

CIBMTR Reporting Application and Direct FHIR User Guide

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CIBMTR.org

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Welcome

CIBMTR Reporting Application Guide

The CIBMTR Reporting Application (CRA) registers hematopoietic cell transplant or cellular-therapy patients to CIBMTR for outcomes research and displays and reports laboratory data found in the EHR. This allows

transplant centers that currently register transplant recipients manually through CIBMTR FormsNet3SM (FN3) to instead register these patients directly from the Epic EHR, increasing efficiency and decreasing the possibility of error.

CIBMTR Direct FHIR API User Submission Guide

This document supports users when they submit HL7 FHIR data electronically using available CIBMTR REST APIs. CIBMTR refers to data submitted directly to the CIBMTR FHIR API using a custom client as Direct FHIR data submission. Direct FHIR API allows transplant centers that currently register transplant recipients manually through CIBMTR FormsNet to instead register these patients directly from their local databases to CIBMTR, increasing efficiency and decreasing the possibility of error. This document should be used in combinations with the Direct FHIR for STU3 Guide which details information on submitting to our Direct FHIR endpoints using FHIR STU3.

CIBMTR Reporting Application Guide Updates

Sections of the CIBMTR Reporting Application Guide are frequently updated. When the guide is updated, the most recent updates will be found below. Go to the section and review the updated content.

Order of Operations

The following steps **must be completed in the correct sequence**, in order for electronic data to successfully populate within FormsNet3.

STEP	SYSTEM	TASK
1	CRA / Direct FHIR	CRID association for patients
2	CRA / Direct FHIR	Data submission of priority variables for patient
3	FN3	Login to FN3 to complete the consent tool and indication form (2814), if appropriate
4	FN3	Complete the Contextual Data Wizard
5	DTE	Data Processing
6	FN3	Accessing data in FN3 Submit data for fields and other due forms not supported by DTI

Last modified: Apr 09, 2024

Accessing the CIBMTR Reporting Application (CRA)

Launch the CIBMTR Reporting App (CRA) from within Epic for a selected recipient

	; : nmo	dp	¦¦: nmd	p
	Sign in) ———
	Username I Password		Okta Verify	
	Remember me		3 Send Push	
Log into the CIBMTR Reporting App:			Or enter code	1
 Enter your FN3 username and password Click Sign In 	2 Sign In Need help signing in?		Send push automatically Do not challenge me on this next 24 hours	device for the
3. Click Send Push		4	nmdp	
4. Approve the push notification on your mobile		•		
device		° 💽	. ⁹	
		Did You Jus	t Try to Sign In?	
		S SharePoint (On-P	Premise) PROD	
		 Near Menomonee United States 	e Falls, Wisconsin,	
		More Info Windows 10		
		 Just now 		
		https://nmdp.okta	a.com	
		4 Yes, It's Me	No, It's Not Me	
	Transplant Center S	election		
If the user manages patient cases at multiple				
transplant centers	• 12003		RC 3	
5. Select the Transplant Center to which the patient	5 12001 0 12002		RC 1	
is associated	12002	1051		
6. Click Continue			6 Continue	

Following successful login, a welcome page displays the recipient's demographic data.



CIBMTR Reporting version 1.4.0

CIBMTR Logout

Welcome 11 fhirtester14 from Test RC 1

s. Kelly Newman						Associ	ate Crid
• Date of birth: 1947-04-09							
Gender: female							
 Identifiers: 							
 CEID:AO1SGNZ2BHLRN4N 							
 EPIC:E237738 							
 EXTERNAL:Z5333 							
 FHIR:Tjn.G6rCTiIXnJWtyjrzPuGntgkQyNGRI3oxaa-V 	xkB						
 FHIR STU3:e.Evi4toMFqPiXu0iCJJ3MA3 							
• INTERNAL: Z5333							
• MRN:31484							
MYCHARTLOGIN:KELLY.NEWMAN							
 WPRINTERNAL:21 							
WIRINIERNAL.21							

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CIBMTR Research ID (CRID) Association

CIBTMR data submission, whether by CRA or direct FHIR, requires that a CRID be associated to the recipient the first time data is submitted. Leveraging these five demographic data points, the system checks to see if a CRID already exists for the recipient:

- 1. CCN
- 2. First name
- 3. Last name
- 4. DOB (YYYY-MM-DD)
- 5. Sex

Based on the results, CIBMTR will either:

- · Assign a new CRID for recipients not previously submitted to CIBMTR, or
- Retrieve a CRID previously assigned via FN3

Either option will associate a CRID to the recipient in CRA, after which data submissions may occur for the recipient.

Private the set of the

Finalize CRID Association (CRA only)

Verify the information presented is the recipient for whom you would like to **associate** a CRID.

1. Click Associate CRID

	CI	BMTR	Repor	rting 🐭	rsion 1.4.0			CIBMTR	Logou
elcome 11 fhirtester14 from Test RC 1									
Is. Kelly Newman								Associ	ate Crid
• Date of birth: 1947-04-09									
Gender: female									
 Identifiers: 									
 CEID:AO1SGNZ2BHLRN4N 									
 EPIC:E237738 									
 EXTERNAL:Z5333 									
 FHIR:Tjn.G6rCTiIXnJWtyjrzPuGntgkQyNGRI3oxaa-VxkB 									
 FHIR STU3:e.Evi4toMFqPiXu0iCJJ3MA3 									
 INTERNAL: Z5333 									
• MRN:31484									
 MYCHARTLOGIN:KELLY.NEWMAN 									
 WPRINTERNAL:21 									

Users will see a spinning circle appear on the association.

Associate Crid icon while the CRA processes the CRID

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CRA Associates a CRID (CRA only)

If the system finds a matching recipient record in FN3, it will retrieve and display that CRID in the in the upper right corner.

If the system *does not* find a matching recipient record in FN3, a new CRID will be created for the recipient and will display in the upper right corner.

Data can fall out of sync between a center's EHR or database and FN3, resulting in the creation of a **second** CRID for the **same recipient**. If the displayed CRID is NOT the anticipated value, a duplicate CRID has been assigned the two CRID records in FN3 must be merged before submitting additional data. See the <u>Synchronize Data</u> section to rectify this issue before proceeding to the next step.

If the recipient **had a CRID previously assigned in FN3**, confirm that the displayed CRID matches the CRID previously assigned to this patient.

- If the displayed CRID is the anticipated value, click Proceed, or
- If the Recipient does not have a CRID previously assigned, the recipient now has an assigned CRID, click **Proceed**

CIBMTR Research ID (CRID) : 3488170

At this point, a CRID has been successfully retrieved or assigned. Each subsequent launch of the app will display the recipient's CRID.

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Synchronize Data

Discrepancies in patient demographic information between the EHR or database and FN3 must be resolved *before* submitting data.

- 1. Open both EHR or database and FN3 to review the patient's first name, last name, DOB, and sex
- 2. Compare the values recorded for these data points in each of the two environments to identify discrepancies between the two environments
- 3. Update the data as needed to synchronize these data points

	Center Type
	1 Transplant / Cord Blood Bank
	*CCN
	2
	What is your question regarding?
Submit a ticket via	3 Data Transformation Sites
<u>CIBMTR Center</u>	Relating to:
Support to request	4 Duplicate CRID
the two CRIDs to be merged	Topic/Subject of Question 🛛
Duplicate	5 Merge Duplicate CRIDs
CRIDs may	Describe your question in detail 🔞
take up to five	Enter the 2 CDIDs to be marged here
business	6
days to resolve	If you need to discuss this question via the phone, please enter your phone number and a good call back time
resolve	
	Keep in the Loop 🔞
	7 Submit

User will receive an email notification once the duplicate CRID issue is resolved. Repeat the steps within the "Performing CRID Association" section in order for the correct CRID to be associated. This ensures accurate data submissions.

Submitting Data

The CIBMTR Reporting App (CRA) and Direct FHIR allows centers to submit electronically.

Data eligible for electronic submission are categorized into data collections:

Direct FHIR

- The Direct FHIR API allows centers to submit electronic copies of laboratory results via FHIR observation bundles.
- CIBMTR is continually expanding support for more electronic data to pre-populate CIBMTR forms. The list of data that can be submitted and used to populate CIBMTR forms is provided in Appendix 1 of the Direct FHIR for STU3 Guide.
- When mapping electronic data to clinical codes, it is imperative that the correct code is used. It is recommended that someone with a clinical background review the mappings of EHR data to clinical codes to ensure accuracy.
- Navigate to After the Lab Data has Been Submitted

CRA

- **Priority Labs Collection**: The lab data contained within Priority Labs are a subset of the All Labs Collection. This subset includes the labs eligible to pre-populate specific questions on a limited set of forms.
- All Labs Collection: The data displayed here includes all lab results in the EHR for this recipient, including the labs contained within the Priority Labs Collections. The All Labs Collection typically contains a large volume of data and may take several minutes to load. Submission of these data will be rare and typically at the request of CIBMTR for a specific recipient.
- **Medication Request:** The data displayed here includes all medication requests in the EHR for this recipient. The Medication Request Collection may contain a large number of medication requests causing the collection to take several minutes to load. This set of data includes medications given to a patient prior to, at the time of, and after transplant. All data collected will be used to pre-populate questions on a limited number of forms.

Temporal Filtering

The CRA allows centers to filter the time period of labs being submitted. This feature has been added to speed up data load and submission times while using the CRA.

Step 1: Determine the date range from which to pull labs. For example, 4/2/2009 – 4/2/2024

By default, if no date range is selected, the last 2 years of labs will be displayed when priority labs or all labs are selected.

	CIBMTR Reporting version 1.4.0	CIBMTR Logout
Ms. Kelly Newman		CIBMTR Research ID (CRID) : 4804656
Select a date range		
Collection		
Priority Labs All Labs Medication Request		
	Please select a collection to begin submission process	

Step 2: Select the start year from the calendar. The interface will display years available to pull data from

Select a date range Image: Constraint of the select a date range Image: Constraint of the select a date range 2001 - 2024 • $\langle \cdot \rangle$ 2005 - 2006 - 2007 - 2008 2008 2017 - 2018 - 2019 - 2020 2010	Ms. Ke	lly Nev	vman			CIBMTR Research ID (CRID) : 4804650
2001 2002 2003 2004 2005 2006 2007 2008 2017 2014 2015 2016 2019 2014 2015 2016	Select a	date ranç	je		1	
2005 2006 2007 2008 2007, 2013 2014 2015 2016	2001 - 2	2024 -		< >		
2007b 2012 2012 2013 2014 2015 2016	2001	2002	2003	2004		
2013 2014 2015 2016	2005	2006	2007	2008		
	20gB		p11	2012		
2017 2018 2019 2020	2013	2014	2015	2016		
	2017	2018	2019	2020	5	
2021 2022 2023 2024 Please select a collection to begin submission process	2021	2022	2023	2024		Planes select a collection to basin submission process

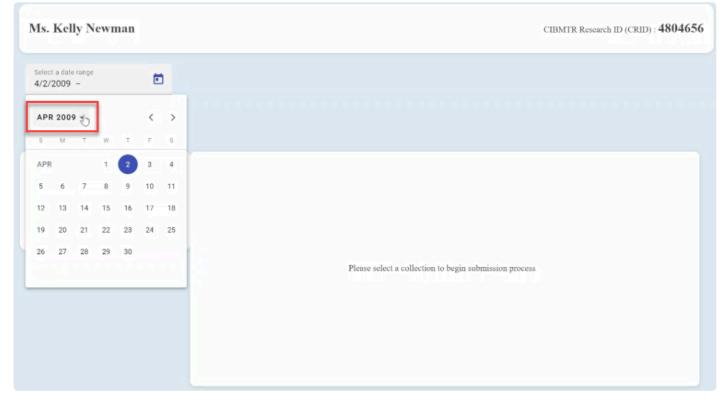
Step 3: Select the start month

Select a date range 2009 <th>Ms. Kelly Newman</th> <th></th> <th>CIBMTR Research ID (CRID) : 480</th>	Ms. Kelly Newman		CIBMTR Research ID (CRID) : 480
2009 JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC	Select a date range	Ē	
JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC	2009 *	< >	
MAY JUN JUL AUG SEP OCT NOV DEC	2009		
SEP OCT NOV DEC			
Please select a collection to begin submission process			
			Please select a collection to begin submission process
			a base offer a concentration process

Step 4: Select the start day

a date rai 2009 –		nge			Ē)
200	9	*			<	>
	М	τ	w	τ	÷.	s
R			1	2	3	4
	6	7	8	9	10	11
	13	14	15	16	17	18
	20	21	22	23	24	25
	27	28	29	30		

Step 5: Select the year again to open end date



Step 6: Select the end year

ct a di /200	nte range 9 -		
001 -	2024 🔺		< >
2001	2002	2003	2004
5	2006	2007	2008
009	2010	2011	2012
13	2014	2015	2016
17	2018	2019	2020
2021	2022	2023	2024 J

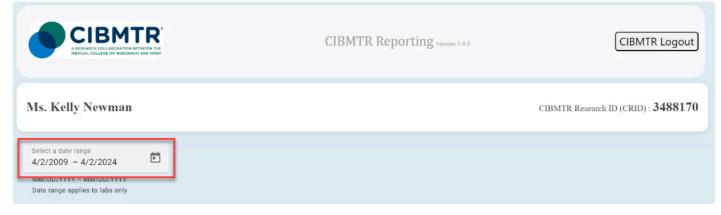
Step 7: Select the end month

Select a date range 4/2/2009 – 2024 – 2024		
	< >	
2024		
	_	
JAN FEB MAR	APR	
MAY JUN JUL	AUG	
SEP OCT NOV	DEC	
		Please select a collection to begin submission process
		a reast convert a conversion to organ accumulation process

Step 8: Select the end day

	ect a d 2/200					Ē	
	PR 20	024	-			<	>
	М		τ	W	T.	Ŧ	s
1	R	_					
	1		2	3	4	5	6
	8	-	9	10	11	12	13
	1	5	16	17	18	19	20
	22	2	23	24	25	26	27
	25	9	30				

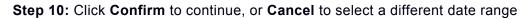
When the date range has been selected, the selection box will look like this:



Step 9: A pop-up dialog box will appear to confirm specified date range. Click **Confirm** to continue.

Ms. Kelly Newman			CIBMTR Research ID (CRID) : 480465
Select a date range MM/DD/YYYY - MM/DD/YYYY Date range applies to labs only Collection Priority Labs	۲		
All Labs Medication Request		Retrieval of Priority Labs will use the date range specified. Do you want to continue?	
		Confirm	,rocess

If the date range selected is <u>more than 2 years</u>, processing may take more time and the message in Step 10 will be displayed.



Ms. Kelly Newman	CIBMTR Research ID (CRID) : 4804656
Select a date range 4/2/2009 – 4/2/2024 MM/DD/YYYY – MM/DD/YYYY Date range applies to labs only	
Collection Priority Labs All Labs Medication Request	Date range selected is greater than 2 years. Data retrieval may take longer than expected. Do you want to continue?
	Confirm Cancel

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Submit Lab Data Within a Collection (CRA only)

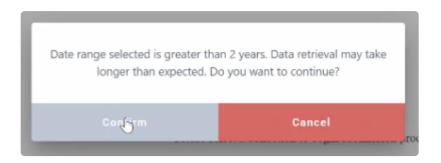
The process for data submission for any collection is identical. The following instructions use **Priority Labs** in the images.

Click a Collection (Priority Labs or All Labs)

	CIBMTR Reporting version 1.4.0	CIBMTR Logout
Ms. Kelly Newman		CIBMTR Research ID (CRID) : 4804656
Select a date range 4/2/2009 - 4/2/2024 MM/DD/YYYY - MM/DD/YYYY Date range applies to labs only Collection Priority Labs All Labs Medication Request		
	Please select a collection to begin submission process	

If you select the **All Labs** collection, a box will appear indicating retrieval will take several minutes.

Click Confirm to proceed



The CRA will display the corresponding observations (not previously submitted) available for submission in **bold**.

		ALT (SGPT)	24 U/L	2010-03-03T14:46:37Z	
		AST	30 U/L	2010-03-03T14:46:38Z	
		Creatinine, Ser	0.9 mg/dL	2011-03-03T15:25:00Z	2
		Hematocrit	36 %	2013-02-09T18:14:34Z	
rearent restares		Hematocrit	36.2 %	2013-02-09T18:14:48Z	8
Il Labs fedication Request		Name	Value	Effective Time	
Priority Labs	0	Date Retrieved : 2024-04-11 22:35			
Collection					
MM/DD/YYYY – MM/DD/YYYY Date range applies to labs only					
Select a date range 4/2/2009 - 4/2/2024	ē				

The user can either select to submit all labs available within the collection, or specific individual lab(s).

- To select all labs, click the **check box** in the **gray header**
- To select individual labs, click the check box next to each lab
- Then, click Submit to CIBMTR

					(CRID) : 48046
Ð					
5	Date Retrieved : 2024-04-11 22:35				
	Name	Value	Effective Time	Click to	•
	Hematocrit	36.2 %	2013-02-09T18:14:48Z		
	Hematocrit	36 %	2013-02-09T18:14:34Z		
	Creatinine, Ser	0.9 mg/dL	2011-03-03T15:25:00Z		8
	AST	30 U/L	2010-03-03T14:46:38Z	Click to	
	ALT (SGPT)	24 U/L	2010-03-03T14:46:37Z	select individual labs	*
		Date Retrieved : 2024-04-11 22:35 Name Hematocrit Hematocrit Creatinine, Ser AST	Image: Second	Mame Value Effective Time Hematocrit 36.2 % 2013-02-09T18:14:48Z Hematocrit 36 % 2013-02-09T18:14:48Z Creatinine, Ser 0.9 mg/dL 2011-03-03T15:25:00Z AST 30 U/L 2010-03-03T14:46:38Z	Image: Second

A spinner indicates the submission is processing. Submission can take several minutes depending on the volume of data.

		(CIBMTR Reportin	g version 1.4.0	CIBMTR Logout
As. Kelly Newman				CI	BMTR Research ID (CRID) : 3488170
Select a date range 4/2/2009 - 4/2/2024	Ē				
MM/DD/YYYY - MM/DD/YYYY Date range applies to labs only					
Collection					
riority Labs	6	Date Retrieved : 2024-04-03 15:22			
All Labs	0	Name	Value	Effective Time	-
Medication Request	83	Hematocrit	36.2 %		
		Hematocrit	36 %	2013-02-09T18:14:34Z	se wait while the transaction is being
		Creatinine, Ser	0.9 mg/dL	2011-03-03T15:25:00Z	
		AST	30 U/L	2010-03-03T14:46:38Z	
		ALT (SGPT)	24 U/L	2010-03-03T14:46:37Z	
		4			×
					Submitto CIBMTR

A message displays indicating the number of observations submitted successfully or unsuccessfully.

- Visually, the submitted labs will be greyed out with a check mark in the corresponding box
- Unsubmitted labs will appear in **bold**
- If the CRA indicates not all labs were submitted successfully, the user should attempt to submit the unsuccessful labs again
- If the issue persists, please report this issue by opening a ticket via <u>CIBMTR Center Support</u> > Data Transformation Site.

Select a date range 4/2/2009 - 4/2/2024				
MM/DD/YYYY – MM/DD/YYYY Date range applies to labs only Collection				
riority Labs	1 Observation(s) subm	itted Successfully.		
Medication Request	Date Retrieved : 2024-04-	11 22:35		
	Name	Value	Effective Time	12
	Hematocrit	36.2 %	2013-02-09T18:14:48Z	12
	Hematocrit	36 %	2013-02-09T18:14:34Z	
	Creatinine, Ser	0.9 mg/dL	2011-03-03T15:25:00Z	
	AST	30 U/L	2010-03-03T14:46:38Z	
	ALT (SGPT)	24 U/L	2010-03-03T14:46:37Z	

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Submit Medication Data Within a Collection (CRA only)

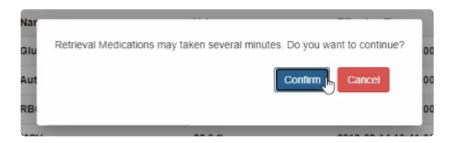
The process for data submission for any collection is identical. The following instructions use **Medication Request** in the images.

Click a Collection

	CI	BMTR	Repo	rting 🗤	ration 1.4.0				(CIBMTR	Logout
Ms. Kelly Newman							CIE	BMTR Res	earch ID ((CRID) : 3	48817
Collection											
Priority Labs All Labs Medication Request											
	-[Please s	elect a col	llection to	begin subi	nission pro	cess				

If you select the **Medication Request** Collection, a box will appear indicating retrieval will take several minutes, .

Click Confirm to proceed



The CRA will display the corresponding observations (not previously submitted) available for submission in **bold**.

Is. Kelly Newman				CIBM	fTR Research ID (CRII): 34881
Select a date range 4/2/2009 - 4/2/2024	Ē					
MM/DD/YYYY - MM/DD/YYYY Date range applies to labs only Collection						
riority Labs	0	Date Retrieved : 2024-04-03 15:22				
All Labs	25	Medication Request	Authored On	Start	End	•
Icdication Request	8	meperidine (DEMEROL) injection 25 mg/mL	2013-02- 08T22:01:39Z	2013-02- 08T20:04:36Z	2013-02- 08T20:04:36Z	
		rocuronium (ZEMURON) 50 mg/5 mL injection	2013-02- 08T17:59:28Z	2013-02- 08T17:55:00Z	2013-02- 08T18:21:40Z	
		OXYCODONE-ACETAMINOPHEN (PERCOCET) 10-325 MG Q6H 3 CONSECUTIVE MONTHS	2013-02- 08T20:15:36Z	2013-02- 08T20:05:24Z	2013-02- 11T15:46:33Z	

The user can either select to submit all medication requests available within the collection, or specific medication request(s).

- To select all medication requests, click the check box in the gray header
- To select individual medication requests, click the check box next to each medication request
- Then, click Submit to CIBMTR

Ms. Kelly Newman				CIBM	TR Research ID (CRID	34881
Select a date range 4/2/2009 – 4/2/2024	ē					
MM/DD/YYYY - MM/DD/YYYY oate range applies to labs only follection						
riority Labs	6	Date Retrieved : 2024-04-03 15:22			k to select all redications	
Acdication Request		Medication Request	Authored On	Start	End	
redication Request	Ŭ	meperidine (DEMEROL) injection 25 mg/mL	2013-02- 08T22:01:39Z	2013-02- 08T20:04:36Z	2013-02- 08T20:04:36Z	8
		rocuronium (ZEMURON) 50 mg/5 mL injection	2013-02- 08T17:59:28Z	2013-02- 08T17:55:00Z	2013-02- 08T18:21:40Z	
		OXYCODONE-ACETAMINOPHEN (PERCOCET) 10-325 MG Q6H 3 CONSECUTIVE MONTHS	2013-02- 08T20:15:36Z	2013-02- 08T20:05:24Z	indiv	o select vidual ations
					Submit to	

A spinner indicates the submission is processing. Submission can take several minutes depending on the volume of data.

A message displays indicating the number of observations submitted successfully or unsuccessfully.

- Visually, the submitted medication requests will be greyed out with a check mark in the corresponding box
- Unsubmitted medication requests will appear in **bold**
- If the CRA indicates not all medication requests were submitted successfully, the user should attempt to submit the unsuccessful medication requests again
- If the issue persists, please report this issue by opening a ticket via <u>CIBMTR Center Support</u> > Data Transformation Site

4/2/2009 - 4/2/2024					
MM/DD/YYYY - MM/DD/YYYY Date range applies to labs only					
Collection					
Priority Labs	2 MedicationRequest(s) submitted Successfully.				
All Labs 🔠					
Medication Request	Date Retrieved : 2024-04-03 15:22				
	Medication Request	Authored On	Start	End	
	meperidine (DEMEROL) injection 25 mg/mL	2013-02- 08T22:01:39Z	2013-02- 08T20:04:36Z	2013-02- 08T20:04:36Z	22
	rocuronium (ZEMURON) 50 mg/5 mL injection	2013-02- 08T17:59:28Z	2013-02- 08T17:55:00Z	2013-02- 08T18:21:40Z	8
	OXYCODONE-ACETAMINOPHEN (PERCOCET) 10-325 MG Q6H 3 CONSECUTIVE	2013-02- 08T20:15:36Z	2013-02- 08T20:05:24Z	2013-02- 11T15:46:33Z	

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After the Lab Data has Been Submitted

Log in to FN3 and pull up the recipient's forms. The contextual data wizard will be available for some forms in the recipient forms grid, denoted by the icon below.

The current forms with this icon are: 2400, 2100 and 4100.

1. Click the Contextual Data Wizard icon

	DUE		2400	Pre-TED
2	DUE		2402	Pre-TED

The pop-up window below will open. Note: the questions will be different between the different forms.

020-06-03	2814	Indication			6825072	2020-06-03	2020-07-03	20
Context	ial Data for t	he form 2400	R8					20
	Primary dis	eas	Date of diagnos	sis of primary dis	ease for HCT / (cellular therapy:		20
							ti i	L
2	Completed		What was the p	rimary disease f	or which the HC	T / cellular therapy wa	as performed?	20
			Please sele	ct			•	١.,
			Date of the star	t of the preparat	ive regimen/infu	sion (if applicable)		P
								Ŀ
								F
							_	Ŀ
			Cancel				Next	E
								20
021-00-09	4003	Product 1		1		2021-06-09	2021-07-24	

2. **Answer** all the questions

3. Click **Next**. This triggers the DTI process to begin.

The Contextual Data Wizard determines the data submitted via CRA or Direct FHIR that should be reported on the CIBMTR forms.

After the answers to the Contextual Data Wizard are submitted, the form should be left in DUE status. The contextual data on form 2400 will be used for forms 2400 and 2402, as well as 2000 and 20xx if the recipient is assigned to CRF track. *Upon completion of the 2400 and 2402, the process will automatically kick off for 2000 and 20xx if those forms are made due.* The contextual data on form 2100 will be used for forms 21xx.

Recipient Process Tasks

The Recipient Process Tasks grid on the My Work page shows the status of forms that are being processed. The CRID links the user to the recipient's Forms Due page.

Recipient Process Tasks						
CRID	T	Event T	Form	Visit	Process Status	Center
			2402	Pre-TED	In Progress	
			2400	Pre-TED	In Progress	
			2402	Pre-TED	In Progress	
			2400	Pre-TED	In Progress	
			2402	Pre-TED	In Progress	
			2400	Pre-TED	In Progress	
			2000	Baseline	In Progress	
			2100	100 day	In Progress	
			2100	100 day	In Progress	•
			2100	2 year	In Progress	

The processing to populate forms should occur within a few minutes, but can take up to 10 minutes. The user should move on to other tasks after submitting the contextual data.

Should the FN3 system log the user out due to inactivity, the processing efforts will continue without interruption.

When processing is complete, the Recipient Process Tasks grid will reflect the status of the form.

Recipient Process Tasks							
CRID	Event T	Form	Visit	Process Status	Center T		
		2400	Pre-TED	Completed	·		

Once the form has a status of Completed:

- 1. Click the CRID hyperlink
- 2. Find the necessary form and click the edit icon
- 3. **Complete** the remainder of the form
 - a. If contextual data is collected on the form, that data will already be populated along with applicable lab data.

Messages that May Display within the Recipient Process Tasks Grid

MESSAGE	REASON
In Progress	The DTI process is in progress.
Completed	The DTI process is complete and data was successfully saved onto the form.
Error-Form is not in saved or due status	To populate data on the form in FN3, the form must be in DUE or SVD status. If the form is submitted prior to the completion of the DTI process, then this error will appear.
Error-No valid DTI data found	This will occur when contextual data have been submitted, but no lab observations have been submitted via CRA or Direct FHIR.
Error-No DTI data populated on form	This will occur when both lab observations and contextual data have been submitted, but there is no lab data that can be populated on the form.
Error-Patient not found (on FHIR server) for given FN3 CRID	The recipient's CRID has not been associated. Refer to <u>CRA Associates a</u> <u>CRID</u> section.
Error-Unexpected error occurred. CIBMTR is investigating	Unfortunately, something has occurred during the process. There is nothing needed from the user and CIBMTR will resolve the issue.
The revision of this form is not supported by DTI	The revision of this form is not supported by DTI.

Last modified: Apr 10, 2024

Priority Variables By Form and Question Number

Before clicking on the below link to the DTI Priority Variables, make sure you are already signed in the <u>CIBMTR Portal</u>. This will ensure you navigate directly to the DTI Priority Variables page.

The <u>DTI Priority Variables</u> provides the forms and question numbers that currently have the potential to have lab data populated.

Troubleshooting

Q: Are there any tools within the CRA to assist when an issue occurs?

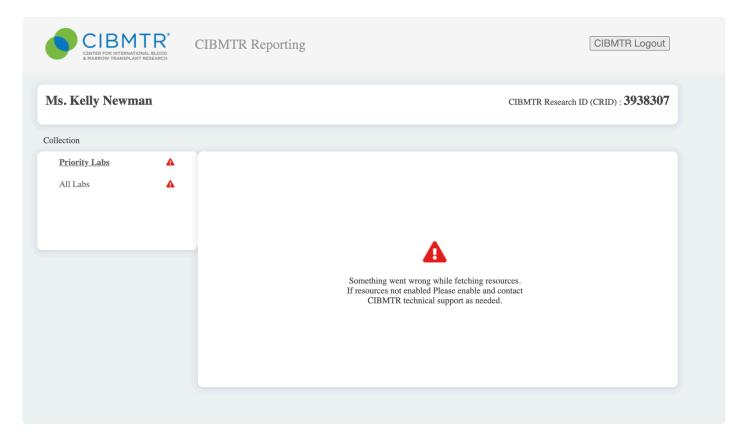
A: The CRA includes a Message Tray Tool to assist in diagnosing and analyzing issues that may arise during the use of the CRA. This tool captures responses received to all requests made within the CRA during a particular session. It assists in finding any issues that occur and allows our developers to identify the root cause to rectify issues effectively and efficiently. The information displayed within the Message Tray is not transmitted to CIBMTR – it is necessary for center staff to collaborate with the CRA development team to share any pertinent findings. The Message Tray can be accessed on any screen within the CRA.

Function	Image	
To Open the CRA Message Tray • Click on the		
'<' symbolon the rightside of any		CIBMTR Reporting version 1.4.0 CIBMTR Logout
screen • Details of	Ms. Kelly Newman	CIBMTR Research ID (CRID) : 4804656
session activity will be	Select a date range	
displayed in a split screen presentation • Users are	Priority Labs All Labs Medication Request	
able to continue to use the typical CRA		Please select a collection to begin submission process
functionality while the message tray is open		

					Message Tray
		CIBMTR Reporting version 1.4.0	Timestamp	Level	Message
To Close the CRA			2024-04-11 21:13:40-0500	INFO	(string): "Navigated to Patient Detail page"
Message Tray	Ms. Kelly Newman	С	2024-04-11	INFO	• 0: Object {"value":"rc_12001","name":"Test RC 1","sel
Click on the			21:13:37-0500	INFO	
'>' symbol	Select a date range		2024-04-11 21:13:37-0500	INFO	resourceType: "Patient" id: "e.Evi4toMFqPiXu0iCJJ3MA3"
to close the	MM/DD/YYYY – MM/DD/YYYY Date range applies to labs only				<pre>> extension: Array[5] [{"valueCodeableConcept":{"coding > identifier: Array[10] [{"use":"usual","type":{"text":</pre>
CRA	Collection				active: true
Message	Priority Labs				 name: Array[4] [{"use":"official","text":"Ms. Kelly telecom: Array[4] [{"system":"phone","value":"608-27
Tray	All Labs				gender: "female"
This can be	Medication Request				birthDate: "1947-04-09" deceasedBoolean: false
done from					► address: Array[1] [{"use":"home","line":["4399 Audul
					<pre>- maritalStatus: Object {"text":"Married"} - contact: Array[3] [{"relationship":[{"coding":[{"sg3</pre>
any screen		Please select a collection to begin submission			<pre>communication: Array[1] [{"language":{"coding":[{"system </pre>
within the					 generalPractitioner: Array[1] [{"reference":"https://www.array.org/anization: Object {"reference":"https://www.array.org/anization: Object {"reference": Object {"reference": {"reference": {"reference": {"reference": {"reference": {"reference": {"reference": {"reference": {"reference: {"refe
CRA			2024-04-11	INFO	<pre>(string): "Successfully retrieved cibmtrcenter"</pre>
			21:13:37-0500		(String). Sectorizity restricts continue
			2024-04-11 21:13:35-0500	INFO	ver: 1
			21:13:35-0300		jti: "AT.DyNcdG_mY5M7jM5V4_QE6grb-hOYWbQNnHn5vTuGkP

Q: My Collection has errors.

A: This error message indicates that the data set is not authorized to be displayed within the CRA. Please report this issue by opening a ticket via <u>CIBMTR Center Support</u> > Data Transformation Site.



Q: What does the user need to do if there is a timeout?

A: Timeouts can be triggered for a variety of reasons.

- Data issue (processing hundreds of records)
- Timeout issue (processing thousands of records)

Q: How can I confirm what I submitted? If I come back in, will it show I have already submitted these values?

A: There will be a summary at the top of the grid with the number of observations submitted. Labs that have been successfully submitted will appear greyed out. The user is not able to re-submit labs that have already been submitted.

Q: Why didn't the labs populate on the form when I submitted via the CRA and submitted contextual data in FN3?

A: Lab data might not populate within the form because the labs submitted do not meet the logic criteria. For labs at last evaluation prior to prep, the system is looking for labs within 30 days of the start of prep. If no labs were found by the system that meet this logic, then only contextual data (if asked on the form) will save.

A: There could be a data compatibility issue. If you know that the submitted labs had a sample collection date that falls within 30 days of the start of the preparative regimen and no labs populated on the form, please submit a ticket to <u>CIBMTR Center Support</u>.

Q: The data that populated on the form is not the expected data.

A: There could be a data compatibility issue, please submit a ticket to <u>CIBMTR Center Support</u> with details. The user can also manually change the data in FN3.

Q: There is new CRA data that needs to be submitted.

A: At this time, if new lab data is available after the initial process is completed, the data will have to be manually updated in FN3. CIBMTR is currently working on introducing functionality that will allow reprocessing.

Q: What happens if the contextual data is submitted before the patient and laboratory data is successfully submitted?

A: If contextual data is submitted before the patient, the following error will appear in the process tasks grid: *Error-Patient not found (on FHIR server) for given FN3 CRID.* If contextual data is submitted before the lab observations are sent, the following error will appear in the process tasks grid: *Error-No Valid DTI Data Found*.

Last modified: Apr 17, 2024

New User First Login Instructions

New User's First Login to CIBMTR Systems

When a new user account is created, the person will be able to log into CIBMTR systems approximately 90 minutes after the account request is completed. Not all applications will be available at that time. Reference the section for each system for availability timeline. When the account is created, the **requestor** will receive a notification with the username and a separate email with a system-generated temporary password. After that email is received, the account is processing. It is necessary for the new user to **wait one hour** after receiving the username to log in.

What if I do not get the username and/or password?

If you do not receive the **username** for a new FormsNet3 user, the username can be found in the Security Toolset on the Admin tab in FormsNet3. For users who will not have access to FormsNet3, there is not a place to look up the username. You must request the username by submitting a ticket via <u>CIBMTR Center</u> <u>Support</u>.

If the requestor does not receive a **password** for the new user, or if the requestor is not available, it is possible to use the <u>self-service password reset</u> from the login screen of any application by clicking on *"Need help signing in?"* and *"Forgot password"*. The user should enter their username when prompted and they will receive a link to set a password by email to the email address listed in the original account request.

Once the password is established, it will be possible to log into CIBMTR Center Support (https://nmdp.service-now.com/csm) and/or FormsNet3 (https://formsnet3.nmdp.org).

The CIBMTR Portal will be available within the following two business days.

Multifactor Authentication

Upon the first login, the user will be prompted to set up multifactor authentication using Okta Verify or RSA (uncommon).

Users must select Okta Verify and follow the on-screen prompts to set up the account on their mobile device or tablet. The Okta Verify app can be found in the Apple App Store or on Google Play.

There are two Okta-related apps. You must choose the one with the blue circle in the white square.

If for some reason the user is unable to use Okta Verify on their mobile device, the user must contact the NMDP Service Desk at 800-526-7809 ×3411 (or 1-763-406-3411 outside the U.S.) to discuss an alternate multifactor authentication option. The Service Desk is also able to assist in resolving issues with Okta Verify

setup.

The new user or one of their colleagues may request assistance by submitting a ticket via <u>CIBMTR Center</u> <u>Support</u>. Select CIBMTR Center Maintenance and the provide the application the user is trying to access. You may also find an instruction sheet attached for getting a password and Okta Verify setup within the <u>Knowledge Base</u> in CIBMTR Center Support. Search for 'New User Access to CIBMTR Systems'.

Self-Service Password Reset

If you forgot your password, or it doesn't seem to be working, you can reset the password from the login screen.

- 1. Click "Need help signing in?"
- 2. Click "Forgot password?"
- 3. Enter your username

If that does not work, check your username to be sure it is spelled correctly and reattempt.

The email will go to the email associated with your account in the Network Partner Portal.

Your Primary Data Manager can log into the Network Partner Portal to check or change the email address that is associated with your account.

Contact Us

Please submit questions and/or issues via <u>CIBMTR Center Support</u> > Data Transformation Sites.