copied to the clipboard.